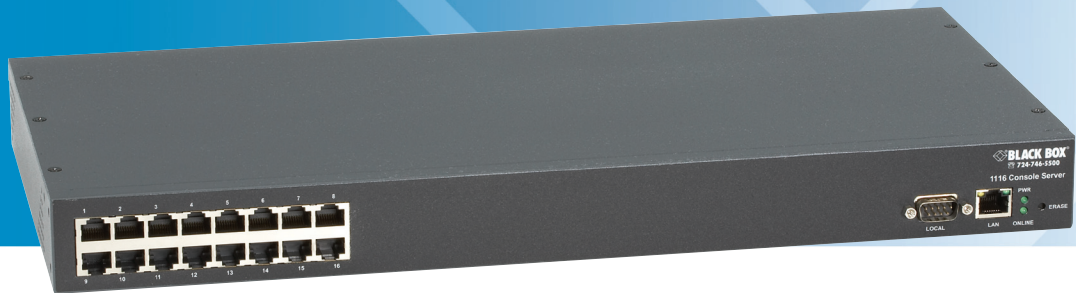




LES1108A	LES1208A-R2	LES1308A	LES1408A	LES1508A
LES1116A	LES1216A-R2	LES1316A	LES1416A	
LES1132A	LES1232A	LES1332A	LES1432A	
LES1148A	LES1248A-R2	LES1348A	LES1448A	

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12. Precaución debe ser tomada de tal manera que la tierra física y la polarización del equipo no sea eliminada.
13. Los cables de la fuente de poder deben ser guiados de tal manera que no sean pisados ni pellizcados por objetos colocados sobre o contra ellos, poniendo particular atención a los contactos y receptáculos donde salen del aparato.
14. El equipo eléctrico debe ser limpiado únicamente de acuerdo a las recomendaciones del fabricante.
15. En caso de existir, una antena externa deberá ser localizada lejos de las líneas de energía.
16. El cable de corriente deberá ser desconectado del cuando el equipo no sea usado por un largo periodo de tiempo.
17. Cuidado debe ser tomado de tal manera que objetos líquidos no sean derramados sobre la cubierta u orificios de ventilación.
18. Servicio por personal calificado deberá ser provisto cuando:
 - A: El cable de poder o el contacto ha sido dañado; u
 - B: Objetos han caído o líquido ha sido derramado dentro del aparato; o
 - C: El aparato ha sido expuesto a la lluvia; o
 - D: El aparato parece no operar normalmente o muestra un cambio en su desempeño; o
 - E: El aparato ha sido tirado o su cubierta ha sido dañada.

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APPENDIX

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- B. Hardware Specification
- C. Safety and Certifications
- D. Connectivity and Serial I/O
- E. Terminology
- F. End User License Agreement
- G. Service and Warranty

This Manual

This User's Manual walks you through installing and configuring your Black Box Console Server (LES1108A, LES1116A, LES1132A, LES1148A, LES1508A) or Advanced Console Server (LES1208A-R2, LES1216A-R2, LES1232A, LES1248A-R2, LES1308A, LES1316A, LES1332A, LES1348A, LES1408A, LES1416A, LES1432A, LES1448A). Each of these products is referred to generically in this manual as a "*console server*."

Once configured, you will be able to use your *console server* to securely monitor access and control the computers, networking devices, telecommunications equipment, power-supplies, and operating environments in your data room or communications centers. This manual guides you in managing this infrastructure locally (across your operations or management LAN or through the local serial console port), and remotely (across the Internet, private network, or via dial up).

Manual Organization

This manual contains the following chapters:

- | | |
|-----------------------------|---|
| 1. Introduction | An overview of the features of <i>console server</i> and information on this manual. |
| 2. Installation | Physical installation of the <i>console server</i> and how to interconnect controlled devices. |
| 3. System Configuration | Describes the initial installation and configuration using the Management Console. Covers configuration of the <i>console server</i> on the network and the services that will be supported. |
| 4. Serial & Network | Covers configuring serial ports and connected network hosts, and setting up Users and Groups. |
| 5. Firewall, Failover & OoB | Describes setting up the high availability access features of the <i>console server</i> . |
| 6. Secure Tunneling (SDT) | Covers secure remote access using SSH and configuring for RDP, VNC, HTTP, HTTPS, etc. access to network and serially connected devices. |
| 7. Auto-response & Logging | Explains how to set up local and remote event/data logs, how to trigger SNMP and email alerts and configuring auto-response actions to trigger events. |
| 8. Power & Environment | Describes how to manage USB, serial, and network attached power strips and UPS supplies including Network UPS Tool (NUT) operation, IPMI power control, and EMD environmental sensor configuration. |
| 9. Authentication | Access to the <i>console server</i> requires usernames and passwords that are locally or externally authenticated. |

10. Nagios Integration	Describes how to set Nagios central management with SDT extensions and configure the <i>console server</i> as a distributed Nagios server.
11. System Management	Covers access to and configuration of services that will run on the <i>console server</i> .
12. Status Reports	View a dashboard summary and detailed status and logs of serial and network connected devices (ports, hosts, power, and environment)
13. Management	Includes port controls that <i>Users</i> can access.
14 Basic Configuration	Command line installation and configuration using the <i>config</i> command.
15. Advanced Config	More advanced command line configuration activities where you will need to use Linux commands.

The latest update of this manual can be found online at www.blackbox.com

Types of users

The *console server* supports two classes of users:

- I. First, there are the administrative users who will be authorized to configure and control the *console server*; and to access and control all the connected devices. These administrative users will be set up as members of the **admin** user group and any user in this class is referred to generically in this manual as the **Administrator**. An *Administrator* can access and control the *console server* using the *config* utility, the Linux command line, or the browser-based Management Console. By default, the *Administrator* has access to all services and ports to control all the serial connected devices and network connected devices (*hosts*).
- II. The second class of users are those who have been set up by the *Administrator* with specific limits of their access and control authority. These users are set up as members of the **users** user group (or some other user groups the *Administrator* may have added). They are only authorized to perform specified controls on specific connected devices and are referred to as **Users**. These *Users* (when authorized) can access serial or network connected devices; and control these devices using the specified services (for example, Telnet, HTTPS, RDP, IPMI, Serial over LAN, Power Control). An authorized *User* also has a limited view of the Management Console and can only access authorized configured devices and review port logs.

In this manual, when the term **user** (lower case) is used, it refers to both the above classes of users. This document also uses the term **remote users** to describe users who are not on the same LAN segment as the *console server*. These remote users may be *Users*, who are on the road connecting to managed devices over the public Internet, or it may be an *Administrator* in another office connecting to the *console server* itself over the enterprise VPN, or the remote user may be in the same room or the same office but connected on a separate VLAN than the *console server*.

Management Console

The Management Console provides a view of the *console server* and all the connected devices.

Administrators can use any browser to log into the Management Console either locally or from a remote location. They can then use Management Console to manage the *console server*, the users, the serial

ports and serially connected devices, network connected hosts, and connected power devices; and to view associated logs and configure alerts.

BLACK BOX NETWORK SERVICES

System Name: les1308a Model: LES1308A Firmware: 3.5.3u5
Uptime: 0 days, 6 hours, 14 mins, 56 secs Current User: root Backup Log Out

Serial & Network: Users & Groups

Serial & Network

- Serial Port
- Users & Groups
- Authentication
- Network Hosts
- Trusted Networks
- IPsec VPN
- OpenVPN
- PPTP VPN
- Call Home
- Cascaded Ports
- UPS Connections
- RPC Connections
- Environmental
- Managed Devices

Alerts & Logging

- Port Log
- Auto-Response
- SMTP & SMS
- SNMP

System

- Administration

Groups

Name	Description
admin	Provides users with unlimited configuration and management privileges
pptpd	Group to allow access to the PPTP VPN server - Users in this group will have their password stored in clear text.
dialin	Group to allow dialin access via modems - Users in this group will have their password stored in clear text.
ftp	Group to allow ftp access and file access to storage devices
pmshell	Group to set default shell to pmshell
users	Provides users with basic management privileges

[Add Group](#)

Users

Username	Group	Description		
root	The root user has no editable groups	Root User	Edit	Disable

A *User* can also use the Management Console, but has limited menu access to control select devices, review their logs and access them using the built-in java terminal or control power to them.

The *console server* runs an embedded Linux operating system, and experienced Linux® and UNIX® users may prefer to configure it at the command line. To get command line access, connect through a terminal emulator or communications program to the console serial port; connect via ssh or telnet through the LAN; or connect through an SSH tunneling to the *console server*.

Manual Conventions

This manual uses different fonts and typefaces to show specific actions:

Note Text presented like this indicates issues to note.



Text presented like this highlights important information. Make sure you read and follow these warnings.

- Text presented with an arrow head indent indicates an action you should take as part of the procedure.

Bold text indicates text that you type, or the name of a screen object (*for example*, a menu or button) on the Management Console.

Italic text indicates a text command you enter at the command line level.

Publishing history

Date	Revision	Update details
September 2011	1.1	Prerelease
October 2011	2.0	Release for V2.8 firmware and later
December 2012	3.0	Release for V3.5 firmware and later

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Black Box may make improvements and/or changes in this manual or in the product(s) and/or the program(s) described in this manual at any time. This manual could include technical inaccuracies or typographical errors. Changes are periodically made to the information herein; these changes may be incorporated in new editions of the publication.

Notice to Users

Use proper back-up systems and necessary safety devices to protect against injury, death, or property damage caused by system failure. This protection is the user’s responsibility.

This device is not approved for use as a life-support or medical system.

Any changes or modifications made to this device without the explicit approval or consent of Black Box will void Black Box of any liability or responsibility of injury or loss caused by any malfunction.

This equipment is for indoor use and all the communication wirings are limited to the inside of the building.

Introduction

This chapter describes how to install the *console server* hardware and connect it to controlled devices.



To avoid physical and electrical hazards please read Appendix C on Safety.

2.1 Models

There are multiple *console server* models, each with a different number of network and serial ports or power supply configurations:

	Serial Ports	USB Ports	Network Ports	Console Port	Modem	RJ Pinout	Power	Memory (flash/RAM)
LES1508A	8	2	2	1	-	02	Ext AC/DC	16/64MB, 4GB
LES1448A	48	2	2	1	Internal CDMA	01	Dual AC	16/64MB, 16GB
LES1432A	32	2	2	1	Internal CDMA	01	Dual AC	16/64MB, 16GB
LES1416A	16	2	2	1	Internal CDMA	01	Dual AC	16/64MB, 16GB
LES1408A	8	2	2	1	Internal CDMA	01	Dual AC	16/64MB, 16GB
LES1348A	48	2	2	1	Internal GSM	01	Dual AC	16/64MB, 16GB
LES1332A	32	2	2	1	Internal GSM	01	Dual AC	16/64MB, 16GB
LES1316A	16	2	2	1	Internal GSM	01	Dual AC	16/64MB, 16GB
LES1308A	8	2	2	1	Internal GSM	01	Dual AC	16/64MB, 16GB
LES1248A-R2	48	3	2	1	Internal V.92	01	Dual AC	16/64MB, 16GB
LES1232A	32	3	2	1	Internal V.92	01	Dual AC	16/64MB, 16GB
LES1216A-R2	16	3	2	1	Internal V.92	01	Dual AC	16/64MB, 16GB
LES1208A-R2	8	3	2	1	Internal V.92	01	Dual AC	16/64MB, 16GB
LES1148A	48	-	1	1	-	00	Single AC	16/64MB
LES1132A	32	-	1	1	-	00	Single AC	16/64MB
LES1116A	16	-	1	1	-	00	Single AC	16/64MB
LES1108A	8	-	1	1	-	00	Ext AC/DC	8/16MB

The next sections show the components shipped with each of these models.

- Unpack your kit and verify you have all the parts shown above, and that they all appear in good working order.

- If you are installing the console server in a rack, you will need to attach the rack mounting brackets supplied with the unit, then install the unit in the rack. Make sure you follow the Safety Precautions listed in Appendix C.
- Connect your *console server* to the network, to the serial ports of the controlled devices, and to power as outlined next.

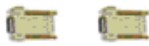
2.1.1 Kit components LES1508A Console Server



LES1508A Console Server



(2) UTP CAT5 blue cables



DB9F-RJ45S straight and DB9F-RJ45S cross-over connectors



Power Supply 12VDC 1.0A Wall mount



Printed Quick Start Guide and this User's Manual on CD-ROM

2.1.2 Kit components LES1308A- LES1348A and LES1408A - LES1448A Advanced Console Servers



LES1308A, LES1316A, LES1332A, LES1348A, LES1408A, LES1416A, LES1432A or LES1448A Advanced Console Server



(2) UTP CAT5 blue cables



DB9F-RJ45S straight and DB9F-RJ45S cross-over connectors



USB micro-AB adapter cable



Antenna with 10 foot extension cable



Dual IEC AC power cords



Printed Quick Start Guide and User's Manual on CD-ROM

2.1.3 Kit components LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 Advanced Console Servers



LES1208A-R2, LES1216A-R2, LES1232A or LES1248A-R2
Advanced Console Server



(2) UTP CAT5 blue cables



DB9F-RJ45S straight and DB9F-RJ45S cross-over connectors



Dual IEC AC power cords



Printed Quick Start Guide and User's Manual on CD-ROM

2.1.4 Kit components LES1116A, LES1132A and LES1148A Console Servers



LES1116A, LES1132A or LES1148A Console Server



(2) UTP CAT5 blue cables



DB9F-RJ45S straight and DB9F-RJ45S cross-over connectors



IEC AC power cord



Printed Quick Start Guide and User's Manual on CD-ROM

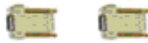
2.1.5 Kit components LES1108A Console Server



LES1108A Console Server



(2) UTP CAT5 blue cables



DB9F-RJ45S straight and DB9F-RJ45S cross-over connectors



5-VDC, 2.0A, Power Supply with IEC Socket and AC power cable



Printed Quick Start Guide and this User's Manual on CD-ROM

2.2 Power connection

2.2.1 LES1508A power

The LES1508A includes an external DC power supply unit. This unit accepts an AC input voltage between 100 and 250 VAC with a frequency of 50Hz or 60Hz. The DC power supply comes with a selection of wall socket adapters for each geographic region (North American, Europe, UK, Japan or Australia). The 12-

VDC connector from the power supply plugs into the 12VDC (PWR) power socket on the side of the LES1508A.

2.2.2 LES1408A - LES1448A, LES1308A- LES1348A and LES1208A - LES1248A power

The Advanced Console Server models (LES1208A-R2, LES1216A-R2, LES1232A, LES1248A-R2, LES1308A, LES1316A, LES1332A, LES1348A, LES1408A, LES1416A, LES1432A and LES1448A) all have dual universal AC power supplies with auto failover built in. These power supplies each accept AC input voltage between 100 and 240 VAC with a frequency of 50 or 60 Hz. The total power consumption per *console server* is less than 30W. Two IEC AC power sockets are located at the rear of the metal case, and these IEC power inlets use conventional IEC AC power cords.



Power cords for various regions are available, although the North American power cord is provided by default. There is a warning notice printed on the back of each unit.



To avoid electrical shock, connect the power cord grounding conductor to ground!

2.2.2 LES1116A, LES1132A and LES1148A power

The LES1116A, LES1132A and LES1148A models have a built-in universal auto-switching AC power supply. This power supply accepts AC input voltage between 100 and 240 VAC with a frequency of 50 or 60 Hz. The power consumption is less than 20W.



The LES1116A, LES1132A and LES1148A models have an IEC AC power socket located in the rear of the metal case. This IEC power inlet uses a conventional IEC AC power cord, and the power cords for various regions are available. Call Black Box Technical Support for details at 724-746-5500. (The North American power cord is provided by default.) There is a warning notice printed on the back of each unit.



To avoid electrical shock, connect the power cord grounding conductor to ground.

2.2.4 LES1108A power

The LES1108A includes an external DC power supply unit. This unit accepts an AC input voltage between 100 and 250 VAC with a frequency of 50Hz or 60Hz. The DC power supply has an IEC AC power socket, which accepts a conventional IEC AC power cord. The power cord for North America is included in the kit. The 5-VDC connector from the power supply plugs into the 5VDC power socket on the rear of the LES1108A.

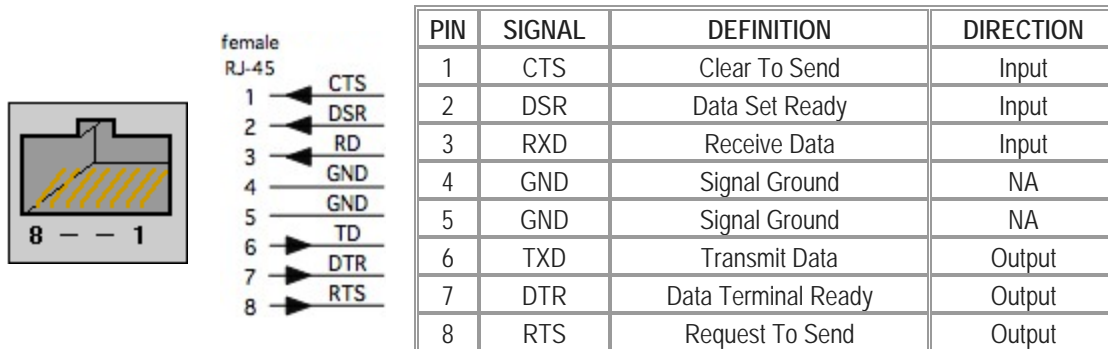
2.3 Network connection

The RJ-45 LAN ports are located on the rear panel of the LES1108A and LES1508A, and on the front panel of the rack-mount *console servers*. Use industry standard Cat5 cabling and connectors. Make sure that you only connect the LAN port to an Ethernet network that supports 10BASE-T/100BASE-T. To initially configure the console server, you must connect a PC or workstation to the console server's principal network port (labeled *NETWORK1* or *LAN*).

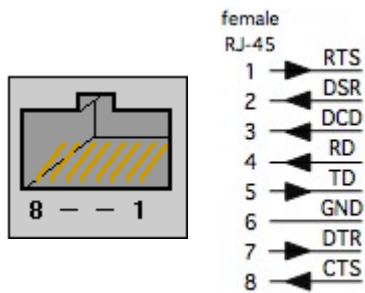
2.4 Serial Port connection

The RJ-45 serial ports are located on the rear panel of the LES1108A and on the front panel of the LES1508A and rackmount *console servers*.

The LES1508A Console Server has a Cisco RJ-45 pinout shown below:

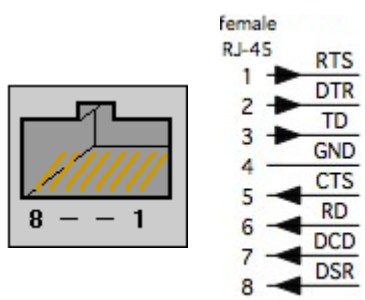


The LES1108A, LES1116A, LES1132A and LES1148A Console Servers have the Black Box Classic RJ-45 pinout shown below:



PIN	SIGNAL	DEFINITION	DIRECTION
1	RTS	Request To Send	Output
2	DSR	Data Set Ready	Input
3	DCD	Data Carrier Detect	Input
4	RXD	Receive Data	Input
5	TXD	Transmit Data	Output
6	GND	Signal Ground	NA
7	DTR	Data Terminal Ready	Output
8	CTS	Clear To Send	Input

The LES1208A-R2, LES1216A-R2, LES1232A, LES1248A-R2, LES1308A, LES1316A, LES1332A, LES1348A, LES1408A, LES1416A, LES1432A and LES1448A Advanced Console Servers have the Cyclades RJ-45 pinout shown next:



PIN	SIGNAL	DEFINITION	DIRECTION
1	RTS	Request To Send	Output
2	DTR	Data Terminal Ready	Output
3	TXD	Transmit Data	Output
4	GND	Signal Ground	NA
5	CTS	Clear To Send	Input
6	RXD	Receive Data	Input
7	DCD	Data Carrier Detect	Input
8	DSR	Data Set Ready	Input

The rackmount *console servers* also have a DB9 LOCAL (Console/Modem) port on front panel. The LE1108A has a DB9 LOCAL (Console/Modem) port on rear panel. With the LES1508, Serial Port 1 is configured by default in Local Console (modem) mode.

Conventional CAT5 cabling with RJ-45 jacks is used for serial connections. Before connecting an external device's console port to the *console server* serial port, confirm that the device supports the standard RS-232C (EIA-232).

Black Box supplies a range of cables and adapters that may be required to connect to the more popular servers and network appliances. Call Technical Support at 724-746-5500 for details.

2.5 USB Port Connection

The LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console servers* each also have one USB1.1 port on the front face and two additional USB 2.0 ports at the rear face (adjacent to modem jack).

The LES1308A, LES1316A, LES1332A, LES1348A, LES1408A, LES1416A, LES1432A and LES1448A console servers each also have one USB1.1 port on the front face and one additional USB 2.0 ports at the rear face. This USB2.0 port is adjacent to antenna connector and connects using the micro-AB USB cable.

The LES1508A console server has two USB 2.0 ports on the front face.

The USB2.0 ports can be used for:

- connecting to USB consoles of Managed Devices (e.g. for managing UPS supplies)
- attaching other external USB peripherals (e.g. an external USB memory stick or modem)
- adding supported Sierra Wireless cellular USB modems
- plugging in USB hubs to provide additional ports

The USB1.1 port is best reserved for use with an external USB memory stick dedicated to recovery firmware boot images/ extended log file storage etc.

2.6 Antenna and SIM

The LES1408A, LES1416A, LES1432A and LES1448A *console servers* also have an internal CDMA cellular modem requiring external antenna connection.

The LES1308A, LES1316A, LES1332A and LES1348A *console servers* have an internal GSM cellular modem that requires a SIM card and an external antenna.

Before powering on the *console server*:

- Screw the external antenna coax cable onto the *MAIN* screw mount SMA connector on the rear of the *console server* (2).
- The *AUX* connector can be used either for receive diversity or for GPS.
- Your GSM cellular carrier will provide you with a SIM card. Insert the SIM card (1.) and it will lock into place. Take care to insert SIM card with contacts facing downwards.



Introduction

This chapter provides step-by-step instructions for the console server's initial configuration, and for connecting it to the Management or Operational LAN. The *Administrator* must:

- Activate the Management Console.
- Change the *Administrator* password.
- Set the IP address *console server's* principal LAN port.
- Select the network services that will be supported.

This chapter also discusses the communications software tools that the *Administrator* may use to access the *console server*.

3.1 Management console connection

Your *console server* is configured with a default IP Address 192.168.0.1 Subnet Mask 255.255.255.0

- Directly connect a PC or workstation to the *console server*.

Note For initial configuration we recommend that you connect the *console server* directly to a single PC or workstation. However, if you choose to connect your LAN before completing the initial setup steps, it is important that:

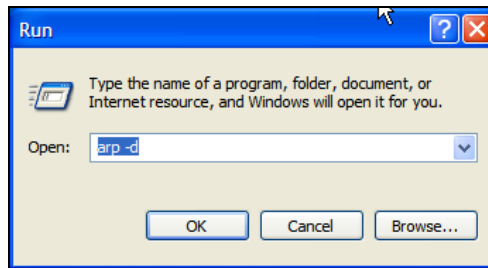
- you make sure that there are no other devices on the LAN with an **address of 192.168.0.1**
 - the *console server* and the PC/workstation are on the same LAN segment, with no interposed router appliances.
-

3.1.1 Connected PC/workstation set up

To configure the *console server* with a browser, the connected PC/workstation should have an IP address in the same range as the *console server* (e.g. 192.168.0.100):

- To configure the IP Address of your Linux or Unix PC/workstation simply run *ifconfig*
- For Windows PCs (Win9x/Me/2000/XP/ Vista/ 7/NT):
 - Click **Start** -> (**Settings** ->) **Control Panel** and double click **Network Connections** (for 95/98/Me, double click **Network**).
 - Right click on **Local Area Connection** and select **Properties**.
 - Select **Internet Protocol (TCP/IP)** and click **Properties**.
 - Select **Use the following IP address** and enter the following details:
 - IP address: **192.168.0.100**

- Subnet mask: **255.255.255.0**
- If you want to retain your existing IP settings for this network connection, click **Advanced** and **Add** the above as a secondary IP connection.
- If it is not convenient to change your PC/workstation network address, you can use the *ARP-Ping* command to reset the *console server* IP address. To do this from a Windows PC:
 - Click **Start** -> **Run** (or select **All Programs** then **Accessories** then **Run**).
 - Type *cmd* and click **OK** to bring up the command line.
 - Type *arp -d* to flush the ARP cache.
 - Type *arp -a* to view the current ARP cache (this should be empty).



Now add a static entry to the ARP table and *ping* the *console server* to assign the IP address to the console server. In the example below, a *console server* has a MAC Address 00:13:C6:00:02:0F (designated on the label on the bottom of the unit) and we are setting its IP address to 192.168.100.23. Also the PC/workstation issuing the *arp* command must be on the same network segment as the *console server* (that is, have an IP address of 192.168.100.xxx)

- Type *arp -s 192.168.100.23 00-13-C6-00-02-0F* (Note for UNIX the syntax is: *arp -s 192.168.100.23 00:13:C6:00:02:0F*).
- Type *ping -t 192.18.100.23* to start a continuous ping to the new IP Address.
- Turn on the *console server* and wait for it to configure itself with the new IP address. It will start replying to the ping at this point.
- Type *arp -d* to flush the ARP cache again.

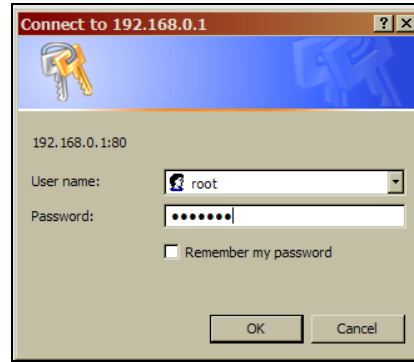
3.1.2 Browser connection

- Activate your preferred browser on the connected PC/workstation and enter **https://192.168.0.1** The Management Console supports all current versions of the popular browsers (Internet Explorer, Mozilla Firefox, Chrome, and more).

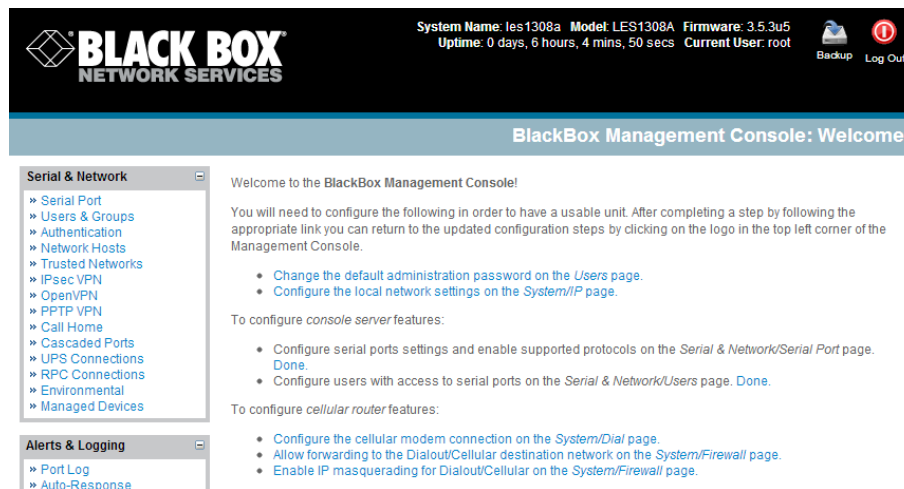
- You will be prompted to log in. Enter the default administration username and administration password:

Username: **root**

Password: **default**



Note Console servers are factory configured with HTTPS access enabled and HTTP access disabled.



A **Welcome** screen, which lists initial installation configuration steps, will be displayed:

- [Change the default administration password on the Users page \(Chapter 3\).](#)
- [Configure the local network settings on the System/IP page \(Chapter 3\).](#)
- [Configure port settings and enable the Serial & Network/Serial Port page \(Chapter 4\).](#)
- [Configure users with access to serial ports on the Serial & Network/Users page \(Chapter 4\).](#)

If your system has a cellular modem you will also be given the steps to configure the cellular router features:

- [Configure the cellular modem connection on System/Dial page \(Chapter 5\)](#)
- [Allow forwarding to the cellular destination network on System/Firewall page \(Chapter 5\)](#)
- [Enable IP masquerading for cellular connection on System/Firewall page \(Chapter 5\)](#)

After completing each of the above steps, you can return to the configuration list by clicking in the top left corner of the screen on the Black Box logo.

Note If you are not able to connect to the Management Console at 192.168.0.1 or if the default Username/Password were not accepted, then reset your *console server* (refer to *Chapter 11*).

3.2 Administrator Password

For security reasons, only the administrator user named **root** can initially log into your *console server*. Only people who know the root password can access and reconfigure the *console server* itself. However, anyone who correctly guesses the root password could gain access (and the default root password is **default**). To avoid this, enter and confirm a new root password before giving the *console server* any access to, or control of, your computers and network appliances.

- The system password can be changed by editing the root user on the **Serial & Network: Users & Groups** form
- Select **Change default administration password** on the **Welcome** screen which will take you to **Serial & Network: Users & Groups** where you can add a new confirmed **Password** for the user *root*

The screenshot shows the Black Box Network Services Management Console interface. At the top, the system information is displayed: System Name: les1308a, Model: LES1308A, Firmware: 3.5.3u5, Uptime: 0 days, 6 hours, 41 mins, 22 secs, Current User: root. There are also icons for Backup and Log Out. The main navigation menu on the left includes Serial & Network, Alerts & Logging, and System. The 'Serial & Network: Users & Groups' page is active, showing the 'Edit an Existing User' form for the 'root' user. The form fields are: Username (root), Description (Root User), Password (masked with dots), Confirm (masked with dots), and SSH Authorized Keys (empty text area). There is a checkbox for 'Disable Password Authentication' which is currently unchecked. An 'Apply' button is at the bottom of the form.

- Enter a new **Password** then re-enter it in **Confirm** . This is the new password for **root**, the main administrative user account, so choose a complex password, and keep it safe.

Note There are no restrictions on the characters that can be used in the Password. It can contain up to 254 characters. However, only the first eight System Password characters are used to make the *password hash*.

- Click **Apply**. Since you have changed the password you will be prompted to log in again. This time, use the new password.

Note If you are not confident that your *console server* has the current firmware release, you can upgrade. Refer to *Upgrade Firmware—Chapter 10*.

3.2.1 Set up new administrator

It is also recommended that you set up a new *Administrator* user as soon as convenient and log-in as this new user for all ongoing administration functions (rather than *root*).

This *Administrator* can be configured in the *admin* group with full access privileges through the **Serial & Network: Users & Groups** menu (refer *Chapter 4* for details)

3.2.2 Name the console server

It is also recommended that you set up a *System Name* for your *console server* to make it simple to identify.

- Select **System: Administration** and enter a **System Name** and **System Description** for the *console server* to give it a unique ID.

Note The System Name can contain from 1 to 64 alphanumeric characters (however you can also use the special characters “-”, “_”, and “.”)

There are no restrictions on the characters that can be used in the System Description or the System Password (each can contain up to 254 characters). However, only the first eight System Password characters are used to make the *password hash*.

- The **MOTD Banner** can be used to display a “message of the day” text to users
- Click **Apply**

3.3 Network IP address

The next step is to enter an IP address for the principal Ethernet (*LAN/Network/Network1*) port on the *console server*; or enable its DHCP client so that it automatically obtains an IP address from a DHCP server on the network it will connect to.

- On the **System: IP** menu, select the **Network Interface** page then check **dhcp** or **static** for the **Configuration Method**.
- If you selected **Static**, you must manually enter the new **IP Address**, **Subnet Mask**, **Gateway**, and **DNS** server details. This selection automatically disables the DHCP client.

System Name: les1308a Model: LES1308A Firmware: 3.5.3u5
Uptime: 0 days, 7 hours, 15 mins, 10 secs Current User: root Backup Log Out

System: IP

Serial & Network

- Serial Port
- Users & Groups
- Authentication
- Network Hosts
- Trusted Networks
- IPsec VPN
- OpenVPN
- PPTP VPN
- Call Home
- Cascaded Ports
- UPS Connections
- RPC Connections
- Environmental
- Managed Devices

Alerts & Logging

- Port Log
- Auto-Response
- SMTP & SMS
- SNMP

System

- Administration
- SSL Certificates
- Configuration Backup
- Firmware
- IP
- Date & Time
- Dial

Network Interface Management LAN Interface General Settings Route Settings

IP Settings: Network

Configuration Method DHCP Static
The mechanism to acquire IP settings.

IP Address
A statically assigned IP address.

Subnet Mask
A statically assigned network mask.

Gateway
Default gateway for the unit. Please only set this on one interface.

Primary DNS
A statically assigned primary name server.

Secondary DNS
A statically assigned secondary name server.

Media
The Ethernet media type.

DHCP Server Disabled

- If you selected **DHCP**, the *console server* will look for configuration details from a DHCP server on your management LAN. This selection automatically disables any static address. The *console server* MAC address is printed on a label on the base plate.

Note In its factory default state (with no Configuration Method selected) the *console server* has its DHCP client enabled, so it automatically accepts any network IP address assigned by a DHCP server on your network. In this initial state, the *console server* will then respond to both its Static address (192.168.0.1) and its newly assigned DHCP address.

- By default the *console server* LAN port auto-detects the Ethernet connection speed. You can use the **Media** menu to lock the Ethernet to 10 Mbps or 100 Mbps, and to Full Duplex (FD) or Half Duplex (HD).

Note If you changed the *console server* IP address, you may need to reconfigure your PC/workstation so it has an IP address that is in the same network range as this new address.

- Click **Apply**.
- Enter **http://new IP address** to reconnect the browser on the PC/workstation that is connected to the *console server*.

3.3.1 IPv6 configuration

You can also configure the *console server* Network and Management LAN Interfaces for IPv6 operation:

- On the **System: IP** menu select **General Settings** page and check **Enable IPv6**.
- Then, configure the IPv6 parameters on each Interface page.

3.3.2 Dynamic DNS (DDNS) configuration

With Dynamic DNS (DDNS) a *console server* whose IP address is dynamically assigned (and that may change from time to time) can be located using a fixed host or domain name.

- The first step in enabling DDNS is to create an account with the supported DDNS service provider of your choice. Supported DDNS providers include:
 - DyNS www.dyns.cx
 - dyndns.org www.dyndns.org
 - GNUDip gnudip.cheapnet.net
 - ODS www.ods.org
 - TZO www.tzo.com
 - 3322.org (Chinese provider) www.3322.org

Upon registering with the DDNS service provider, you will select a username and password, as well as a hostname that you will use as the DNS name (to allow external access to your machine using a URL).

The Dynamic DNS service providers allow the user to choose a hostname URL and set an initial IP address to correspond to that hostname URL. Many Dynamic DNS providers offer a selection of URL hostnames available for free use with their service. However, with a paid plan, any URL hostname (including your own registered domain name) can be used.

You can now enable and configure DDNS on any of the Ethernet or cellular network connections on the *console server* (by default DDNS is disabled on all ports):

- Select the DDNS service provider from the drop down **Dynamic DNS** list on the **System:IP** or **System:Dial** menu
- In **DDNS Hostname** enter the fully qualified DNS hostname for your console server e.g. *your-hostname.dyndns.org*
- Enter the **DDNS Username** and **DDNS Password** for the DDNS service provider account
- Specify the **Maximum interval between updates** - in days. A DDNS update will be sent even if the address has not changed
- Specify the **Minimum interval between checks** for changed addresses - in seconds. Updates will still only be sent if the address has changed
- Specify the **Maximum attempts per update** i.e. the number of times to attempt an update before giving up (defaults to 3)

3.4 System Services

The *Administrator* can access and configure the *console server* (and connected devices) using a range of access protocols/services – and for each such access, the particular service must be running with access through the firewall enabled. Service Access specifies which access protocols/services can be used to access the *console server* (and connected serial ports).

By default HTTP, HTTPS, Telnet and SSH services are running, and these services are enabled on all network interfaces. However, again by default, only HTTPS and SSH access to the *console server* is enabled, while HTTP and Telnet access is disabled.

For other services, such as SNMP/Nagios NRPE/NUT, the service must first be started on the relevant network interface using Service Settings. Then the Services Access can be set to allow or block access.

3.4.1 Service Access

Service Access specifies which access protocols/services can be used to access the console server (and connected serial ports). To change the access settings:

- Select the **Service Access** tab on the **System: Services** page. This will displays the services currently enabled for the *console server's* network interfaces. Depending on the particular *console server* model the interfaces displayed may include :
 - Network interface (for the principal Ethernet connection)
 - Dial out (V90 and cellular modem)
 - Dial in (internal or external V90 modem)
 - OoB Failover (second Ethernet connections)
 - VPN (IPSec or Open VPN connection over any network interface)
- Check/uncheck for each network which service access is to be enabled /disabled

In the example shown below local administrators on local Network Interface LAN have HTTP and Telnet and HTTPS and SSH access to the console server (and attached serial consoles). However while remote administrators using Dial In only can access using the console server using HTTPS and SSH, they can Telnet access attached serial consoles.

BLACK BOX NETWORK SERVICES

System Name: les1308a Model: LES1308A Firmware: 3.5.3u5
 Uptime: 0 days, 7 hours, 25 mins, 20 secs Current User: root Backup Log Out

System: Services

Serial & Network

- Serial Port
- Users & Groups
- Authentication
- Network Hosts
- Trusted Networks
- IPsec VPN
- OpenVPN
- PPTP VPN
- Call Home
- Cascaded Ports
- UPS Connections
- RPC Connections
- Environmental
- Managed Devices

Alerts & Logging

- Port Log
- Auto-Response
- SMTP & SMS
- SNMP

Services	Service Settings		Service Access			
	Service Enabled	Network Interface	Management LAN	Dialout/Cellular	Dial-in	VPN
HTTP Web Management	Enabled	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HTTPS Web Management	Enabled	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Telnet command shell	Enabled	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SSH command shell	Enabled	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Telnet direct to serial ports	N/A	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
SSH direct to serial ports	N/A	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

The Services Access settings specify which services the *Administrator* can use over which network interface to access the console server. It also nominates the enabled services that the *Administrator* and the *User* can use to connect through the *console server* to attached serial and network connected devices.

- The following general service access options can be specified:

HTTPS This ensures secure browser access to all the Management Console menus. It also allows appropriately configured *Users* secure browser access to selected Management Console *Manage* menus. If you enable HTTPS, the *Administrator* will be able to use a secure browser connection to the *Console server's* Management Console. For information on certificate and user client software configuration, refer to *Chapter 9—Authentication*. By default, HTTPS is enabled, and we recommend that that you only use HTTPS access if the *console server* will be managed over any public network (for example, the Internet).

HTTP By default HTTP is disabled. We recommend that the HTTP service remain disabled if the *console server* will be remotely accessed over the Internet.

Telnet This gives the *Administrator* Telnet access to the system command line shell (Linux commands). This may be suitable for a local direct connection over a management LAN. By default, Telnet is disabled. We recommend that this service remain disabled if you will remotely administer the *console server*.

SSH This service provides secure SSH access to the Linux command line shell. We recommend that you choose SSH as the protocol where the *Administrator* connects to the *console server* over the Internet or any other public network. This will provide authenticated communications between the SSH client program on the remote PC/workstation and the SSH server in the *console server*. By default SSH is enabled. For more information on SSH configuration refer *Chapter 9—Authentication*.

- You can configure related service options at this stage:

SNMP This will enable *netsnmp* in the *console server*, which will keep a remote log of all posted information. SNMP is disabled by default. This SNMP service is only available

in rackmount models. To modify the default SNMP settings, the *Administrator* must make the edits at the command line as described in *Chapter 15—Advanced Configuration*.

- TFTP** This service will set up the default *tftp* server on the USB flash card (and is relevant to LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console servers* only). This server can be used to store config files, and maintain access and transaction logs, etc.
- Ping** The **Respond to ICMP echos** (i.e. *ping*) allows the *console server* to respond to incoming ICMP echo requests. Ping is enabled by default. For security reasons, you should disable this service after initial configuration.
- Nagios** Access to the Nagios NRPE monitoring daemons (refer *Chapter 8*)
- NUT** Access to the NUT UPS monitoring daemon (refer *Chapter 10*)
- SNMP** This will enable *netsnmp* in the *console server*, which will keep a remote log of all posted information. SNMP is disabled by default. To modify the default SNMP settings, the *Administrator* must make the edits at the command line as described in *Chapter 15 – Advanced Configuration*
- NTP** Refer *Chapter 11*

- Click **Apply**. As you apply your services selections, the screen will be updated with a confirmation message:

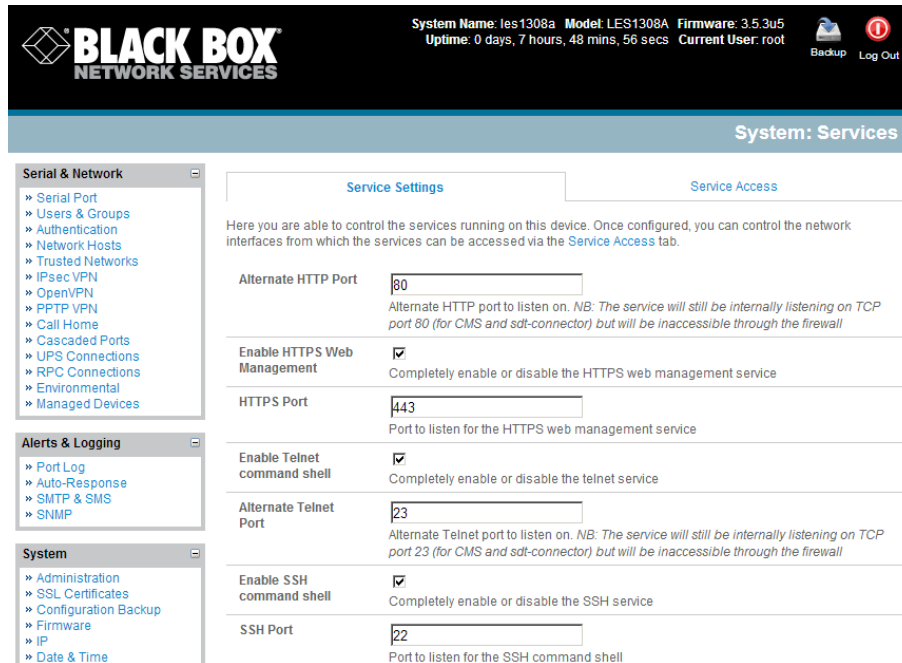
Message Changes to configuration succeeded.

3.4.2 Service Settings

The *Administrator* can access the *console server*, and connected serial ports and managed devices, using a range of access protocols/services. However for each such access the particular service must first be configured and enabled to run on the *console server*.

To enable and configure a service:

- Select the **Service Settings** tab on the **System: Services** page



- To enable a service check **Enable**. For some services you will be asked to specify the TCP/IP port to be used for this service.
- There are also some serial port access parameters that you can configure on this menu:

Base The *console server* uses specific default ranges for the TCP/IP ports for the various access services that *Users* and *Administrators* can use to access devices attached to serial ports (as covered in *Chapter 4—Configuring Serial Ports*). The *Administrator* can also set alternate ranges for these services, and these secondary ports will then be used in addition to the defaults.

The default TCP/IP **base** port address for *telnet* access is 2000, and the range for *telnet* is IP Address: Port (2000 + serial port #) *i.e.* 2001 – 2048. If the *Administrator* sets 8000 as a secondary base for telnet, then serial port #2 on the *console server* can be accessed via telnet at IP Address:2002 and at IP Address:8002.

The default base for SSH is 3000; for Raw TCP is 4000; and for RFC2217 it is 5000.

RAW/Direct You can also specify that serial port devices can be accessed from nominated network interfaces using Raw TCP, direct Telnet/SSH, unauthenticated Telnet services etc

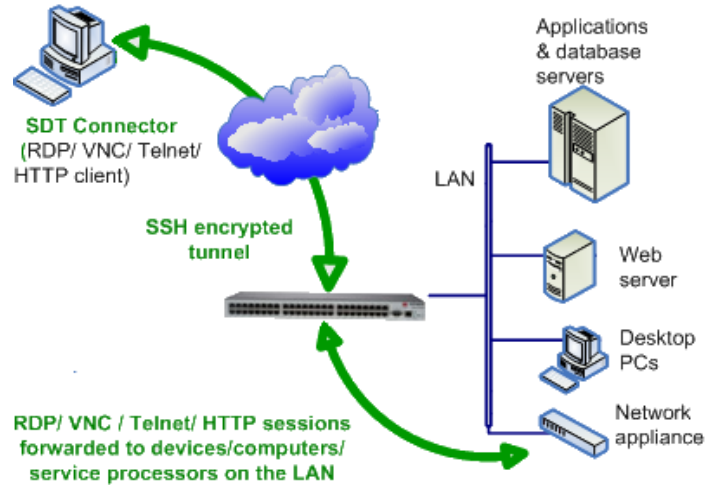
3.5 Communications Software

You have configured access protocols for the *Administrator* client to use when connecting to the *console server*. *User* clients (who you may set up later) will also use these protocols when accessing *console server* serial attached devices and network attached hosts. You will need to have appropriate communications software tools set up on the *Administrator* (and *User*) PC/workstation.

Black Box provides the *SDT Connector* Java applet as the recommended client software tool. You can use other generic tools such as PuTTY and SSHTerm. These tools are all described below as well.

3.5.1 SDT Connector

Each *console server* has an unlimited number of *SDT Connector* licenses to use with that *console server*.



SDT Connector is a lightweight tool that enables *Users* and *Administrators* to securely access the *console server* and the various computers, network devices, and appliances that may be serially or network connected to the *console server*.

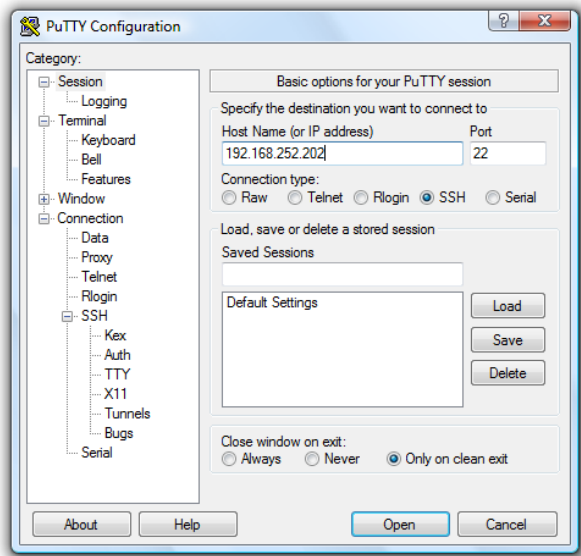
SDT Connector is a Java applet that couples the trusted SSH tunneling protocol with popular access tools such as Telnet, SSH, HTTP, HTTPS, VNC, and RDP to provide point-and-click secure remote management access to all the systems and devices being managed.

Information on using *SDT Connector* for browser access to the *console server*'s Management Console, Telnet/SSH access to the *console server* command line, and TCP/UDP connecting to hosts that are network connected to the *console server* is in *Chapter 6—Secure Tunneling*.

SDT Connector can be installed on Windows 2000, XP, 2003, Vista and Windows 7 PCs, and on most Linux, UNIX, and Solaris computers.

3.5.2 PuTTY

You can also use communications packages like *PuTTY* to connect to the *console server* command line (and to connect serially attached devices as covered in *Chapter 4*). *PuTTY* is a freeware implementation of Telnet and SSH for Windows and UNIX platforms. It runs as an executable application without needing to be installed onto your system. *PuTTY* (the Telnet and SSH client itself) can be downloaded from <http://www.tucows.com/preview/195286.html>

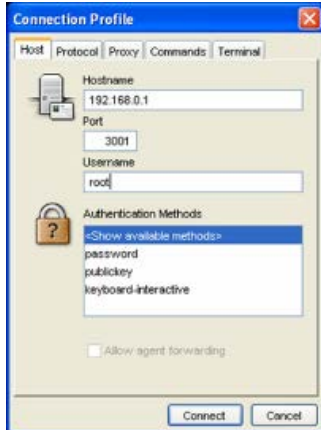


- To use PuTTY for an SSH terminal session from a Windows client, enter the *console server's* IP address as the "Host Name (or IP address)."
- To access the *console server* command line, select "SSH" as the protocol, and use the default IP Port 22.
- Click "Open" and the *console server* login prompt will appear. (You may also receive a "Security Alert" that the host's key is not cached. Choose "yes" to continue.)
- Using the Telnet protocol is similarly simple - but you use the default port 23.

3.5.3 SSHTerm

Another popular communications package you can use is *SSHTerm*, an open source package that you can download from <http://sourceforge.net/projects/sshtools>

- To use *SSHTerm* for an SSH terminal session from a Windows Client, simply Select the "File" option and click on "New Connection."



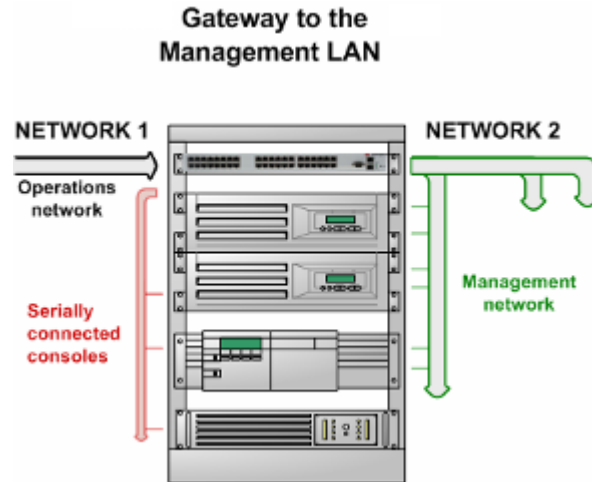
- A new dialog box will appear for your "Connection Profile." Type in the host name or IP address (for the *console server* unit) and the TCP port that the SSH session will use (port 22). Then type in your username, choose password authentication, and click connect.
- You may receive a message about the host key fingerprint. Select "yes" or "always" to continue.
- The next step is password authentication. The system prompts you for your username and password from the remote system. This logs you on to the *console server*

3.6 Management network configuration

The LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console servers* have a second network port that you can configure as a management LAN port or as a failover/ OOB access port.

3.6.1 Enable the Management LAN

The LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console servers* provide a firewall, router, and DHCP server. You need to connect an external LAN switch to *Network 2* to attach hosts to this management LAN.



This Management LAN feature is disabled by default. To configure the Management LAN gateway:

- Select the **Management LAN** page on the **System: IP** menu and uncheck **Disable**.
- Configure the **IP Address** and **Subnet Mask** for the Management LAN (but leave the **DNS** fields blank).
- Click **Apply**.

Note You can configure the second Ethernet port as either a gateway port or as an OOB/Failover port (but not both). Make sure you did not allocate **Network 2** as the **Failover Interface** when you configured the principal **Network** connection on the **System: IP** menu.

The management gateway function is now enabled with default firewall and router rules. By default, these rules are configured so the Management LAN can only be accessible by SSH port forwarding. This ensures that the remote and local connections to Managed Devices on the Management LAN are secure. You can also configure the LAN ports in bridged mode (as described later in this chapter) or you can configure them from the command line.

3.6.2 Configure the DHCP server

The LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console servers* also host a DHCP server which by default is disabled. The DHCP server enables the automatic distribution of IP addresses to hosts on the Management LAN that are running DHCP clients. To enable the DHCP server:

- On the **System: IP** menu select the **Management LAN** page and click the **Disable** label in the **DHCP Server** field (or directly go to the **System: DHCP Server** menu).
- Check **Enable DHCP Server**.

- Enter the **Gateway** address that you want to issue to the DHCP clients. If you leave this field blank, the *console server's* IP address will be used.
- Enter the **Primary DNS** and **Secondary DNS** address to issue the DHCP clients. If you leave this field blank, the *console server's* IP address is used. So, leave this field blank for automatic DNS server assignment.
- Optionally, enter a **Domain Name** suffix to issue DHCP clients.

- Enter the **Default Lease** time and **Maximum Lease** time in seconds. The lease time is the time that a dynamically assigned IP address is valid before the client must request it again.
- Click **Apply**.

The DHCP server will sequentially issue IP addresses from a specified address pool(s):

- Click **Add** in the **Dynamic Address Allocation Pools** field.
- Enter the **DHCP Pool Start Address** and **End Address** and click **Apply**.

The DHCP server also supports pre-assigning IP addresses to be allocated only to specific MAC addresses and reserving IP addresses to be used by connected hosts with fixed IP addresses. To reserve an IP addresses for a particular host:

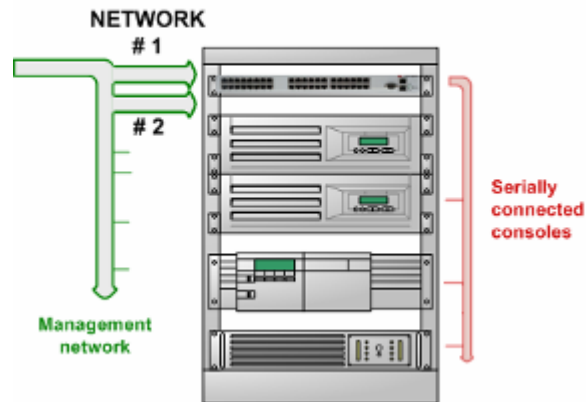
- Click **Add** in the **Reserved Addresses** field.
- Enter the **Hostname**, the **Hardware Address** (MAC), and the **Statically Reserved IP** address for the DHCP client and click **Apply**.

When DHCP has initially allocated hosts addresses, copy these addresses into the pre-assigned list so the same IP address will be reallocated if you reboot the system.

3.6.3 Select Failover or broadband OOB

The LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console servers* provide a broadband failover option. If you have a problem using the main LAN connection for accessing the *console server*, an alternate access path is used.

Redundant LAN connection



- By default, the failover is not enabled. To enable, select the **Network** page on the **System: IP** menu.
- Select the **Failover Interface** to be used if the main fails. This can be:
 - **Management LAN** - an alternate broadband Ethernet connection (which would be the *Network2* port on the LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console server*) or
 - **Internal Modem** - the internal V.92 modem in the LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console server*, or
 - **Internal Cellular Modem** - the CDMA modem in the LES1408A, LES1416A, LES1432 and LES1448, or the GSM modem in the LES1308A, LES1316A, LES1332 and LES1348 *console server*
 - **Serial DB9** - an external serial modem connected to the Console port for dialing out to an ISP or the remote management office.

BLACK BOX NETWORK SERVICES

System Name: ACSdoc Model: LES1216A Firmware: 2.8.0u2
 Uptime: 0 days, 1 hours, 11 mins, 47 secs Current User: root Backup Log Out

System: IP

Serial & Network

- Serial Port
- Users & Groups
- Authentication
- Network Hosts
- Trusted Networks
- Cascaded Ports
- UPS Connections
- RPC Connections
- Environmental
- Managed Devices

Alerts & Logging

- Port Log
- Alerts
- SMTP & SMS
- SNMP

System

- Administration
- SSL Certificates
- Configuration Backup
- Firmware
- IP
- Date & Time
- Dial
- Services
- DHCP Server
- Nagios
- Configure Dashboard

Status

- Port Access
- Active Users
- Statistics
- Support Report
- Syslog
- UPS Status

Network Interface Management LAN Interface General Settings

IP Settings: Network

Configuration Method: DHCP Static
 The mechanism to acquire IP settings.

IP Address:
 A statically assigned IP address.

Subnet Mask:
 A statically assigned network mask.

Gateway:
 A statically assigned gateway.

Primary DNS:
 A statically assigned primary name server.

Secondary DNS:
 A statically assigned secondary name server.

Media: Auto
 The Ethernet media type.

Failover Interface:
 None
 Management LAN (lan)
 Serial DB9 Port (sercon) DISABLED
 Internal Modem Port (modem01) DISABLED

Primary Probe Address:
 The address of the first peer to probe for connectivity detection.

Secondary Probe Address:
 The address of the second peer to probe for connectivity detection.

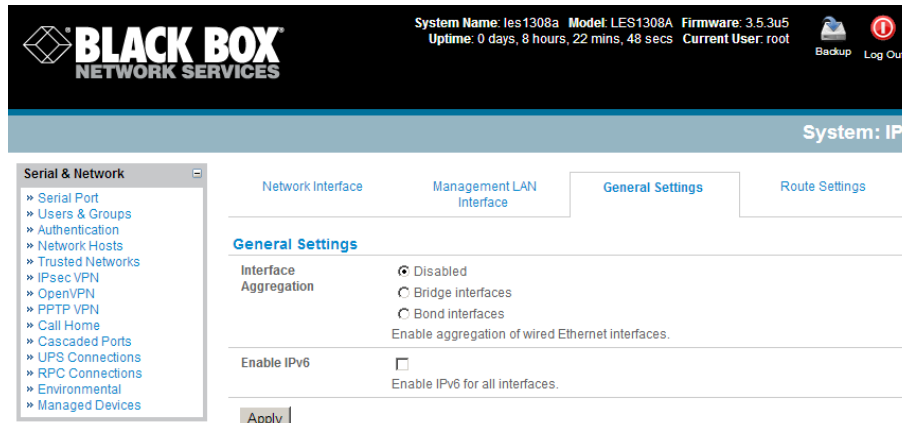
Apply

- Click **Apply**. You have selected the failover method. It is not active until you specify the external sites to be probed to trigger failover, and set up the failover ports themselves. This is covered in *Chapter 5*.

Note You can configure the second Ethernet port as either a gateway port or as an OOB/Failover port, but not both. Make sure you did not enable the Management LAN function on **Network 2**.

3.6.4 Aggregating the network ports

By default, you can only access the *console server's* Management LAN network ports using SSH tunneling/port forwarding or by establishing an IPsec VPN tunnel to the *console server*. However, all the wired network ports on the *console servers* can also be aggregated by being bridged or bonded.



- Select **Enable Bridging** on the **System: IP General Settings** menu.
- Select **Bridge Interfaces** or **Bond Interfaces**
 - When bridging is enabled, network traffic is forwarded across all Ethernet ports with no firewall restrictions. All the Ethernet ports are all transparently connected at the data link layer (layer 2) so they do retain their unique MAC addresses.
 - With bonding the network traffic is carried between the ports but they present with one MAC address.
 - Both modes remove all the **Management LAN Interface** and **Out-of-Band/Failover Interface** functions and disable the **DHCP Server**.
 - All the Ethernet ports are all transparently connected at the data link layer (layer 2) and they are configured collectively using the **Network Interface** menu.

3.6.5 Static routes

Static routes provide a very quick way to route data from one subnet to different subnet. So you can hard code a path that specifies to the *console server* to get to a certain subnet by using a certain path. This may be useful for remotely accessing various subnets at a remote site when being accessed using the cellular out of band connection.

The screenshot shows the Black Box Network Services web interface. At the top, the system name is 'les1308a', model is 'LES1308A', and firmware is '3.5.3u5'. The uptime is '0 days, 8 hours, 33 mins, 46 secs' and the current user is 'root'. There are 'Backup' and 'Log Out' buttons. The main navigation menu on the left includes 'Serial & Network', 'Alerts & Logging', and 'System'. The 'Route Settings' tab is selected, showing fields for 'Route Name' (New Route), 'Destination Network/Host', 'Destination netmask' (24), 'Route Gateway', and 'Metric' (0). An 'Apply' button is at the bottom.

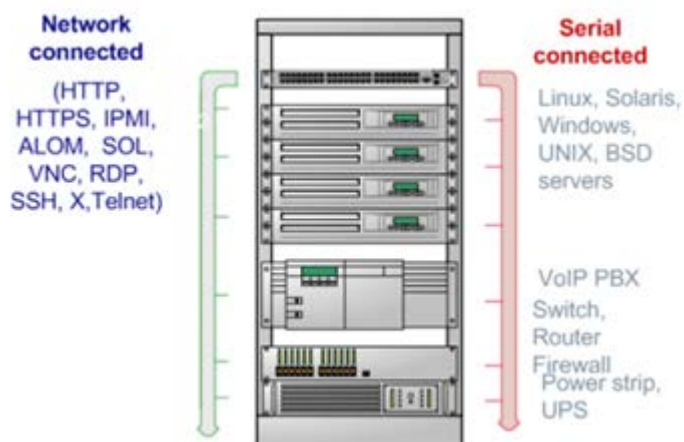
To add to the static route to the route table of the system:

- Select the **Route Settings** tab on the **System: IP General Settings** menu.
- Enter a meaningful **Route Name** for the route .
- In the **Destination Network/Host** field enter the IP address of the destination network/host that the route provides access to.
- Enter a value in the **Destination netmask** field that identifies the destination network or host. Any number between 0 and 32. A subnet mask of 32 identifies a host route.
- Enter **Route Gateway** with the IP address of a router that will route packets to the destination network.
- Enter a value in the **Metric** field that represents the metric of this connection. This generally only has to be set if two or more routes conflict or have overlapping targets. Any number equal to or greater than 0.
- Click **Apply**.

Chapter 4 Serial Port, Host, Device & User Configuration

Introduction

The Black Box *console server* enables access and control of serially attached devices and network attached devices (*hosts*). The *Administrator* must configure access privileges for each of these devices, and specify the services that can be used to control the devices. The *Administrator* can also set up new users and specify each user's individual access and control privileges.



This chapter covers each of the steps in configuring hosts and serially attached devices:

Configure Serial Ports—setting up the protocols to be used in accessing serially-connected devices.

Users & Groups—setting up users and defining the access permissions for each of these users.

Authentication—covered in more detail in Chapter 9.

Network Hosts—configuring access to network connected devices (referred to as hosts).

Configuring Trusted Networks—nominate user IP addresses.

Cascading and Redirection of Serial Console Ports.

Connecting to Power (UPS PDU and IPMI) and Environmental Monitoring (EMD) devices.

Managed Devices—presents a consolidated view of all the connections.

IPSec – enabling VPN connection.

OpenVPN connection.

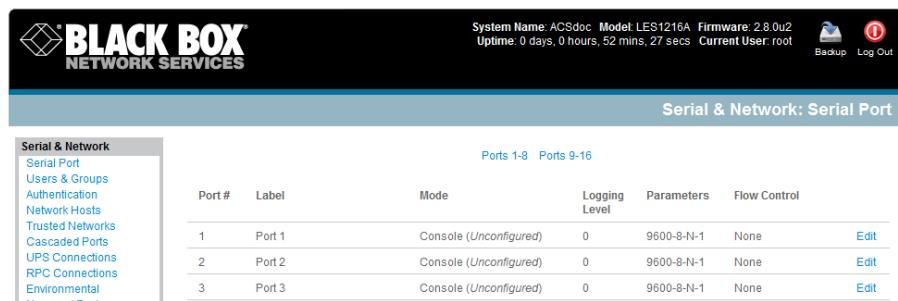
PPTP connection

4.1 Configure Serial Ports

To configure a serial port, you must first set the **Common Settings** (the protocols and the RS-232 parameters [such as baud rate]) that will be used for the data connection to that port.

Select what mode the port is to operate in. You can set each port to support one of five operating modes:

- 1) Console Server Mode is the default and this enables general access to serial console port on the serially attached devices.
- 2) Device Mode sets the serial port up to communicate with an intelligent serial controlled PDU, UPS, or Environmental Monitor Device (EMD).
- 3) SDT Mode enables graphical console access (with RDP, VNC, HTTPS, etc.) to hosts that are serially connected.
- 4) Terminal Server Mode sets the serial port to wait for an incoming terminal login session.
- 5) Serial Bridge Mode transparently interconnects two serial port devices over a network.



- Select **Serial & Network: Serial Port** and you will see the current labels, modes, logging levels, and RS-232 protocol options that are currently set up for each serial port.
- By default, each serial port is set in Console Server mode. To reconfigure the port, click **Edit**.
- When you have reconfigured the common settings (*Chapter 4.1.1*) and the mode (*Chapters 4.1.2–4.1.6*) for each port, you can set up any remote syslog (*Chapter 4.1.7*), then click **Apply**.

Note If you want to set the same protocol options for multiple serial ports at once, click **Edit Multiple Ports** and select which ports you want to configure as a group.

- If the *console server* has been configured with distributed Nagios monitoring enabled, then you will also be presented with **Nagios Settings** options to enable nominated services on the Host to be monitored (refer *Chapter 10—Nagios Integration*).

4.1.1 Common Settings

There are a number of common settings that you can set for each serial port. These are independent of the mode in which the port is being used. Set these serial port parameters to match the serial port parameters on the device you attach to that port.

<p>Serial & Network</p> <ul style="list-style-type: none"> Serial Port Users & Groups Authentication Network Hosts Trusted Networks Cascaded Ports UPS Connections RPC Connections Environmental Managed Devices <p>Alerts & Logging</p> <ul style="list-style-type: none"> Port Log Alerts SMTP & SMS SNMP <p>System</p> <ul style="list-style-type: none"> Administration SSL Certificates Configuration Backup Firmware IP 	<p>Common Settings for Port 1</p> <p>Label <input type="text" value="Port 1"/> <small>The serial ports unique identifier.</small></p> <p>Baud Rate <input type="text" value="9600"/> <small>The serial ports speed.</small></p> <p>Data Bits <input type="text" value="8"/> <small>The number of data bits to use.</small></p> <p>Parity <input type="text" value="None"/> <small>The serial ports parity.</small></p> <p>Stop Bits <input type="text" value="1"/> <small>The number of stop bits to use.</small></p> <p>Flow Control <input type="text" value="None"/> <small>The flow control method.</small></p> <p>Signaling Protocol <input type="text" value="RS232"/> <small>The electrical signaling on this serial port. Consult your manual to determine which protocols are supported for this port.</small></p>
---	---

- Specify a label for the port.
- Select the appropriate **Baud Rate**, **Parity**, **Data Bits**, **Stop Bits**, and **Flow Control** for each port. (Note: The RS-485/RS-422 option is not relevant for *console servers*.)
- Before proceeding with further serial port configuration, connect the ports to the serial devices they will be controlling, and make sure they have matching settings.

Note The serial ports are all set at the factory to RS232 9600 baud, no parity, 8 data bits, 1 stop bit, and *Console server Mode*. You can change the baud rate to 2400–230400 baud using the management console. You can configure lower baud rates (50, 75, 110, 134, 150, 200, 300, 600, 1200, 1800 baud) from the command line. Refer to *Chapter 14— Basic Configuration (Linux Commands)*.

4.1.2 Console Server Mode

Select **Console Server Mode** to enable remote management access to the serial console that is attached to this serial port:

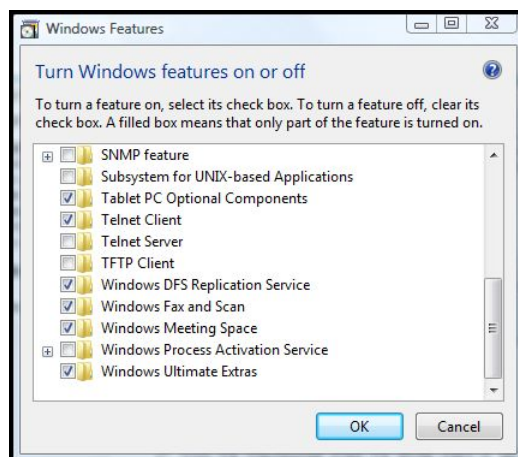
<ul style="list-style-type: none"> » Administration » SSL Certificates » Configuration Backup » Firmware » IP » Date & Time » Dial » Firewall » Services » DHCP Server » Nagios » Configure Dashboard 	<h3>Console Server Settings</h3> <p>Console Server Mode <input checked="" type="checkbox"/> Enable remote network access to the console at this serial port.</p> <p>Logging Level <input type="text" value="level 0 - Disabled"/> Specify the detail of data to log.</p> <p>Telnet <input checked="" type="checkbox"/> Enable Telnet access.</p> <p>SSH <input checked="" type="checkbox"/> Enable SSH access.</p> <p>Raw TCP <input type="checkbox"/> Enable raw TCP access.</p> <p>RFC 2217 <input type="checkbox"/> Enable RFC 2217 access.</p> <p>Unauthenticated Telnet <input type="checkbox"/> Enable Telnet access without requiring the user to provide credentials.</p> <p>Web Terminal <input type="checkbox"/> Enable web browser access via <i>Manage -> Devices -> Serial</i>.</p> <p>Encrypt Traffic <input type="checkbox"/> Enable PortShare Encryption. Warning: This will override standard RFC 2217 and raw TCP behaviour</p> <p>Authenticate <input type="checkbox"/> Enable PortShare Authentication. Warning: This will override standard RFC 2217 and raw TCP behaviour</p> <p>Authentication Password <input type="text"/> Enter password for PortShare authentication</p> <p>Confirm Password <input type="text"/> Re-type the password for confirmation.</p> <p>Accumulation Period <input type="text"/> Collect serial data for a period of time (in milliseconds), then transmit any data received during that time over the network at once.</p> <p>Escape Character <input type="text"/> Customize the character used for sending out-of-band shell commands. <i>The default is: ~</i></p> <p>Replace Backspace <input type="checkbox"/> Substitutes backspace value CTRL+? (127) with CTRL+h (8).</p> <p>Power Menu <input type="checkbox"/> Enable shell power command menu. <i>Connect this port to a Managed Device then use ~p to run power commands.</i></p> <p>Single Connection <input type="checkbox"/> Limit the port to a single concurrent connection.</p>
<p>Status</p> <ul style="list-style-type: none"> » Port Access » Active Users » Statistics » Support Report » Syslog » UPS Status » RPC Status » Environmental Status » Power Supply Status » Dashboard 	
<p>Manage</p> <ul style="list-style-type: none"> » Devices » Port Logs » Host Logs » Power » Terminal 	

Logging Level This specifies the level of information to be logged and monitored (referto *Chapter 7—Alerts and Logging*).

Telnet When the Telnet service is enabled on the *console server*, a Telnet client on a *User* or *Administrator's* computer can connect to a serial device attached to this serial port on the *console server*. The Telnet communications are unencrypted, so this protocol is generally recommended only for local connections.

With Win2000/XP/NT you can run *telnet* from the command prompt (*cmd.exe*). Vista and Windows 7 include a Telnet client and server, but they are not enabled by default. To enable Telnet:

- Log in as *Admin* and go to *Start/Control Panel/Programs and Features*.
- Select *Turn Windows features on or off*, check the *Telnet Client*, and click *OK*.



If the remote communications are tunneled with *SDT Connector*, then you can use Telnet to securely access these attached devices (refer to the Note below).

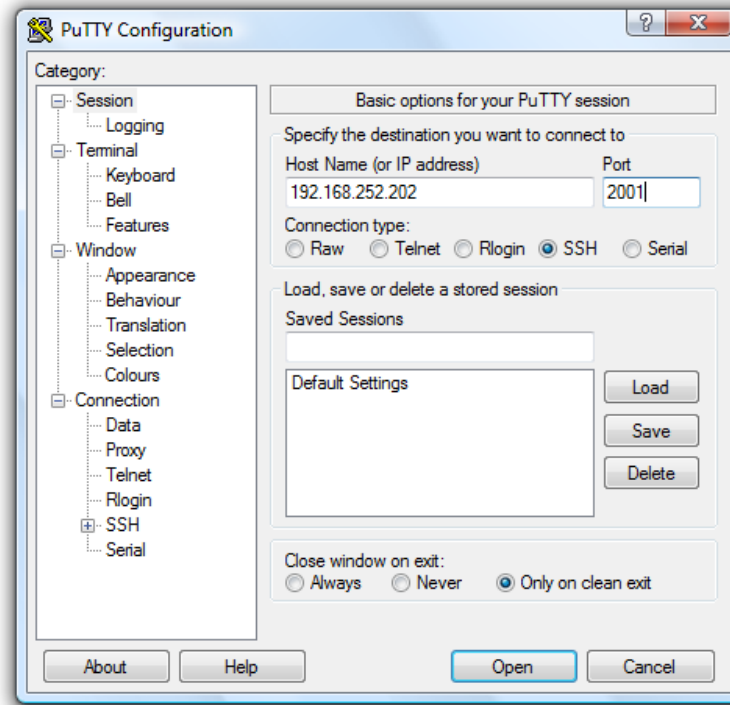
Note In Console Server mode, *Users* and *Administrators* can use *SDT Connector* to set up secure Telnet connections that are SSH tunneled from their client PC/workstations to the serial port on the *console server*. *SDT Connector* can be installed on Windows 2000, XP, 2003, Vista, and Windows 7 PCs and on most Linux platforms. You can also set up secure Telnet connections with a simple point-and-click.

To use *SDT Connector* to access consoles on the *console server* serial ports, you configure *SDT Connector* with the *console server* as a *gateway*, then configure it as a *host*. Next, you enable Telnet service on Port (2000 + serial port #) *i.e.* 2001–2048. Refer to *Chapter 6* for more details on using *SDT Connector* for Telnet and SSH access to devices that are attached to the *console server* serial ports.

You can also use standard communications packages like *PuTTY* to set a direct Telnet (or SSH) connection to the serial ports (refer to the Note below).

Note *PuTTY* also supports Telnet (and SSH) and the procedure to set up a Telnet session is simple. Enter the *console server*'s IP address as the "Host Name (or IP address)." Select "Telnet" as the protocol and set the "TCP port" to 2000 plus the physical serial port number (*that is*, 2001 to 2048).

Click the "Open" button. You may then receive a "Security Alert" that the host's key is not cached. Choose "yes" to continue. You will then be presented with the login prompt of the remote system connected to the serial port chosen on the *console server*. Login as normal and use the host serial console screen.



PuTTY can be downloaded at <http://www.tucows.com/preview/195286.html>

SSH We recommend that you use SSH as the protocol where the *User* or *Administrator* connects to the *console server* (or connects through the *console server* to the attached serial consoles) over the Internet or any other public network. This will provide authenticated SSH communications between the SSH client program on the remote user's computer and the *console server*, so the user's communication with the serial device attached to the *console server* is secure.

For SSH access to the consoles on devices attached to the *console server* serial ports, you can use *SDT Connector*. Configure *SDT Connector* with the *console server* as a *gateway*, then as a *host*, and enable SSH service on Port (3000 + serial port #) *i.e.* 3001-3048. *Chapter 6—Secure Tunneling* has more information on using *SDT Connector* for SSH access to devices that are attached to the *console server* serial ports.

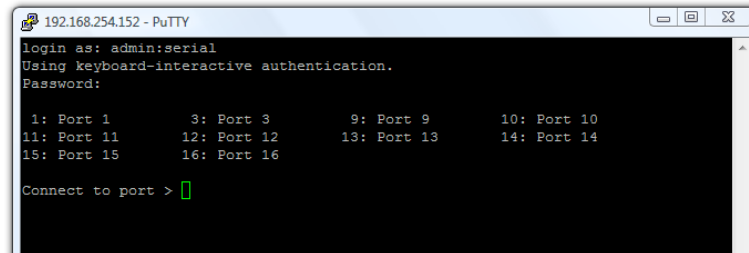
You can also use common communications packages, like *PuTTY* or *SSHTerm* to SSH connect directly to port address IP Address _ Port (3000 + serial port #) *i.e.* 3001–3048.

SSH connections can be configured using the standard SSH port 22. Identify the the serial port that's accessed by appending a descriptor to the username. This syntax supports:

```
<username>:<portXX>  
<username>:<port label>  
<username>:<ttySX>  
<username>:<serial>
```

For a *User* named “fred” to access serial port 2, when setting up the SSHTerm or the PuTTY SSH client, instead of typing `username = fred` and `ssh port = 3002`, the alternate is to type `username = fred:port02` (or `username = fred:ttyS1`) and `ssh port = 22`.

Or, by typing `username=fred:serial` and `ssh port = 22`. A port selection option appears to the *User*:



This syntax enables *Users* to set up SSH tunnels to all serial ports with only opening a single IP port 22 in their firewall/gateway.

TCP RAW TCP allows connections directly to a TCP socket. Communications programs like *PuTTY* also support RAW TCP. You would usually access this protocol via a custom application.

For RAW TCP, the default port address is IP Address _ Port (4000 + serial port #) *i.e.* 4001 – 4048.

RAW TCP also enables the serial port to be tunneled to a remote *console server*, so two serial port devices can transparently interconnect over a network (see *Chapter 4.1.6—Serial Bridging*).

RFC2217 Selecting *RFC2217* enables serial port redirection on that port. For *RFC2217*, the default port address is IP Address _ Port (5000 + serial port #), that is, 5001 – 5048.

Special client software is available for Windows UNIX and Linux that supports *RFC2217* virtual com ports, so a remote host can monitor and manage remote serially attached devices, as though they were connected to the local serial port (see *Chapter 4.6—Serial Port Redirection* for details).

RFC2217 also enables the serial port to be tunneled to a remote *console server*, so two serial port devices can transparently interconnect over a network (see *Chapter 4.1.6—Serial Bridging*).

Unauthenticated Telnet Selecting *Unauthenticated Telnet* enables telnet access to the serial port without requiring the user to provide credentials. When a user accesses the *console server* to telnet to a serial port he normally is given a login prompt. With unauthenticated telnet, the user connects directly through to a port with any *console server* login. This mode is mainly used when you have an external system (such as *conserver*) managing user authentication and access privileges at the serial device level.

For Unauthenticated Telnet, the default port address is IP Address _ Port (6000 + serial port #) *i.e.* 6001 – 6048


Web Terminal Selecting Web Terminal enables web browser access to the serial port via **Manage: Devices: Serial** using the Management Console's built in AJAX terminal. Web Terminal connects as the currently authenticated Management Console user and does not re-authenticate. See section 13.3 for more details.

Authenticate Enable for secure serial communications using Portshare and add password

Accumulation Period By default, once a connection is established for a particular serial port (such as a RFC2217 redirection or Telnet connection to a remote computer) then any incoming characters on that port are forwarded over the network on a character by character basis. The accumulation period changes this by specifying a period of time that incoming characters will be collected before then being sent as a packet over the network.

Escape Character This enables you to change the character used for sending escape characters. The default is ~.

Power Menu This setting enables the shell power command. A user can control the power connection to a Managed Device from command line when they are connected to the device via telnet or ssh. To operate, the Managed Device must be set up with both its Serial port connection and Power connection configured. The command to bring up the power menu is ~p



```
192.168.252.202 - PuTTY
Password:
Power Commands:
O - Power ON
P - Power OFF
R - Power cycle off then on again
s - Show current power status
. - Exit power menu
? - Show this message

[IBM-X-324] Power > s
Querying status ...
Connection 1: on
[IBM-X-324] Power >
```

Single Connection This setting limits the port to a single connection> If multiple users have access privileges for a particular port, only one user at a time can access that port (that is, port “snooping” is not permitted).

4.1.3 SDT Mode

This setting allows port forwarding of RDP, VNC, HTTP, HTTPS, SSH, Telnet, and other LAN protocols through to computers that are locally connected to the *console server* by their serial COM port. Port forwarding requires that you set up a PPP link over this serial port.

SDT Settings

SDT Mode Enable access over SSH to a host connected to this serial port.

Username The login name for PPP. The default is 'port01'

User Password The login secret for PPP. The default is 'port01'

Confirm Password Re-type the password for confirmation.

For configuration details, refer to *Chapter 6.6—Using SDT Connector to Telnet or SSH connect to devices that are serially attached to the console server.*

4.1.4 Device (RPC, UPS, EMD) Mode

This mode configures the selected serial port to communicate with a serial controlled Uninterruptable Power Supply (UPS), Remote Power Controller/Power Distribution Unit (RPC) or Environmental Monitoring Device (EMD).

Device Settings

Device Type

None
UPS
RPC
Environmental

- Select the desired **Device Type** (UPS, RPC or EMD)
- Proceed to the appropriate device configuration page (**Serial & Network: UPS Connections, RPC Connection** or **Environmental**) as detailed in *Chapter 8—Power & Environmental Management.*

4.1.5 Terminal Server Mode

- Select **Terminal Server Mode** and the **Terminal Type** (vt220, vt102, vt100, Linux, or ANSI) to enable a *getty* on the selected serial port.

Terminal Server Settings

Terminal Server Mode Enable a TTY login for a local terminal attached to this serial port.

Terminal Type The terminal standard to use on this serial port.

The *getty* will then configure the port and wait for a connection to be made. An active connection on a serial device is usually indicated by the Data Carrier Detect (DCD) pin on the serial device being raised. When a connection is detected, the *getty* program issues a login: prompt, and then invokes the login program to handle the actual system login.

Note Selecting Terminal Server mode will disable Port Manager for that serial port, so data is no longer logged for alerts, etc.

4.1.6 Serial Bridging Mode

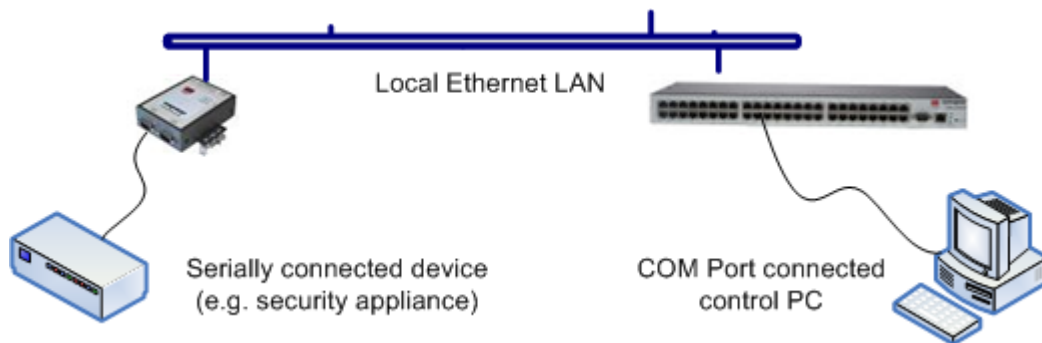
With serial bridging, the serial data on a nominated serial port on one *console server* is encapsulated into network packets and then transported over a network to a second *console server*. It is then represented on its serial port again as serial data. The two *console servers* effectively act as a virtual serial cable over an IP network.

One *console server* is configured as the *Server*. Set the *Server* serial port to be bridged in Console Server mode with either RFC2217 or RAW enabled (as described in *Chapter 4.1.2—Console Server Mode*).

For the *Client console server*, the serial port to bridge must be set in Bridging Mode:

Serial Bridge Settings	
Serial Bridging Mode	<input checked="" type="radio"/> Create a network connection to a remote serial port via RFC-2217.
Server Address	<input type="text"/> The network address of an RFC-2217 server to connect to.
Server TCP Port	<input type="text"/> The TCP port the RFC-2217 server is serving on.
RFC 2217	<input type="checkbox"/> Enable RFC 2217 access.
SSH Tunnel	<input type="checkbox"/> Redirect the serial bridge over an SSH tunnel to the server

- Select **Serial Bridging Mode** and specify the IP address of the *Server console server* and the TCP port address of the remote serial port (for RFC2217 bridging this will be 5001-5048).
- By default, the bridging client will use RAW TCP. Select RFC2217 if this is the *console server* mode you have specified on the server *console server*.



- You may secure the communications over the local Ethernet by enabling SSH. You will need to generate and upload keys (refer to *Chapter 14—Advanced Configuration*).

4.1.7 Syslog

In addition to built-in logging and monitoring (which can be applied to serial-attached and network-attached management accesses, as covered in *Chapter 7—Alerts and Logging*), you can also configure the *console server* to support the remote syslog protocol on a per serial port basis:

- Select the **Syslog Facility/Priority** fields to enable logging of traffic on the selected serial port to a syslog server; and to appropriately sort and action those logged messages (that is, redirect them/send alert email etc.).

Syslog Settings

Syslog Facility	Default
Syslog facility to use on logging messages	
Syslog Priority	Default
Syslog priority level to use on logging messages	

Apply

For example, if the computer attached to serial port 3 should never send anything out on its serial console port, the *Administrator* can set the **Facility** for that port to *local0* (*local0* .. *local7* are for site local values), and the **Priority** to *critical*. At this priority, if the *console server* syslog server does receive a message, it will automatically raise an alert. Refer to *Chapter 7—Alerts & Logging*.

4.1.8 Cisco USB console connection

The LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console servers* support direct USB2.0 connection to one or two Cisco USB console ports (in addition to the traditional RS-232 serial console port connections).

With such a USB console connection users can send IOS commands through the USB console port remotely (using a browser and the *console server's* built-in AJAX terminal) or monitor messages from the Cisco USB console ports and take rule book actions (using the *console server's* built-in Auto-Response capabilities).

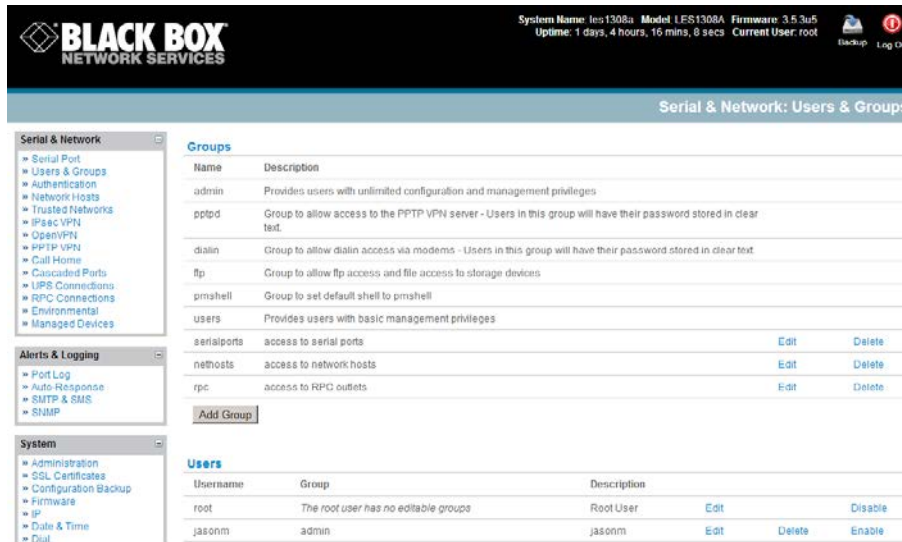
For configuration and control these USB consoles are presented as new “serial ports” on the **Serial & Network: Serial Port** menu. So for an LES1508A any Cisco USB console ports would present as Port 9 and 10.

Common Settings, such as baud rate, are ignored when configuring the Cisco USB “serial port”. However you can apply all the Console Server Mode, Syslog and Serial Bridging settings to this port.

Note: The Cisco USB console is auto detected and the new “serial port” numbers are created. However it must be manually configured on initial connection. Any subsequent USB console disconnection is auto-detected. USB console re-connection on the same physical USB port will also be auto-detected, but only if the *console server* has been power cycled.

4.2 Add/ Edit Users

The *Administrator* uses this menu selection to set up, edit, and delete users, and to define the access permissions for each of these users.



Users can be authorized to access specified *console server* serial ports and specified network-attached hosts. These users can also be given full *Administrator* status (with full configuration and management and access privileges).

To simplify user set up, they can be configured as members of Groups. There are six Groups set up by default (*admin* and *user*).

- admin** Provides users with unlimited configuration and management privileges
- pptpd** Group to allow access to the PPTP VPN server. Users in this group will have their password stored in clear text.
- dialin** Group to allow dialin access via modems. Users in this group will have their password stored in clear text.
- ftp** Group to allow ftp access and file access to storage devices
- pmshell** Group to set default shell to pmshell
- users** Provides users with basic management privileges

-
- Note:**
- Members of the **admin** group have full *Administrator* privileges. The *admin* user (*Administrator*) can access the *console server* using any of the services that are enabled in *System: Services*. For example, if only HTTPS has been enabled, then the *Administrator* can only access the *console server* using HTTPS. Once logged in, they can reconfigure the *console server* settings (for example, to enable HTTP/Telnet for future access). They can also access any of the connected Hosts or serial port devices using any of the services that have been enabled for these connections. The *Administrator* can reconfigure the access services for any Host or serial port. Only trusted users should have *Administrator* access.
 - Membership of the **user** group provides the user with limited access to the *console server* and connected Hosts and serial devices. These *Users* can access only the Management section of the Management Console menu and they have no command line access to the *console server*. They also can only access those Hosts and serial devices that have been checked for them, using services that have been enabled

3. If a user is set up with **pptd**, **dialin**, **ftp** or **pmshell** group membership they will have restricted user shell access to the nominated managed devices but they will not have any direct access to the console server itself. To add this the users must also be a member of the "users" or "admin" groups
4. The *Administrator* can also set up additional Groups with specific power device, serial port and host access permissions. However users in these additional groups don't have any access to the Management Console menu nor do they have any command line access to the *console server* itself.
5. The *Administrator* can also set up users with specific power device, serial port and host access permissions, who are not a member of any Groups. Similarly these users don't have any access to the Management Console menu nor do they have any command line access to the *console server* itself.
6. For convenience the SDT Connector "Retrieve Hosts" function retrieves and auto-configures checked serial ports and checked hosts only, even for admin group users

To set up new Groups and new users, and to classify users as members of particular Groups:

- Select **Serial & Network: Users & Groups** to display the configured Groups and Users.
- Click **Add Group** to add a new Group.
- Add a **Group** name and **Description** for each new Group, then nominate the **Accessible Hosts**, **Accessible Ports**, and **Accessible RPC Outlets(s)** that you want any users in this new Group to be able to access.
- Click **Apply**.

BLACK BOX NETWORK SERVICES System Name: les1308a Model: LES1308A Firmware: 3.5.3u5 Uptime: 0 days, 8 hours, 53 mins, 26 secs Current User: root Backup Log Out

Serial & Network: Users & Groups

Add a New user

Username
A unique name for the user.

Description
A brief description of the user's role.

Groups

- admin (Provides users with unlimited configuration and management privileges)
- pptpd (Group to allow access to the PPTP VPN server - Users in this group will have their password stored in clear text.)
- dialin (Group to allow dialin access via modems - Users in this group will have their password stored in clear text.)
- ftp (Group to allow ftp access and file access to storage devices)
- pmshell (Group to set default shell to pmshell)
- users (Provides users with basic management privileges)
- serialports (access to serial ports)
- nethosts (access to network hosts)
- rpc (access to RPC outlets)

A group with predefined privileges the user will belong to.

Password
The users authentication secret. Note: A password may not be required if remote authentication is being used.

- Click **Add User** to add a new user.
- Add a **Username** and a confirmed **Password** for each new user. You may also include information related to the user (for example, contact details) in the **Description** field.

Note The User Name can contain from 1 to 127 alphanumeric characters (you can also use the special characters “-”, “_”, and “.”).

There are no restrictions on the characters that you can use in the user Password (each can contain up to 254 characters). Only the first eight Password characters are used to make the *password hash*.

- Specify which **Group** (or Groups) you want the user to join.
- SSH pass-key authentication can be used. This is more secure than password based authentication. Paste the public keys of authorized public/private keypairs for this user in the **Authorized SSH Keys** field.
- Check **Disable Password Authentication** if you wish to only allow public key authentication for this user when using SSH.
- Check **Enable Dial-Back** in the **Dial-in Options** menu to allow an out-going dial-back connection to be triggered by logging into this port. Enter the **Dial-Back Phone Number** with the phone number to call-back when user logs in.
- Check specific **Accessible Hosts** and/or **Accessible Ports** to nominate the serial ports and network connected hosts you want the user to have access privileges to.
- If there are configured RPCs, you can check **Accessible RPC Outlets** to specify which outlets the user is able to control (that is, Power On/Off).
- Click **Apply**. The new user can now access the Network Devices, Ports, and RPC Outlets you nominated as accessible. Plus, if the user is a Group member they can also access any other device/port/outlet that was set up as accessible to the Group.

Note There are no specific limits on the number of users you can set up; nor on the number of users per serial port or host. Multiple users (*Users* and *Administrators*) can control/monitor one port or host.

There are no specific limits on the number of Groups. Each user can be a member of a number of Groups (they take on the cumulative access privileges of each of those Groups). A user does not have to be a member of any Groups (but if the *User* is not even a member of the default *user* group, then he will not be able to use the Management Console to manage ports).

The time allowed to re-configure increases as the number and complexity increases. We recommend that you keep the aggregate number of users and groups under 250.

The *Administrator* can also edit the access settings for any existing users:

- Select **Serial & Network: Users & Groups** and click **Edit** for the *User* to be modified.
- Alternately click **Delete** to remove the *User* or click **Disable** to temporarily block any access privileges

Note For more information on enabling the SDT Connector so each user has secure tunneled remote RPD/VNC/Telnet/HHTP/HTTPS/SoL access to the network connected hosts, refer to *Chapter 6*.

4.3 Authentication

Refer to *Chapter 9.1— Remote Authentication Configuration* for authentication configuration details.

4.4 Network Hosts

To access a locally networked computer or device (referred to as a *Host*), you must identify the Host and specify the TCP or UDP ports/services that will be used to control that Host.

IP Address/DNS Name	Host Name	Description/Notes	Permitted Services	Device Type		
192.168.254.100	test-ad	test-ad for rdp	3389/tcp (rdp) 0		Edit	Delete
192.168.254.254	utm4000	utm4000 for http	80/tcp (http) 0		Edit	Delete
192.168.254.248	digipower	DigiPower for https	443/tcp (https) 0	RPC	Edit	Delete
192.168.253.1	cvs	cvs for ssh	22/tcp (ssh) 0, 443/tcp (https) 2		Edit	Delete
www.google.com	Google_Name	Description of Google	80/tcp (http) 0		Edit	Delete
192.168.254.83	jasonm	Office PC	22/tcp (ssh) 0, 23/tcp (telnet) 0, 80/tcp (http) 0, 5900/tcp (vnc) 0		Edit	Delete

*Access to this service will be logged.

Add Host

- Selecting **Serial & Network: Network Hosts** presents all the network connected Hosts that have been enabled for access, and the related access TCP ports/services.
- Click **Add Host** to enable access to a new Host (or select **Edit** to update the settings for an existing Host).
- Enter the **IP Address** or **DNS Name** and a **Host Name** (up to 254 alphanumeric characters) for the new network connected Host (and optionally enter a **Description**).
- Add or edit the **Permitted Services** (or TCP/UDP port numbers) that are authorized to be used in controlling this host. Only these *permitted services* will be forwarded through by SDT to the Host. All other services (TCP/UDP ports) will be blocked.
- The **Logging Level** specifies the level of information to be logged and monitored for each Host access (refer to *Chapter 7—Alerts and Logging*).
- If the Host is a PDU or UPS power device or a server with IPMI power control, then specify **RPC** (for IPMI and PDU) or **UPS** and the **Device Type**. The *Administrator* can then configure these devices and enable which users have permission to remotely cycle power, etc. (refer to *Chapter 8*). Otherwise, leave the Device Type set to None.

- If the *console server* has been configured with distributed Nagios monitoring enabled, then you will also be presented with **Nagios Settings** options to enable nominated services on the Host to be monitored (refer to *Chapter 10— Nagios Integration*).
- Click **Apply**. This will create the new Host and also create a new Managed Device (with the same name).

4.5 Trusted Networks

The **Trusted Networks** facility gives you an option to nominate specific IP addresses where users (*Administrators* and *Users*) must be located to access *console server* serial ports.

- Select **Serial & Network: Trusted Networks**.
- To add a new trusted network, select **Add Rule**.

- Select the **Accessible Port(s)** that the new rule is to be applied to.
- Then, enter the **Network Address** of the subnet to be permitted access.
- Then, specify the range of addresses that are to be permitted by entering a **Network Mask** for that permitted IP range, *for example*:
 - To permit all the users located with a particular Class C network (for example, 204.15.5.0) connection to the nominated port then you would add the following Trusted Network New Rule:

Network Address	204.15.5.0
Network Mask	255.255.255.0

- If you want to permit only the one user who is located at a specific IP address (for example, 204.15.5.13 say) to connect:

Network Address	204.15.5.0
-----------------	------------

Network Mask	255.255.255.255
--------------	-----------------

- If, however, you want to allow all the users operating from within a specific range of IP addresses (for example, any of the thirty addresses from 204.15.5.129 to 204.15.5.158) to be permitted connection to the nominated port:

Host /Subnet Address	204.15.5.128
Subnet Mask	255.255.255.224

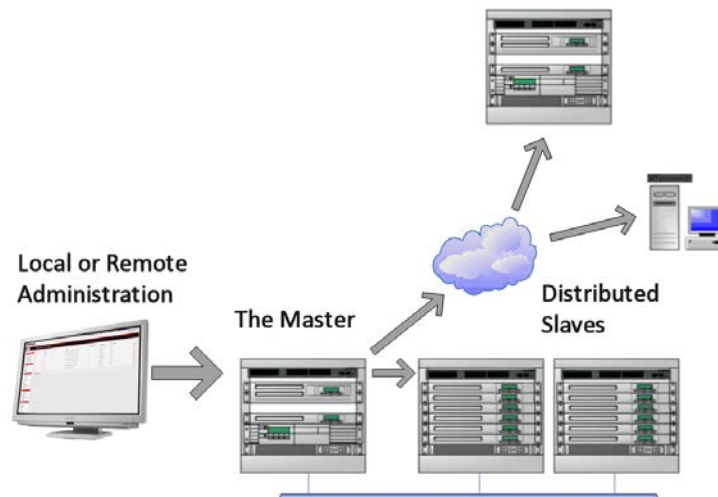
- Click **Apply**.

Note The above Trusted Networks will limit *Users* and *Administrators* access to the console serial ports. They do not restrict access to the *console server* itself or to attached hosts. To change the default settings for this access, you will need to edit the *IPtables* rules as described in *Chapter 14—Advanced*.

4.6 Serial Port Cascading

Cascaded Ports enables you to cluster distributed *console servers*. A large number of serial ports (up to 1000) can be configured and accessed through one IP address and managed through one Management Console. One *console server*, the *Master*, controls other *console servers* as *Slave* units and all the serial ports on the *Slave* units appear as if they are part of the *Master*.

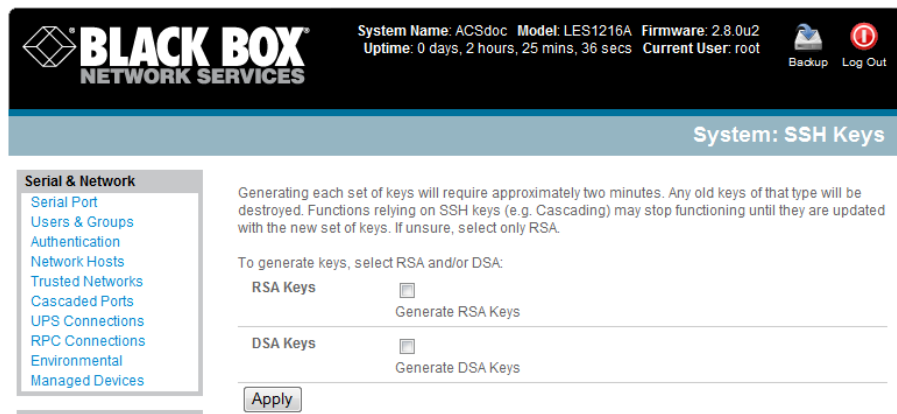
Black Box's clustering connects each *Slave* to the *Master* with an SSH connection. This uses public key authentication so the *Master* can access each *Slave* using the SSH key pair (rather than using passwords). This ensures secure authenticated communications between *Master* and *Slaves*, enabling the *Slave console server* units to be distributed locally on a LAN or remotely around the world.



4.6.1 Automatically generate and upload SSH keys

To set up public key authentication, you must first generate an RSA or DSA key pair and upload them into the *Master* and *Slave console servers*. This can all be done automatically from the *Master*.

- Select **System: Administration** on Master's Management Console.
- Check **Generate SSH keys automatically** and click **Apply**.



Next, you must select whether to generate keys using RSA and/or DSA (if unsure, select only RSA). Generating each set of keys will require approximately two minutes, and the new keys will destroy any old keys of that type that may previously been uploaded.

Also, while the new generation is underway on the master, functions relying on SSH keys (for example, cascading) may stop functioning until they are updated with the new set of keys.

To generate keys:

- Select **RSA Keys** and/or **DSA Keys**.
- Click **Apply**.
- Once the new keys have been successfully generated, **Click here to return** and the keys will automatically be uploaded to the Master and connected Slaves.

4.6.2 Manually generate and upload SSH keys

Or, if you have an RSA or DSA key pair, you can manually upload them to the Master and Slave *console servers*.

Note If you already have an RSA or DSA key pair that you do not want to use, you will need to create a key pair using *ssh-keygen*, *PuTTYgen* or a similar tool as detailed in Chapter 15.6.

To manually upload the public and private key pair to the Master *console server*:

- Select **System: Administration** on Master's Management Console.
- Browse to the location where you have stored RSA (or DSA) Public Key and upload it to **SSH RSA (DSA) Public Key**.
- Browse to the stored RSA (or DSA) Private Key and upload it to **SSH RSA (DSA) Private Key**.
- Click **Apply**.

Next, you must register the Public Key as an Authorized Key on the Slave. In a case that has only one Master with multiple Slaves, you only need to upload the one RSA or DSA public key for each Slave.

Note Using key pairs can be confusing since one file (Public Key) fulfills two roles— Public Key and Authorized Key. For a more detailed explanation, refer to the *Authorized Keys* section of Chapter 15.6. Also, refer to this chapter if you need to use more than one set of Authorized Keys in the Slave.

- Select **System: Administration** on the Slave’s Management Console.
- Browse again to the stored RSA (or DSA) Public Key and upload it to Slave’s **SSH Authorized Key**.
- Click **Apply**.

The next step is to *Fingerprint* each new Slave-Master connection. This one-time step will validate that you are establishing an SSH session to who you think you are. On the first connection, the Slave will receive a *fingerprint* from the Master which will be used on all future connections:

- To establish the fingerprint, first log in the Master server as *root* and establish an SSH connection to the Slave remote host:

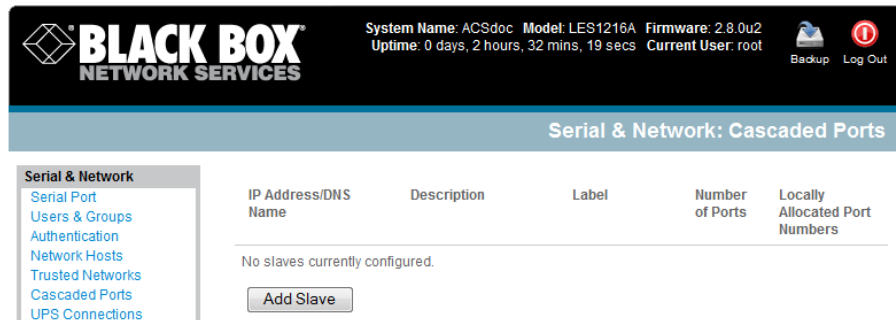
```
# ssh remhost
```

Once the SSH connection has been established, the system asks you to accept the key. Answer *yes* and the *fingerprint* will be added to the list of known hosts. For more details on Fingerprinting, refer to Chapter 15.6.

- If the system asks you to supply a password, then there is a problem with uploading keys. The keys should remove any need to supply a password.

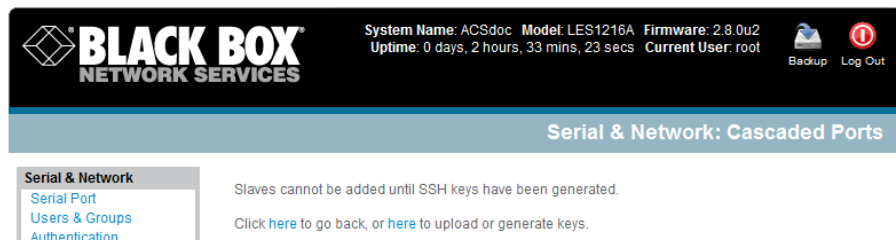
4.6.3 Configure the slaves and their serial ports

You can now begin setting up the Slaves and configuring Slave serial ports from the Master *console server*:



- Select **Serial & Network: Cascaded Ports** on the Master's Management Console:
- To add clustering support, select **Add Slave**.

Note You can't add any Slaves until you automatically or manually generate SSH keys.



To define and configure a Slave:

- Enter the remote **IP Address** (or DNS Name) for the Slave *console server*.
- Enter a brief **Description** and a short **Label** for the Slave (use a convention here that enables you to effectively manage large networks of clustered *console servers* and the connected devices).
- Enter the full number of serial ports on the Slave unit in **Number of Ports**.
- Click **Apply**. This will establish the SSH tunnel between the Master and the new Slave.

The **Serial & Network: Cascaded Ports** menu displays all the Slaves and the port numbers that have been allocated on the Master. If the Master *console server* has 16 ports of its own, then ports 1-16 are pre-allocated to the Master. The first Slave added will be assigned port number 17 and up.

Once you have added all the Slave *console servers*, you can assign and access the Slave serial ports and the connected devices from the Master's Management Console menu. You can also access them through the Master's IP address.

- Select the appropriate **Serial & Network: Serial Port** and **Edit** to configure the serial ports on the Slave.
- Select the appropriate **Serial & Network: Users & Groups** to add new users with access privileges to the Slave serial ports (or to extend existing users' access privileges).
- Select the appropriate **Serial & Network: Trusted Networks** to specify network addresses that can access nominated Slave serial ports .
- Select the appropriate **Alerts & Logging: Alerts** to configure Slave port Connection, State Change, or Pattern Match alerts.
- The configuration changes made on the Master are propagated out to all the Slaves when you click **Apply**.

4.6.4 Managing the Slaves

The Master is in control of the Slave serial ports. For example, if you change *User* access privileges or edit any serial port setting on the Master, the updated configuration files will be sent out to each Slave in parallel. Each Slave will then automatically make changes to its local configuration (and only make those changes that relate to its particular serial ports).

You can still use the local Slave Management Console to change the settings on any Slave serial port (such as alter the baud rates). These changes will be overwritten next time the Master sends out a configuration file update.

Also, while the Master is in control of all Slave serial port related functions, it is not master over the Slave network host connections or over the Slave *console server* system itself.

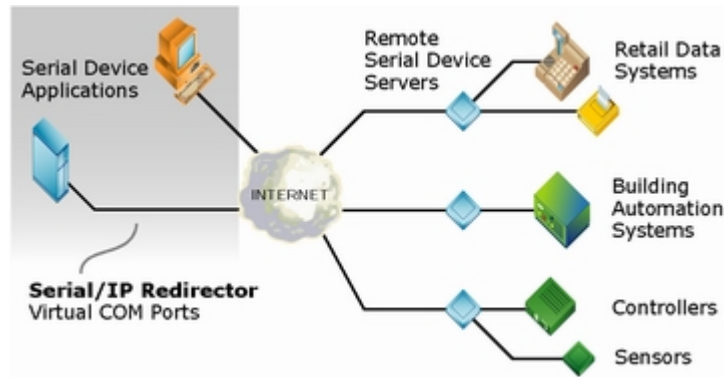
You must access each Slave directly to manage Slave functions such as IP, SMTP & SNMP Settings, Date & Time, and DHCP server. These functions are not overwritten when configuration changes are propagated from the Master. Similarly, you have to configure the Slaves Network Host and IPMI settings at each Slave.

The Master's Management Console provides a consolidated view of the settings for its own and all the Slave's serial ports. The Master does not provide a fully consolidated view. For example, if you want to find out who's logged in to cascaded serial ports from the master, you'll see that *Status: Active Users* only displays those users active on the Master's ports, so you may need to write custom scripts to provide this view. This is covered in Chapter 11.

4.7 Serial Port Redirection

To allow an application on a client PC to access the virtual serial ports on the console server, you need to run client software (to redirect the local serial port traffic to remote *console server* serial port).

There's a selection of commercial software available including *Serial to Ethernet* from Eltima (www.eltima.com) and *Serial/IP™ COM Port Redirector* from Tactical Software (www.tacticalsoftware.com/products/serialip.htm).

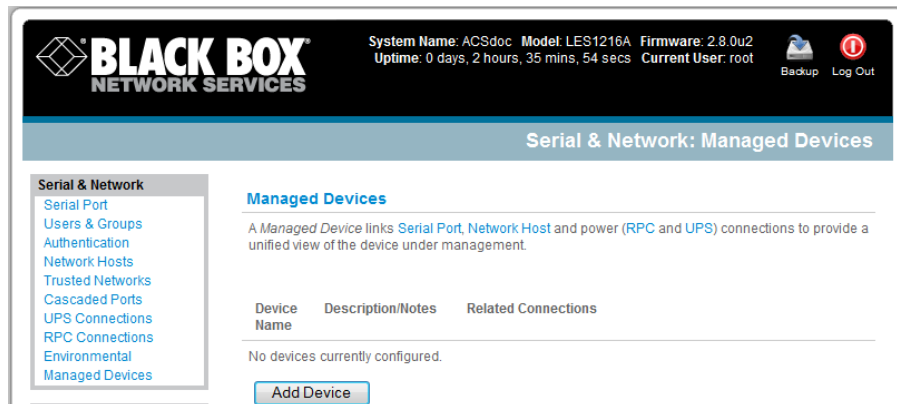


This serial port redirector software is loaded in your desktop PC, and it allows you to use a serial device that's connected to the remote *console server* as if it were connected to your local serial port.

4.8 Managed Devices

Managed Devices presents a consolidated view of all the connections to a device that you can access and monitor through the *console server*. To view the connections to the devices:

- Select **Serial & Network: Managed Devices**.



This screen displays all the Managed Devices with their Description/Notes. It also lists all the configured Connections, that is, Serial Port # (if serially connected) or USB if USB connected; IP Address (if network connected); Power PDU/outlet details (if applicable), and any UPS connections. Devices such as servers will commonly have more than one power connections (for example, dual power supplied) and more than one network connection (for example, for BMC/service processor).

All *Users* can view (but not edit) these Managed Device connections by selecting Manage: Devices. The *Administrator* user can edit and add/delete these Managed Devices and their connections.

To edit an existing device and add a new connection:

- Select **Edit** on the **Serial & Network: Managed Devices** and click **Add Connection**.

- Select the connection type for the new connection (Serial, Network Host, UPS, or RPC) and then select the specific connection from the presented list of configured unallocated hosts/ports/outlets.

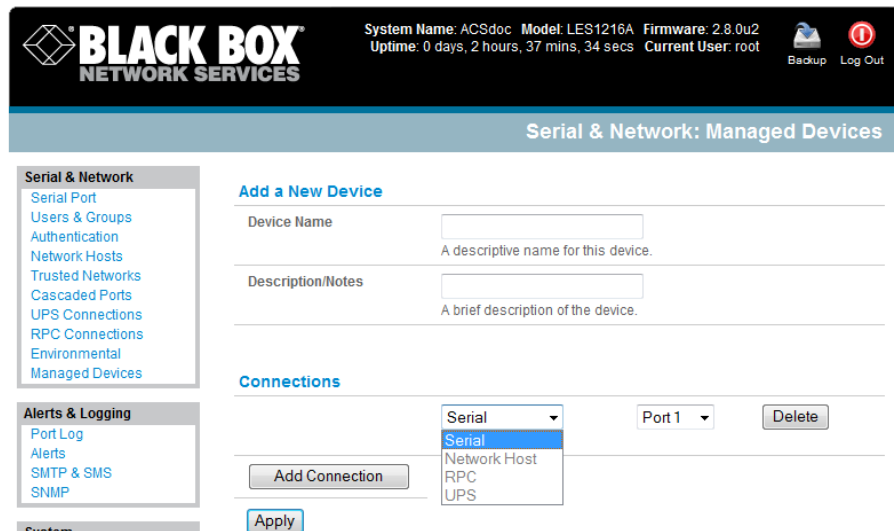
To add a new network-connected Managed Device:

- The *Administrator* adds a new network-connected Managed Device using **Add Host** on the **Serial & Network: Network Host** menu. This automatically creates a corresponding new Managed Device (as covered in *Section 4.4—Network Hosts*).
- When adding a new network-connected RPC or UPS power device, you set up a Network Host, designate it as RPC or UPS, then go to **RPC Connections** (or **UPS Connections**) to configure the relevant connection. A corresponding new Managed Device (with the same Name /Description as the RPC/UPS Host) is not created until you complete this connection step (refer *Chapter 8—Power and Environment*).

Note The outlet names on this newly created PDU will by default be “Outlet 1” and “Outlet 2.” When you connect a particular Managed Device (that draws power from the outlet), then the outlet will take the powered Managed Device’s name.

To add a new serially connected Managed Device:

- Configure the serial port using the **Serial & Network: Serial Port** menu (refer to *Section 4.1—Configure Serial Port*).
- Select **Serial & Network: Managed Devices** and click **Add Device**.
- Enter a **Device Name** and **Description** for the Managed Device.



- Click **Add Connection** and select **Serial** and the **Port** that connects to the Managed Device.
- To add a UPS/RPC power connection or network connection or another serial connection, click **Add Connection**.
- Click **Apply**.

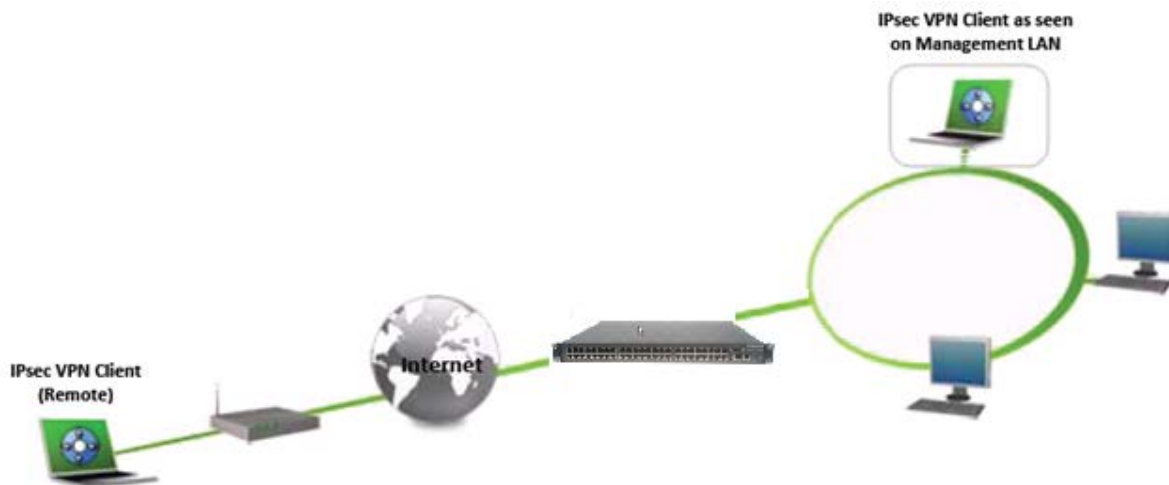
Note To set up a new serially connected RPC UPS or EMD device, configure the serial port, designate it as a Device, then enter a Name and Description for that device in the **Serial & Network: RPC Connections** (or **UPS Connections** or **Environmental**). When applied, this will automatically create a corresponding new Managed Device with the same Name /Description as the RPC/UPS Host (refer to *Chapter 8—Power and Environment*).

All the outlet names on the PDU will by default be “Outlet 1” and “Outlet 2.” When you connect a particular Managed Device (that draws power from the outlet) then the outlet will then take up the name of the powered Managed Device.

4.9 IPsec VPN

The LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232 and LES1248A-R2 *console servers* include Openswan, a Linux implementation of the IPsec (IP Security) protocols, which can be used to configure a Virtual Private Network (VPN). The VPN allows multiple sites or remote administrators to access the *console server* (and Managed Devices) securely over the Internet.

- The administrator can establish an encrypted authenticated VPN connection between *advanced console servers* distributed at remote sites and a VPN gateway (such as Cisco router running *IOS IPsec*) on their central office network:
 - Users and administrators at the central office can then securely access the remote console servers and connected serial console devices and machines on the Management LAN subnet at the remote location as though they were local
 - With serial bridging, serial data from controller at the central office machine can be securely connected to the serially controlled devices at the remote sites (refer Chapter 4.1)
- The road warrior administrator can use a VPN IPsec software client such as TheGreenBow (www.thegreenbow.com/vpn_gateway.html) or Shrew Soft (www.shrew.net/support) to remotely access the *console server* and every machine on the Management LAN subnet at the remote location



Configuration of IPsec is quite complex so the LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232 and LES1248A-R2

console servers provide a simple GUI interface for basic set up as described below. However for more detailed information on configuring Openswan IPsec at the command line and interconnecting with other IPsec VPN gateways and road warrior IPsec software refer <http://wiki.openswan.org>

4.9.1 Enable the VPN gateway

- Select **IPsec VPN** on the **Serial & Networks** menu
- Click **Add** and complete the *Add IPsec Tunnel* screen
- Enter any descriptive name you wish to identify the IPsec Tunnel you are adding such as *WestStOutlet-VPN*

The screenshot shows the 'Add IPsec Tunnel' configuration page in the Black Box Network Services GUI. The page has a dark header with the Black Box logo and system information. A sidebar on the left contains navigation menus for 'Serial & Network', 'Alerts & Logging', 'System', and 'Status'. The main content area is titled 'Add IPsec Tunnel' and contains several form fields and options:

- Tunnel Name:** A text input field with a placeholder: 'A descriptive name for the IPsec tunnel'.
- Authentication Method:** Radio buttons for 'RSA digital signatures' (selected) and 'Shared secret (PSK)'. A note below says: 'Authenticate using RSA digital signatures or a shared secret (PSK)'.
- Generate Keys:** A text area with the note: 'RSA digital signatures cannot be used until IPsec RSA keys have been generated.' and a link: 'Click here to generate keys.'
- Authentication Protocol:** Radio buttons for 'ESP' (selected) and 'AH'. A note below says: 'Authenticate as part of ESP encryption or separately using the AH protocol'.
- Left ID:** A text input field with a note: 'The identifier for this end of the tunnel, should include a fully qualified domain name preceded by @, e.g. left@example.com'.
- Right ID:** A text input field with a note: 'The identifier for the other end of the tunnel, should include a fully qualified domain name preceded by @, e.g. right@example.com'.
- Left Subnet:** A text input field with a note: 'The private subnet behind this end of the tunnel in CIDR notation, e.g. 192.168.123.0/24, leave blank to allow connections to this host only'.
- Right Subnet:** A text input field with a note: 'The private subnet behind the other end of the tunnel in CIDR notation, e.g. 192.168.123.0/24, leave blank to connect to a single host'.

- Select the **Authentication Method** to be used, either *RSA digital signatures* or a *Shared secret (PSK)*
 - If you select *RSA* you will be asked to *click here to generate keys*. This will generate an RSA public key for the console server (the *Left Public Key*). You will need to find out the key to be used on the remote gateway, then cut and paste it into the *Right Public Key*
 - If you select *Shared secret* you will need to enter a Pre-shared secret (PSK). The PSK must match the PSK configured at the other end of the tunnel
- In **Authentication Protocol** select the authentication protocol to be used. Either authenticate as part of *ESP* (Encapsulating Security Payload) encryption or separately using the *AH* (Authentication Header) protocol.
- Enter a **Left ID** and **Right ID**. This is the identifier that the Local host/gateway and remote host/gateway use for IPsec negotiation and authentication. Each ID must include an '@' and can include a fully qualified domain name preceded by '@' (e.g. *left@example.com*)
- Enter the public IP or DNS address of this console server VPN gateway (or enter the address of the device connecting the console server to the Internet) as the **Left Address**. You can leave this blank to use the interface of the default route
- In **Right Address** enter the public IP or DNS address of the remote end of the tunnel (only if the remote end has a static or dyndns address). Otherwise leave this blank

- If the VPN gateway is serving as a VPN gateway to a local subnet (e.g. the console server has a Management LAN configured) enter the private subnet details in **Left Subnet**. Use the CIDR notation (where the IP address number is followed by a slash and the number of 'one' bits in the binary notation of the netmask). For example 192.168.0.0/24 indicates an IP address where the first 24 bits are used as the network address. This is the same as 255.255.255.0. If the VPN access is only to the console server itself and to its attached serial console devices then leave **Left Subnet** blank
- If there is a VPN gateway at the remote end, enter the private subnet details in **Right Subnet**. Again use the CIDR notation and leave blank if there is only a remote host
- Select **Initiate Tunnel** if the tunnel connection is to be initiated from the Left console server end. This can only be initiated from the VPN gateway (Left) if the remote end was configured with a static (or dyndns) IP address
- Click **Apply** to save changes

Note It is essential the configuration details set up on the advanced *console server* (referred to as the Left or Local host) exactly matches the set up entered when configuring the Remote (Right) host/gateway or software client.

4.10 OpenVPN

The LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232 and LES1248A-R2 *console servers* include OpenVPN which is based on TSL (Transport Layer Security) and SSL (Secure Socket Layer). With OpenVPN, it is easy to build cross-platform, point-to-point VPNs using x509 PKI (Public Key Infrastructure) or custom configuration files.

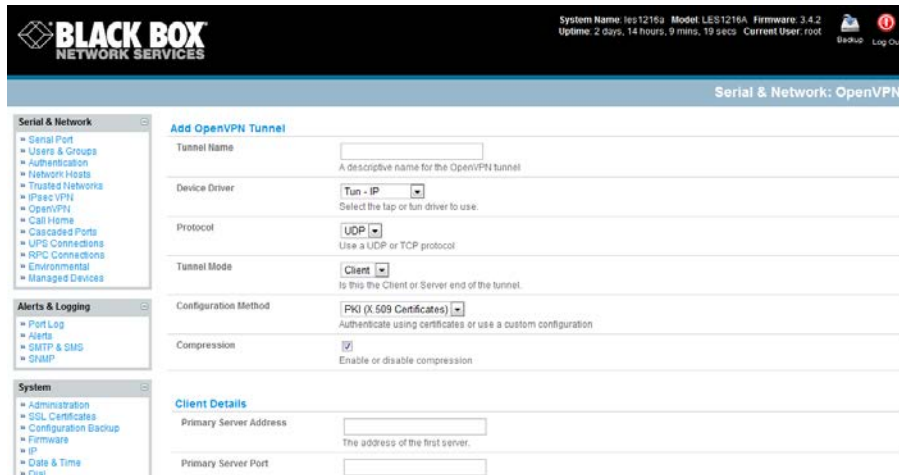
OpenVPN allows secure tunneling of data through a single TCP/UDP port over an unsecured network, thus providing secure access to multiple sites and secure remote administration to a console server over the Internet.

OpenVPN also allows the use of Dynamic IP addresses by both the server and client thus providing client mobility. For example, an OpenVPN tunnel may be established between a roaming windows client and a *console server* within a data centre.

Configuration of OpenVPN can be complex so a simple GUI interface is provided for basic set up as described below. However for more detailed information on configuring OpenVPN Access server or client refer to the HOW TO and FAQs at <http://www.openvpn.net>

4.10.1 Enable the OpenVPN

- Select **OpenVPN** on the **Serial & Networks** menu
- Click **Add** and complete the *Add OpenVPN Tunnel* screen



- Enter any descriptive name you wish to identify the OpenVPN Tunnel you are adding, for example *NorthStOutlet-VPN*
- Select the **Device Driver** to be used, either *Tun-IP* or *Tap-Ethernet*. The TUN (network tunnel) and TAP (network tap) drivers are virtual network drivers that support IP tunneling and Ethernet tunneling, respectively. TUN and TAP are part of the Linux kernel.
- Select either *UDP* or *TCP* as the **Protocol**. UDP is the default and preferred protocol for OpenVPN.
- In **Tunnel Mode**, nominate whether this is the *Client* or *Server* end of the tunnel. When running as a server, the advanced *console server* supports multiple clients connecting to the VPN server over the same port.
- In **Configuration Method**, select the authentication method to be used. To authenticate using certificates select *PKI (X.509 Certificates)* or select *Custom Configuration* to upload custom configuration files. Custom configurations must be stored in */etc/config*.

Note: If you select PKI (public key infrastructure) you will need to establish:

- Separate certificate (also known as a public key). This *Certificate File* will be a **.crt* file type
- Private Key for the server and each client. This *Private Key File* will be a **.key* file type
- Master Certificate Authority (CA) certificate and key which is used to sign each of the server and client certificates. This *Root CA Certificate* will be a **.crt* file type

For a server you may also need *dh1024.pem* (*Diffie Hellman* parameters). Refer <http://openvpn.net/easyrsa.html> for a guide to basic RSA key management. For alternative authentication methods see <http://openvpn.net/index.php/documentation/howto.html#auth>. For more information also see <http://openvpn.net/howto.html>

- Check or uncheck the **Compression** button to enable or disable compression, respectively

4.10.2 Configure as Server or Client

- Complete the **Client Details** or **Server Details** depending on the Tunnel Mode selected.
 - If *Client* has been selected, the *Primary Server Address* will be the address of the OpenVPN Server.

- If *Server* has been selected, enter the IP Pool Network address and the IP Pool Network mask for the IP Pool. The network defined by the IP Pool Network address/mask is used to provide the addresses for connecting clients.
- Click **Apply** to save changes
- To enter authentication certificates and files, **Edit** the OpenVPN tunnel.
- Select the **Manage OpenVPN Files** tab. Upload or browse to relevant authentication certificates and files.
- **Apply** to save changes. Saved files will be displayed in red on the right-hand side of the Upload button.
- To enable OpenVPN, **Edit** the OpenVPN tunnel
- Check the **Enabled** button.
- **Apply** to save changes

Note: Please make sure that the console server system time is correct when working with OpenVPN. Otherwise authentication issues may arise

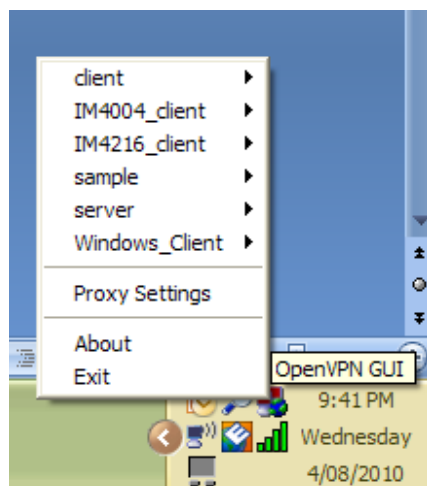
- Select **Statistics** on the **Status** menu to verify that the tunnel is operational.

4.10.3 Windows OpenVPN Client and Server set up

Windows does not come with an OpenVPN server or client. This section outlines the installation and configuration of a Windows OpenVPN client or a Windows OpenVPN server and setting up a VPN connection to a console server.

The *OpenVPN GUI for Windows* software (which includes the standard OpenVPN package plus a Windows GUI) can be downloaded from <http://openvpn.se/download.html>.

- Once installed on the Windows machine, an OpenVPN icon will have been created in the Notification Area located in the right side of the taskbar. Right click on this icon to start (and stop) VPN connections, and to edit configurations and view logs



When the OpenVPN software is started, the *C:\Program Files\OpenVPN\config* folder will be scanned for “.ovpn” files. This folder will be rechecked for new configuration files whenever the OpenVPN GUI icon is right-clicked. So once OpenVPN is installed, a configuration file will need to be created:

- Using a text editor, create an *xxxx.ovpn* file and save in *C:\Program Files\OpenVPN\config*. For example, *C:\Program Files\OpenVPN\config\client.ovpn*

An example of an OpenVPN Windows client configuration file is shown below:

```
# description: les1216_client
client
proto udp
verb 3
dev tun
remote 192.168.250.152
port 1194
ca c:\openvpnkeys\ca.crt
cert c:\openvpnkeys\client.crt
key c:\openvpnkeys\client.key
nobind
persist-key
persist-tun
comp-lzo
```

An example of an OpenVPN Windows Server configuration file is shown below:

```
server 10.100.10.0 255.255.255.0
port 1194
keepalive 10 120
proto udp
mssfix 1400
persist-key
persist-tun
dev tun
ca c:\openvpnkeys\ca.crt
cert c:\openvpnkeys\server.crt
key c:\openvpnkeys\server.key
dh c:\openvpnkeys\dh.pem
comp-lzo
verb 1
syslog LES1216_OpenVPN_Server
```

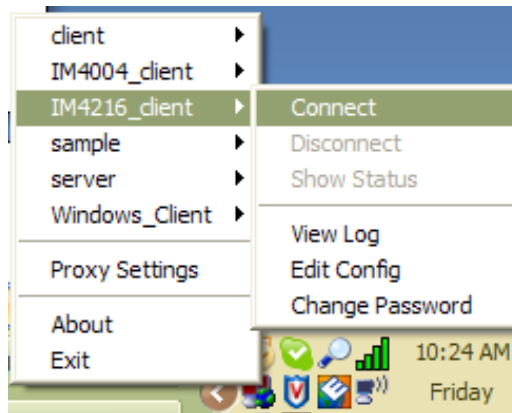
The Windows client/server configuration file options are:

Options	Description
#description:	This is a comment describing the configuration. Comment lines start with a '#' and are ignored by OpenVPN.
Client server	Specify whether this will be a client or server configuration file. In the server configuration file, define the IP address pool and netmask. For example, server 10.100.10.0 255.255.255.0
proto udp proto tcp	Set the protocol to UDP or TCP. The client and server must use the same settings.
mssfix <max. size>	Mssfix sets the maximum size of the packet. This is only useful for UDP if problems occur.
verb <level>	Set log file verbosity level. Log verbosity level can be set from 0 (minimum) to 15 (maximum). For example, 0 = silent except for fatal errors 3 = medium output, good for general usage

	5 = helps with debugging connection problems 9 = extremely verbose, excellent for troubleshooting
dev tun dev tap	Select 'dev tun' to create a routed IP tunnel or 'dev tap' to create an Ethernet tunnel. The client and server must use the same settings.
remote <host>	The hostname/IP of OpenVPN server when operating as a client. Enter either the DNS hostname or the static IP address of the server.
Port	The UDP/TCP port of the server.
Keepalive	Keepalive uses ping to keep the OpenVPN session alive. 'Keepalive 10 120' pings every 10 seconds and assumes the remote peer is down if no ping has been received over a 120 second time period.
http-proxy <proxy server> <proxy port #>	If a proxy is required to access the server, enter the proxy server DNS name or IP and port number.
ca <file name>	Enter the CA certificate file name and location. The same CA certificate file can be used by the server and all clients. Note: Ensure each '\' in the directory path is replaced with '\\'. For example, c:\openvpnkeys\ca.crt will become c:\\openvpnkeys\\ca.crt
cert <file name>	Enter the client's or server's certificate file name and location. Each client should have its own certificate and key files. Note: Ensure each '\' in the directory path is replaced with '\\'. For example, c:\openvpnkeys\ca.crt will become c:\\openvpnkeys\\ca.crt
key <file name>	Enter the file name and location of the client's or server's key. Each client should have its own certificate and key files. Note: Ensure each '\' in the directory path is replaced with '\\'. For example, c:\openvpnkeys\ca.crt will become c:\\openvpnkeys\\ca.crt
dh <file name>	This is used by the server only. Enter the path to the key with the Diffie-Hellman parameters.
Nobind	'Nobind' is used when clients do not need to bind to a local address or specific local port number. This is the case in most client configurations.
persist-key	This option prevents the reloading of keys across restarts.
persist-tun	This option prevents the close and reopen of TUN/TAP devices across restarts.
cipher BF-CBC Blowfish (default) cipher AES-128-CBC AES cipher DES-EDE3-CBC Triple-DES	Select a cryptographic cipher. The client and server must use the same settings.
comp-lzo	Enable compression on the OpenVPN link. This must be enabled on both the client and the server.
syslog	By default, logs are located in syslog or, if running as a service on Windows, in \\Program Files\\OpenVPN\\log directory.

To initiate the OpenVPN tunnel following the creation of the client/server configuration files:

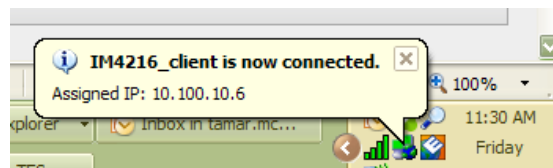
- Right click on the OpenVPN icon in the Notification Area
- Select the newly created client or server configuration. For example, LES1216_client
- Click 'Connect' as shown below



- The log file will be displayed as the connection is established



- Once established, the OpenVPN icon will display a message notifying of the successful connection and assigned IP. This information, as well as the time the connection was established, is available anytime by scrolling over the OpenVPN icon.



Note: An alternate OpenVPN Windows client can be downloaded from <http://www.openvpn.net/index.php/openvpn-client/downloads.html>. Refer to <http://www.openvpn.net/index.php/openvpn-client/howto-openvpn-client.html> for help



4.11 PPTP VPN

The LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232 and LES1248A-R2 *console servers* include a PPTP (Point-to-Point Tunneling Protocol) server. PPTP is typically used for communications over a physical or virtual serial link. The PPP endpoints define a virtual IP address to themselves. Routes to networks can then be defined with these IP addresses as the gateway, which results in traffic being sent across the tunnel. PPTP establishes a tunnel between the physical PPP endpoints and securely transports data across the tunnel.

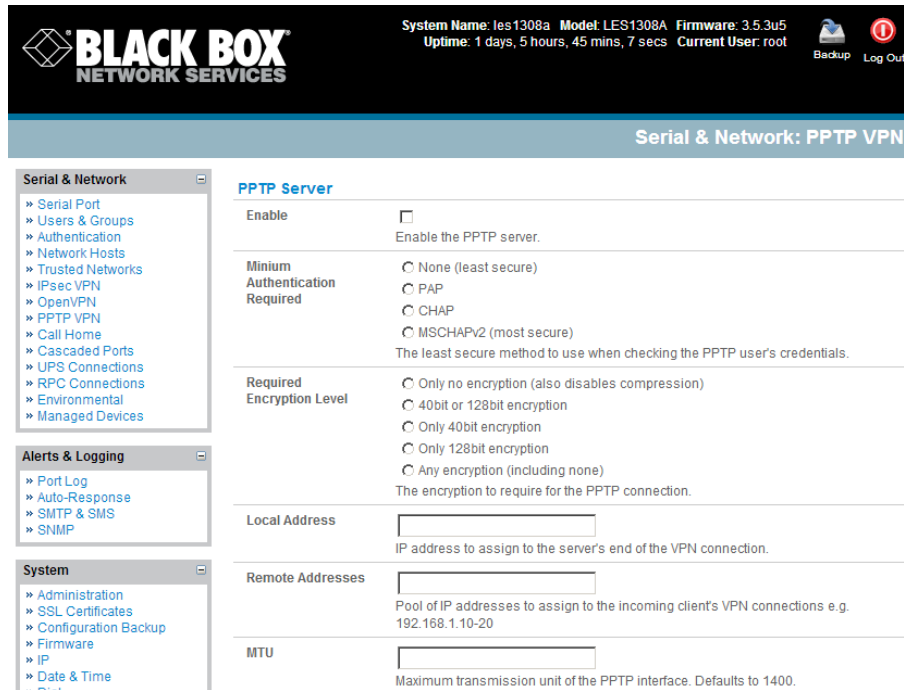
The strength of PPTP is its ease of configuration and integration into existing Microsoft infrastructure. It is generally used for connecting single remote Windows clients. If you take your portable computer on a business trip, you can dial a local number to connect to your Internet access service provider (ISP) and then create a second connection (*tunnel*) into your office network across the Internet and have the same access to your corporate network as if you were connected directly from your office. Similarly, telecommuters can also set up a VPN tunnel over their cable modem or DSL links to their local ISP.

To set up a PPTP connection:

1. Enable and configure the PPTP VPN server on your *console server*
2. Set up VPN user accounts on the *console server* and enable the appropriate authentication
3. Configure the VPN clients at the remote sites. The client does not require special software as the PPTP Server supports the standard PPTP client software included with Windows XP/ NT/ 2000/ 7 and Vista
4. Connect to the remote VPN

4.11.1 Enable the PPTP VPN server

- Select **PPTP VPN** on the **Serial & Networks** menu



- Select the **Enable** check box to enable the PPTP Server
- Select the **Minimum Authentication Required**. Access is denied to remote users attempting to connect using an authentication scheme weaker than the selected scheme. The schemes are described below, from strongest to weakest.
 - **Encrypted Authentication (MS-CHAP v2)**: The strongest type of authentication to use; this is the recommended option
 - **Weakly Encrypted Authentication (CHAP)**: This is the weakest type of encrypted password authentication to use. It is not recommended that clients connect using this as it provides very little password protection. Also note that clients connecting using CHAP are unable to encrypt traffic
 - **Unencrypted Authentication (PAP)**: This is plain text password authentication. When using this type of authentication, the client password is transmitted unencrypted.
 - **None**
- Select the **Required Encryption Level**. Access is denied to remote users attempting to connect not using this encryption level. Strong **40 bit or 128 bit encryption** is recommended
- In **Local Address** enter IP address to assign to the server's end of the VPN connection
- In **Remote Addresses** enter the pool of IP addresses to assign to the incoming client's VPN connections (e.g. 192.168.1.10-20). This must be a free IP address (or a range of free IP addresses), from the network (typically the LAN) that remote users are assigned while connected to the Console server
- Enter the desired value of the Maximum Transmission Unit (MTU) for the PPTP interfaces into the **MTU** field (defaults to 1400)
- In the **DNS Server** field, enter the IP address of the DNS server that assigns IP addresses to connecting PPTP clients
- In the **WINS Server** field, enter the IP address of the WINS server that assigns IP addresses to connecting PPTP client

- Enable **Verbose Logging** to assist in debugging connection problems
- Click **Apply Settings**

4.11.2 Add a PPTP user

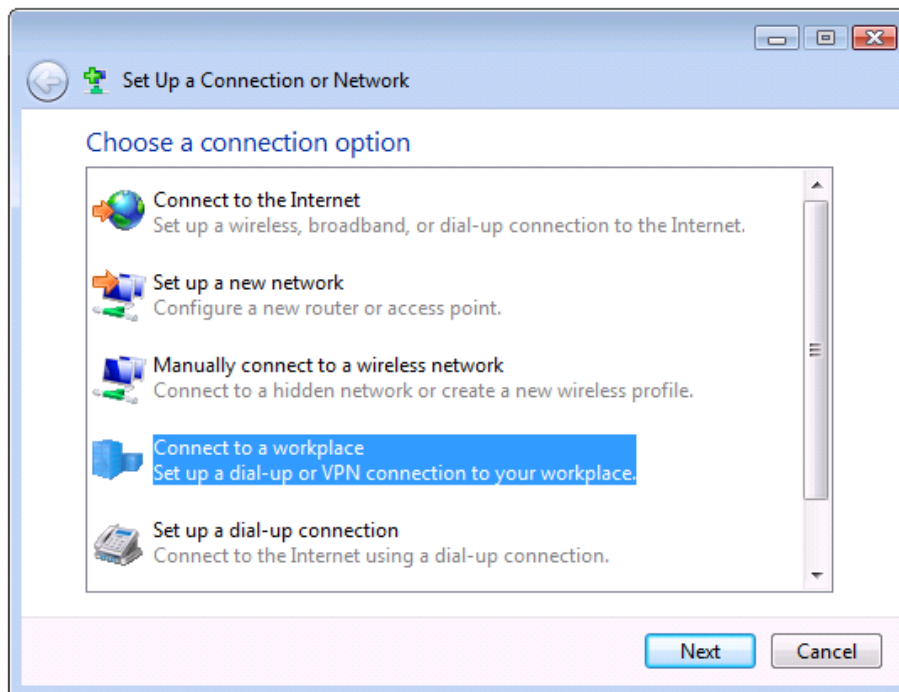
- Select **Users & Groups** on the **Serial & Networks** menu and complete the fields as covered in section 4.2.
- Ensure the *pptpd* **Group** has been checked, to allow access to the PPTP VPN server. Note - users in this group will have their password stored in clear text.
- Keep note of the username and password for when you need to connect to the VPN connection
- Click **Apply**

4.11.3 Set up a remote PPTP client

Ensure the remote VPN client PC has Internet connectivity. To create a VPN connection across the Internet, you must set up two networking connections. One connection is for the ISP, and the other connection is for the VPN tunnel to the *console server*.

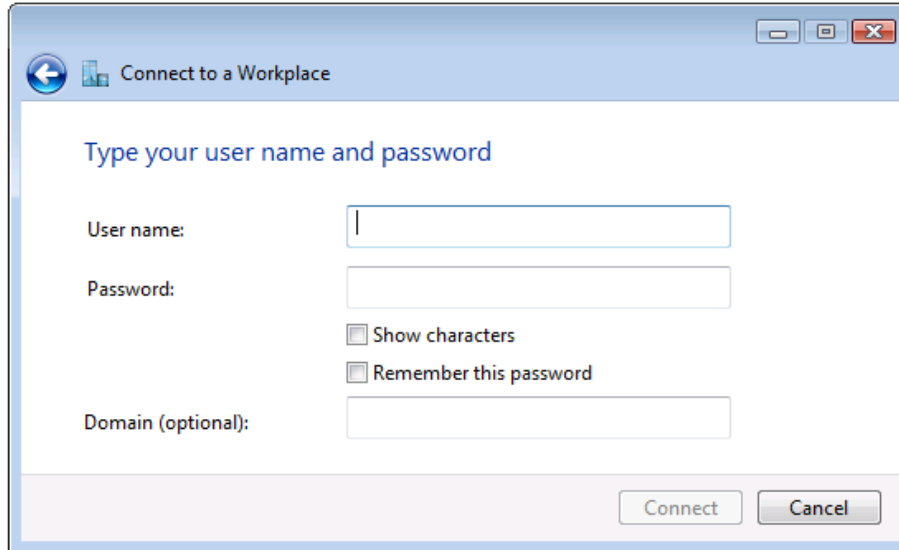
Note: This procedure sets up a PPTP client in the Windows 7 Professional operating system. The steps may vary slightly depending on your network access or if you are using an alternate version of Windows. More detailed instructions are available from the Microsoft web site.

- Login to your Windows client with administrator privileges
- From the **Network & Sharing Center** on the **Control Panel** select **Network Connections** and create a new connection



- Select **Use My Internet Connection (VPN)** and enter the IP Address of the *console server*

Note: To connect remote VPN clients to the local network, you need to know the user name and password for the PPTP account you added, as well as the Internet IP address of the *console server*. If your ISP has not allocated you a static IP address, consider using a dynamic DNS service. Otherwise you must modify the PPTP client configuration each time your Internet IP address changes.



Introduction

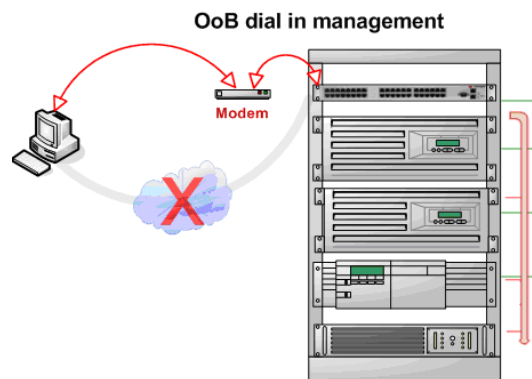
The *console server* has a number of fail-over and out-of-band access capabilities to make sure it's available if there are difficulties accessing the console server through the principal network path. The *console server* also has routing, NAT (Network Address Translation), packet filtering and port forwarding support.

This chapter covers:

- out-of-band (OoB) access from a remote location using dial-up modem.
- out-dial failover.
- OoB access using an alternate broadband link (LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232 and LES1248A-R2 models only).
- broadband failover.
- firewall and routing

5.1 OoB Dial-In Access

To enable OoB dial-in access, you first configure the *console server*. Once it's set up for dial-in PPP access, the *console server* will await an incoming dial-in connection. Set up the remote client dial-in software so it can establish a network connection from the *Administrator's* client modem to the dial-in modem on the *console server*.



Note The LES1208A-R2, LES1216A-R2, LES1232 and LES1248A-R2 models all have an internal modem and a DB9 Local/Console port for OoB access. With these models, you can still attach an

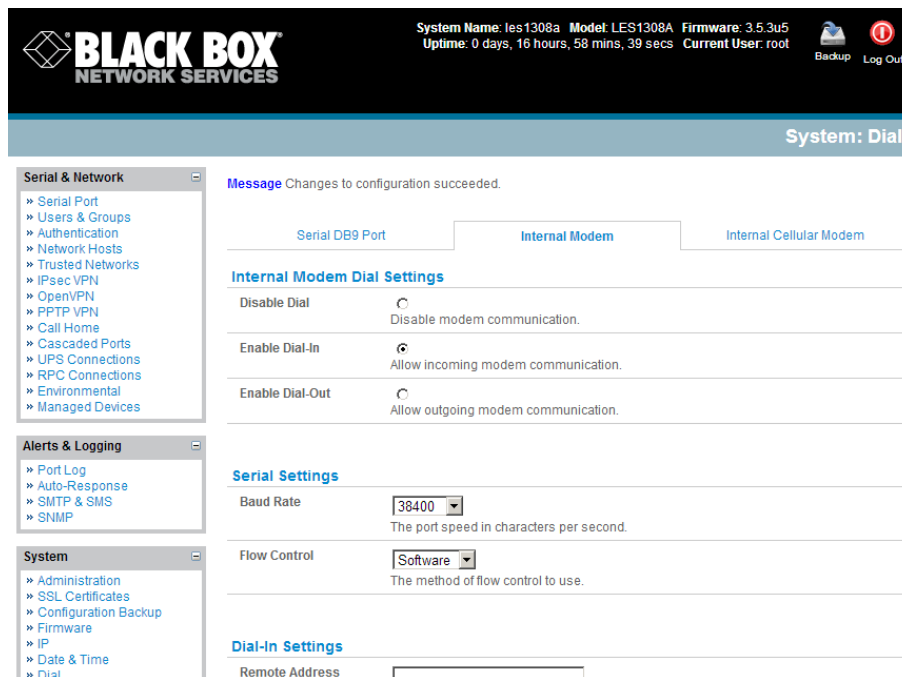
external modem via a serial cable to the DB9 port, and you can configure the second Ethernet port for broadband OoB access.

Make sure you unplug the *console server* power before installing the modem. When it next boots, it will detect the modem and a *PC Card Modem* tab will appear under *System -> Dial*.

The LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1108A, LES1116A, LES1132 and LES1148A models need to have an external modem attached via a serial cable to the DB9 port marked *Local* (located on the front of the unit).

5.1.1 Configure Dial-In PPP

To enable dial-in PPP access on the modem:



- Select the **System: Dial** menu option and the port to be configured (**Serial DB9 Port** or **Internal Modem Port**).
- Check **Enable Dial-In**.

Note The *console server* console/modem serial port is set by default to 115200 baud, No parity, 8 data bits and 1 stop bit, with software (Xon-Xoff) flow control enabled for the Serial DB9 Port and 9600 baud for the Internal modem and PC Card Ports. When enabling OoB dial-in, we recommend that this be changed to 38,400 baud with Hardware Flow Control.

- Select the **Baud Rate** and **Flow Control** that will communicate with the modem.
- Click **Apply**

Note You can further configure the console/modem port (for example, to include *modem init* strings) by editing */etc/mgetty.config* files as described in the *Chapter 15—Advanced Configuration*.

- In the **Remote Address** field, enter the IP address to be assigned to the dial-in client. You can select any address for the Remote IP Address. It, and the Local IP Address, must both be in the same network range (e.g. 200.100.1.12 and 200.100.1.67).
- In the **Local Address** field, enter the IP address for the Dial-In PPP Server. This is the IP address that will be used by the remote client to access *console server* once the modem connection is established. You can select any address for the Local IP Address but it must be in the same network range as the Remote IP Address.
- The **Default Route** option enables the dialed PPP connection to become the default route for the *Console server*.
- The **Custom Modem Initialization** option allows you to enter a custom AT string modem initialization string (for example, AT&C1&D3&K3).

- You must select the **Authentication Type** to apply to the dial-in connection. The *console server* uses authentication to challenge *Administrators* who dial-in to the *console server*. (For dial-in access, the username and password received from the dial-in client are verified against the local authentication database stored on the *console server*). The *Administrator* must also configure the client PC/workstation to use the selected authentication scheme. Select **PAP**, **CHAP**, **MSCHAPv2**, or **None**, and click **Apply**.

None With this selection, no username or password authentication is required for dial-in access. We do not recommend this.

PAP Password Authentication Protocol (PAP) is the usual method of user authentication used on the internet: sending a username and password to a server where they are compared with a table of authorized users. While most common, PAP is the least secure of the authentication options.

CHAP Challenge-Handshake Authentication Protocol (CHAP) is used to verify a user's name and password for PPP Internet connections. It is more secure than PAP, the other main authentication protocol.

MSCHAPv2 Microsoft Challenge Handshake Authentication Protocol (MSCHAP) is authentication for PPP connections between a computer using a Microsoft Windows operating system and a network access server. It is more secure than PAP or CHAP, and is the only option that also supports data encryption.

Note: The **User name** and **Password** to be used for the dial-in PPP link are setup when the User is initially set up with *dialin* Group membership. The *dialin* Group supports multiple dial-in users. Any dial-back phone numbers are also configured when the User is set up.

Note *Chapter 15—Advanced Configuration*) has examples of Linux commands that you can use to control the modem port operation at the command line level.

5.1.2 Using SDT Connector client

Administrators can use their *SDT Connector* client to set up secure OoB dial-in access to all their remote console servers. With a point and click, you can initiate a dial up connection. Refer to *Chapter 6.5*.

5.1.3 Set up Windows XP/ 2003/Vista/7 client

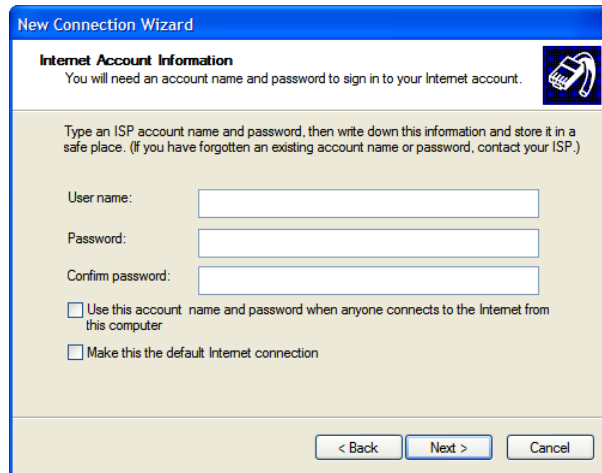
- Open **Network Connections** in Control Panel and click the **New Connection Wizard**.



New Connection Wizard



- Select **Connect to the Internet** and click **Next**.
- On the **Getting Ready** screen, select **Set up my connection manually** and click **Next**.
- On the **Internet Connection** screen, select **Connect using a dial-up modem** and click **Next**.
- Enter a **Connection Name** (any name you choose) and the dial-up **Phone number** that will connect through to the *console server* modem.



- Enter the PPP **User name** and **Password** you set up for the *console server*.

5.1.4 Set up earlier Windows clients

- For Windows 2000, the PPP client set up procedure is the same as above, except you get to the **Dial-Up Networking Folder** by clicking the **Start** button and selecting **Settings**. Then, click **Network and Dial-up Connections** and click **Make New Connection**.
- Similarly, for Windows 98, you double click **My Computer** on the Desktop, then open **Dial-Up Networking** and double click **Make New Connection**. Then, proceed as above.

5.1.5 Set up Linux clients for dial-in

The online tutorial <http://www.yolinux.com/TUTORIALS/LinuxTutorialPPP.html> presents a selection of methods for establishing a dial up PPP connection:

- Command line PPP and manual configuration (works with any Linux distribution).
- Using the *Linuxconf* configuration tool (for Red Hat compatible distributions). This configures the scripts *ifup/ifdown* to start and stop a PPP connection.
- Using the Gnome control panel configuration tool.
- WVDIAL and the Redhat "Dialup configuration tool" .
- GUI dial program X-isp. Download/Installation/Configuration.

Note For all PPP clients:

- Set the PPP link up with TCP/IP as the only protocol enabled.
 - Specify that the Server will assign IP address and do DNS.
 - Do not set up the console server PPP link as the default for Internet connection.
-

5.2 OoB broadband access

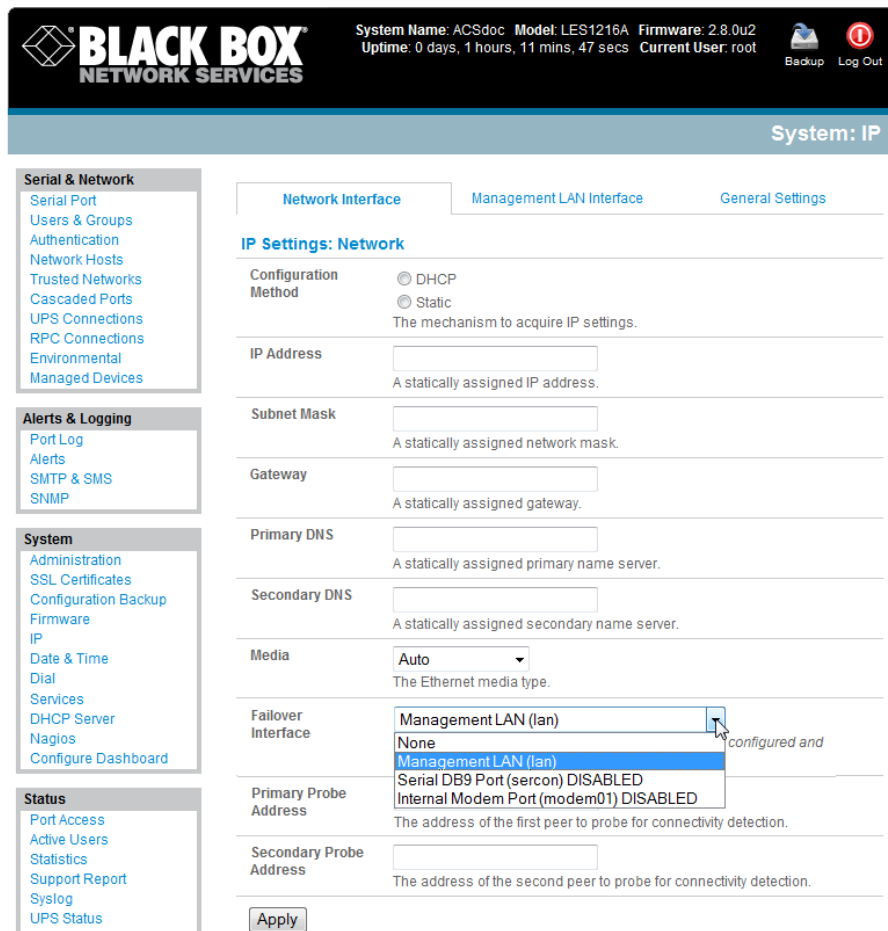
The LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console servers* have a second Ethernet port (*Network 2*) that you can configure for alternate and OoB (out-of-band) broadband access. With two

active broadband access paths to the *console server*, if you are unable to access it through the primary management network (*Network or Network1*), you can still access it through the alternate broadband path (for example, a T1 link).

- On the **System: IP** menu select **Network 2** and configure the **IP Address, Subnet Mask, Gateway, and DNS** with the access settings for the alternate link.
- Make sure that when you configure the principal **Network 1 Settings** connection, the **Failover Interface** is set to *None*.

5.3 Broadband Ethernet Failover

The second Ethernet port on the LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console servers* can also be configured for failover to ensure transparent high availability.



- When configuring the principal network connection, specify **Network 2 (eth1)** as the **Failover Interface** to use when a fault is detected with Network 1 (eth0).
- Specify the **Probe Addresses** of two sites (the **Primary** and **Secondary**) that the Advanced Console Server is to *ping* to determine if Network 1 (eth0) is still operating.

- On the **Management LAN Interface - Network 2**, configure the **IP Address/Subnet Mask/Gateway** the same as **Network Interface - Network 1**.

In this mode, Network 2 (eth1) is available as the transparent back-up port to Network 1 (eth0) for accessing the management network. Network 2 will automatically and transparently take over the work of Network 1, if Network 1 becomes unavailable for any reason. When Network 1 becomes available again, it takes over the work again.

5.4 Dial-Out Failover

The internal or externally attached modem on the *console server* can be set up either

- in *Failover mode* where a dial-out connection is only established in event of a *ping* failure, or
- with the dial-out connection is always on

In both of the above cases in the event of a disruption in the dial-out connection, the console server will endeavor to re-establish the connection.

5.4.1 Always-on dial-out

The *console server* modem can be configured for out-dial to be always on, with a permanent external dial-up ppp connection.

- Select the **System: Dial** menu option and check **Enable Dial-Out** to allow outgoing modem communications
- Select the **Baud Rate** and **Flow Control** that will communicate with the modem
- In the **Dial-Out Settings - Always On Out-of-Band** field enter the access details for the remote PPP server to be called

Override DNS is available for PPP Devices such as modems. Override DNS allows the use of alternate DNS servers from those provided by your ISP. For example, an alternative DNS may be required for OpenDNS used for content filtering.

- To enable **Override DNS**, check the Override returned DNS Servers box. Enter the IP of the DNS servers into the spaces provided.

- Serial & Network
 - Serial Port
 - Users & Groups
 - Authentication
 - Network Hosts
 - Trusted Networks
 - Call Home
 - Cascaded Ports
 - UPS Connections
 - RPC Connections
 - Environmental
 - Managed Devices

- Alerts & Logging
 - Port Log
 - Alerts
 - SMTP & SMS
 - SNMP

- System
 - Administration
 - SSL Certificates
 - Configuration Backup
 - Firmware
 - IP
 - Date & Time
 - Dial
 - Firewall
 - Nagios
 - Configure Dashboard

- Status
 - Port Access
 - Active Users
 - Statistics
 - Support Report
 - Syslog
 - UPS Status
 - RPC Status
 - Environmental Status
 - Dashboard

- Manage
 - Devices
 - Port Logs
 - Host Logs
 - Power
 - Terminal

Serial DB9 Port

Internal Modem

Internal Modem Dial Settings

Disable Dial Disable modem communication.

Enable Dial-In Allow incoming modem communication.

Enable Dial-Out Allow outgoing modem communication.

Serial Settings

Baud Rate The port speed in characters per second.

Flow Control The method of flow control to use.

Dial-Out Settings - Always On Out-of-Band

Phone Number The phone number to call to establish the connection.

Username The username for authentication.

Password The secret to use when authenticating the user.

Confirm Re-enter the user's password for confirmation.

Custom Modem Initialization An optional AT command sequence to initialize the modem.

Ignore Dial Tone Do not wait for dial tone before dialing.

Override DNS

Override returned DNS servers Use the following DNS servers instead of the PPP provided servers.

DNS Server 1 The primary DNS server.

DNS Server 2 The secondary DNS server.

Dynamic DNS

Dynamic DNS Update a DNS server when IP address is changed.

DDNS server The DDNS server to push updates to. The format is server address:port. This is used by gnudip only.

DDNS Hostname The fully qualified DNS hostname assigned to this interface.

DDNS Username The username for the account to manage this interface.

DDNS Password The password for the account to manage this interface.

Confirm DDNS Password Re-enter the password for confirmation.

Maximum interval between updates Maximum interval between updates in days. DDNS update will be sent even if the address has not changed. Defaults to 25.

Minimum interval between checks Minimum interval between checks for changed addresses, in seconds. Updates will still only be sent if the address has changed. Defaults to 1800.

Maximum attempts per update Number of times to attempt an update before giving up. Defaults to 3.

5.4.2 Failover dial-out

The *console server* modem can be configured so a dial-out PPP connection is automatically set up in the event of a disruption in the principal management network.

- When configuring the principal network connection in **System: IP** specify the **Failover Interface** that will be used when a fault has been detected with Network / Network1 (eth0). This can be either **Internal Modem** or the **Dial Serial DB9** (if you are using an external modem on the Console port) or **USB Modem**
- Specify the **Probe Addresses** of two sites (the **Primary** and **Secondary**) that the IMG/IM *console server* is to *ping* to determine if Network / Network1 is still operational
- Select the **System: Dial** menu option and the port to be configured (**Serial DB9 Port** or **PC Card** or **Internal Modem Port**)
- Select the **Baud Rate** and **Flow Control** that will communicate with the modem

Note You can further configure the console/modem port (for example, to include *modem init* strings) by editing */etc/mgetty.config* files as described in Chapter 13.

5.5 Cellular Modem Connection

The LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A and LES1348A *console servers* have an internal cellular modem. The LES1508A, LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console servers* support external cellular modems.

- These modems first need to be set up to validate they can connect to the carrier network.
- They then can be configured for operation in Failover mode, OOB mode, Cellular router mode or CSD mode.

5.6.1 Connect to the GSM HSUPA/UMTS carrier network

The LES1308A, LES1316A, LES1332A and LES1348A *console servers* have an internal GSM modem that will connect to any major GSM carrier globally. The LES1508A, LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console servers* also support attaching an external USB GSM/HSPA cellular modem from Sierra Wireless to one of its USB 2.0 ports.

Before powering on the *console server* you must install the SIM card provided by your cellular carrier, and attach the external aerial.

- Select **Internal Cellular Modem** panel on the **System: Dial** menu
- Check **Enable Dial-Out Settings**

Note: Your 3G carrier may have provided you with details for configuring the connection including APN (Access Point Name), Pin Code (optional PIN code which may be required to unlock the SIM card), Phone Number (the sequence to dial to establish the connection, defaults to *99***1#), Username/ Password (optional) and Dial string (optional AT commands). However you generally will only need to enter your provider's APN and leave the other fields blank.

- Enter the carrier's **APN** e.g. for AT&T (USA) simply enter *i2gold*, for T-Mobile (USA) enter *epc.tmobile.com*, for InterNode (Aust) enter *internode* and for Telstra (Aust) enter *telstra.internet*
- If the SIM Card is configured with a PIN Code, you will be required to unlock the Card by entering the PIN Code. If the PIN Code is entered incorrectly three times, then the PUK Code will be required to unlock the Card.

You may also need to set Override DNS to use alternate DNS servers from those provided by your carrier.

- To enable **Override DNS**, check the Override returned DNS Servers box. Enter the IP of the DNS servers into the spaces provided.

Override DNS

Override returned DNS servers Use the following DNS servers instead of the PPP provided servers.

DNS Server 1
The primary DNS server.

DNS Server 2
The secondary DNS server.

- Check **Apply** and a radio connection will be established with your cellular carrier

5.6.2 Connect to the CDMA EV-DO carrier network

The LES1408A, LES1416A, LES1432A and LES1448A *console servers* have an internal CDMA modem. The LES1508A, LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console servers* also support attaching an external USB CDMA cellular modem from Sierra Wireless to one of its USB 2.0 ports. Both will connect to the Verizon network in North America.

After creating an account with the CDMA carrier some carriers require an additional step to provision the **Internal Cellular Modem**, referred to as *Provisioning*. Your *console server* supports:

- Over-the-Air Service Provisioning (*OTASP*) where modem specific parameters can be retrieved via a voice call to a special phone number, and
- a manual process where the phone number and other parameters can be entered manually

OTASP Activation:

Before activating over the air, you will need to establish a data plan then register the device for activation.

- Contact your carrier and provide them with your ESN (Electronic Serial Number) which can be found on the white label on the underside of the *console server*.
- Select **Internal Cellular Modem** panel on the **System: Dial** menu.
- A particular phone number will need to be dialed to complete *OTASP* e.g. Verizon uses *22899, Telus uses *22886.
- Click **Activate** to initiate the *OTASP* call. The process is successful if no errors are displayed and you no longer see the *CDMA Modem Activation* form. (If *OTASP* is unsuccessful you can consult the System Logs for clues to what went wrong at **Status: Syslog**).
- When **OTASP** has completed successfully you can proceed to enabling the **Internal Cellular Modem** by entering the carriers phone number (which defaults to **#777**)
- Click **Apply**.
- The **Cellular** statistics page on **Status: Statistics** will display the current state of the modem.
- **OTASP** success will result in a valid phone number being placed in the **NAM Profile Account MDN** field.

Manual Activation:

Some carriers may not support **OTASP** in which case it may be necessary to manually provision the modem.

- Select **Internal Cellular Modem** panel on the **System: Dial** menu
- Enter the **MSL**, **MDN** and **MSID** values. These values are specific to your carrier and for manual activation you will have to investigate what values your carrier uses in each field. For example **Verizon** have been known to use an **MSL** of **000000** and the phone number assigned to your *console server* device as both the **MDN** and **MSID** with no spaces or hyphens e.g. "5551231234" for "555-123-1234"
- Click **Activate**. If no errors occur you will see the new values entered into the **NAM Profile** at the **Cellular** page on **Status: Statistics**

- Navigate to the **Internal Cellular Modem** tab on **System: Dial**. To connect to your carriers 3G network enter the appropriate phone number (usually **#777**) and a **Username** and **Password** if directed to by your account/plan documentation
- Select **Enable** and then click **Apply** to initiate the **Always On Out-of-Band** connection

5.6.3 Verify cellular connection

Out-of-band access is enabled by default so the cellular modem connection should now be on.

- You can verify the connection status from the **Status: Statistics**
 - Select the **Cellular** tab and in *Service Availability* verify *Mode* is set to *Online*
 - Select **Failover& Out-of-Band** and the Connection Status reads *Connected*
 - You can check your allocated *IP address*
- You can measure the received signal strength from the **Cellular Statistics** page on the **Status: Statistics** screen. This will display the current state of the cellular modem including the Received Signal Strength Indicator (**RSSI**)

Note: Received Signal Strength Indicator (**RSSI**) is a measurement of the Radio Frequency (RF) power present in a received radio signal at the mobile device. It is generally expressed in *dBm* and the best throughput comes from placing the device in an area with the highest RSSI.

- 100 dbm or less = Unacceptable coverage
 - 99 dbm to -90 dbm = Weak Coverage
 - 89 dbm to -70 dbm = Medium to High Coverage
 - 69 dbm or greater = Strong Coverage
-

- With the cellular modem connection on you can also see the connection status from the LEDs on top of unit

5.6.4 Cellular modem watchdog

When you select **Enable Dial-Out** on the **System: Dial** menu you will be given the option to configure a cellular modem watchdog service (with firmware V3.5.2u13 and later). This service will periodically ping a configurable IP address. If a threshold number of consecutive attempts fail, the service will cause the unit to reboot. This can be used to force a clean restart of the modem and its services to work around any carrier issues.

Modem Watchdog - Advanced

This feature configures a service which will periodically ping a configurable IP address. If a threshold number of attempts fail, the service will cause the unit to reboot. This can be used to force a clean restart of the modem and its services to work around any carrier issues.

Enable watchdog	<input type="checkbox"/>	Configure a service to reboot the unit if a configurable number of ping attempts fail
Address	<input type="text"/>	IP address to periodically ping
Threshold	<input type="text"/>	Number of failed ping attempts required before rebooting
Ping count	<input type="text"/>	Number of pings per attempt. Defaults to 5
Period	<input type="text"/>	Number of seconds to wait between attempts. Defaults to 30

5.7 Cellular Operation

When set up as a *console server* the 3G cellular modem can be set up to connect to the carrier in either:

- *Failover mode*. In this case a dial-out cellular connection is only established in event of a *ping* failure
- *OOB mode*. In this mode the dial-out connection to the carrier cellular network is always on - awaiting any incoming access (from a remote site wanting to access to the console server or attached serial consoles/network hosts)
- *Cellular router mode*. Again in this case the dial-out connection to the carrier cellular network is always on, but IP traffic is routed between the cellular connected network and the console server's local network ports
- *Circuit Switched Data (CSD) mode*. In this dial-in mode the cellular modem can receive incoming calls from remote modems who dial a special Data Terminating number

5.7.1 OOB access set up

Out-of-band access is enabled by default and the cellular modem connection is always on. However to be directly accessed the *console server* needs to have a Public IP address and it must not have SSH access firewalled.

Almost all carriers offer corporate mobile data service/plans with a Public (static or dynamic) IP address. These plans often have a service fee attached.

- If you have such a static Public IP address plan you can also now try accessing the *console server* using the Public IP Address provided by the carrier. However by default only HTTPS and SSH access is enabled on the OOB connection. So you can browse to the *console server*, but you cannot *ping* it
- If you have a dynamic Public IP address plan then a DDNS service will need to be configured to enable the remote administrator to initiate incoming access. Once this is done you can then also try accessing the *console server* using the allocated domain name

By default most providers offer a consumer grade service which provides dynamic Private IP address assignments to 3G devices. This IP address is not visible across the Internet but generally it is adequate for home and general business use.

- With such a plan the **Failover& Out-of-Band** tab on the **Status: Statistics** shows will identify that your carrier has allocated you a Private *IP Address* (i.e. in the range 10.0.0.0 – 10.255.255.255, 172.16.0.0 – 172.31.255.255 or 192.168.0.0 – 192.168.255.255

In out of band access mode the internal cellular modem will continually stay connected. The alternative is to set up Failover mode on the *console server* as detailed in the next section.

5.7.2 Cellular failover setup

Once you have configured carrier connection, the cellular modem can be configured for failover.

This will tell the cellular connection to remain idle in a low power state. If the primary and secondary probe addresses are not available it will bring up the cellular connection and connect back to the cellular carrier.

- Navigate back to the **Network Interface** on the **System:IP** menu specify **Internal Cellular modem (cell modem 01)** as the **Failover Interface** to be used when a fault has been detected

- Specify the **Probe Addresses** of two sites (the **Primary** and **Secondary**) that the *console server* is to *ping* to determine if the principal network is still operational
- In event of a failure of the principal network the 3G network connection is activated as the access path to the console server (and its Managed Devices). Only HTTPS and SSH access is enabled on the failover connection (which should enable the administrator to connect and fix the problem)

Note: By default, the *console server* supports automatic failure-recovery back to the original state prior to failover. The *console server* continually pings probe addresses whilst in original and failover states. The original state will automatically be set as a priority and reestablished following three successful pings of the probe addresses during failover. The failover state will be removed once the original state has been re-established.

For earlier firmware that does not support automatic failure-recovery, to restore networking to a recovered state the following command then needs to be run:

```
rm -f /var/run/*-failed-over && config -r ipconfig
```

If required, you can run a custom bash script when the device fails over. It is possible to use this script to implement automatic failure recovery, depending on your network setup. The script to create is:

```
/etc/config/scripts/interface-failover-alert
```

-
- You can check the connection status by selecting the *Cellular* panel on the **Status: Statistics** menu
 - The *Operational Status* will change as the cellular modem finds a channel and connects to the network
 - The **Failover & Out-of-Band** screen will display information relating to a configured Failover/OOB interface and the status of that connection. The IP Address of the Failover/OOB interface will be presented in the **Failover & Out-of-Band** screen once the Failover/OOB interface has been triggered

5.7.3 Cellular routing

Once you have configured carrier connection, the cellular modem can be configured to route traffic through the *console server*. This requires setting up *forwarding* and *masquerading* - as detailed in Chapter 5.8.

5.7.4 Cellular CSD dial-in setup

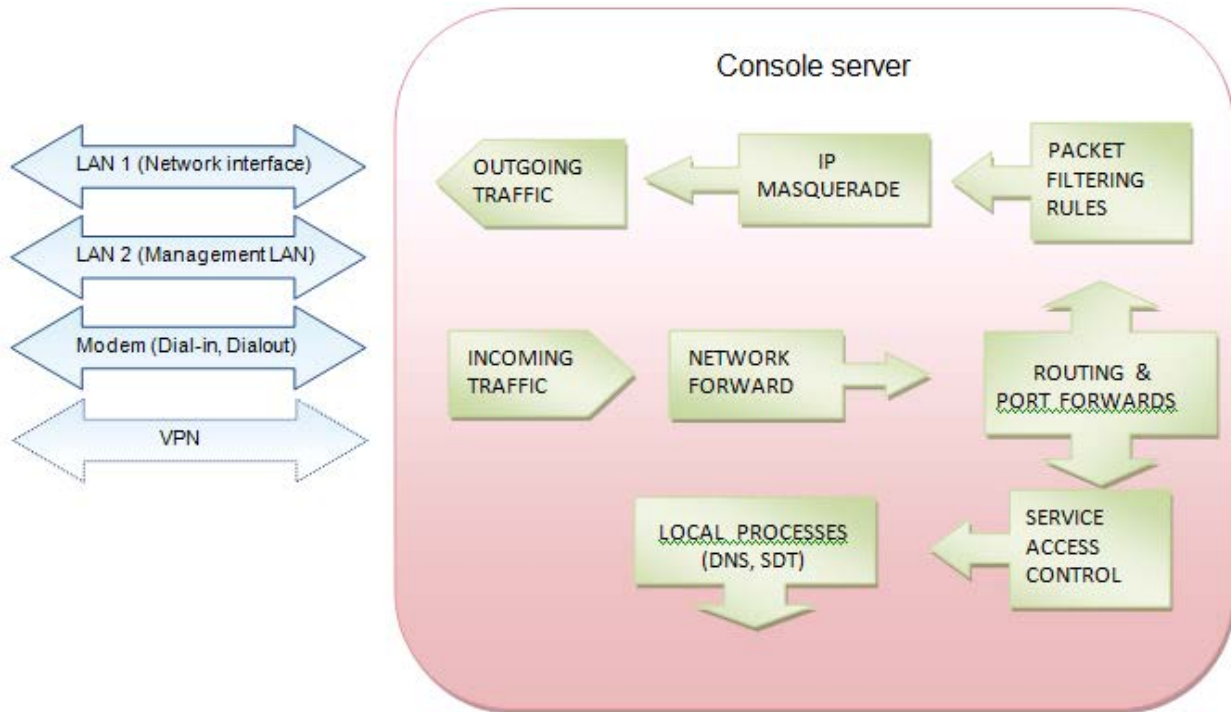
Once you have configured carrier connection, the cellular modem can be configured to receive Circuit Switched Data (CSD) calls.

Note: CSD is a legacy form of data transmission developed for the TDMA based mobile phone systems like GSM. CSD uses a single radio time slot to deliver 9.6kb/s data transmission to the GSM Network and Switching Subsystem where it could be connected through the equivalent of a normal modem to the Public Switched Telephone Network (PSTN) allowing direct calls to any dial-up service. CSD is provided selectively by carriers and it is important you receive a *Data Terminating number* as part of the mobile service your carrier provides. This is the number which external modems will call to access the console server

-
- Select the **Cellular Modem** panel on the **System: Dial** menu
 - Check **Enable Dial-In** and configure the **Dial-In Settings**

5.8 Firewall & Forwarding

The *console server* has routing, NAT, packet filtering and port forwarding support on all physical and virtual network interfaces.



This enables the console server to function as an Internet or external network gateway:

- **Network Forwarding** allows the network packets on one network interface (i.e. LAN1/ eth0) to be forwarded to another network interface (i.e. LAN2/eth1 or dial-out/cellular). So locally networked devices can IP connect through the console server to devices on remote networks.
- **IP Masquerading** is used to allow all the devices on your local private network to hide behind and share the one public IP address when connecting to a public network. This type of translation is only used for connections originating within the private network destined for the outside public network, and each outbound connection is maintained by using a different source IP port number.
- When using IP Masquerading, devices on the external network cannot initiate connections to devices on the internal network. **Port Forwards** allows external users to connect to a specific port on the external interface of the console server/cellular router and be redirected to a specified internal address for a device on the internal network.

- With **Firewall Rules**, packet filtering inspects each packet passing through the firewall and accepts or rejects it based on user-defined rules.
- Then **Service Access Rules** can be set for connecting to the console server/router itself

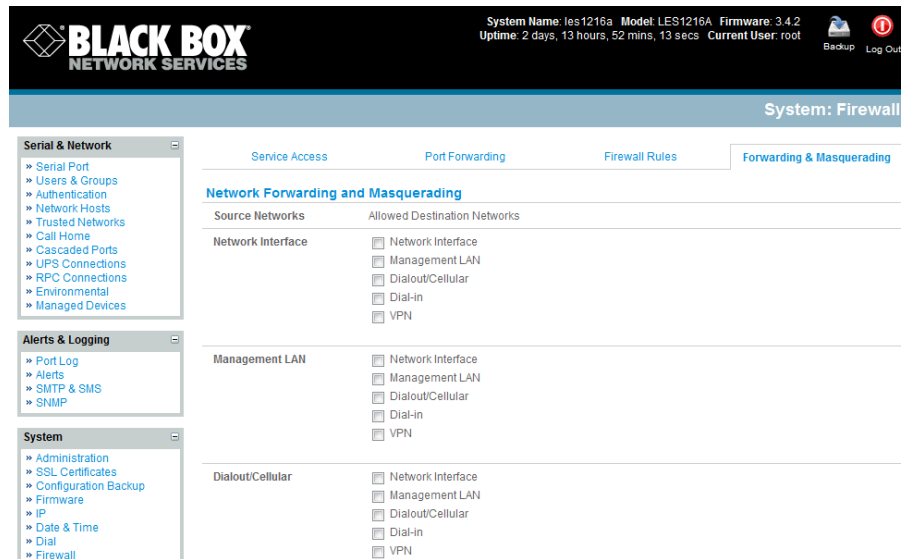
5.8.1 Configuring network forwarding and IP masquerading

To use a *console server* as an Internet or external network gateway requires establishing an external network connection and then setting up *forwarding* and *masquerading*.

Note: Network *forwarding* allows the network packets on one network interface (i.e. LAN1/ eth0) to be forwarded to another network interface (i.e. LAN2/eth1 or dial-out/cellular). So locally networked devices can IP connect through the *console server* to devices on remote networks. IP *masquerading* is used to allow all the devices on your local private network to hide behind and share the one public IP address when connecting to a public network. This type of translation is only used for connections originating within the private network destined for the outside public network, and each outbound connection is maintained by using a different source IP port number.

By default, all *console server* models are configured so that they will not route traffic between networks. To use the *console server* as an Internet or external network gateway, *forwarding* must be enabled so that traffic can be routed from the internal network to the Internet/external network:

- Navigate to the **System: Firewall** page, and then click on the **Forwarding & Masquerading** tab



- Find the **Source Network** to be routed, and then tick the relevant **Destination Network** to enable Forwarding

IP Masquerading is generally required if the *console server* will be routing to the Internet, or if the external network being routed to does not have routing information about the internal network behind the *console server*.

IP Masquerading performs Source Network Address Translation (SNAT) on outgoing packets, to make them appear like they've come from the *console server* (rather than devices on the internal network). When response packets come back devices on the external network, the *console server* will translate the packet address back to the internal IP, so that it is routed correctly. This allows the *console server* to provide full outgoing connectivity for internal devices using a single IP Address on the external network.

By default IP Masquerading is disabled for all networks. To enable masquerading:

- Select **Forwarding & Masquerading** panel on the **System: Firewall** menu
- Check **Enable IP Masquerading (SNAT)** on the network interfaces where masquerading is be enabled

Generally this masquerading would be applied to any interface that is connecting with a public network such as the Internet.

5.8.2 Configuring client devices

Client devices on the local network must be configured with *Gateway* and *DNS* settings. This can be done statically on each device, or using DHCP.

Manual Configuration:

Manually set a static gateway address (being the address of the *console server*) and set the DNS server address to be the same as used on the external network i.e. if the *console server* is acting as an internet gateway or a cellular router, then use the ISP provided DNS server address.

DHCP Configuration:

- Navigate to the **System:IP** page
- Click the tab of the interface connected to the internal network. To use DHCP, a static address must be set; check that the static IP and subnet mask fields are set.

The screenshot shows the Black Box Network Services web interface. At the top, the system name is 'ies1216a', model is 'LES1216A', and firmware is '3.4.2'. The uptime is '2 days, 14 hours, 18 mins, 29 secs' and the current user is 'root'. There are 'Backup' and 'Log Out' buttons. The main navigation menu on the left includes 'Serial & Network', 'Alerts & Logging', and 'System'. The 'System' menu is expanded, showing options like 'Administration', 'SSL Certificates', 'Configuration Backup', 'Firmware', 'IP', 'Date & Time', 'Dial', 'Firewall', 'Nagios', and 'Configure Dashboard'. The main content area is titled 'System: IP' and has tabs for 'Network Interface', 'Management LAN Interface', 'General Settings', and 'Route Settings'. The 'Network Interface' tab is active, showing 'IP Settings: Network'. The configuration method is set to 'Static'. The IP Address, Subnet Mask, Gateway, Primary DNS, and Secondary DNS fields are empty. The Media is set to 'Auto' and the DHCP Server is 'Disabled'.

- Click on the **Disabled** link next to **DHCP Server** which will bring up the System: DHCP Server page
- Check **Enable DHCP Server**
- To configure the DHCP server, tick the **Use interface address as gateway check box**
- Set the DNS server address(es) to be the same as used on the external network i.e. if the *console server* is acting as an internet gateway or a cellular router, then use the ISP provided DNS server address
- Enter the **Default Lease** time and **Maximum Lease** time in seconds. The lease time is the time that a dynamically assigned IP address is valid before the client must request it again
- Click **Apply**

The DHCP server will sequentially issue IP addresses from a specified address pool(s):

- Click **Add** in the **Dynamic Address Allocation Pools** field
- Enter the **DHCP Pool Start Address** and **End Address** and click **Apply**

The DHCP server also supports pre-assigning IP addresses to be allocated only to specific MAC addresses and reserving IP addresses to be used by connected hosts with fixed IP addresses. To reserve an IP addresses for a particular host.

Once applied, devices on the internal network will be able to access resources on the external network.

Note The DHCP server feature is available only on the LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232A and LES1248A-R2 *console servers*. It is not supported on LES1108A, LES1116A, LES1132A and LES1148A *console servers*.

5.8.3 Port forwarding

When using IP Masquerading, devices on the external network cannot initiate connections to devices on the internal network.

To work around this, *Port Forwards* can be set up to allow external users to connect to a specific port, or range of ports on the external interface of the *console server/cellular router*, and have the *console server/cellular router* redirect the data to a specified internal address and port range. To setup a port forward:

- Navigate to the **System: Firewall** page, and click on the **Port Forwarding** tab
- Click **Add New Port Forward**
- Fill in the following fields:
 - Name:* Name for the port forward. This should describe the target and the service that the port forward is used to access
 - Input Interface:* This allows the user to only forward the port from a specific interface. In most cases, this should be left as "Any"

Source Address: This allows the user to restrict access to a port forward to a specific address. In most cases, this should be left blank

Input Port Range: The range of ports to forward to the destination IP. These will be the port(s) specified when accessing the port forward. These ports need not be the same as the output port range.

Protocol: The protocol of the data being forwarded. The options are TCP or UDP

Output Address: The target of the port forward. This is an address on the internal network where packets sent to the Input Interface on the input port range are sent.

Output Port Range: The port or ports that the packets will be redirected to on the Output Address.

For example, to forward port 8443 to an internal HTTPS server on 192.168.10.2, the following settings would be used:

Input Interface: Any

Input Port Range: 8443

Protocol: TCP

Output Address: 192.168.10.2

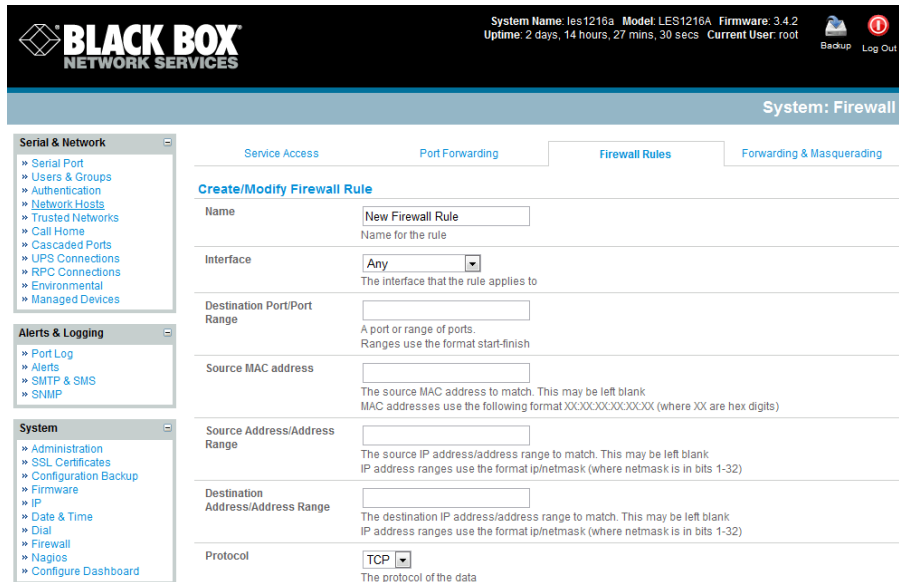
Output Port Range: 443

5.8.4 Firewall rules

Firewall rules can be used to block or allow traffic through an interface based on port number, the source and/or destination IP address (range), the direction (ingress or egress) and the protocol. This can be used to allow custom on-box services, or block traffic based on policy.

To setup a firewall rule:

- Navigate to the **System: Firewall** page, and click on the **Firewall Rules** tab



➤ Click **New Firewall Rule**

➤ Fill in the following fields:

- Name: Name the rule. This name should describe the policy the firewall rule is being used to implement (e.g. *block ftp, Allow Tony*)
- Interface: Select the interface that the firewall rule will be applied to (i.e. *Any, Dialout/Cellular, VPN, Network Interface, Dial-in* etc)
- Port Range: Specify the Port or range of Ports (e.g. 1000 – 1500) that the rule will apply to. This may be left blank for Any
- Source Address Range: Specify the source IP address (or address range) to match. IP address ranges use the format *ip/netmask* (where netmask is in bits 1-32). This may be left blank for Any
- Destination Range: Specify the destination IP address/address range to match. IP address ranges use the format *ip/netmask* (where netmask is in bits 1-32). This may be left blank.
- Protocol: Select if the firewall rule will apply to *TCP* or *UDP*
- Direction: Select the traffic direction that the firewall rule will apply to (*Ingress* = incoming or *Egress*)
- Action: Select the action (*Accept* or *Block*) that will be applied to the packets detected that match the Interface+ Port Range+ Source/destination Address Range+ Protocol+ Direction

For example, to block all SSH traffic from leaving Dialout Interface, the following settings can be used:

Interface: Dialout/Cellular

Port Range: 22

Protocol: TCP

Direction: Egress

Action: Block

The firewall rules are processed in a set order- from top to bottom. So rule placement is important. For example with the following rules, all traffic coming in over the *Network Interface* is blocked except when it comes from two nominated IP addresses (*SysAdmin* and *Tony*):

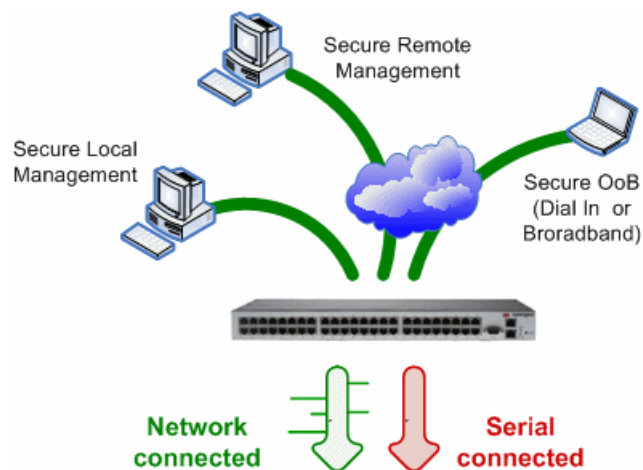
	To allow all incoming traffic on all interfaces from the SysAdmin:	To allow all incoming traffic from Tony:	To block all incoming traffic from the Network Interface:
<i>Interface</i>	<i>Any</i>	<i>Any</i>	<i>Network Interface</i>
<i>Port Range</i>	<i>Any</i>	<i>Any</i>	<i>Any</i>
<i>Source IP</i>	<i>IP address of SysAdmin</i>	<i>IP address of Tony</i>	<i>Any</i>
<i>Destination IP</i>	<i>Any</i>	<i>Any</i>	<i>Any</i>
<i>Protocol</i>	<i>TCP</i>	<i>TCP</i>	<i>TCP</i>
<i>Direction</i>	<i>Ingress</i>	<i>Ingress</i>	<i>Ingress</i>
<i>Action</i>	<i>Accept</i>	<i>Accept</i>	<i>Block</i>

However if the **Rule Order** above was to be changed so the “*Block Everyone Else*” rule was second on the list then the traffic coming in over the *Network Interface* from *Tony* would be blocked.

Introduction

Each Black Box *console server* has an embedded SSH server and uses SSH tunneling so remote users can securely connect through the *console server* to Managed Devices—using text-based console tools (such as SSH, telnet, SoL) or graphical tools (such VNC, RDP, HTTPS, HTTP, X11, VMware, DRAC, iLO).

The Managed Devices you access can be located on the same local network as the *console server* or they can be attached to the *console server* via a serial port. The remote *User/Administrator* connects to the *console server* thru an SSH tunnel via dial-up, wireless or ISDN modem; a broadband Internet connection; the enterprise VPN network; or the local network.



To set up the secure SSH tunnel from the client PC to the *console server*, install and launch SSH client software on the *User/Administrator's* PC. Black Box recommends you use the *SDT Connector* client software supplied with the *console server* for this. *SDT Connector* is simple to install and auto-configure and it provides all your users with point-and-click access to all the systems and devices in the secure network. With one click, *SDT Connector* sets up a secure SSH tunnel from the client to the selected *console server*, then establishes a port forward connection to the target network connected host or serial connected device. Next, it executes the client application that it uses in communicating with the host.

This chapter details the basic SDT Connector operations:

- Configuring the *console server* for SSH tunneled access to network attached hosts and setting up permitted Services and user access (*Section 6.1*).
- Setting up the SDT Connector client with gateway, host, service, and client application details, and making connections between the Client PC and hosts connected to the *console server* (*Section 6.2*).
- Using SDT Connector to access the Management Console via a browser (*Section 6.3*).

- Using SDT Connector to Telnet or SSH connect to devices that are serially attached to the *console server* (Section 6.4).

The chapter then covers more advanced SDT Connector and SSH tunneling topics:

- Using SDT Connector for out-of-band access (Section 6.5).
- Automatic importing and exporting configurations (Section 6.6).
- Configuring Public Key Authentication (Section 6.7).
- Setting up a SDT Secure Tunnel for Remote Desktop (Section 6.8).
- Setting up a SDT Secure Tunnel for VNC (Section 6.9).
- Using SDT to IP connect to hosts that are serially attached to the *console server* (Section 6.10).

6.1 Configuring for SSH Tunneling to Hosts

To set up the *console server* to SSH tunnel access a network attached *host*:

- Add the new *host* and the *permitted services* using the **Serial & Network: Network Hosts** menu as detailed in *Network Hosts* (Chapter 4.4). Only these *permitted services* will be forwarded through by SSH to the *host*. All other services (TCP/UDP ports) will be blocked.

Note Following are some of the TCP Ports used by SDT in the *console server*:

22	SSH (All SDT Tunneled connections)
23	Telnet on local LAN (forwarded inside tunnel)
80	HTTP on local LAN (forwarded inside tunnel)
3389	RDP on local LAN (forwarded inside tunnel)
5900	VNC on local LAN (forwarded inside tunnel)
73XX	RDP over serial from local LAN – where XX is the serial port number (that is, 7301 to 7348 on a 48 port <i>console server</i>)
79XX	VNC over serial from local LAN – where XX is the serial port number

- Add the new *Users* using **Serial & Network: Users & Groups** menu as detailed in *Network Hosts* (Chapter 4.4). *Users* can be authorized to access the *console server* ports and specified network attached hosts. To simplify configuration, the *Administrator* can first set up *Groups* with group access permissions, then *Users* can be classified as members of particular *Groups*.

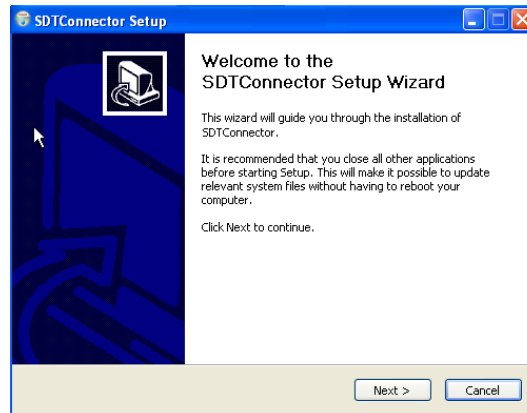
6.2 SDT Connector Client Configuration

The *SDT Connector* client works with all Black Box *console servers*. Each of these remote *console servers* has an embedded OpenSSH based server that you can configure to *port forward* connections from the *SDT Connector* client to hosts on their local network (as detailed in the previous chapter). You can also pre-configure the *SDT Connector* with the access tools and applications that are available to run when you've established access to a particular host.

SDT Connector can connect to the *console server* using an alternate OoB access. It can also access the *console server* itself and access devices connected to serial ports on the *console server*.

6.2.1 SDT Connector installation

- The *SDT Connector* set up program (*SDTConnectorSetup-1.n.exe* or *sdtcon-1.n.tar.gz*) is included on the CD supplied with your Black Box *console server*.
- Run the set-up program.



Note For Windows clients, the *SDTConnectorSetup-1.n.exe* application will install the *SDT Connector 1.n.exe* and the config file *defaults.xml*. If there is already a config file on the Windows PC, then it will not be overwritten. To remove an earlier config file, run the *regedit* command and search for “SDT Connector,” then remove the directory with this name.

For Linux and other Unix clients, *SDTConnector.tar.gz* application will install the *sdtcon-1.n.jar* and the config file *defaults.xml*.

Once the installer completes you will have a working *SDT Connector* client installed on your machine and an icon on your desktop:



- Click the *SDT Connector* icon on your desktop to start the client.

Note *SDT Connector* is a Java application, so it must have a Java Runtime Environment (JRE) installed. You can download this for free from <http://java.sun.com/j2se/>. It installs on Windows 2000, XP, 2003, Vista, and 7 PCs and on most Linux platforms. Solaris platforms are also supported, but they must have Firefox installed. *SDT Connector* can run on any system with Java 1.4.2 and above installed, but it assumes the web browser is Firefox, and that *xterm -e telnet* opens a telnet window.


To operate *SDT Connector*, you first need to add new gateways to the client software by entering the access details for each *console server* (refer to *Section 6.2.2*). Then, let the client auto-configure all host and serial port connections from each *console server* (refer to *Section 6.2.3*). Finally, point-and-click to connect to the Hosts and serial devices (refer to *Section 6.2.4*).

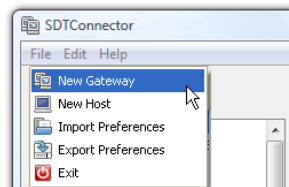
Or, you can manually add network connected hosts (refer to *Section 6.2.5*) and manually configure new services to use to access the *console server* and the hosts (refer to *Section 6.2.6*). Then, manually

configure clients to run on the PC that will use the service to connect to the hosts and serial port devices (refer to *Section 6.2.7 and 6.2.9*). You can also set up *SDT Connector* to connect out-of-band to the *console server* (refer to *Section 6.2.9*).

6.2.2 Configuring a new console server gateway in the SDT Connector client

To create a secure SSH tunnel to a new *console server*:

- Click the *New Gateway*  icon or select the **File: New Gateway** menu option.

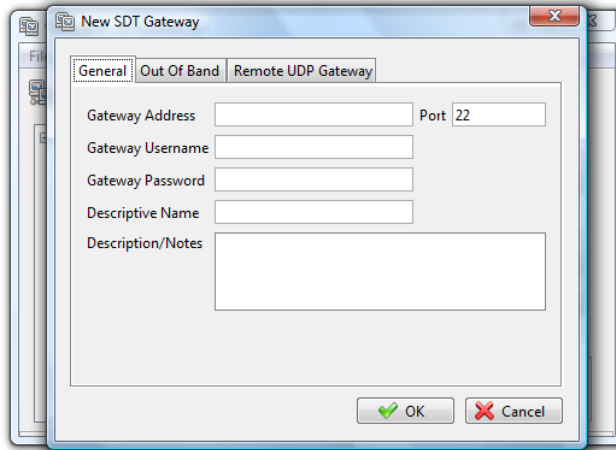


- Enter the IP or DNS **Address** of the *console server* and the SSH port that you will use (typically 22).

Note If *SDT Connector* is connecting to a remote *console server* through the public Internet or routed network you will need to:

- Determine *the public IP address* of the *console server* (or of the router/ firewall that connects the *console server* to the Internet) as assigned by the ISP. One way to find the public IP address is to access <http://checkip.dyndns.org/> or <http://www.whatismyip.com/> from a computer on the same network as the *console server* and note the reported IP address.
- Set port forwarding for TCP port 22 through any firewall/NAT/router that is located between *SDT Connector* and the *console server* so it points to the *console server*. <http://www.portforward.com> has port forwarding instructions for a range of routers. Also, you can use the Open Port Check tool from <http://www.canyouseeme.org> to check if port forwarding through local firewall/NAT/router devices has been properly configured.

-
- Enter the **Username** and **Password** of a user on the gateway that is enabled to connect via SSH and/or create SSH port redirections.

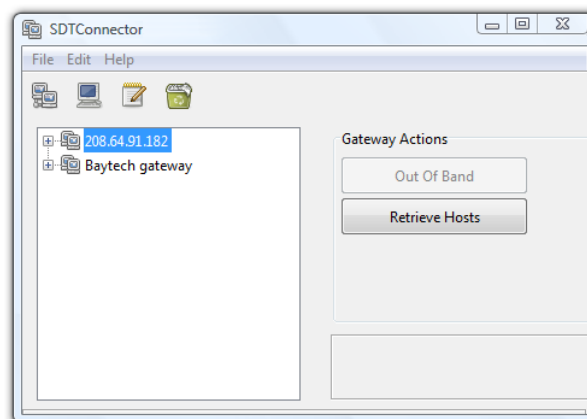


- Or, enter a **Descriptive Name** to display instead of the IP or DNS address, and any **Notes** or a **Description** of this gateway (such as its firmware version, site location, or anything special about its network configuration).
- Click **OK** and an icon for the new gateway will now appear in the *SDT Connector* home page.

Note For an *SDT Connector* user to access a *console server* (and then access specific hosts or serial devices connected to that *console server*), that user must first be setup on the *console server*, and must be authorized to access the specific ports/hosts (refer to Chapter 5). Only these *permitted services* will be forwarded through by SSH to the Host. All other services (TCP/UDP ports) will be blocked.

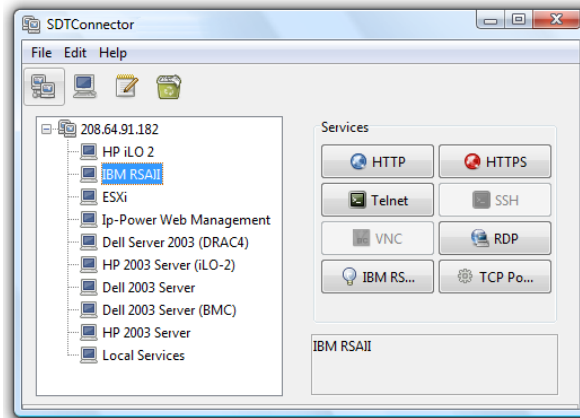
6.2.3 Auto-configure SDT Connector client with the user's access privileges

Each user on the *console server* has an access profile that was configured with those specific connected hosts and serial port devices the user has authority to access, and a specific set of the enabled services for each of these. You can upload this configuration automatically into the SDT Connector client:



- Click on the new gateway icon and select **Retrieve Hosts**. This will:

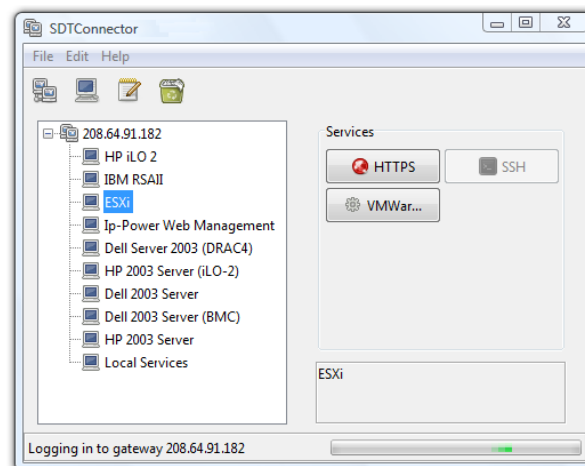
- configure access to network connected Hosts that the user is authorized to access and set up (for each of these Hosts) the services (for example, HTTPS, IPMI2.0) and the related IP ports being redirected.
- configure access to the *console server* itself (this is shown as a *Local Services* host).
- configure access with the enabled services for the serial port devices connected to the *console server*.



Note The Retrieve Hosts function will auto-configure all user classes (that is, they can be members of *user* or *admin* or some other group or no group. SDT Connector will not auto-configure the *root* (and we recommend that you only use this account for initial config and to add an initial *admin* account to the *console server*).

6.2.4 Make an SDT connection through the gateway to a host

- Simply **point** at the host to be accessed **and click** on the service to use to access that host. The SSH tunnel to the gateway is then automatically established, the appropriate ports redirected through to the host, and the appropriate local client application is launched pointing at the local endpoint of the redirection:




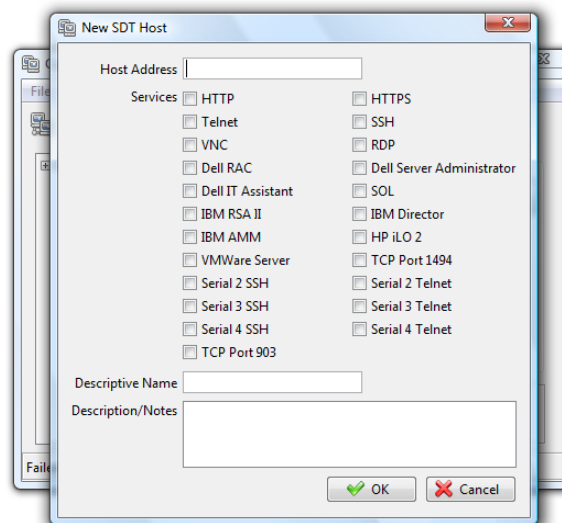
Note The SDT Connector client can be configured with unlimited number of Gateways (that is, *console servers*). You can configure each Gateway to port forward to an unlimited number of locally networked Hosts. There is no limit on the number of SDT Connector clients that can be configured to access the one Gateway. Nor are there limits on the number of Host connections that an SDT Connector client can concurrently have open through the one Gateway tunnel.

There is a limit on the number of SDT Connector SSH tunnels that can be open at the same time on a particular Gateway (*console server*). Each Gateway (*console server*) can support at least 50 such concurrent connections. At any time, you could have up to 50 users securely controlling an unlimited number of Managed Devices at a remote site through the on-site *console server* Gateway.

6.2.5 Manually adding hosts to the SDT Connector gateway

For each gateway, you can manually specify the network connected hosts that you will access through that *console server*; and for each host, specify the services that you will use to communicate with the host.

- Select the newly added gateway and click the *Host* icon  to create a host that will be accessible via this gateway. (Alternatively select **File: New Host**).

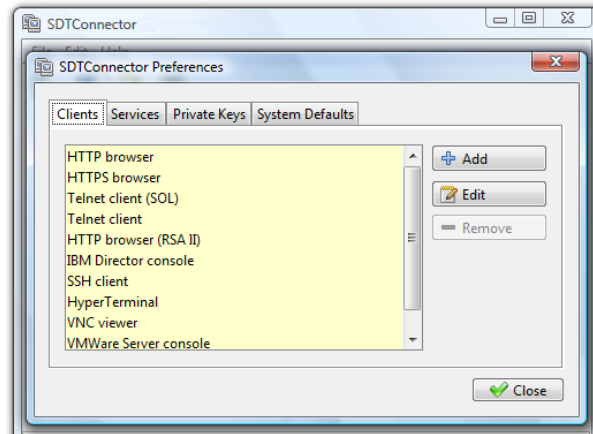


- Enter the IP or DNS **Host Address** of the host (if this is a DNS address, it must be able to be resolved by the gateway).
- Select which **Services** to use to access the new host. A range of service options are pre-configured in the default *SDT Connector* client (RDP, VNC, HTTP, HTTPS, Dell RAC, VMware, etc.). However if you want to add new services to the range, then proceed to the next section (**Adding a new service**) then return here.
- Or, enter a **Descriptive Name** for the host to display instead of the IP or DNS address, and any **Notes** or a **Description** of this host (such as its operating system/release, or anything special about its configuration).
- Click **OK**.

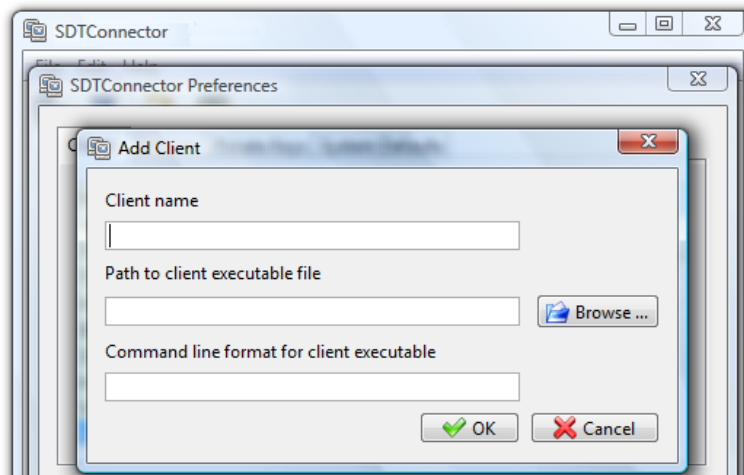
6.2.6 Manually adding new services to the new hosts

To extend the range of services that you can use when accessing hosts with *SDT Connector*:

- Select **Edit: Preferences** and click the **Services** tab. Click **Add**.
- Enter a **Service Name** and click **Add**.
- Under the **General** tab, enter the TCP Port that this service runs on (for example, 80 for HTTP). Or, select the client to use to access the local endpoint of the redirection.



- Select which **Client** application is associated with the new service. A range of client application options are pre-configured in the default *SDT Connector* (RDP client, VNC client, HTTP browser, HTTPS browser, Telnet client, etc.). If you want to add new client applications to this range, proceed to the next section (**Adding a new client**), then return here.

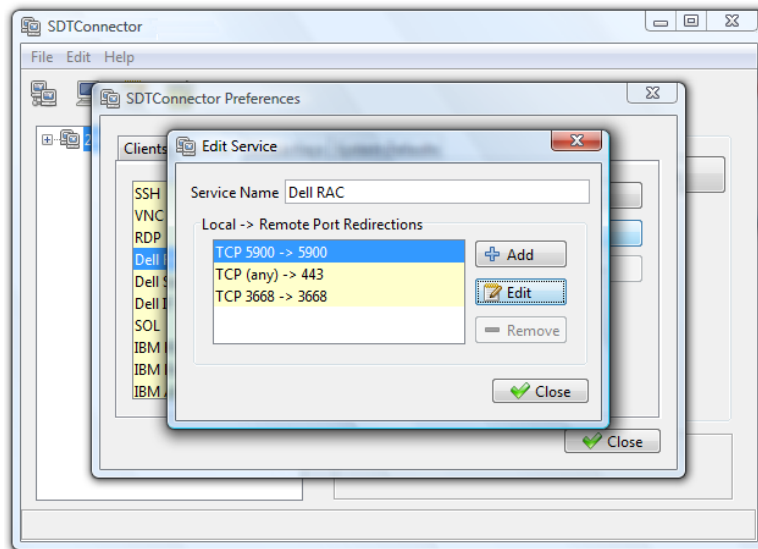


- Click **OK**, then **Close**.

A service typically consists of a single SSH port redirection and a local client to access it. It may consist of several redirections, and some or all may have clients associated with them.

An example is the Dell RAC service. The first redirection is for the HTTPS connection to the RAC server—it has a client associated with it (web browser) that it launches immediately when you click the button for this service.

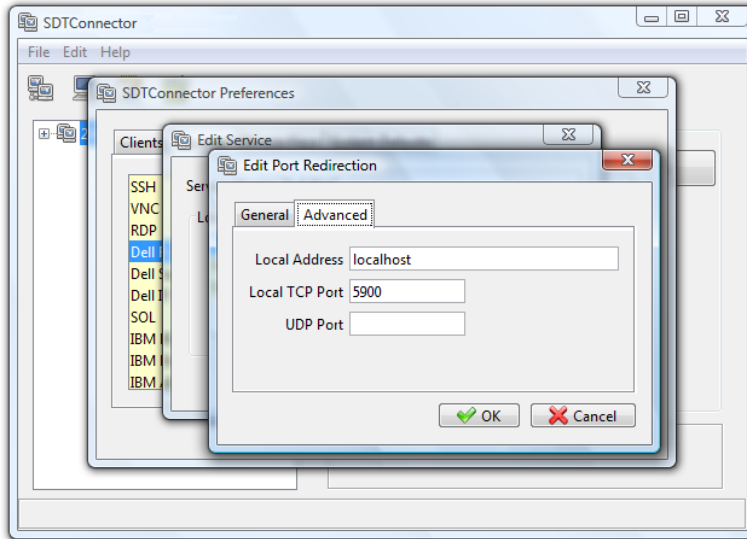
The second redirection is for the VNC service that you may choose to later launch from the RAC web console. It automatically loads in a Java client served through the web browser, so it does not need to have a local client associated with it.



- On the Add Service screen, you can click **Add** as many times as needed to add multiple new port redirections and associated clients.

You may also specify **Advanced** port redirection options:

- Enter the local address to bind to when creating the local endpoint of the redirection. It is not usually necessary to change this from “localhost.”
- Enter a local TCP port to bind to when creating the local endpoint of the redirection. If you leave this blank, a random port is selected.



Note *SDT Connector* can also tunnel UDP services. *SDT Connector* tunnels the UDP traffic through the TCP SSH redirection, so it is a “tunnel within a tunnel.”

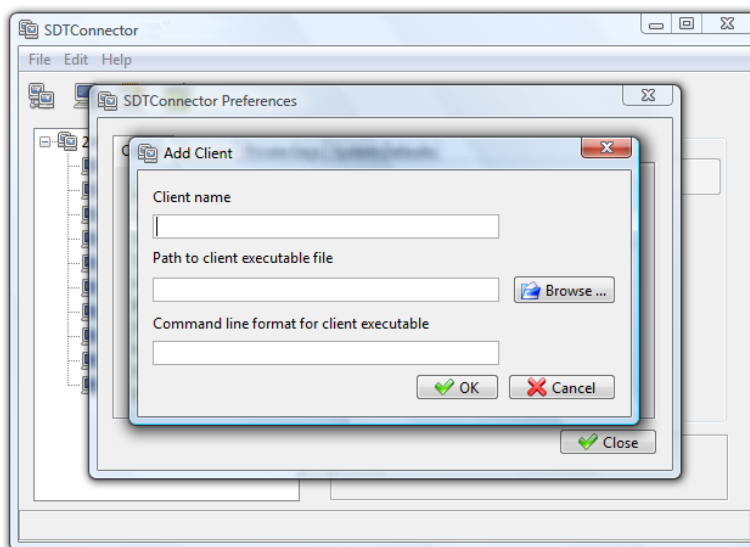
Enter the UDP port where the service is running on the host. This will also be the local UDP port that *SDT Connector* binds as the local endpoint of the tunnel.

Note that for UDP services, you still need to specify a TCP port under General. This will be an arbitrary TCP port that is not in use on the gateway. An example of this is the SOL Proxy service. It redirects local UDP port 623 to remote UDP port 623 over the arbitrary TCP port 6667.

6.2.7 Adding a client program to be started for the new service

Clients are local applications that you may launch when a related service is clicked. To add to the pool of client programs:

- Select **Edit: Preferences** and click the **Client** tab. Click **Add**.



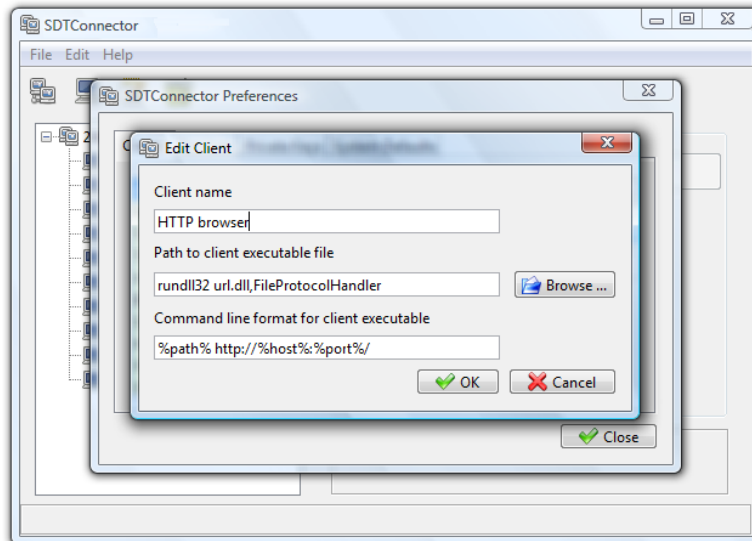
- Enter a **Name** for the client. Enter the **Path** to the executable file for the client (or click **Browse** to locate the executable).
- Enter a **Command Line** associated with launching the client application. *SDT Connector* typically launches a client using command line arguments to point it at the local endpoint of the redirection. There are three special keywords for specifying the command line format. When launching the client, *SDT Connector* substitutes these keywords with the appropriate values:

%path% is path to the executable file, that is, the previous field.

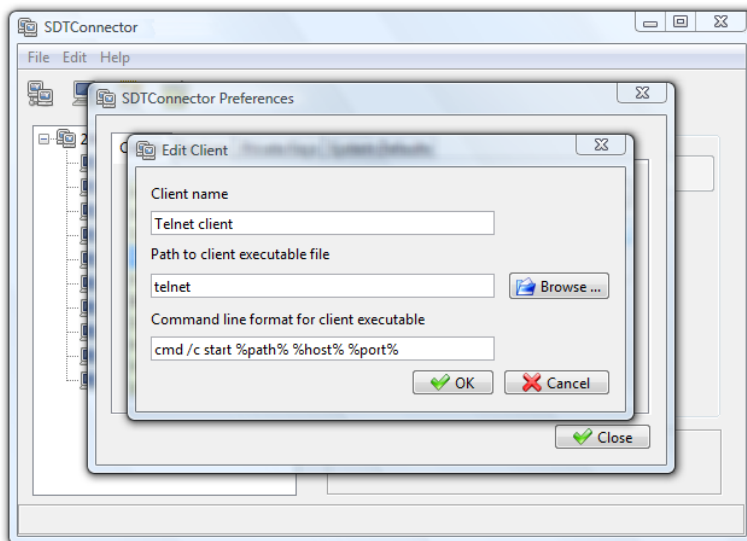
%host% is the local address to which the local endpoint of the redirection is bound, that is, the Local Address field for the Service redirection Advanced options.

%port% is the local port to which the local endpoint of the redirection is bound, that is, the Local TCP Port field for the Service redirection Advanced options. If this port is unspecified (that is, “Any”), the appropriate randomly selected port will be substituted.

For example *SDT Connector* is preconfigured for Windows installations with a HTTP service client that will connect with the local browser that the local Windows user has configured as the default. Otherwise, the default browser used is Firefox:



Also some clients are launched in a command line or terminal window. The Telnet client is an example of this so the “Path to client executable file” is *telnet* and the “Command line format for client executable” is `cmd /c start %path% %host% %port%` :



- Click **OK**.

6.2.8 Dial in configuration

If the client PC is dialing into *Local/Console* port on the *console server*, you will need to set up a dial-in PPP link:

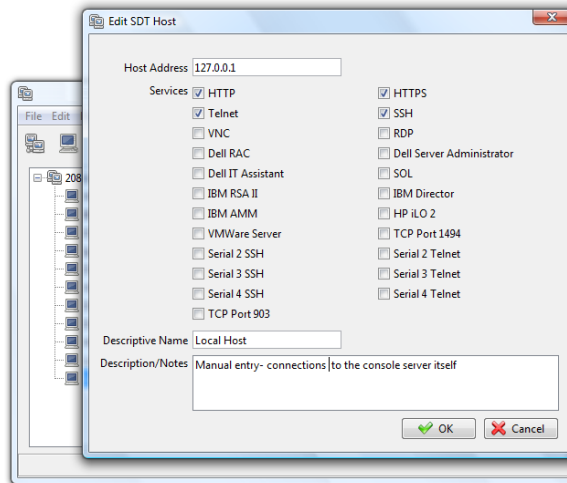
- Configure the *console server* for dial-in access (following the steps in the **Configuring for Dial-In PPP Access** section in *Chapter 5, Configuring Dial In Access*).
- Set up the PPP client software at the remote *User PC* (following the **Set up the remote Client** section in *Chapter 5*).

Once you have a dial-in PPP connection established, you then can set up the secure SSH tunnel from the remote Client PC to the *console server*.

6.3 SDT Connector to Management Console

You can also configure *SDT Connector* for browser access to the *console server's* Management Console —and for Telnet or SSH access to the command line. For these connections to the *console server* itself, you must configure *SDT Connector* to access the Gateway itself by setting the Gateway (*console server*) up as a *host*, and then configuring the appropriate services:

- Launch *SDT Connector* on your PC. Assuming you have already set up the *console server* as a *Gateway* in your *SDT Connector* client (with *username/ password* etc.), select this newly added *Gateway* and click the Host icon to create a host. Or, select **File -> New Host**.
- Enter 127.0.0.1 as the **Host Address** and provide details in **Descriptive Name/Notes**. Click **OK**.



- Click the **HTTP** or **HTTPS** Services icon to access the Management Console, and/or click **SSH** or **Telnet** to access the command line console.

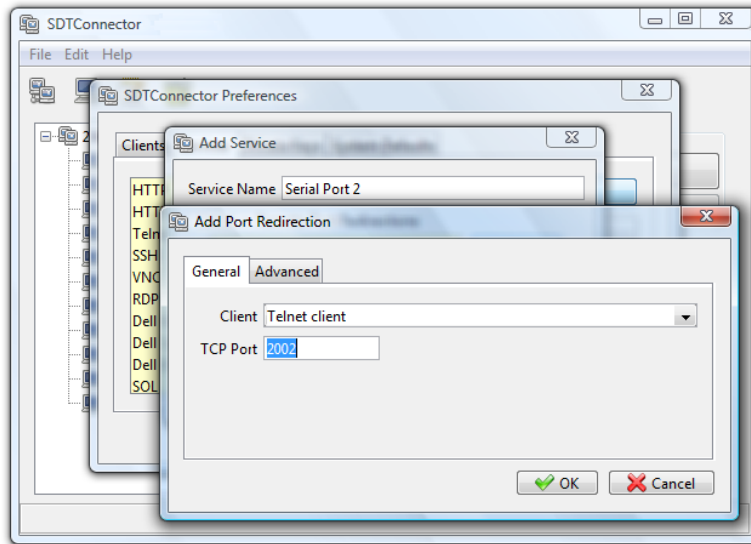
Note: To enable SDT access to the console, you must also configure the *console server* to allow the port forwarded network access to itself:

- Browse to the *console server* and select **Network Hosts** from **Serial & Network**, click **Add Host**, and in the **IP Address/DNS Name** field enter 127.0.0.1 (this is the Black Box network loopback address). Then, enter *Loopback* in **Description**.
 - Remove all entries under **Permitted Services** except for those that you will use to access the Management Console (80/http or 443/https) or the command line (22/ssh or 23/telnet). Scroll to the bottom and click **Apply**.
 - *Administrators* by default have gateway access privileges. For *Users* to access the *console server* Management Console, you will need to give those *Users* the required access privileges. Select **Users & Groups** from **Serial & Network**. Click **Add User**. Enter a **Username**, **Description** and **Password/Confirm**. Select 127.0.0.1 from **Accessible Host(s)** and click **Apply**.
-

6.4 SDT Connector - telnet or SSH connect to serially attached devices

You can also use *SDT Connector* to access text consoles on devices that are attached to the *console server* serial ports. For these connections, you must configure the *SDT Connector* client software with a Service that will access the target gateway serial port, and then set the gateway up as a host:

- Launch *SDT Connector* on your PC. Select **Edit -> Preferences** and click the **Services** tab. Click **Add**.
- Enter "*Serial Port 2*" in **Service Name** and click **Add**.
- Select **Telnet** client as the Client. Enter 2002 in **TCP Port**. Click **OK**, then **Close** and **Close** again.



- Assuming you have already set up the target *console server* as a *gateway* in your *SDT Connector* client (with *username/ password* etc), select this *gateway* and click the **Host** icon to create a host. Or, select **File -> New Host**.
- Enter 127.0.0.1 as the **Host Address** and select **Serial Port 2** for Service. In **Descriptive Name**, enter something such as Loopback ports, or Local serial ports. Click **OK**.
- Click *Serial Port 2* icon for Telnet access to the serial console on the device attached to serial port #2 on the gateway.

To enable *SDT Connector* to access to devices connected to the gateway's serial ports, you must also configure the *Console server* itself to allow port forwarded network access to itself, and enable access to the nominated serial port:

- Browse to the *Console server* and select **Serial Port** from **Serial & Network**.
- Click **Edit** next to selected Port # (for example, Port 2 if the target device is attached to the second serial port). Make sure the port's serial configuration is appropriate for the attached device.
- Scroll down to **Console server Setting** and select **Console server Mode**. Check **Telnet** (or SSH) and scroll to the bottom and click **Apply**.
- Select **Network Hosts** from **Serial & Network** and click **Add Host**.
- In the **IP Address/DNS Name** field enter 127.0.0.1 (this is the Black Box network loopback address) and enter *Loopback* in **Description**.
- Remove all entries under **Permitted Services**, select **TCP**, and enter *200n* in **Port**. (This configures the Telnet port enabled in the previous step, so for Port 2 you would enter 2002.)
- Click **Add**, then scroll to the bottom and click **Apply**.
- *Administrators* by default have gateway and serial port access privileges; however for *Users* to access the gateway and the serial port, you will need to give those *Users* the required access privileges. Select **Users & Groups** from **Serial & Network**. Click **Add User**. Enter a **Username**,

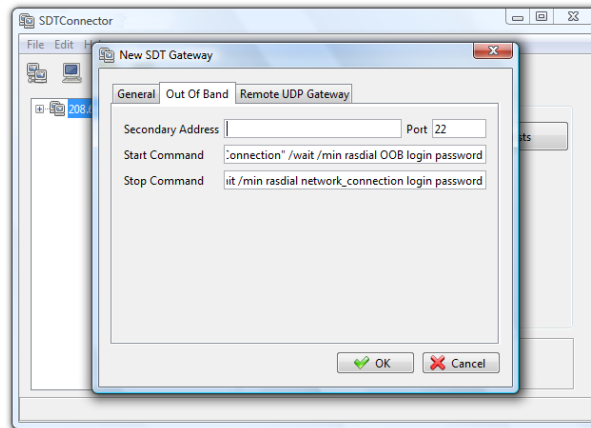
Description, and **Password/Confirm**. Select 127.0.0.1 from **Accessible Host(s)** and select Port 2 from Accessible Port(s). Click **Apply**.

6.5 Using SDT Connector for out-of-band connection to the gateway

You can also set up *SDT Connector* to connect to the *console server* (gateway) out-of-band (OoB). OoB access uses an alternate path for connecting to the gateway to that used for regular data traffic. OoB access is useful for when the primary link into the gateway is unavailable or unreliable.

Typically, a gateway's primary link is a broadband Internet connection or Internet connection via a LAN or VPN, and the secondary out-of-band connectivity is provided by a dial-up or wireless modem directly attached to the gateway. Out-of-band access enables you to access the hosts and serial devices on the network, diagnose any connectivity issues, and restore the gateway's primary link.

In *SDT Connector*, to configure OoB access, you provide the secondary IP address of the gateway, and tell *SDT Connector* how to start and stop the OoB connection. You can start an OoB connection by initiating a dial up connection, or adding an alternate route to the gateway. *SDT Connector* allows for maximum flexibility. It allows you to provide your own scripts or commands for starting and stopping the OoB connection.



To configure *SDT Connector* for OoB access:

- When adding a new Gateway or editing an existing Gateway select the **Out Of Band** tab.
- Enter the secondary, OoB IP address of the gateway (for example, the IP address it is using when dialed in directly). You also may modify the gateway's SSH port if it's not using the default of 22.
- Enter the command or path to a script to start the OoB connection in **Start Command**.
 - To initiate a pre-configured dial-up connection under Windows, use the following Start Command:

```
cmd /c start "Starting Out of Band Connection" /wait /min rasdial network_connection login password
```


where *network_connection* is the name of the network connection as displayed in *Control Panel -> Network Connections*, *login* is the dial-in username, and *password* is the dial-in password for the connection.

- To initiate a pre-configured dial-up connection under Linux, use the following Start Command:

```
pon network_connection
```

where *network_connection* is the name of the connection.

- Enter the command or path to a script to stop the OoB connection in **Stop Command**.

- To stop a pre-configured dial-up connection under Windows, use the following Stop Command:

```
cmd /c start "Stopping Out of Band Connection" /wait /min rasdial network_connection /disconnect
```

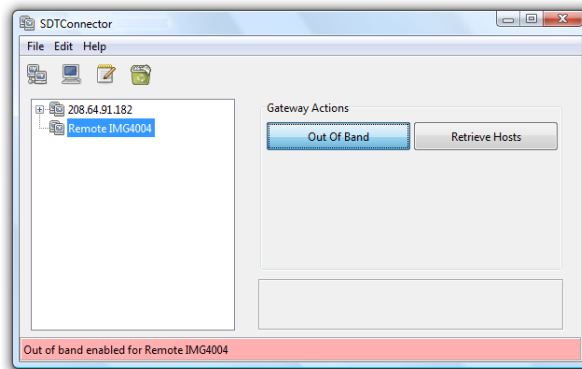
where *network_connection* is the name of the network connection as displayed in *Control Panel -> Network Connections*.

- To stop a pre-configured dial-up connection under Linux, use the following Stop Command:

```
poff network_connection
```

To make the OoB connection using *SDT Connector*:

- Select the *console server* and click *Out Of Band*. The status bar will change color to indicate that this *console server* is now accessed using the OoB link rather than the primary link.

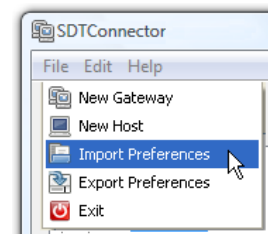


When you connect to a service on a host behind the *console server*, or to the *console server* itself, *SDT Connector* will initiate the OoB connection using the provided Start Command. The OoB connection does not stop (using the provided Stop Command) until you click off *Out Of Band* under *Gateway Actions*; then the status bar will return to its normal color.

6.6 Importing (and exporting) preferences

To enable the distribution of pre-configured client config files, *SDT Connector* has an *Export/Import* facility:

- To save a configuration.xml file (for backup or for importing into other *SDT Connector* clients) select **File -> Export Preferences** and select the location where you want to save the configuration file.
- To import a configuration, select **File -> Import Preferences** and select the .xml configuration file to install.



6.7 SDT Connector Public Key Authentication

SDT Connector can authenticate against an SSH gateway using your SSH key pair instead of requiring you to enter your password. This is known as public key authentication.

To use public key authentication with SDT Connector, first you must add the public part of your SSH key pair to your SSH gateway:

- Make sure the SSH gateway allows public key authentication, this is typically the default behavior.
- If you do not already have a public/private key pair for your client PC (the one running SDT Connector), generate them now using *ssh-keygen*, *PuTTYgen* or a similar tool. You may use RSA or DSA; however, leave the passphrase field blank:
 - PuTTYgen: <http://www.chiark.greenend.org.uk/~sgtatham/putty/download.html>
 - OpenSSH: <http://www.openssh.org/>
 - OpenSSH (Windows): <http://sshtools.sourceforge.net/download/>
- Upload the public part of your SSH key pair (this file is typically named *id_rsa.pub* or *id_dsa.pub*) to the SSH gateway, or otherwise add to *.ssh/authorized keys* in your home directory on the SSH gateway.
- Next, add the private part of your SSH key pair (this file is typically named *id_rsa* or *id_dsa*) to SDT Connector. Click **Edit -> Preferences -> Private Keys -> Add**, locate the private key file, and click **OK**.

You do not have to add the public part of your SSH key pair, the private key calculates it.

SDT Connector will now use public key authentication when connecting through the SSH gateway (*console server*). You may have to restart SDT Connector to shut down any existing tunnels that were established using password authentication.

If you have a host behind the *console server* that you connect to by clicking the SSH button in SDT Connector, you may also want to configure access to it for public key authentication as well. This configuration is entirely independent of SDT Connector and the SSH gateway. You must configure the SSH client that SDT Connector launches (for example, PuTTY, OpenSSH) and the host's SSH server for public key authentication. Essentially what you are using is SSH over SSH, and the two SSH connections are entirely separate.

6.8 Setting up SDT for Remote Desktop access

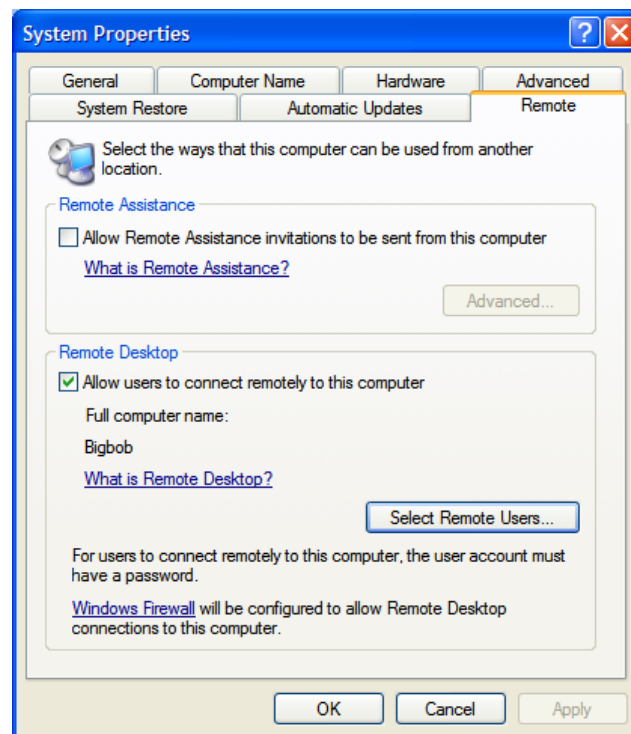
The Microsoft Remote Desktop Protocol (RDP) enables the system manager to securely access and manage remote Windows computers—to reconfigure applications and user profiles, upgrade the server’s operating system, reboot the machine, etc. Black Box’s Secure Tunneling uses SSH tunneling, so this RDP traffic is securely transferred through an authenticated and encrypted tunnel.

SDT with RDP also allows remote *Users* to connect to Windows XP, Vista, Server2003, and Server 2008 computers and to Windows 2000 Terminal Servers; and to access to all of the applications, files, and network resources (with full graphical interface just as though they were in front of the computer screen at work). To set up a secure Remote Desktop connection, enable Remote Desktop on the target Windows computer that you want to access and configure the RPD client software on the client PC.

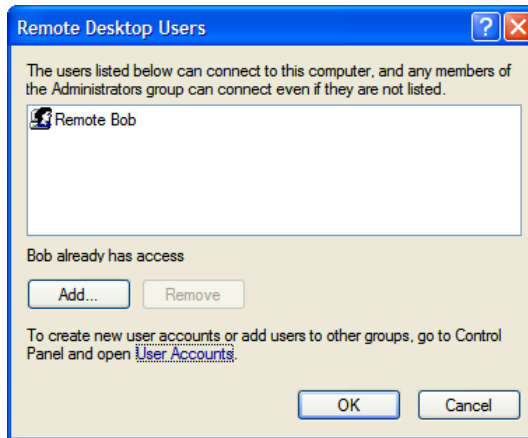
6.8.1 Enable Remote Desktop on the target Windows computer to be accessed

To enable **Remote Desktop** on the Windows computer being accessed:

- Open **System** in the Control Panel and click the **Remote** tab.



- Check **Allow users to connect remotely to this computer**.
- Click **Select Remote Users**.



- To set the user(s) who can remotely access the system with RDP, click **Add** on the **Remote Desktop Users** dialog box.

Note If you need to set up new users for Remote Desktop access, open **User Accounts** in the Control Panel and follow the steps to nominate the new user's name, password, and account type (*Administrator* or *Limited*).

Note With Windows XP Professional and Vista, you have only one Remote Desktop session and it connects directly to the Windows root console. With Windows Server 2008, you can have multiple sessions (and with Server 2003 you have three sessions—the console session and two other general sessions). More than one user can have active sessions on a single computer.

When the remote user connects to the accessed computer on the console session, Remote Desktop automatically locks that computer (no other user can access the applications and files). When you come back to your computer at work, you can unlock it by typing CTRL+ALT+DEL.

6.8.2 Configure the Remote Desktop Connection client

Now that you have the Client PC securely connected to the *console server* (either locally, or remotely—through the enterprise VPN, or a secure SSH internet tunnel, or a dial-in SSH tunnel), you can establish the Remote Desktop connection from the Client. Simply enable the **Remote Desktop Connection** on the remote client PC, then point it to the SDT Secure Tunnel port in the *console server*:

A. On a Windows client PC

- Click **Start**. Point to **Programs**, then to **Accessories**, then **Communications**, and click **Remote Desktop Connection**.



- In **Computer**, enter the appropriate IP Address and Port Number:
 - Where there is a direct local or enterprise VPN connection, enter the IP Address of the *console server*, and the Port Number of the SDT Secure Tunnel for the *console server* serial port that you attach to the Windows computer you want to control. For example, if the Windows computer is connected to serial Port 3 on a *console server* located at 192.168.0.50, then you would enter 192.168.0.50:7303.
 - Where there is an SSH tunnel (over a dial up PPP connection or over a public internet connection or private network connection), simply enter the *localhost* as the IP address, 127.0.0.1. For Port Number, enter the *source port* you created when setting SSH tunneling /port forwarding (in Section 6.1.6), for example, :1234.
- Click **Option**. In the **Display** section, specify an appropriate color depth (for example, for a modem connection we recommend that you not use over 256 colors). In **Local Resources**, specify the peripherals on the remote Windows computer that are to be controlled (printer, serial port, etc.).



- Click **Connect**.

Note The Remote Desktop Connection software is pre-installed with Windows XP, Vista and Server 2003/2008. For earlier Windows PCs, you need to download the RDP client:

- Go to the Microsoft Download Center site <http://www.microsoft.com/downloads/details.aspx?familyid=80111F21-D48D-426E-96C2-08AA2BD23A49&displaylang=en> and click the **Download** button

This software package will install the client portion of Remote Desktop on Windows 95, Windows 98 and 98 Second Edition, Windows Me, Windows NT 4.0, and Windows 2000. When run, this software allows these older Windows platforms to remotely connect to a computer running current Windows.

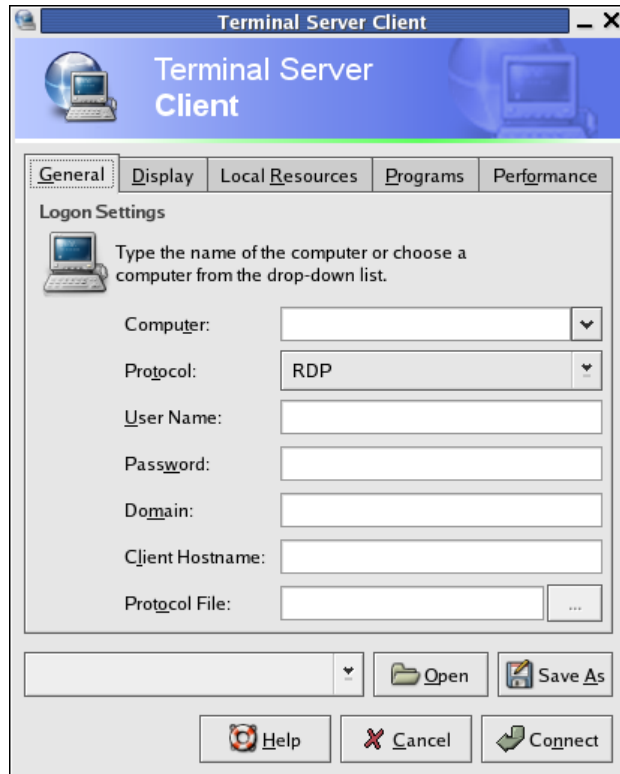
B. On a Linux or UNIX client PC:

- Launch the open source *rdesktop* client:

rdesktop -u windows-user-id -p windows-password -g 1200x950 ms-windows-terminal-server-host-name

option	description
-a	Color depth: 8, 16, 24
-r	Device redirection. (Redirect sound on remote machine to local device. -0 -r sound (MS/Windows 2003)
-g	Geometry: <i>widthxheight</i> or 70% screen percentage.
-p	Use -p - to receive password prompt.

- You can use GUI front end tools like the GNOME Terminal Services Client *tsclient* to configure and launch the *rdesktop* client. (Using *tsclient* also enables you to store multiple configurations of *rdesktop* for connection to many servers)



Note The *rdesktop* client is supplied with Red Hat 9.0:

- `rpm -ivh rdesktop-1.2.0-1.i386.rpm`

For Red Hat 8.0 or other distributions of Linux; download source, untar, configure, make, make, then install.

rdesktop currently runs on most UNIX based platforms with the X Window System and can be downloaded from <http://www.rdesktop.org/>

C. On a Macintosh client:

- Download Microsoft's free Remote Desktop Connection client for Mac OS X
<http://www.microsoft.com/mac/otherproducts/otherproducts.aspx?pid=remotedesktopclient>

6.9 SDT SSH Tunnel for VNC

With SDT and Virtual Network Computing (VNC), *Users* and *Administrators* can securely access and control Windows 98/NT/2000/XP/2003, Linux, Macintosh, Solaris, and UNIX computers. There's a range of popular free and commercial VNC software available (UltraVNC, RealVNC, TightVNC). To set up a secure VNC connection, install and configure the VNC Server software on the computer the user will access, then install and configure the VNC Viewer software on the Viewer PC.

6.9.1 Install and configure the VNC Server on the computer to be accessed

Virtual Network Computing (VNC) software enables users to remotely access computers running Linux, Macintosh, Solaris, UNIX, all versions of Windows, and most other operating systems.

A. For Microsoft Windows servers (and clients):

Windows does not include VNC software, so you will need to download, install, and activate a third party VNC Server software package:



RealVNC <http://www.realvnc.com> is fully cross-platform, so a desktop running on a Linux machine may be displayed on a Windows PC, on a Solaris machine, or on any number of other architectures. There is a Windows server, allowing you to view the desktop of a remote Windows machine on any of these platforms using exactly the same viewer. RealVNC was founded by members of the AT&T team who originally developed VNC.



TightVNC <http://www.tightvnc.com> is an enhanced version of VNC. It has added features such as file transfer, performance improvements, and read-only password support. They have just recently included a video drive much like UltraVNC. TightVNC is still free, cross-platform (Windows Unix, and Linux), and compatible with the standard (Real) VNC.



UltraVNC <http://ultravnc.com> is easy to use, fast, and free VNC software that has pioneered and perfected features that the other flavors have consistently refused or been very slow to implement for cross platform and minimalist reasons. UltraVNC runs under Windows operating systems (95, 98, Me, NT4, 2000, XP, 2003). Download UltraVNC from Sourceforge's UltraVNC file list.

B. For Linux servers (and clients):

Most Linux distributions now include VNC Servers and Viewers and they generally can be launched from the (Gnome/KDE etc) front end; for example, with Red Hat Enterprise Linux 4 there's VNC Server software and a choice of Viewer client software, and to launch:

- Select the **Remote Desktop** entry in the **Main Menu -> Preferences** menu.
- Click the **Allow other users...** checkbox to allow remote users to view and control your desktop.



➤ To set up a persistent VNC server on Red Hat Enterprise Linux 4:

- Set a password using **vncpasswd**
- Edit **/etc/sysconfig/vncservers**
- Enable the service with **chkconfig vncserver on**
- Start the service with **service vncserver start**
- Edit **/home/username/.vnc/xstartup** if you want a more advanced session than just *twm* and an *xterm*.

C. For Macintosh servers (and clients):

OSXvnc <http://www.redstonesoftware.com/vnc.html> is a robust, full-featured VNC server for Mac OS X that allows any VNC client to remotely view and/or control the Mac OS X machine. OSXvnc is supported by Redstone Software.

D. Most other operating systems (Solaris, HP-UX, PalmOS etc) either come with VNC bundled, or have third-party VNC software that you can download.

6.9.2 Install, configure and connect the VNC Viewer

VNC is truly *platform-independent* so a VNC Viewer on any operating system can connect to a VNC Server on any other operating system. There are Viewers (and Servers) from a wide selection of sources (for example, UltraVNC, TightVNC or RealVNC) for most operating systems. There are also a wealth of Java viewers available so that any desktop can be viewed with any Java-capable browser (<http://en.wikipedia.org/wiki/VNC> lists many of the VNC Viewers sources).

➤ Install the VNC Viewer software and set it up for the appropriate speed connection.

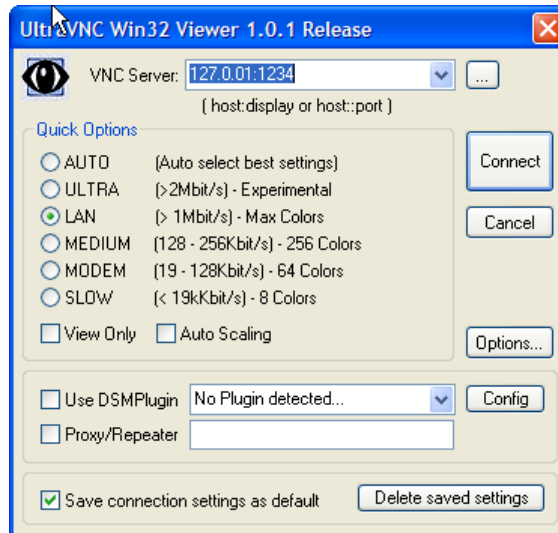
Note To make VNC faster, when you set up the Viewer:

- Set encoding to ZRLE (if you have a fast enough CPU).
- Decrease color level (e.g. 64 bit).
- Disable the background transmission on the Server or use a plain wallpaper.

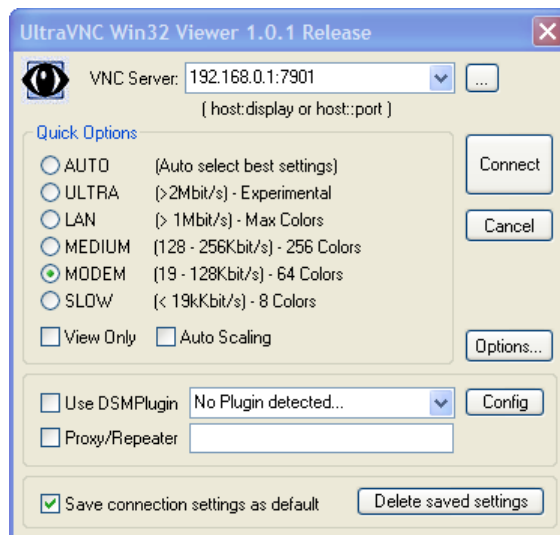
(Refer to <http://doc.uvnc.com> for detailed configuration instructions)

- To establish the VNC connection, first configure the VNC Viewer, entering the VNC Server IP address.

- A. When the Viewer PC is connected to the *console server* thru an SSH tunnel (over the public Internet, or a dial-in connection, or private network connection), enter *localhost* (or 127.0.0.1) as the IP VNC Server IP address; and *the source port* you entered when setting SSH tunneling /port forwarding (in Section 6.2.6) e.g. :1234



- B. When the Viewer PC is connected directly to the *console server* (i.e. locally or remotely through a VPN or dial in connection); and the VNC Host computer is serially connected to the *console server*; enter the IP address of the *console server* unit with the TCP port that the SDT tunnel will use. The TCP port will be 7900 plus the physical serial port number (i.e. 7901 to 7948, so all traffic directed to port 79xx on the *console server* is tunneled thru to port 5900 on the PPP connection on serial Port xx). For a Windows Viewer PC using UltraVNC connecting to a VNC Server attached to Port 1 on a *console server*, it is located at 192.168.0.1



- To establish the VNC connection, simply activate the VNC Viewer software on the Viewer PC and enter the password.



Note For general background reading on Remote Desktop and VNC access we recommend the following:

- *The Microsoft Remote Desktop How-To.*
 - <http://www.microsoft.com/windowsxp/using/mobility/getstarted/remotedintro.mspx>
 - *The Illustrated Network Remote Desktop help page.*
<http://theillustratednetwork.mvps.org/RemoteDesktop/RemoteDesktopSetupandTroubleshooting.html>
 - *What is Remote Desktop in Windows XP and Windows Server 2003?* by Daniel Petri.
http://www.petri.co.il/what's_remote_desktop.htm
 - *Frequently Asked Questions about Remote Desktop.*
<http://www.microsoft.com/windowsxp/using/mobility/rdfaq.mspx>
 - *Secure remote access of a home network using SSH, Remote Desktop and VNC for the home user*
<http://theillustratednetwork.mvps.org/RemoteDesktop/SSH-RDP-VNC/RemoteDesktopVNCandSSH.html>
 - *Taking your desktop virtual with VNC,* Red Hat magazine.
<http://www.redhat.com/magazine/006apr05/features/vnc/> and
<http://www.redhat.com/magazine/007may05/features/vnc/>
 - *Wikipedia* general background on VNC <http://en.wikipedia.org/wiki/VNC>.
-

6.10 Using SDT to IP connect to hosts that are serially attached to the gateway

Network (IP) protocols like RDP, VNC and HTTP can also be used for connecting to host devices that are serially connected through their COM port to the *console server*. To do this you must:

- establish a PPP connection (Section 6.7.1) between the host and the gateway, then
- set up Secure Tunneling—Ports on the *console server* (Section 6.7.2), then
- configure *SDT Connector* to use the appropriate network protocol to access IP consoles on the host devices that are attached to the *Console server* serial ports (Section 6.7.3)

6.10.1 Establish a PPP connection between the host COM port and *console server*

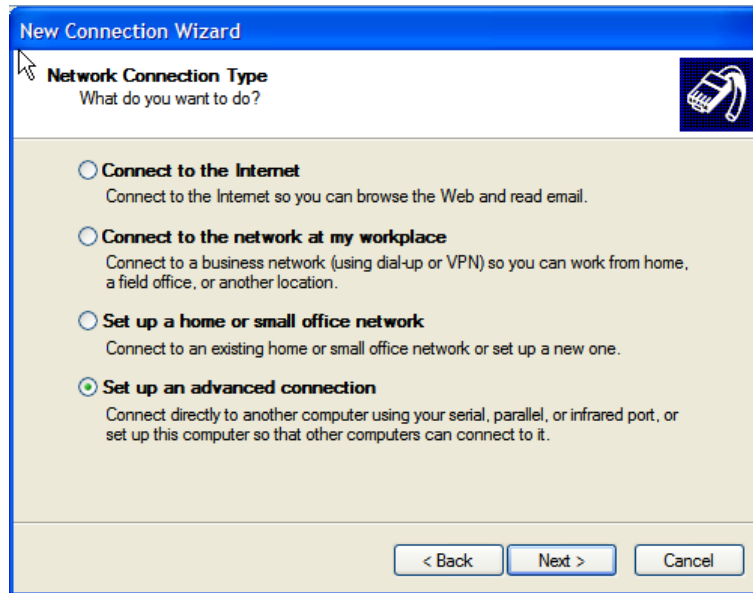
(This step is only necessary for serially connected computers)

First, physically connect the COM port on the host computer you want to access to the serial port on the *console server*, then:

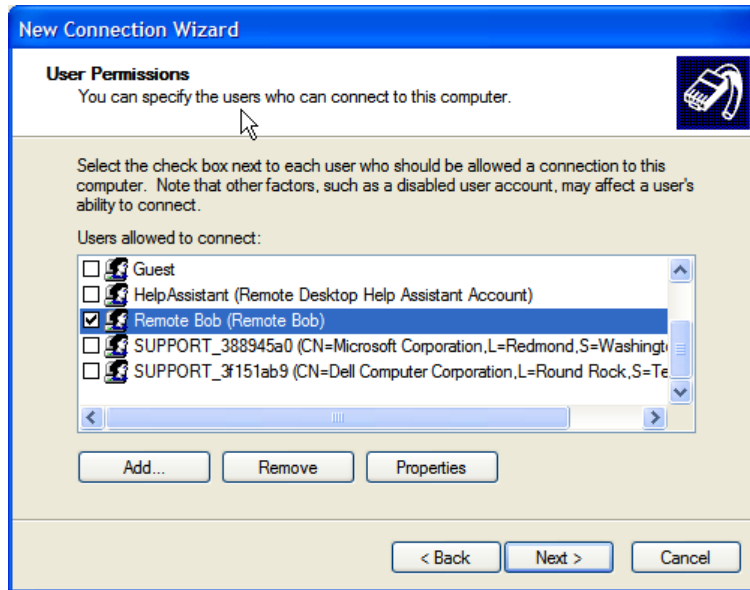
- A. For non Windows (Linux, UNIX, Solaris, etc.) computers, establish a PPP connection over the serial port. The online tutorial <http://www.yolinux.com/TUTORIALS/LinuxTutorialPPP.html> presents a selection of methods for establishing a PPP connection for Linux.

B. For Windows XP and 2003 computers, follow the steps below to set up an advanced network connection between the Windows computer, through its COM port to the *console server*. Both Windows 2003 and Windows XP Professional allow you to create a *simple dial in service* which can be used for the Remote Desktop/VNC/HTTP/X connection to the *console server*:

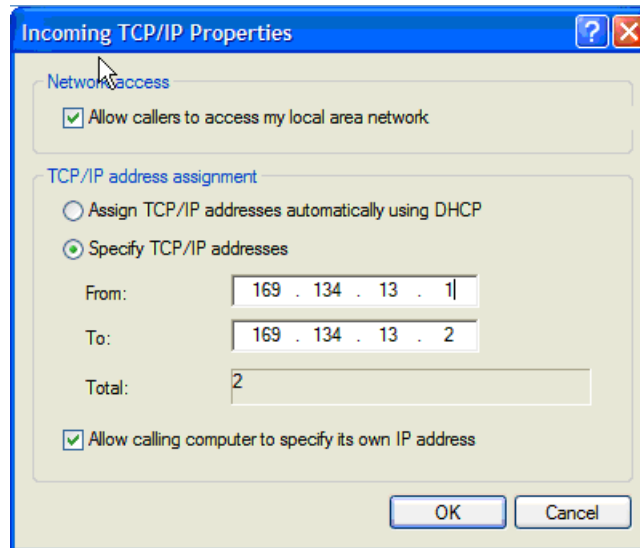
- Open **Network Connections** in Control Panel and click the **New Connection Wizard**.



- Select **Set up an advanced connection** and click **Next**.
- On the **Advanced Connection Options** screen, select **Accept Incoming Connections** and click **Next**.
- Select the **Connection Device** (i.e. the serial COM port on the Windows computer that you cabled through to the *console server*). By default, select **COM1**. The COM port on the Windows computer should be configured to its maximum baud rate. Click **Next**.
- On the **Incoming VPN Connection Options** screen, select **Do not allow virtual private connections** and click **Next**.



- Specify which *Users* will be allowed to use this connection. This should be the same *Users* who were given Remote Desktop access privileges in the earlier step. Click **Next**.
- On the **Network Connection** screen select **TCP/IP** and click **Properties**.



- Select **Specify TCP/IP addresses** on the **Incoming TCP/IP Properties** screen, select **TCP/IP**. Nominate a *From:* and a *To:* TCP/IP address, and click **Next**.

Note You can choose any TCP/IP addresses so long as they are addresses that are not used anywhere else on your network. The *From:* address will be assigned to the Windows XP/2003 computer and the *To:* address will be used by the *console server*. For simplicity, use the IP address as shown in the illustration above:

From: 169.134.13.1

To: 169.134.13.2

Or, you can set the advanced connection and access on the Windows computer to use the *console server* defaults:

- Specify 10.233.111.254 as the *From:* address
- Select *Allow calling computer to specify its own address*

Also, you could use the *console server* default username and password when you set up the new Remote Desktop *User* and gave this *User* permission to use the advance connection to access the Windows computer:

- The *console server* default *Username* is *portXX* where *XX* is the serial port number on the *console server*.
- The default *Password* is *portXX*

To use the defaults for a RDP connection to the serial port 2 on the *console server*, you would have set up a Windows user named *port02*.

-
- When the PPP connection has been set up, a network icon will appear in the Windows task bar.

Note The above notes describe setting up an incoming connection for Windows XP. The steps are similar for Vista and Windows Server 2003/2008, but the set up screens present slightly differently:



You need to put a check in the box for *Always allow directly connected devices such as palmtop.....*

The option for to **Set up an advanced connection** is not available in Windows 2003 if RRAS is configured. If RRAS has been configured, you can enable the null modem connection for the dial-in configuration.

- C. For earlier version Windows computers, follow the steps in Section B. above. To get to the **Make New Connection** button:
- For Windows 2000, click **Start**, and select **Settings**. At the **Dial-Up Networking Folder**, click **Network and Dial-up Connections**, and click **Make New Connection**. You may need to first set up a connection over the COM port using **Connect directly to another computer** before proceeding to **Set up an advanced connection**.
 - For Windows 98, double click **My Computer** on the Desktop, then open **Dial-Up Networking** and double click.

6.10.2 Set up SDT Serial Ports on *console server*

To set up *RDP (and VNC) forwarding* on the *console server* Serial Port that is connected to the Windows computer COM port:

- Select the **Serial & Network: Serial Port** menu option and click **Edit** (for the particular Serial Port that is connected to the Windows computer COM port).
- On the SDT Settings menu, select **SDT Mode** (this will enable port forwarding and SSH tunneling) and enter a **Username** and **User Password**.

Note When you enable SDT, it will override all other Configuration protocols on that port.

Note If you leave the *Username* and *User Password* fields blank, they default to *portXX* and *portXX* where *XX* is the serial port number. The default username and password for Secure RDP over Port 2 is *port02*.

- Make sure the *console server* **Common Settings** (Baud Rate, Flow Control) are the same as those set up on the Windows computer COM port and click **Apply**.
- RDP and VNC forwarding over serial ports is enabled on a Port basis. You can add *Users* who can have access to these ports (or reconfigure *User* profiles) by selecting **Serial & Network: User & Groups** menu tag—as described earlier in Chapter 4, *Configuring Serial Ports*.

6.10.3 Set up SDT Connector to SSH port forward over the *console server* Serial Port

In the *SDT Connector* software running on your remote computer, specify the gateway IP address of your *console server* and a username/password for a user you set up on the *console server* that has access to the desired port.

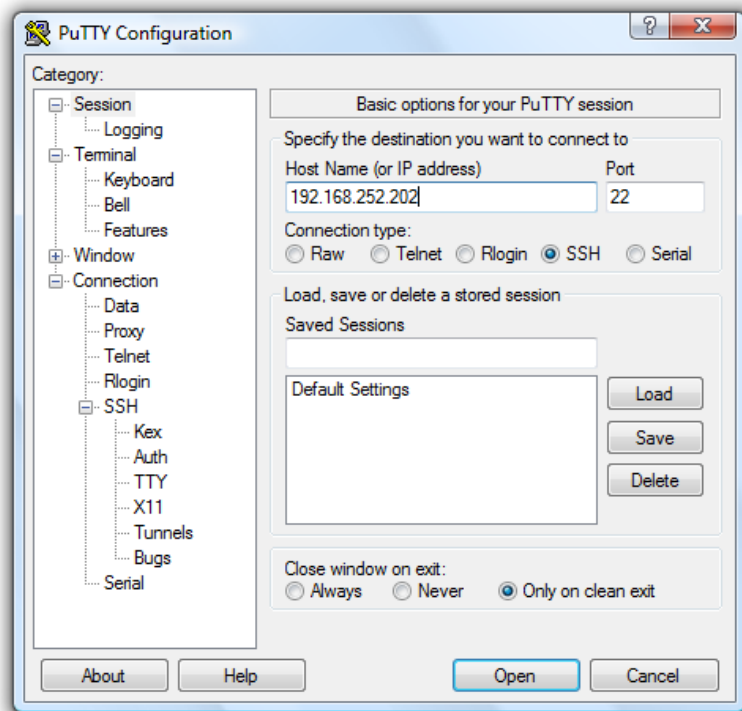
Next, add a New SDT Host. In the Host address, put portxx, where xx = the port you are connecting to. Example: for port 3 you would have a Host Address of: port03. Then select the RDP Service check box.

6.11 SSH Tunneling using other SSH clients (e.g. PuTTY)

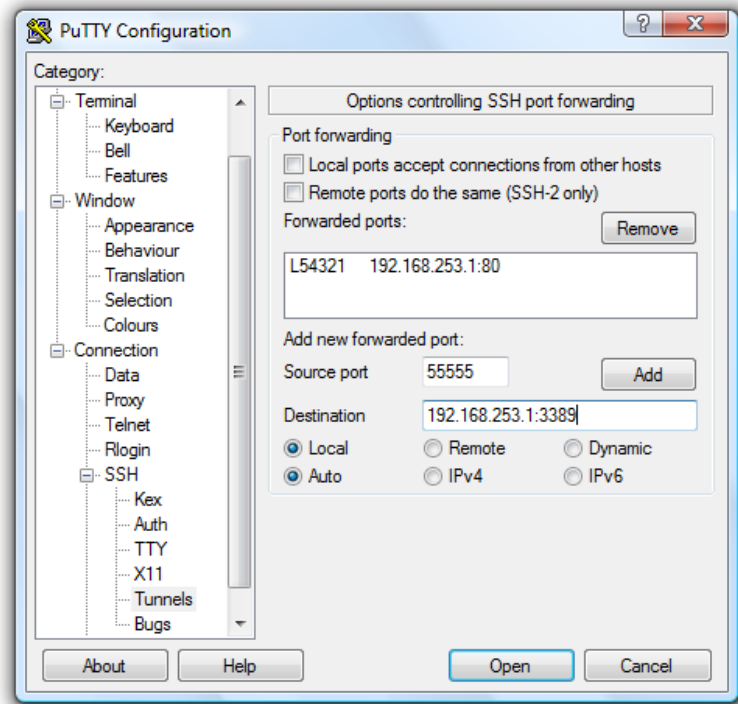
As covered in the previous sections of this chapter, we recommend that you use the *SDT Connector* client software that is supplied with the *console server*. There's also a wide selection of commercial and free SSH client programs that can provide the secure SSH connections to the *console servers* and secure tunnels to connected devices:

- PuTTY is a complete (though not very user friendly) freeware implementation of SSH for Win32 and UNIX platforms.
- SSHTerm is a useful open source SSH communications package.
- SSH Tectia is leading end-to-end commercial communications security solution for the enterprise.
- Reflection for Secure IT (formerly F-Secure SSH) is another good commercial SSH-based security solution.

For example, the steps below show how to establish an SSH tunneled connection to a network connected device using the PuTTY client software.



- In the **Session** menu, enter the IP address of the *console server* in the **Host Name or IP address** field.
 - For dial-in connections, this IP address will be the **Local** Address that you assigned to the *console server* when you set it up as the Dial-In PPP Server.
 - For Internet (or local/VPN connections) connections, this will be the *console server's* public IP address.
- Select the **SSH Protocol**, and the **Port** will be set as 22.
- Go to the **SSH -> Tunnels** menu and in *Add new forwarded port* enter any high unused port number for the **Source port**, for example, 54321.
- Set the **Destination:** IP details.
 - If your destination device is network-connected to the *console server* and you are connecting using RDP, set the Destination as <Managed Device IP address/DNS Name>:3389. For example, if when setting up the Managed Device as *Network Host* on the *console server* you specified its IP address to be 192.168.253.1 (or its DNS Name was *accounts.myco.intranet.com*), then specify the Destination as 192.168.253.1:3389 (or *accounts.myco.intranet.com:3389*). Only devices that are configured as networked Hosts can be accessed using SSH tunneling (except by the “root” user who can tunnel to any IP address the *console server* can route to).

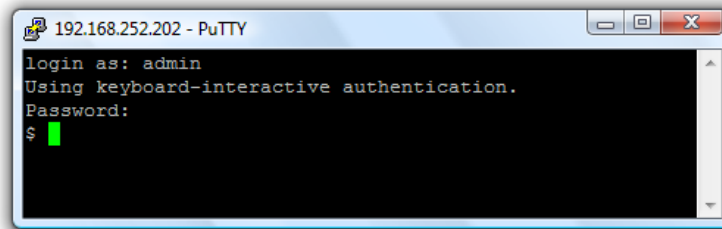


- If your destination computer is serially connected to the *console server*, set the *Destination* as <port label>:3389. For example, if the **Label** you specified on the serial port on the *console server* is *win2k3*, then specify the remote host as *win2k3:3389*. Or, you can set the

Destination as *portXX:3389* (where XX is the SDT enabled serial port number). For example, if port 4 is on the *console server* is to carry the RDP traffic, then specify *port04:3389*

Note http://www.jfitz.com/tips/putty_config.html has useful examples on configuring PuTTY for SSH tunneling.

- Select **Local** and click the **Add** button.
- Click **Open** to SSH connect the Client PC to the *console server*. You will now be prompted for the Username/Password for the *console server* user.



- If you are connecting as a *User* in the “users” group, then you can only SSH tunnel to Hosts and Serial Ports where you have specific access permission.
- If you are connecting as an *Administrator* (in the “admin” group), then you can connect to any configured Host or Serial Ports (that has SDT enabled).

To set up the secure SSH tunnel for a HTTP browser connection to the Managed Device, specify port 80 (instead of port 3389 that was used for RDP) in the Destination IP address.

To set up the secure SSH tunnel from the Client (Viewer) PC to the *console server* for VNC, follow the steps above, but when you configure the VNC port redirection, specify port 5900 in the Destination IP address.

Note How secure is VNC? VNC access generally allows access to your whole computer, so security is very important. VNC uses a random challenge-response system to provide the basic authentication that allows you to connect to a VNC server. This is reasonably secure and the password is not sent over the network.

Once connected, all subsequent VNC traffic is unencrypted. A malicious user could snoop your VNC session. There are also VNC scanning programs available, which will scan a subnet looking for PCs that are listening on one of the ports that VNC uses.

Tunneling VNC over a SSH connection ensures all traffic is strongly encrypted. No VNC port is ever open to the internet, so anyone scanning for open VNC ports will not be able to find your computers. When tunneling VNC over a SSH connection, the only port that you’re opening on your *console server* is the SDT port 22.

Sometimes it may be prudent to tunnel VNC through SSH even when the Viewer PC and the *console server* are both on the same local network.

Introduction

This chapter describes the automated response, alert generation and logging features of the *console server*.

The new Auto-Response facility (in firmware V3.5.1 and later) extends on the basic Alert facility available in earlier firmware revisions. With the new facility the *console server* monitors selected serial ports, logins, the power status and environmental monitors and probes for Check Condition triggers. The console server will then initiate a sequence of actions in response to the triggers. To configure you:

- set general parameters (*Section 7.1*), then
- select and configure the *Check Conditions* i.e. the conditions that will trigger the response (*Section 7.2*), then
- specify the *Trigger Actions* i.e. sequence of actions initiated in the event of the trigger condition (*Section 7.3*), then
- specify the *Resolve Actions* i.e. actions performed when trigger conditions have been resolved (*Section 7.4*)

All *console server* models can maintain log records of all access and communications with the *console server* and with the attached serial devices. A log of all system activity is also maintained as is a history of the status of any attached environmental monitors.

Some models also log access and communications with network attached hosts and maintain a history of the UPS and PDU power status.

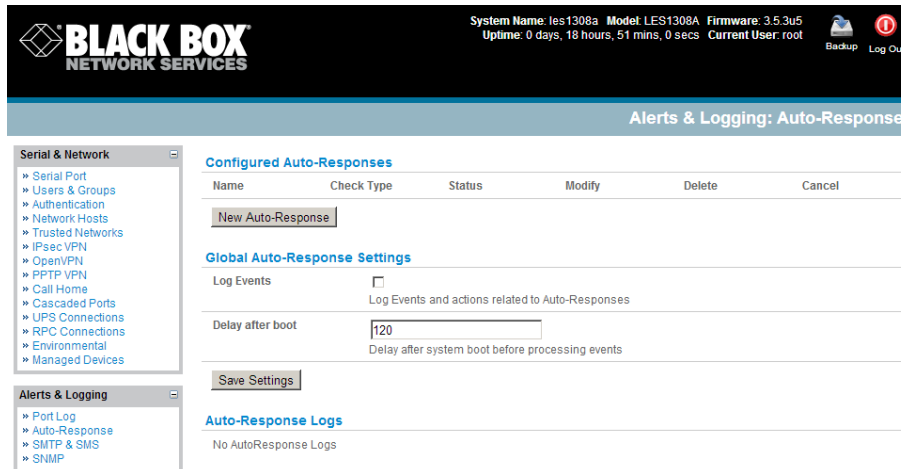
- If port logs are to be maintained on a remote server, then the access path to this location needs to be configured. Then you need to activate and set the desired levels of logging for each serial and/or network port (*Section 7.6*) and/or power and environment UPS (refer *Chapter 8*)

7.1 Configure Auto-Response

With the Auto-Response facility, a sequence of *Trigger Actions* is initiated in the event of a specified trigger condition (*Check Condition*). Subsequent *Resolve Actions* can also be performed when the trigger condition has been resolved.

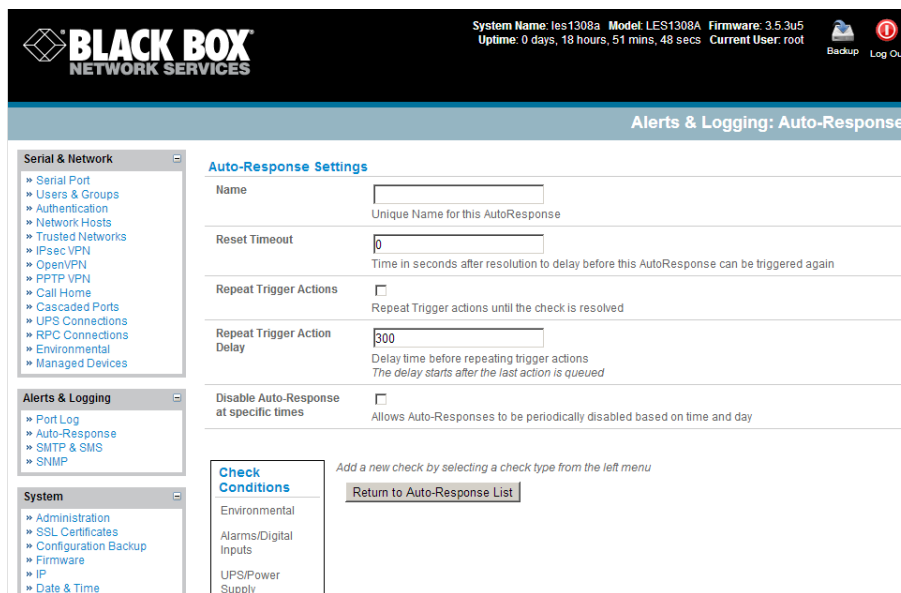
To configure, first set the general parameters that will be applied to all Auto-Responses:

- Check **Log Events on Alerts & Logging: Auto-Response** to enable logging all Auto-Response activities
- Check **Delay after Boot** to set any general delay to be applied after console server system boot, before processing events



To configure a new Auto-Response:

- Select **New Auto-Response** in the **Configured Auto-Response** field. You will be presented with a new **Auto-Response Settings** menu
- Enter a unique **Name** for the new Auto-Response
- Specify the **Reset Timeout** for the time in seconds after resolution to delay before this Auto-Response can be triggered again
- Check **Repeat Trigger Actions** to continue to repeat trigger action sequences until the check is resolved
- Enter any required delay time before repeating trigger actions in **Repeat Trigger Action Delay**. This delay starts after the last action is queued



- Check **Disable Auto-Response at specific times** and you will be able to periodically disable auto-Responses between specified times of day

7.2 Check Conditions

To configure the condition that will trigger the Auto-Response:

- Click on the **Check Condition** type (e.g. *Environmental*, *UPS Status* or *ICMP ping*) to be configured as the trigger for this new Auto-Response in the **Auto-Response Settings** menu

7.2.1 UPS / Power Supply

To use the properties of any attached UPS as the trigger event:

- Click on **UPS / Power Supply** as the **Check Condition**
- Select **UPS Power Device Property** (Input Voltage, Battery Charge %, Load %, Input Frequency Hz or Temperature in °C) that will be checked for the trigger
- Specify the **Trigger value** that the check measurement must exceed or drop below to trigger the AutoResponse
- Select **Comparison type** as being Above Trigger Value or Below Trigger Value to trigger
- Specify any **Hysteresis** factor that is to be applied to environmental measurements (e.g. if an Auto-Response was set up with a trigger event of a battery charge below 20% with a Hysteresis of 5 then the trigger condition would not be seen as having been resolved till the battery charge was above 25%)
- Check **Save Auto-Response**

The screenshot shows the configuration page for a 'UPS Power Check'. The left sidebar contains a tree view with 'System' and 'Status' sections. The main content area is split into two columns. The left column, 'Check Conditions', lists various system categories. The right column, 'UPS Power Check', contains the following fields:

- Power Device Property:** A dropdown menu set to 'Input Voltage (V)'.
- Trigger value for the check:** A text input field containing '0'.
- Comparison type:** Two radio buttons, 'Above Trigger Value' and 'Below Trigger Value', with the first selected.
- Hysteresis:** A text input field containing '0'.

At the bottom of the right column are two buttons: 'Save Auto-Response' and 'Return to Auto-Response List'.

Note: Before configuring UPS checks in Auto-Response you first must configure the attached UPS

7.2.2 UPS Status

To use the alert state of any attached UPS as the Auto-Response trigger event:

- Click on **UPS Status** as the **Check Condition**
- Select the reported **UPS State** to trigger the Auto-Response (either *On Battery* or *Low Battery*). The Auto-Response will resolve when the UPS state returns to the "Online" state
- Select which connected **UPS Device** to monitor and check **Save Auto-Response**

Note: Before configuring UPS state checks in Auto-Response you first must configure the attached UPS

7.2.3 Serial Login/Logout

To monitor serial ports and check for login/logout or pattern matches for Auto-Response triggers events:

- Click on **Serial Login/Logout** as the **Check Condition**. Then in the **Serial Login/Logout Check** menu select **Trigger on Login** (to trigger when any user logs into the serial port) or **Trigger on Logout** and specify **Serial Port** to perform check on, and/or
- Click on **Serial Signal** as the **Check Condition**. Then in the **Serial Signal Check** menu select the **Signal** (CTS, DCD, DSR) to trigger on, the **Trigger** condition (either on serial signal change, or check level) and specify **Serial Port** to perform check on, and/or
- Click on **Serial Pattern** as the **Check Condition**. Then in the **Serial Pattern Check** menu select the **PCRE** pattern to trigger on and the serial line (**TX** or **RX**) and **Serial Port** to pattern check on
- Check **Save Auto-Response**

Note: Before configuring serial port checks in Auto-Response you first must configure the serial port in Console server mode. Also most serial port checks are not resolvable so resolve actions will not be run

7.2.4 ICMP Ping

To use a *ping* result as the Auto-Response trigger event:

- Click on **ICMP Ping** as the **Check Condition**
- Specify which **Address to Ping** (i.e. IP address or DNS name to send ICMP Ping to) and which **Interface** to send ICMP Ping from (e.g. Management LAN or Wireless network)
- Set the **Check Frequency** (i.e. the time in seconds between checks) and the **Number** of ICMP Ping packets to send
- Check **Save Auto-Response**

The screenshot displays the configuration page for an ICMP Ping check. On the left, a sidebar shows a navigation tree with categories like 'System', 'Status', and 'Check Conditions'. The 'Check Conditions' category is expanded, showing sub-items like 'Environmental', 'Alarms/Digital Inputs', 'UPS/Power Supply', 'UPS Status', 'Serial Login/Logout', 'Serial Signal', 'Serial Pattern', 'ICMP Ping', and 'Cellular Data'. The main content area is titled 'ICMP Ping Check' and contains the following fields:

- Address to Ping:** A text input field with a placeholder 'Address to send ICMP Ping to. Can be an IP or a DNS name'.
- Interface:** A dropdown menu currently set to 'Default Route' with a placeholder 'Interface to send ICMP Ping from'.
- Check Frequency:** A text input field set to '60' with a placeholder 'Time in seconds between checks'.
- Number of Packets:** A text input field set to '5' with a placeholder 'Number of ICMP Ping packets to send'.

At the bottom of the form, there are two buttons: 'Save Auto-Response' and 'Return to Auto-Response List'.

7.2.5 Cellular Data

This check monitors the aggregate data traffic inbound and outbound through the cellular modem as an Auto-Response trigger event.

- Click on **Cellular Data** as the **Check Condition**

Note: Before configuring cellular data checks in Auto-Response the internal or external USB cellular modem must be configured and detected by the *console server*

7.2.6 Custom Check

This check allows users to run a nominated custom script with nominated arguments whose return value is used as an Auto-Response trigger event:

- Click on **Custom Check** as the **Check Condition**
- Create an executable trigger check script file e.g. `/etc/config/test.sh`

```
#!/bin/sh
logger "A test script"
logger Argument1 = $1
logger Argument2 = $2
logger Argument3 = $3
logger Argument4 = $4
if [ -f /etc/config/customscript.0 ]; then
    rm /etc/config/customscript.0
    exit 7
fi
touch /etc/config/customscript.0
exit 1
```

Refer online FAQ for a sample web page html check and other script file templates

- Enter the **Script Executable** file name (e.g. `/etc/config/test.sh`)
- Set the **Check Frequency** (i.e. the time in seconds between re-running the script) and the **Script Timeout** (i.e. the maximum run-time for the script)
- Specify the **Successful Return Code**. An Auto-Response is triggered if the return code from the script is not this value
- Enter **Arguments** that are to be passed to the script (e.g. with a web page html check script, these Arguments might specify the web page address/DNS and user logins)
- Check **Save Auto-Response**

7.2.7 SMS Command

An incoming SMS command from a nominated caller can trigger an Auto-Response:

- Click on **SMS Command** as the **Check Condition**
- Specify which **Phone Number** (in international format) of the phone sending the SMS message
- Set the **Incoming Message Pattern** (PCRE regular expression) to match to create trigger event

Note: The SMS command trigger condition can only be set if there is an internal or external USB cellular modem detected

7.3 Trigger Actions

To configure the sequence of actions that is to be taken in the event of the trigger condition:

- For a nominated Auto-Response - with a defined Check Condition - click on **Add Trigger Action** (e.g. *Send Email* or *Run Custom Script*) to select the action type to be taken. Then configure the selected action (as detailed in the following sections)
- Each action is configured with a nominated **Action Delay Time** which specifies how long (in seconds) after the Auto-Response trigger event to wait before performing the action. So you can add follow-on actions to create a sequence of actions that will be taken in the event of the one trigger condition
- To edit (or delete) an existing action, click the **Modify** (or **Delete**) icon in the **Scheduled Trigger Action** table

Trigger Actions

Add Trigger Action

- Send Email
- Send SMS
- Perform RPC Action
- Run Custom Script
- Send SNMP Trap
- Send Nagios Event

Email Action

Action Name:
Unique name for this action

Action Delay Time:
Time after the Auto-Response triggers to perform this action

Recipient Email Address:
The email address to send this email to

Subject:
The subject of the email

Email Text:
The text of the email to send

Scheduled Trigger Actions

Delay Time	Action Name	Action Type	Modify	Delete
No Actions Scheduled				

Note: A message text can be sent with Email, SMS and Nagios actions. This configurable message can include selected values:

- $\$AR_TRIGGER_VAL$ = the trigger value for the check e.g. for UPS Status, it could be *onbatt* or *battlow*
- $\$AR_VAL$ = the value returned by the check e.g. for ups status, it could be *online/onbatt/battlow*
- $\$AR_CHECK_DEV$ = the device name of the device being checked e.g. for Alarm, the alarm name
- $\$TIMESTAMP$ = the current timestamp
- $\$HOSTNAME$ = the hostname of the *console server*

The default message text is: $\$TIMESTAMP$: This action was run - Check details: value $\$AR_VAL$ vs trigger value $\$AR_TRIGGER_VAL$

7.3.1 Send Email

- Click on **Send Email** as the **Add Trigger Action**. Enter a unique **Action Name** and set the **Action Delay Time**

- Specify the **Recipient Email Address** to send this email to and the **Subject** of the email. For multiple recipients you can enter comma separated addresses
- Edit the **Email Text** message to send and click **Save New Action**

Note An SMS alert can also be sent via an SMTP (email) gateway. You will need to specify the **Recipient Email Address** in the format specified by the gateway provider (e.g. for T-Mobile it is *phonenumber @tmomail.net*)

7.3.2 Send SMS

- Click on **Send SMS** as the **Add Trigger Action**. Enter a unique **Action Name** and set the **Action Delay Time**
- Specify the **Phone number** that the SMS will be sent to in international format (without the +)
- Edit the **Message Text** to send and click **Save New Action**

Note: The SMS alert can only be sent if there is an internal or external USB cellular modem attached. However an SMS alert can also be sent via a SMTP SMS gateway as described above.

7.3.3 Perform RPC Action

- Click on **Perform RPC Action** as the **Add Trigger Action**. Enter a unique **Action Name** and set the **Action Delay Time**
- Select a power **Outlet** and specify the **Action** to be performed (power On, OFF or Cycle)
- Click **Save New Action**

7.3.4 Run Custom Script

- Click on **Run Custom Script** as the **Add Trigger Action**. Enter a unique **Action Name** and set the **Action Delay Time**
- Create a script file to execute when this action is triggered and enter the **Script Executable** file name e.g. */etc/config/action.sh*
- Set the **Script Timeout** (i.e. the maximum run-time for the script). Leave as 0 for unlimited.
- Enter any **Arguments** that are to be passed to the script and click **Save New Action**

7.3.5 Send SNMP Trap

- Click on **Send SNMP Trap** as the **Add Trigger Action**. Enter a unique **Action Name** and set the **Action Delay Time**

Note: The SNMP Trap actions are valid for Serial, Environmental, UPS and Cellular data triggers only

7.3.6 Send Nagios Event

- Click on **Send Nagios Event** as the **Add Trigger Action**. Enter a unique **Action Name** and set the **Action Delay Time**
- Edit the **Nagios Event Message** text to display on the Nagios status screen for the service
- Specify the **Nagios Event State** (*OK, Warning, Critical* or *Unknown*) to return to Nagios for this service

- Click **Save New Action**

Note: To notify the central Nagios server of Alerts, NSCA must be enabled under System: Nagios and Nagios must be enabled for each applicable host or port

7.4 Resolve Actions

Actions can also be scheduled to be taken a trigger condition has been resolved:

- For a nominated Auto-Response - with a defined trigger Check Condition - click on **Add Resolve Action** (e.g. *Send Email* or *Run Custom Script*) to select the action type to be taken

Note: Resolve Actions are configured exactly the same as Trigger Actions except the designated Resolve Actions are all executed on resolution of the trigger condition and there are no Action Delay Times set

Resolve Actions

Add a new action by clicking on an action type from the left menu
Edit an existing action by clicking modify on the action in the right menu

Action Name	Action Type	Modify	Delete
No Actions Scheduled			

7.5 Configure SMTP, SMS, SNMP and/or Nagios service for alert notifications

The Auto-Response facility enables remote alerts to be sent as Trigger and Resolve Actions. Before such alert notifications can be sent, you must configure the nominated alert service.

7.5.1 Send Email alerts

The *console server* uses SMTP (Simple Mail Transfer Protocol) for sending the email alert notifications. To use SMTP, the *Administrator* must configure a valid SMTP server for sending the email:

- Select **Alerts & Logging: SMTP &SMS**

- In the **SMTP Server** field, enter the outgoing mail **Server**'s IP address.
- If this mail server uses a **Secure Connection**, specify its type.
- You may enter a **Sender** email address which will appear as the “*from*” address in all email notifications sent from this *console server*. Many SMTP servers check the sender's email address with the host domain name to verify the address as authentic. So it may be useful to assign an email address for the console server such as *consoleserver2@mydomain.com*
- You may also enter a **Username** and **Password** if the SMTP server requires authentication.
- You can specify the specific **Subject Line** that will be sent with the email.
- Click **Apply** to activate SMTP.

7.5.2 Send SMS alerts

With any model *console server* you can use email-to-SMS services to send SMS alert notifications to mobile devices. Almost all mobile phone carriers provide an SMS gateway service that forwards email to mobile phones on their networks. There's also a wide selection of SMS gateway aggregators who provide email to SMS forwarding to phones on any carriers. Alternately if your *console server* has an embedded or externally attached cellular modem you will be given the option to send the SMS directly over the carrier connection.

SMS via Email Gateway

To use SMTP SMS the *Administrator* must configure a valid SMTP server for sending the email:

- In the **SMTP Settings** field in the **Alerts & Logging: SMTP &SMS** menu select **SMS Gateway**. An **SMS via Email Gateway** field will appear
- Enter the IP address of the outgoing mail **Server** SMS gateway

- Select a **Secure Connection** (if applicable) and specify the **SMTP port** to be used (if other than the default port 25)
- You may also enter a **Sender** email address which will appear as the “*from*” address in all email notifications sent from this *console server*. Some SMS gateway service providers only forward email to SMS when the email has been received from authorized senders. So you may need to assign a specific authorized email address for the *console server*
- You may also enter a **Username** and **Password** as some SMS gateway service providers use SMTP servers which require authentication
- Similarly you can specify the specific **Subject Line** that will be sent with the email. Generally the email subject will contain a truncated version of the alert notification message (which is contained in full in the body of the email).

The screenshot shows the Nagios Configure Dashboard with the 'SMTP SMS Server' configuration page. The left sidebar contains navigation links under 'Status' (Port Access, Active Users, Statistics, Support Report, Syslog, UPS Status, RPC Status, Environmental Status, Dashboard) and 'Manage' (Devices, Port Logs, Host Logs, Power, Terminal). The main content area has the following fields:

- Server:** A text input field with the description 'The outgoing SMTP SMS server address.'
- Secure Connection:** Radio buttons for 'None', 'TLS', and 'SSL'. Below the buttons is the text 'If this server uses a secure connection, specify its type.'
- Sender:** A text input field with the description 'The 'from' address which will appear on the sent email.'
- Username:** A text input field with the description 'If this server requires authentication, specify the username.'
- Password:** A text input field with the description 'If this server requires authentication, specify the password.'
- Confirm:** A text input field with the description 'Re-enter the password.'
- Subject Line:** A text input field with the description 'If this server requires a specific subject line, specify it here.'

An 'Apply' button is located at the bottom of the form.

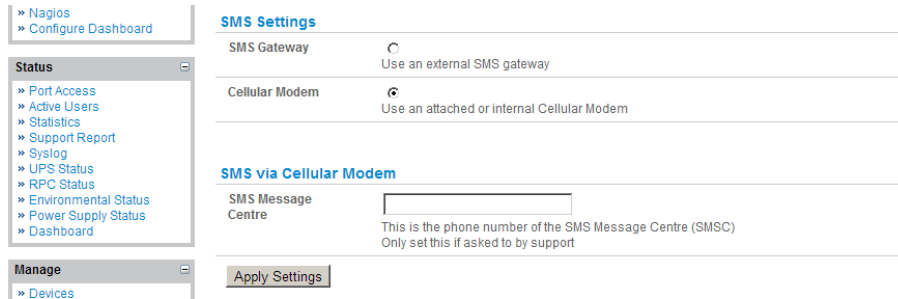
However some SMS gateway service providers require blank subjects or require specific authentication headers to be included in the subject line

- Click **Apply Settings** to activate SMS-SMTP connection.

SMS via Cellular Modem

To use an attached or internal cellular modem for SMS the *Administrator* must enable SMS:

- Select **Cellular Modem** In the **SMS Settings** field
- Check **Receive Messages** to enable incoming SMS messages to be received. A custom script will be called on receipt of incoming SMS messages
- You may need to enter the phone number of the carrier’s **SMS Message Centre** (only if advised by your carrier or Support)
- Click **Apply Settings** to activate SMS connection



Note The option to directly send SMS alerts via the cellular modem was included in the Management GUI in V3.4. Advanced *console servers* already had the gateway software (*SMS Server Tools 3*) embedded however you this could only be accessed from the command line to send SMS messages.

7.5.3 Send SNMP trap alerts

The *Administrator* can configure the Simple Network Management Protocol (SNMP) agent that resides on the *console server* to send SNMP trap alerts to an NMS management application:

- Select **Alerts & Logging: SNMP**
- Enter the SNMP transport protocol. SNMP is generally a **UDP**-based protocol, though infrequently, it uses **TCP** instead.
- Enter the IP address of the **SNMP Manager** and the Port to use for connecting (default = 162)
- Select the version being used. The *console server* SNMP agent supports SNMP v1, v2, and v3.
- Enter the **Community** name for SNMP v1 or 2c. An SNMP community is the group that devices and management stations running SNMP belong to. It helps define where information is sent. SNMP default communities are **private** for Write (and public for Read).
- To configure for SNMP v3, you will need to enter an ID and authentication password and contact information for the local *Administrator* (in the **Security Name**).
- Click **Apply** to activate SNMP.

Note All *console servers* have the *snmptrap* daemon to send traps/notifications to remote SNMP servers on defined trigger events as detailed above. LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232 and LES1248A-R2 *console servers* also embed the *net-snmpd* daemon. It accepts SNMP requests from remote SNMP management servers and provides information on network interface, running processes, etc. (refer to *Chapter 15.5—Modifying SNMP Configuration* for more details).

7.5.4 Nagios alerts

To notify the central Nagios server of Alerts, NSCA must be enabled under **System: Nagios** and Nagios must be enabled for each applicable host or port under **Serial & Network: Network Hosts** or **Serial & Network: Serial Ports** (refer to *Chapter 10*).

7.6 Logging

The *console server* can maintain log records of auto-response events and log records of all access and communications events (with the *console server* and with the attached serial, network and power devices).

A log of all system activity is also maintained by default, as is a history of the status of any attached environmental monitors.

7.6.1 Log storage

Before activating any Event, Serial, Network or UPS logging, you must specify where those logs are to be saved. These records are stored off-server or in the *console server* USB flash memory.

- Select the **Alerts & Logging: Port Log** menu option and specify the **Server Type** to be used, and the details to enable log server access

From the **Manage: Devices** menu the *Administrator* will can view serial, network and power device logs stored in the *console reserve* memory (or flash USB). The *User* will only see logs for the Managed Devices they (or their Group) have been given access privileges for (Refer Chapter 13).

Event logs on the USB can be viewed using the web terminal or by ssh/telnet connecting to the console server.

7.6.2 Serial port logging

In *Console Server* mode, activity logs can be maintained of all serial port activity. To specify which serial ports are to have activities recorded and to what level data is to be logged:

- Select **Serial & Network: Serial Port** and **Edit** the port to be logged
- Specify the **Logging Level** of for each port as:
 - Level 0** Turns off logging for the selected port
 - Level 1** Logs all *User* connection events to the port
 - Level 2** Logs all data transferred to and from the port and all changes in hardware flow control status and all *User* connection events
 - Level 3** Logs all data transferred from the port and all changes in hardware flow control status and all *User* connection events

- Level 4** Logs all data transferred to the port and all changes in hardware flow control status and all *User* connection events
- Click **Apply**

Note A cache of the most recent 8K of logged data per serial port is maintained locally (in addition to the Logs which are transmitted for remote/USB flash storage). To view the local cache of logged serial port data select **Manage: Port Logs**

7.6.3 Network TCP and UDP port logging

The *console server* supports optional logging of access to and communications with network attached Hosts.

- For each Host, when you set up the Permitted Services which are authorized to be used, you also must set up the level of logging that is to be maintained for each service
- Specify the logging level that is to be maintained for that particular TDC/UDP port/service, on that particular Host:

- Level 0** Turns off logging for the selected TDC/UDP port to the selected Host
- Level 1** Logs all connection events to the port
- Level 2** Logs all data transferred to and from the port

- Click **Add** then click **Apply**

7.6.4 Auto-Response event logging

- Check **Log Events** on **Alerts & Logging: Auto-Response** to enable logging all Auto-Response activities

7.6.5 Power device logging

The *console server* also logs access and communications with network attached hosts and maintain a history of the UPS and PDU power status.

To activate and set the desired levels of logging for each serial (*Section 7.4*) and/or network port (*Section 7.5*) and/or power and environment UPS (refer *Chapter 8*)

Introduction

Black Box *console servers* manage embedded software that you can use to manage connected Power Distribution Systems (PDUs), IPMI devices, and Uninterruptible Power Supplies (UPSs) supplied by a number of vendors, and some environmental monitoring devices.

8.1 Remote Power Control (RPC)

The *console server* Management Console monitors and controls Remote Power Control (RPC) devices using the embedded PowerMan and Network UPS Tools open source management tools and the Black Box power management software. RPCs include power distribution units (PDUs) and IPMI power devices.

You can control serial PDUs invariably using their command line console, so you could manage the PDU through the *console server* using a remote Telnet client. Also, you could use proprietary software tools supplied by the vendor. This generally runs on a remote Windows PC, and you could configure the *console server* serial port to operate with a serial COM port redirector in the PC (as detailed in *Chapter 4*).

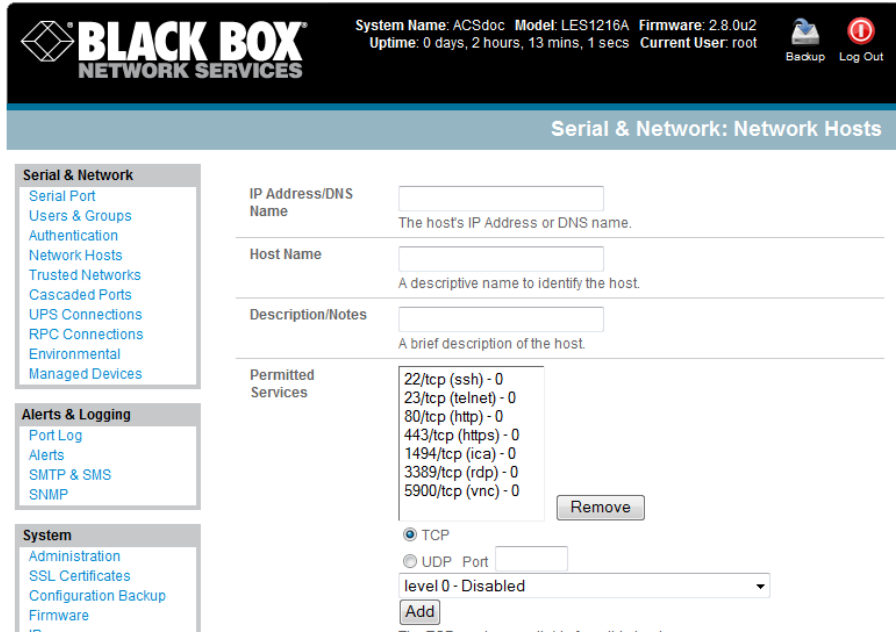
Similarly, you can control network-attached PDUs with a browser (for example, with SDT as detailed in *Chapter 6.3*), an SNMP management package, or using the vendor-supplied control software. Servers and network-attached appliances with embedded IPMI service processors or BMCs invariably have their own management tools (like SoL) that provide secure management when connected with SDT Connector.

For simplicity, you can now control all these devices through one window using the Management Console's RPC remote power control tools.

8.1.1 RPC connection

Serial and network connected RPCs must first be connected to, and configured to communicate with, the *console server*:

- For serial RPCs, connect the PDU to the selected serial port on the *console server*. From the **Serial and Network: Serial Port** menu, configure the **Common Settings** of that port with the RS-232 properties etc required by the PDU (refer to *Chapter 4.1.1 Common Settings*). Then select **RPC** as the **Device Type**.
- For each network-connected RPC, go to **Serial & Network: Network Hosts** menu and configure the RPC as a connected Host by specifying it as **Device Type: RPC** and clicking **Apply** (refer to *Section 4.4, Network Hosts*).



- Select the **Serial & Network: RPC Connections** menu. This will display all the RPC connections that have already been configured.
- Click **Add RPC**.
- **Connected Via** presents a list of serial ports and network Host connections that you have set up with device type RPC (but have yet to connect to a specific RPC device):
 - When you select **Connect Via** for a Network RPC connection, then the corresponding Host Name/Description that you set up for that connection will be entered as the **Name** and **Description** for the power device.
 - Or, if you select to **Connect Via** a Serial connection, enter a **Name** and **Description** for the power device.

➤ Select the appropriate **RPC Type** for the PDU (or IPMI) being connected:

- If you are connecting to the RPC via the network, you will be presented with the IPMI protocol options and the SNMP RPC Types currently supported by the embedded Network UPS Tools.
- If you are connecting to the RPC by a serial port, you will be presented with all the serial RPC types currently supported by the embedded PowerMan and the Black Box power manager:

- Enter the **Username** and **Password** used to login into the RPC (Note that these login credentials are not related to the *Users* and access privileges you configured in *Serial & Networks: Users & Groups*).
- If you selected SNMP protocol, enter the SNMP v1 or v2c Community for Read/Write access (by default this would be “private”).
- Check **Log Status** and specify the **Log Rate** (minutes between samples) if you want the status from this RPC to be logged. View these logs from the **Status: RPC Status** screen.
- Click **Apply**.
- For SNMP PDUs, the *console server* probes the configured RPC to confirm the RPC Type matches and reports the number of outlets it finds that can be controlled. If unsuccessful, it will report **Unable to probe outlets** and you’ll need to check the RPC settings or network/serial connection.
- For serially connected RPC devices, a new Managed Device (with the same name as given to the RPC) will be created. The *console server* will then configure the RPC with the number of outlets specified in the selected RPC Type or will query the RPC itself for this information.

Note The Black Box *console servers* support most popular network and serial PDUs. If your PDU is not on the default list, then you can add support directly (as covered in Chapter 14—Advanced Configurations) or add the PDU support to either the Network UPS Tools or PowerMan open source projects.

Configure IPMI service processors and BMCs so that all authorized users can use the Management Console to remotely cycle power and reboot computers, even when their operating system is unresponsive. To set up IPMI power control, the *Administrator* first enters the IP address/domain name of the BMC or service processor (for example, a Dell DRAC) in **Serial & Network: Network Hosts**, then in **Serial & Network: RPC Connections** specifies the **RPC Type** to be IPMI1.5 or 2.0.

8.1.2 RPC access privileges and alerts

You can now set PDU and IPMI alerts using **Alerts & Logging: Alerts** (refer to *Chapter 7*). You can also assign which user can access and control which particular outlet on each RPC using **Serial & Network: User & Groups** (refer *Chapter 4*).

8.1.3 User power management

The Power Manager enables both *Users* and *Administrators* to access and control the configured serial and network attached PDU power strips, and servers with embedded IPMI service processors or BMCs.

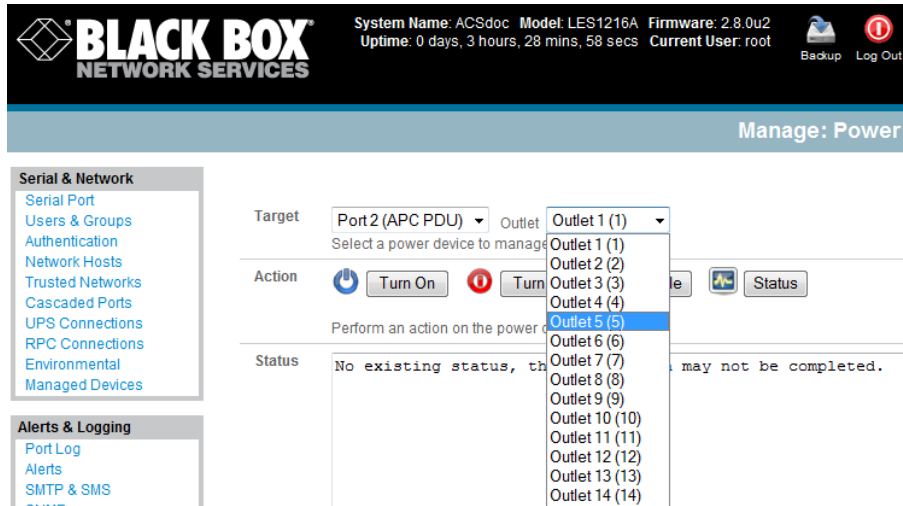
- Select the **Manage: Power** and the particular **Target** power device to be controlled (and the Outlet to be controlled if the RPC supports outlet level control).
- The outlet status is displayed and you can initiate the **Action** you want to take by selecting the appropriate icon:



Turn ON



You will only be presented with icons for those operations that are supported by the **Target** you have selected.



8.1.4 RPC status

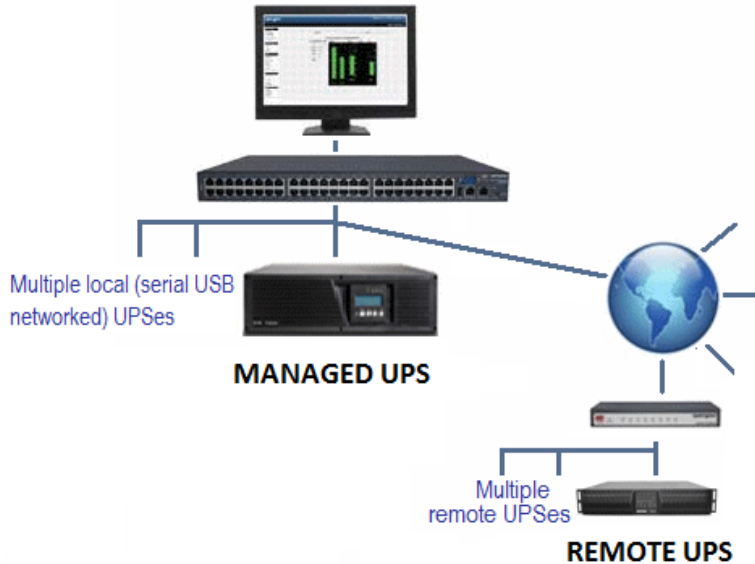
You can monitor the current status of your network and serially connected PDUs and IPMI RPCs.

- Select the **Status: RPC Status** menu and a table with the summary status of all connected RPC hardware will be displayed.
- Click on **View Log** or select the **RPCLogs** menu and you will be presented with a table of the history and detailed graphical information on the selected RPC.
- Click **Manage** to query or control the individual power outlet. This will take you to the **Manage: Power** screen.

8.2 Uninterruptible Power Supply Control (UPS)

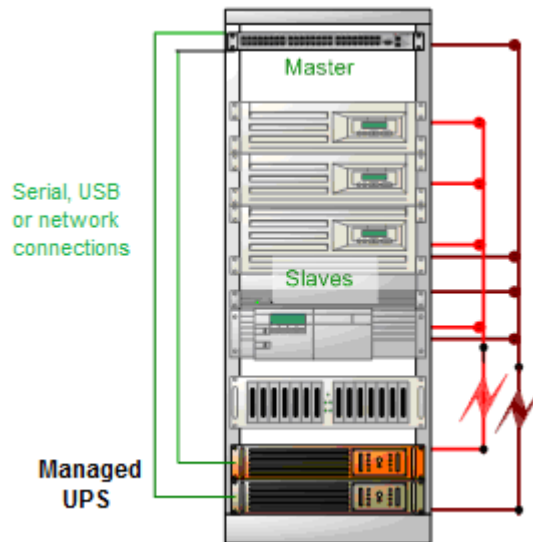
You can configure all Black Box *console servers* to manage locally and remotely connected UPS hardware using Network UPS Tools.

Network UPS Tools (NUT) is a group of open source programs that provide a common interface for monitoring and administering UPS hardware. These programs ensure safe shutdowns of the systems that are connected. NUT is built on a networked model with a layered scheme of drivers, server, and clients (covered in some detail in *Chapter 8.2.6*).



8.2.1 Managed UPS connections

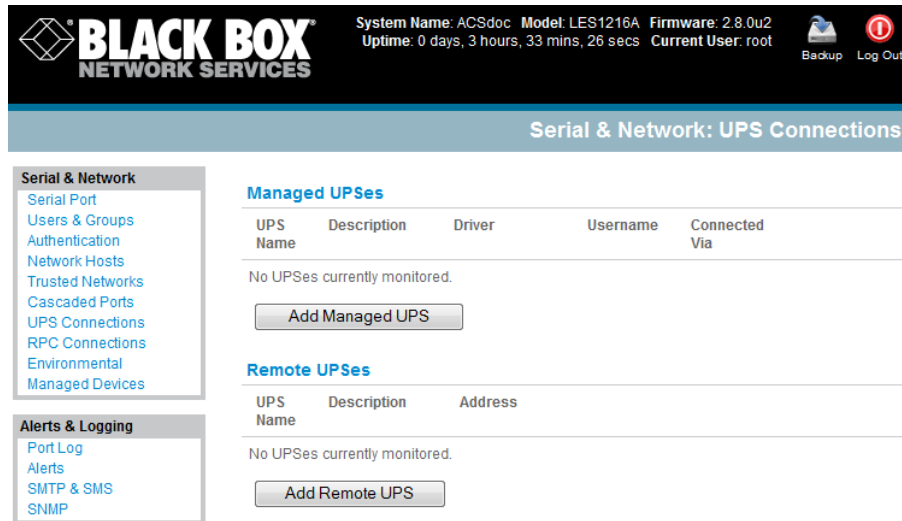
A **Managed UPS** is a UPS that is directly connected as a Managed Device to the *console server*. You can connect it via serial or USB cable or by the network. The *console server* becomes the *master* of this UPS, and runs a *upsd* server to allow other computers that are drawing power through the UPS (*slaves*) to monitor the UPS status and take appropriate action, such as shutdown when the UPS battery is low.



The *console server* may or may not be drawing power itself through the Managed UPS. When the UPS's battery power reaches critical, the *console server* signals and waits for *slaves* to shut down, then powers off the UPS.

Serial and network connected UPSes must first be connected to, and configured to communicate with the *console server*:

- For serial UPSes attach the UPS to the selected serial port on the *console server*. From the **Serial and Network: Serial Port** menu, configure the **Common Settings** of that port with the RS-232 properties, etc. required by the UPS (refer to *Chapter 4.1.1—Common Settings*). Then select **UPS** as the **Device Type**.
- For each network connected UPS, go to the **Serial & Network: Network Hosts** menu and configure the UPS as a connected Host by specifying it as **Device Type: UPS** and clicking **Apply**.
- No such configuration is required for USB connected UPS hardware.



- Select the **Serial & Network: UPS Connections** menu. The **Managed UPSes** section will display all the UPS connections that have already been configured.
- Click **Add Managed UPS**.

Serial & Network: UPS Connections

Serial & Network

- Serial Port
- Users & Groups
- Authentication
- Network Hosts
- Trusted Networks
- Cascaded Ports
- UPS Connections
- RPC Connections
- Environmental
- Managed Devices

Alerts & Logging

- Port Log
- Alerts
- SMTP & SMS
- SNMP

System

- Administration
- SSL Certificates
- Configuration Backup
- Firmware
- IP
- Date & Time
- Dial
- Services
- DHCP Server
- Nagios
- Configure Dashboard

Status

- Port Access
- Active Users
- Statistics
- Support Report
- Syslog
- UPS Status
- RPC Status
- Environmental Status
- Dashboard

Manage

- Devices
- Port Logs
- Host Logs
- Power
- Terminal

Add Managed UPS

Connected Via

The UPS may be connected via USB, serial or network (HTTP, HTTPS or SNMP).

UPS Name

The name of this UPS.

Description

An optional description.

Username

Allow slaves to connect using this username.

Password

Allow slaves to connect using this password.

Confirm

Re-enter the password.

On Critical Power

Shut down this UPS only
 Shut down all Managed UPSes
 Run until failure

The action to take when battery power becomes critical for this UPS.

Shutdown Order

The order in which this UPS is shut down when any Managed UPS is set to *Shutdown all Managed UPSes*. 0s are shut down first, then 1s, 2s, etc. and -1s are never shut down. Defaults to 0.

Driver

The driver for this UPS model, see the [hardware compatibility list](#) for details.

Driver Options	Option	Argument
	<input type="button" value="New Option"/>	

Log Status

Periodically log UPS status.

Log Rate

Minutes between samples.

- Select if the UPS will be **Connected Via** USB, over a pre-configured serial port, or via SNMP/HTTP/HTTPS over the preconfigured network Host connection.
- When you select a network UPS connection, then the corresponding Host Name/Description that you set up for that connection will be entered as the **Name** and **Description** for the power device. Or, if you selected to **Connect Via** a USB or serial connection then you will need to enter a **Name** and **Description** for the power device (and these details will also be used to create a new Managed Device entry for the serial/USB connected UPS devices).
- Enter the login details. This **Username** and **Password** is used by *slaves* of this UPS (that is, other computers that are drawing power through this UPS) to connect to the *console server* to monitor the UPS status so they can shut themselves down when battery power is low. Monitoring will typically be performed using the *upsmon* client running on the slave server (refer to *Section 8.2.3*)

Note: These login credentials are not related to the *Users* and access privileges you configured in *Serial & Networks: Users & Groups*.

- If you have multiple UPSes and require them to be shut down in a specific order, specify the **Shutdown Order** for this UPS. This is a whole positive number, or *-1*. *0s* shut down first, then *1s*, *2s*, etc. *-1s* are not shut down at all. Defaults to *0*.
- Select the **Driver** that you will use to communicate with the UPS. Most *console servers* are preconfigured so the drop down menu presents a full selection of drivers from the latest Network UPS Tools (NUT version 2.4).
- Click **New Options** in **Driver Options** if you need to set driver-specific options for your selected NUT driver and hardware combination (more details at <http://www.networkupstools.org/doc>).
- Check **Log Status** and specify the **Log Rate** (minutes between samples) if you want the status from this UPS to be logged. You can view these logs from the **Status: UPS Status** screen.
- If you have enabled Nagios services, then you will be presented with an option for Nagios monitoring. Check **Enable Nagios** to enable this UPS to be monitored using Nagios central management.
- Check **Enable Shutdown Script** if this is the UPS providing power to the *console server* itself and if a critical power failure occurs, you can perform any "*last gasp*" actions on the *console server* before power is lost. Place a custom script in */etc/config/scripts/ups-shutdown* (you may use the provided */etc/scripts/ups-shutdown* as a template). This script only runs when then UPS reaches critical battery status.
- Click **Apply**.

Note: You can also customize the *upsmon*, *upsd*, and *upsc* settings for this UPS hardware directly from the command line.

8.2.2 Remote UPS management

A **Remote UPS** is a UPS that is connected as a Managed Device to a remote *console server* that is monitored (but not managed) by your *console server*.

You can configure the *upsc* and *upslog* clients in the Black Box *console server* to monitor remote servers that are running Network UPS Tools managing their locally connected UPSes. These remote servers might be other Black Box *console servers* or generic Linux servers running NUT. You can centrally monitor all these distributed UPSes (which may be spread in a row in a data center, around a campus property, or across the country) through the one central *console server* window. To add a Remote UPS:

- Select the **Serial & Network: UPS Connections** menu. The **Remote UPSes** section will display all the remote UPS devices being monitored.
- Click **Add Remote UPS**.

The screenshot shows the Black Box Network Services web interface. At the top, there is a header with the Black Box logo and system information: System Name: ACSdoc, Model: LES1216A, Firmware: 2.8.0u2, Uptime: 0 days, 3 hours, 42 mins, 34 secs, Current User: root. There are also 'Backup' and 'Log Out' buttons. Below the header is a navigation bar with the title 'Serial & Network: UPS Connections'. The main content area is divided into two columns. The left column contains a sidebar with navigation options: 'Serial & Network' (with sub-items: Serial Port, Users & Groups, Authentication, Network Hosts, Trusted Networks, Cascaded Ports, UPS Connections, RPC Connections, Environmental, Managed Devices), 'Alerts & Logging' (with sub-items: Port Log, Alerts, SMTP & SMS, SNMP), and 'System'. The right column is titled 'Add Remote UPS' and contains the following fields: 'UPS Name' (text input), 'Description' (text input), 'Address' (text input), 'Log Status' (checkbox), and 'Log Rate' (text input with value '15'). An 'Apply' button is located at the bottom of the form.

- Enter the **Name** of the particular remote UPS that you want to remotely monitor. This name must be the name that the remote UPS was configured with on the remote *console server* (because the remote *console server* may itself have multiple UPSes attached that it manages locally with NUT). Optionally, enter a **Description**.
- Enter the IP **Address** or DNS name of the remote *console server** that is managing the remote UPS. (*This may be another Black Box *console server* or it may be a generic Linux server running Network UPS Tools.)

Note An example where centrally monitor remotely distributed UPSes is useful is a campus or large business site where there's a multitude of computer and other equipment sites spread afar, each with their own UPS supply ... and many of these (particularly the smaller sites) will be USB or serially connected.

Having a *console server* at these remote sites would enable the system manager to centrally monitor the status of the power supplies at all sites, and centralize alarms. So he/she can be warned to initiate a call-out or shut-down.

- Check **Log Status** and specify the **Log Rate** (minutes between samples) if you want the status from this UPS to be logged. You can view these logs from the **Status: UPS Status** screen.
- Check **Enable Shutdown Script** if this remote UPS is the UPS providing power to the *console server* itself. If the UPS reaches critical battery status, the custom script in */etc/config/scripts/ups-shutdown* runs, enabling you to perform any "last gasp" actions.
- Click **Apply**.

8.2.3 Controlling UPS powered computers

One of the advantages of having a Managed UPS is that you can configure computers that draw power through that UPS to shut down gracefully if you have UPS problems.

For Linux computers, set up *upsmmon* on each computer and direct them to monitor the *console server* that is managing their UPS. This will set the specific conditions that will be used to initiate a power down of the computer. Non-critical servers may be powered down some seconds after the UPS starts running

on battery. In contrast, more critical servers may not be shut down until a low battery warning is received). Refer to the online NUT documentation for details on how to do this:

<http://eu1.networkupstools.org/doc/2.2.0/INSTALL.html>

<http://linux.die.net/man/5/upsmon.conf>

<http://linux.die.net/man/8/upsmon>

An example upsmon.conf entry might look like:

```
MONITOR managedups@192.168.0.1 1 username password slave
```

- *managedups* is the UPS Name of the Managed UPS
- *192.168.0.1* is the IP address of the Black Box *console server*
- *1* indicates the server has a single power supply attached to this UPS
- *username* is the Username of the Managed UPS
- *password* is the Password of the Manager UPS

There are NUT monitoring clients available for Windows computers (WinNUT).

If you have an RPC (PDU), you can shut down UPS powered computers and other equipment if they don't have a client running (for example, communications, and surveillance gear). Set up a UPS alert and using this to trigger a script that controls a PDU to shut off the power (refer to *Chapter 15*).

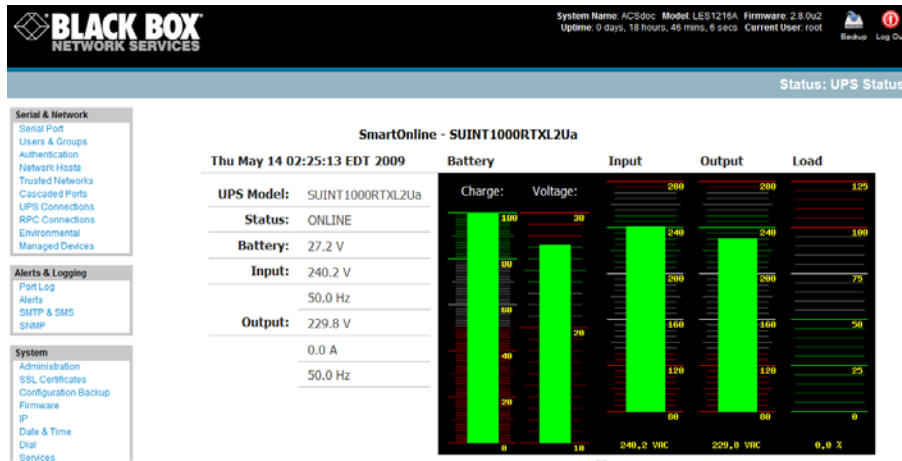
8.2.4 UPS alerts

You can set UPS alerts using **Alerts & Logging: Alerts** (refer *Chapter — Alerts & Logging*).

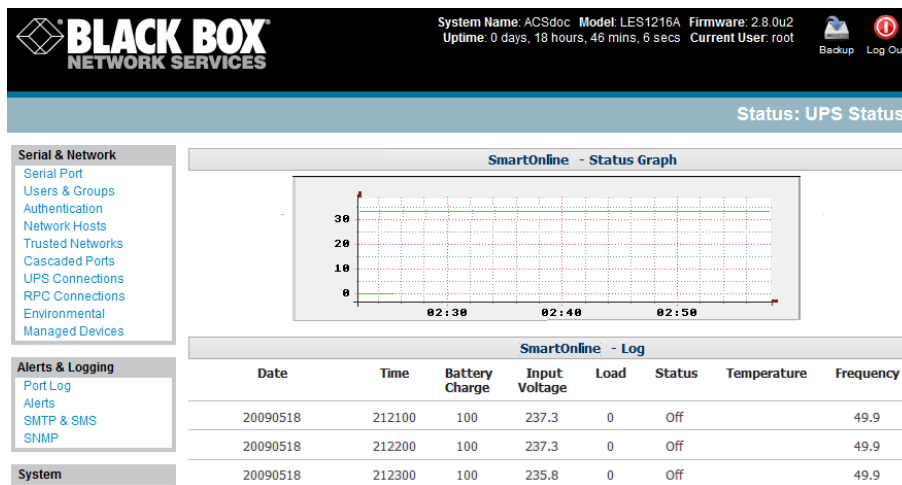
8.2.5 UPS status

You can monitor the current status of your network, serially or USB connected Managed UPSes, and any configured Remote UPSes.

- Select the **Status: UPS Status** menu and a table with the summary status of all connected UPS hardware displays.
- Click on any particular UPS **System** name in the table and more detailed graphical information on the selected UPS System appears.

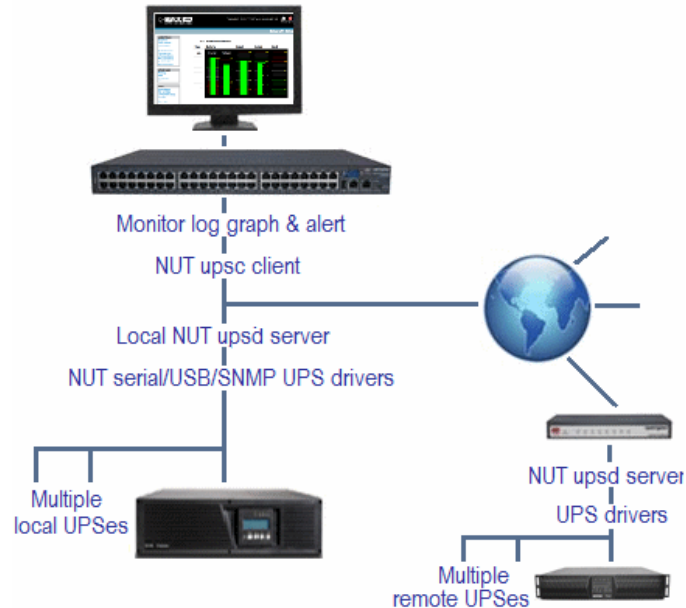


- Click on any particular **All Data** for any UPS System in the table for more status and configuration information about the selected UPS System.
- Select **UPS Logs** and you will be presented with the log table of the load, battery charge level, temperature, and other status information from all the Managed and Monitored UPS systems. This information will be logged for all UPSes that were configured with **Log Status** checked. The information is also presented graphically.



8.2.6 Overview of Network UPS Tools (NUT)

NUT is built on a networked model with a layered scheme of drivers, server and clients. Configure NUT using the Management Console as described above, or configure the tools and manage the UPSes directly from the command line. This section provides an overview of NUT. You can find full documentation at <http://www.networkupstools.org/doc>.



NUT is built on a networked model with a layered scheme of drivers, server and clients:

- The **driver** programs talk directly to the UPS equipment and run on the same host as the NUT network server (*upsd*). Drivers are provided for a wide assortment of equipment from most of the popular UPS vendors and understand the specific language of each UPS. They communicate with serial, USB, and SNMP network connected UPS hardware and map the communications back to a compatibility layer. This means both an expensive “smart” protocol UPS and a simple “power strip” model can be handled transparently.
- The NUT network **server** program *upsd* is responsible for passing status data from the drivers to the client programs via the network. *upsd* can cache the status from multiple UPSes and then serve this status data to many clients. *upsd* also contains access control features to limit the abilities of the clients (only authorized hosts may monitor or control the UPS hardware).
- There are a number of NUT **clients** that connect to *upsd* to check on the status of the UPS hardware and do things based on the status. These clients can run on the same host as the NUT server or they can communicate with the NUT server over the network (enabling them to monitor any UPS anywhere):
 - The *upsc* client provides a quick way to poll the status of a UPS server. Use it inside shell scripts and other programs that need UPS data but don't want to include the full interface.
 - The *upsmon* client enables servers that draw power through the UPS to shutdown gracefully when the battery power reaches critical.
 - There are also logging clients (*upslog*) and third party interface clients (Big Sister, Cacti, Nagios, Windows, and more. Refer www.networkupstools.org/client-projects.)

- The latest release of NUT (2.4) also controls PDU systems. It can do this either natively using SNMP or through a *binding* to [Powerman](#) (open source software from Livermore Labs that also is embedded in Black Box *console servers*).

These NUT clients and servers all are embedded in each Black Box *console server* (with a Management Console presentation layer added) —and they also are run remotely on distributed *console servers* and other remote NUT monitoring systems. This layered distributed NUT architecture enables:

- Multiple manufacturer support: NUT can monitor UPS models from 79 different manufacturers—and PDUs from a growing number of vendors—with a unified interface.
- Multiple architecture support: NUT can manage serial and USB connected UPS models with the same common interface. Network-connected USB and PDU equipment can also be monitored using SNMP.
- Multiple clients monitoring one UPS: Multiple systems may monitor a single UPS using only their network connections. There is a wide selection of client programs that support monitoring UPS hardware via NUT (Big Sister, Cacti, Nagios and more).
- Central management of multiple NUT servers: A central NUT client can monitor multiple NUT servers that may be distributed throughout the data center, across a campus, or around the world.

NUT supports the more complex power architectures found in data centers, communications centers, and distributed office environments where many UPSes from many vendors power many systems with many clients. Each of the larger UPSes power multiple devices, and many of these devices are in turn dual powered.

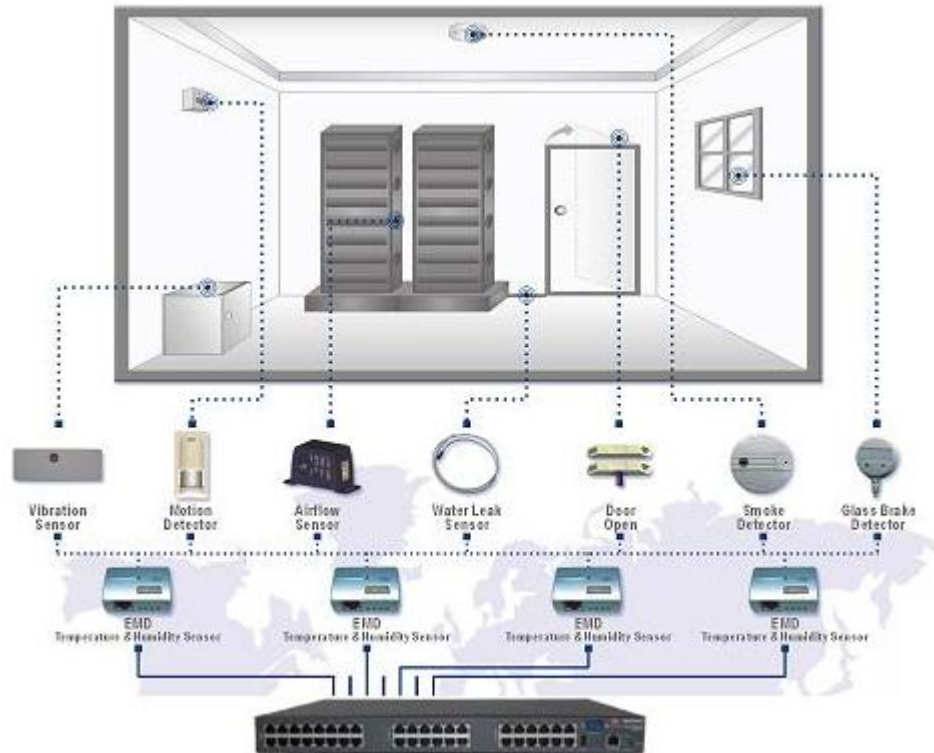


8.3 Environmental Monitoring

The Environmental Monitor Device (EMD) connects to any Black Box *console server* serial port and each *console server* can support multiple EMDs. Each EMD device has one temperature and one humidity sensor and one or two general-purpose status sensors that you can connect to a smoke detector, water detector, vibration, or open-door sensor.



Using the Management Console, *Administrators* can view the ambient temperature (in °C) and humidity (percentage), and set the EMD to automatically send alarms progressively from warning levels to critical alerts.



8.3.1 Connecting the EMD

The Environmental Monitor Device (EMD) connects to any serial port on the *console server* via a special EMD Adapter and standard CAT5 cable. The EMD is powered over this serial connection and communicates using a custom handshake protocol. It is not an RS-232 device and should not be connected without the adapter:



- Plug the male RJ plug on the EMD Adapter into EMD and then connect it to the *console server* serial port using the provided UTP cable. If the 6-foot (2-meter) UTP cable provided with the EMD is not long enough, you can replace it with a standard CAT5 UTP cable up to 33 feet (10 meters) long.

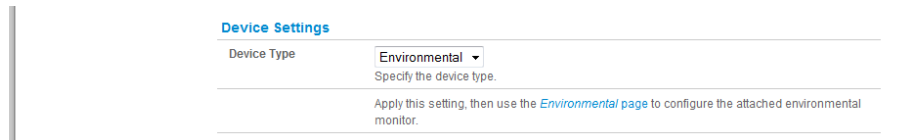


- Screw the bare wires on any smoke detector, water detector, vibration sensor, open-door sensor, or general purpose open/close status sensors into the terminals on the EMD.

Note: You can attach two external sensors onto the terminals on EMDs that are connected to LES1108A, LES1116A, LES1132 and LES1148A *console servers*. LES1508A, LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232 and LES1248A-R2 *console servers* only support attaching a single sensor to each EMD.

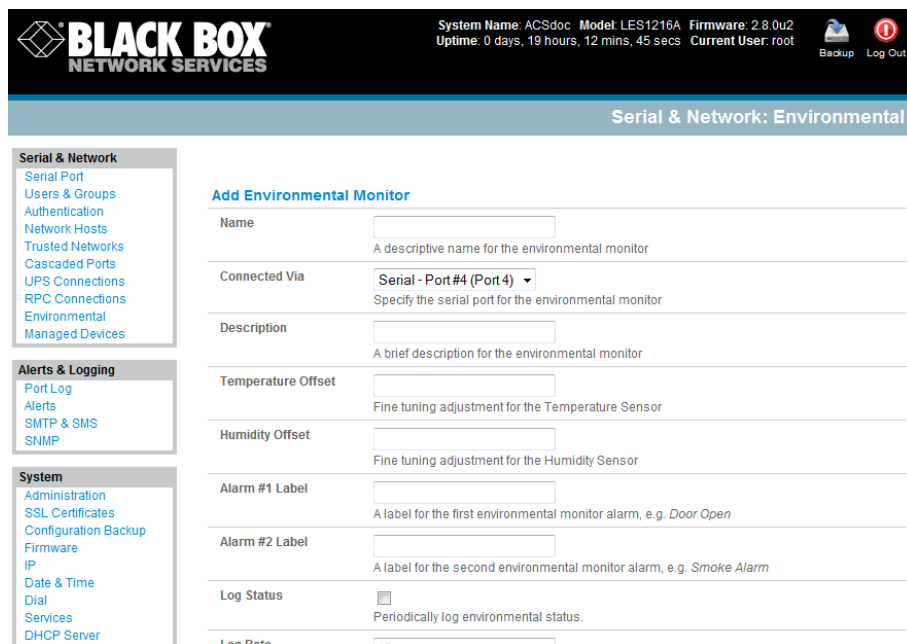
You can only use the EMD with a Black Box *console server*; you cannot connect it to standard RS-232 serial ports on other appliances.

- Select **Environmental** as the **Device Type** in the **Serial & Network: Serial Port** menu for the port to which the EMD will be attached. No particular Common Settings are required.



The screenshot shows a 'Device Settings' form. The 'Device Type' dropdown menu is set to 'Environmental'. Below the dropdown, there is a note: 'Apply this setting, then use the [Environmental](#) page to configure the attached environmental monitor.'

- Click **Apply**.
- Select the **Serial & Network: Environmental** menu. This will display all the EMD connections that have already been configured.
- Click **Add**.



The screenshot shows the Black Box Network Services web interface. The top navigation bar includes the Black Box logo, system information (System Name: ACSdoc, Model: LES1216A, Firmware: 2.8.0u2, Uptime: 0 days, 19 hours, 12 mins, 45 secs, Current User: root), and icons for Backup and Log Out. The main content area is titled 'Serial & Network: Environmental'. On the left, there is a sidebar menu with categories: Serial & Network (Serial Port, Users & Groups, Authentication, Network Hosts, Trusted Networks, Cascaded Ports, UPS Connections, RPC Connections, Environmental, Managed Devices), Alerts & Logging (Port Log, Alerts, SMTP & SMS, SNMP), and System (Administration, SSL Certificates, Configuration Backup, Firmware, IP, Date & Time, Dial, Services, DHCP Server). The main content area is titled 'Add Environmental Monitor' and contains the following fields: Name (text input), Connected Via (dropdown menu set to 'Serial - Port #4 (Port 4)'), Description (text input), Temperature Offset (text input), Humidity Offset (text input), Alarm #1 Label (text input), Alarm #2 Label (text input), Log Status (checkbox), and Log Rate (text input).

- Enter a **Name** and optionally a **Description** for the EMD and select the pre-configured serial port that the EMD will be **Connected Via**.
- You may optionally calibrate the EMD with a Temperature Offset (+ or - °C) or Humidity Offset (+ or percent).
- Provide **Labels** for each of the two alarms (if used).

- Check **Log Status** and specify the **Log Rate** (minutes between samples) if you want to log the status from this EMD. These logs can be views from the **Status: Environmental Status** screen.
- Click **Apply**. This will also create a new Managed Device (with the same name).

8.3.2 Environmental alerts

You can now set temperature, humidity and probe status alerts using **Alerts & Logging: Alerts** (refer to *Chapter 7*).

8.3.3 Environmental status

You can monitor the current status of all EMDs and their probes.

- Select the **Status: Environmental Status** menu and a table with the summary status of all connected EMD hardware will be displayed.
- Click on **View Log** or select the **Environmental Logs** menu and you will be presented with a table and graphical plot of the selected EMD's log history.

BLACK BOX NETWORK SERVICES System Name: ACSdoc Model: LES1216A Firmware: 2.8.0u2
 Uptime: 0 days, 19 hours, 15 mins, 47 secs Current User: root Backup Log Out

Status: Environmental Status

Serial & Network
 Serial Port
 Users & Groups
 Authentication
 Network Hosts
 Trusted Networks
 Cascaded Ports
 UPS Connections
 RPC Connections
 Environmental
 Managed Devices

Alerts & Logging
 Port Log
 Alerts
 SMTP & SMS
 SNMP

System
 Administration
 SSL Certificates
 Configuration Backup
 Firmware
 IP
 Date & Time
 Dial
 Services
 DHCP Server

Summary comms room

EMD (Engineering) - Temperature Graph

EMD (Engineering) - Log

Time	Temperature	Humidity	Alarm #1	Alarm #2	Alert Status
Fri Jan 16 20:37:05 2009	24	51	Open (0)	Open (0)	Normal
Fri Jan 16 20:38:05 2009	24	47	Open (0)	Open (0)	Normal

Introduction

The *console server* is a dedicated Linux computer with a myriad of popular and proven Linux software modules for networking, secure access (OpenSSH), and communications (OpenSSL), and sophisticated user authentication (PAM, RADIUS, TACACS+ and LDAP).

- This chapter details how the *Administrator* can use the Management Console to establish remote AAA authentication for all connections to the *console server* and attached serial and network host devices.
- This chapter also covers how to establish a secure link to the Management Console using HTTPS and using OpenSSL and OpenSSH to establish a secure Administration connection to the *console server*.

9.1 Authentication Configuration

Authentication can be performed locally, or remotely using an LDAP, Radius, or TACACS+ authentication server. The default authentication method for the *console server* is Local.

BLACK BOX NETWORK SERVICES

System Name: les1308a Model: LES1308A Firmware: 3.5.3u5
Uptime: 0 days, 20 hours, 13 mins, 25 secs Current User: root Backup Log Out

Serial & Network: Authentication

Serial & Network

- Serial Port
- Users & Groups
- Authentication
- Network Hosts
- Trusted Networks
- IPsec VPN
- OpenVPN
- PPTP VPN
- Call Home
- Cascaded Ports
- UPS Connections
- RPC Connections
- Environmental
- Managed Devices

Alerts & Logging

- Port Log
- Auto-Response
- SMTP & SMS
- SNMP

System

- Administration
- SSL Certificates
- Configuration Backup
- Firmware
- IP
- Date & Time
- Print

Authentication Configuration

Authentication Method

- Local
- LocalTACACS
- TACACS
- TACACSLocal
- TACACSDownLocal
- LocalRADIUS
- RADIUS
- RADIUSLocal
- RADIUSDownLocal
- LocalLDAP
- LDAP
- LDAPLocal
- LDAPDownLocal
- LocalKerberos
- Kerberos
- KerberosLocal
- KerberosDownLocal

Authentication Method to use for Web Console, Telnet, SSH, and FTP

Use Remote Groups

Use group membership information provided by remote authentication services

Any authentication method that is configured will be used for authentication of any user who attempts to log in through Telnet, SSH, or the Web Manager to the *console server* and any connected serial port or network host devices.

You can configure the *console server* to the default (**Local**) or using an alternate authentication method (**TACACS**, **RADIUS**, or **LDAP**). Optionally, you can select the order in which local and remote authentication is used:

Local TACACS /RADIUS/LDAP: Tries local authentication first, falling back to remote if local fails.

TACACS /RADIUS/LDAP Local: Tries remote authentication first, falling back to local if remote fails.

TACACS /RADIUS/LDAP Down Local: Tries remote authentication first, falling back to local if the remote authentication returns an error condition (for example, if the remote authentication server is down or inaccessible).

9.1.1 Local authentication

- Select **Serial and Network: Authentication** and check **Local**.
- Click **Apply**.

9.1.2 TACACS authentication

Perform the following procedure to configure the TACACS+ authentication method to use whenever the *console server* or any of its serial ports or hosts is accessed:

- Select **Serial and Network: Authentication** and check **TACAS** or **LocalTACACS** or **TACACSLocal** or **TACACSDownLocal**

The screenshot shows the TACACS+ configuration page. On the left is a navigation menu with options like 'UPS Status', 'RPC Status', 'Environmental Status', 'Power Supply Status', 'Dashboard', 'Manage', 'Devices', 'Port Logs', 'Host Logs', 'Power', and 'Terminal'. The main content area is titled 'TACACS+' and contains the following fields:

- Authentication and Authorisation Server Address:** A text input field with a description: 'Comma separated list of remote authentication and authorization servers.'
- Accounting Server Address:** A text input field with a description: 'Comma separated list of accounting remote accounting servers. If unset, authentication and authorization server addresses will be used.'
- Server Password:** A text input field with a description: 'The shared secret allowing access to the authentication server.'
- Confirm Password:** A text input field.
- TACACS Login Method:** Radio buttons for 'PAP', 'CHAP', and 'Login'. A description below reads: 'The method used to authenticate to the server. Defaults to PAP. To use DES encrypted passwords, select Login.'
- TACACS Group Membership Attribute:** A text input field with a description: 'The TACACS attribute that is used to indicate group memberships. Defaults to: groupname #n'.
- TACACS Service:** A text input field with a description: 'The service to authenticate with. This determines which set of attributes are returned by the server. Defaults to raccess'.
- Default Admin Privileges:** A checkbox with a description: 'Enable to give all TACAS+ authenticated users admin privileges. Use Remote Groups must be ticked for the privileges to be granted'.

- Enter the **Server Address** (IP or host name) of the remote Authentication/Authorization server. Multiple remote servers may be specified in a comma-separated list. Each server is tried in succession.

- In addition to multiple remote servers, you can also enter separate lists of Authentication/ Authorization servers and Accounting servers. If no Accounting servers are specified, the Authentication/Authorization servers are used instead.
- Enter and confirm the **Server Password**. Then select the method to be used to authenticate to the server (defaults to **PAP**). To use DES encrypted passwords, select **Login**
- If required enter the **TACACS Group Membership Attribute** that is to be used to indicate group memberships (defaults to *groupname#n*)
- If required, specify **TACACS Service** to authenticate with. This determines which set of attributes are returned by the server (defaults to *raccess*)
- If required, check **Default Admin Privileges** to give all TACAS+ authenticated users *admin* privileges. **Use Remote Groups** must also be ticked for these privileges to be granted
- Click **Apply**. TACAS+ remote authentication will now be used for all user access to *console server* and serially or network attached devices.

TACACS+ The Terminal Access Controller Access Control System (TACACS+) security protocol is a recent protocol developed by Cisco. It provides detailed accounting information and flexible administrative control over the authentication and authorization processes. TACACS+ allows for a single access control server (the TACACS+ daemon) to provide authentication, authorization, and accounting services independently. Each service can be tied into its own database to take advantage of other services available on that server or on the network, depending on the capabilities of the daemon. There is a draft RFC detailing this protocol. You can find further information on configuring remote TACACS+ servers at the following sites:

http://www.cisco.com/en/US/tech/tk59/technologies_tech_note09186a0080094e99.shtml

http://www.cisco.com/en/US/products/sw/secursw/ps4911/products_user_guide_chapter09186a00800eb6d6.html

http://cio.cisco.com/univercd/cc/td/doc/product/software/ios113ed/113ed_cr/secur_c/scprt2/sctplu s.htm

9.1.3 RADIUS authentication

Perform the following procedure to configure the RADIUS authentication method to use whenever the *console server* or any of its serial ports or hosts is accessed:

- Select **Serial and Network: Authentication** and check **RADIUS** or **LocalRADIUS** or **RADIUSLocal** or **RADIUSDownLocal**.

RADIUS

Authentication and Authorisation Server Address
Comma separated list of remote authentication and authorization servers.

Accounting Server Address
Comma separated list of remote accounting servers. If unset, Authentication and Authorization Server Address will be used.

Server Password
The shared secret allowing access to the authentication server.

Confirm Password
Re-enter the above password for confirmation.

- Enter the **Server Address** (IP or host name) of the remote Authentication/ Authorization server. Multiple remote servers may be specified in a comma-separated list. Each server is tried in succession.
- In addition to multiple remote servers, you can also enter separate lists of Authentication/ Authorization servers and Accounting servers. If no Accounting servers are specified, the Authentication/Authorization servers are used instead.
- Enter the **Server Password**.
- Click **Apply**. RADIUS remote authentication will now be used for all user access to *console server* and serially or network-attached devices.

RADIUS The Remote Authentication Dial-In User Service (RADIUS) protocol was developed by Livingston Enterprises as an access server authentication and accounting protocol. The RADIUS server can support a variety of methods to authenticate a user. When it is provided with the username and original password given by the user, it can support PPP, PAP, or CHAP, UNIX login, and other authentication mechanisms. You can find further information on configuring remote RADIUS servers at the following sites:

<http://www.microsoft.com/technet/prodtechnol/windowsserver2003/library/DepKit/d4fe8248-eeed-49e4-88f6-9e304f97fec.msp>

http://www.cisco.com/en/US/tech/tk59/technologies_tech_note09186a00800945cc.shtml

<http://www.freeradius.org/>

9.1.4 LDAP authentication

Perform the following procedure to configure the LDAP authentication method to use whenever the *console server* or any of its serial ports or hosts is accessed:

- Select **Serial and Network: Authentication** and check **LDAP** or **LocalLDAP** or **LDAPLocal** or **LDAPDownLocal**

LDAP

Server Address	<input type="text"/>	Comma separated list of servers
LDAP Base DN	<input type="text"/>	The distinguished name of the search base. For example: dc=my-company,dc=com
LDAP Bind DN	<input type="text"/>	The distinguished name to bind to the server with. The default is to bind anonymously.
Bind DN Password	<input type="password"/>	Password for the Bind DN user
Confirm Password	<input type="password"/>	
LDAP Username Attribute	<input type="text" value="sAMAccountName"/>	The LDAP attribute that corresponds to the login name of the user.
LDAP Group Membership Attribute	<input type="text" value="memberOf"/>	The LDAP attribute that is used to indicate group memberships.
LDAP Console Server Group DN	<input type="text"/>	The distinguished name of a group existing on the server which all users with access to the console server must belong to.
LDAP Basic Management Group DN	<input type="text"/>	The distinguished name of a group existing on the server whose members will be given <i>users</i> group access.
LDAP Administration Group DN	<input type="text"/>	The distinguished name of a group existing on the server whose members will be given <i>admin</i> group access.

- Enter the **Server Address** (IP or host name) of the remote Authentication server. Multiple remote servers may be specified in a comma-separated list. Each server is tried in succession.
- Enter the **Server Password**.

Note To interact with LDAP requires that the user account exist on our *console server* to work with the remote server. (You can't just create the user on your LDAP server and not tell the *console server* about it.) You need to add the user account.

- Click **Apply**. LDAP remote authentication will now be used for all user access to *console server* and serially or network attached devices.

LDAP The Lightweight Directory Access Protocol (LDAP) is based on the X.500 standard, but is significantly simpler and more readily adapted to meet custom needs. The core LDAP specifications are all defined in RFCs. LDAP is a protocol used to access information stored in an LDAP server. You can find further information on configuring remote RADIUS servers at the following sites:

http://www.ldapman.org/articles/intro_to_ldap.html

<http://www.ldapman.org/servers.html>

<http://www.linuxplanet.com/linuxplanet/tutorials/5050/1/>

<http://www.linuxplanet.com/linuxplanet/tutorials/5074/4/>

9.1.5 RADIUS/TACACS User Configuration

Users may be added to the local *console server* appliance. If they are not added and they log in via remote AAA, a user will be added for them. This user will not show up in the Black Box configurators unless they are specifically added, at which point they are transformed into a completely local user. The newly added user must authenticate from the remote AAA server, and will have no access if it is down.

If a local user logs in, they may be authenticated/authorized from the remote AAA server, depending on the chosen priority of the remote AAA. A local user's authorization is the union of local and remote privileges.

Example 1:

User Tim is locally added, and has access to ports 1 and 2. He is also defined on a remote TACACS server, which says he has access to ports 3 and 4. Tim may log in with either his local or TACACS password, and will have access to ports 1 through 4. If TACACS is down, he will need to use his local password, and will only be able to access ports 1 and 2.

Example 2:

User Ben is only defined on the TACACS server, which says he has access to ports 5 and 6. When he attempts to log in, a new user will be created for him, and he will be able to access ports 5 and 6. If the TACACS server is down he will have no access.

Example 3:

User Paul is defined on a RADIUS server only. He has access to all serial ports and network hosts.

Example 4:

User Don is locally defined on an appliance using RADIUS for AAA. Even if Don is also defined on the RADIUS server, he will only have access to those serial ports and network hosts he has been authorized to use on the appliance.

If a "no local AAA" option is selected, then root will still be authenticated locally.

You can add remote users to the admin group via either RADIUS or TACACS. Users may have a set of authorizations set on the remote TACACS server. Users automatically added by RADIUS will have authorization for all resources, whereas those added locally will still need their authorizations specified.

LDAP has not been modified, and will still need locally defined users.

9.1.6 Group support with remote authentication

All *console servers* allow remote authentication via RADIUS, LDAP and TACACS+. With RADIUS and LDAP additional restrictions can be provided on user access based on group information or membership. For example, with remote group support, RADIUS and LDAP users can belong to a local group that has been setup to have restricted access to serial ports, network hosts and managed devices.

Remote authentication with group support works by matching a local group name with a remote group name provided by the authentication service. If the list of remote group names returned by the authentication service matches any local group names, the user is given permissions as configured in the local groups.

To enable group support to be used by remote authentication services:

- Select **Serial & Network: Authentication**
- Select the relevant **Authentication Method**
- Check the **Use Remote Groups** button

9.1.7 Remote groups with RADIUS authentication

- Enter the RADIUS **Authentication and Authorization Server Address** and **Server Password**
- Click Apply.
 - Edit the Radius user's file to include group information and restart the Radius server

When using RADIUS authentication, group names are provided to the *console server* using the Framed-Filter-Id attribute. This is a standard RADIUS attribute, and may be used by other devices that authenticate via RADIUS.

To interoperate with other devices using this field, the group names can be added to the end of any existing content in the attribute, in the following format:

```
:group_name=testgroup1,users:
```

The above example sets the remote user as a member of testgroup1 and users if groups with those names exist on the *console server*. Any groups which do not exist on the *console server* are ignored.

When setting the Framed-Filter-Id, the system may also remove the leading colon for an empty field. To work around this, add some dummy text to the start of the string. For example:

```
dummy:group_name=testgroup1,users:
```

- If no group is specified for a user, for example AmandaJones, then the user will have no User Interface and serial port access but limited console access
- Default groups available on the *console server* include 'admin' for administrator access and 'users' for general user access

TomFraser	Cleartext-Password := "FraTom70"
	Framed-Filter-Id=":group_name=admin:"
AmandaJones	Cleartext-Password := "JonAma83"
FredWhite	Cleartext-Password := "WhiFre62"
	Framed-Filter-Id=":group_name=testgroup1,users:"
JanetLong	Cleartext-Password := "LonJan57"
	Framed-Filter-Id=":group_name=admin:"

- Additional local groups such as testgroup1 can be added via **Users & Groups: Serial & Network**

9.1.8 Remote groups with LDAP authentication

Unlike RADIUS, LDAP has built in support for group provisioning, which makes setting up remote groups easier. The console server will retrieve a list of all the remote groups that the user is a direct member of, and compare their names with local groups on the *console server*.

Note: Any spaces in the group name will be converted to underscores.

For example, in an existing Active Directory setup, a group of users may be part of the “UPS Admin” and “Router Admin” groups. On the *console server*, these users will be required to have access to a group “Router_Admin”, with access to port 1 (connected to the router), and another group “UPS_Admin”, with access to port 2 (connected to the UPS). Once LDAP is setup, users that are members of each group will have the appropriate permissions to access the router and UPS.

Currently, the only LDAP directory service that supports group provisioning is Microsoft Active Directory. Support is planned for OpenLDAP at a later time.

To enable group information to be used with an LDAP server:

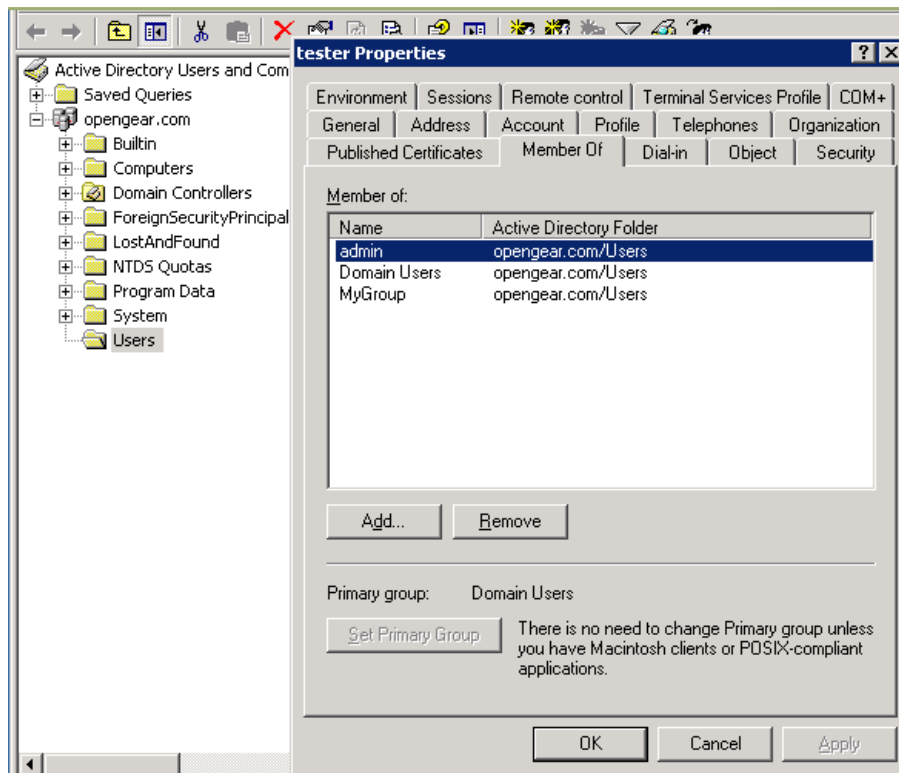
- Complete the fields for standard LDAP authentication including LDAP Server Address, Server Password, LDAP Base DN, LDAP Bind DN and LDAP User Name Attribute
- Enter memberOf for **LDAP Group Membership Attribute** as group membership is currently only supported on Active Directory servers
- If required, enter the group information for **LDAP Console Server Group DN** and/or **LDAP Administration Group DN**

A user must be a member of the LDAP Console Server Group DN group in order to gain access to the console and user interface. For example, the user must be a member of ‘MyGroup’ on the Active Server to gain access to the *console server*.

Additionally, a user must be a member of the LDAP Administration Group DN in order to gain administrator access to the *console server*. For example, the user must be a member of ‘AdminGroup’ on the Active Server to receive administration privileges on the *console server*.

- Click Apply.

Ensure the LDAP service is operational and group names are correct within the Active Directory



9.1.9 Remote groups with TACACS+ authentication

When using TACACS+ authentication, there are two ways to grant a remotely authenticated user privileges. The first is to set the `priv-lvl` and `port` attributes of the `raccess` service to 12, this is discussed further in section 9.2 of this document. Additionally or alternatively, group names can be provided to the console server using the `groupname` custom attribute of the `raccess` service.

An example Linux `tac-plus` config snippet might look like:

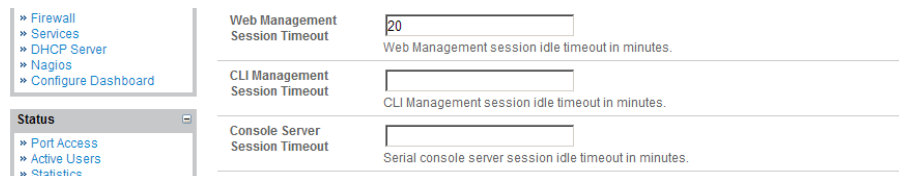
```
user = myuser {
    service = raccess {
        groupname="users"
        groupname1="routers"
        groupname2="dracs"
    }
}
```

You may also specify multiple groups in one comma-delimited, e.g. `groupname="users,routers,dracs"` but be aware that the maximum length of the attribute value string is 255 characters.

To use an attribute name other than `"groupname"`, set Authentication -> TACACS+ -> TACACS Group Membership Attribute.

9.1.10 Idle timeout

You can specify amount of time in minutes the `console server` waits before it terminates an idle `ssh`, `pmshell` or `web` connection.



The screenshot shows a configuration interface with a sidebar on the left containing menu items: Firewall, Services, DHCP Server, Nagios, Configure Dashboard, Status, Port Access, Active Users, and Statistics. The main area displays three session timeout settings:

Session Type	Session Timeout (minutes)	Description
Web Management Session Timeout	20	Web Management session idle timeout in minutes.
CLI Management Session Timeout		CLI Management session idle timeout in minutes.
Console Server Session Timeout		Serial console server session idle timeout in minutes.

- Select **Serial and Network: Authentication**
- **Web Management Session Timeout** specifies the browser console session idle timeout in minutes. The default setting is 20 minutes
- **CLI Management Session Timeout** specifies the `ssh` console session idle timeout in minutes. The default setting is to never expire
- **Console Server Session Timeout** specifies the `pmshell` serial console server session idle timeout in minutes. The default setting is to never expire

9.1.11 Kerberos authentication

The Kerberos authentication can be used with UNIX and Windows (Active Directory) Kerberos servers. This form of authentication does not provide group information, so a local user with the same username must be created, and permissions set.

Note: Kerberos is very sensitive to time differences between the Key Distribution Center (KDC) authentication server and the client device. Please make sure that NTP is enabled, and the time zone is set correctly on the *console server*.

When authenticating against Active Directory, the Kerberos Realm will be the domain name, and the Master KDC will be the address of the primary domain controller.

Kerberos V

Kerberos Realm	<input type="text"/>	The domain name of the realm users must authenticate against
Master KDC address	<input type="text"/>	The address of the Master KDC to authenticate against
Slave KDC Address	<input type="text"/>	The address of a Slave KDC to authenticate against if the Master is not available
Discover Slave KDCs using DNS	<input type="checkbox"/>	Use DNS to find slave KDCs. Only enable this if the DNS contains Kerberos information

9.1.12 Authentication testing

The Authentication Testing option enables the connection to the remote authentication server to be tested.

The screenshot shows the Black Box Network Services web interface. At the top, there is a header with the company logo and system information: System Name: les1308a, Model: LES1308A, Firmware: 3.5.3u5, Uptime: 0 days, 20 hours, 23 mins, 28 secs, Current User: root. There are also icons for Backup and Log Out. The main content area is titled "Serial & Network: Authentication" and has two tabs: "Authentication Configuration" and "Authentication Testing". The "Authentication Testing" tab is active, showing fields for "Test Username" and "Test Password", and an "Apply" button. A sidebar on the left lists navigation options under "Serial & Network", including Serial Port, Users & Groups, Authentication, Network Hosts, Trusted Networks, IPsec VPN, OpenVPN, PPTP VPN, Call Home, Cascaded Ports, UPS Connections, and RPC Connections.

9.2 PAM (Pluggable Authentication Modules)

The *console server* supports RADIUS, TACACS+, and LDAP for two-factor authentication *via* PAM (Pluggable Authentication Modules). PAM is a flexible mechanism for authenticating users. Nowadays, a number of new ways of authenticating users have become popular. The challenge is that each time a new authentication scheme is developed, you need to rewrite all the necessary programs (login, ftpd, etc.) to support it.

PAM provides a way to develop programs that are independent of authentication scheme. These programs need “authentication modules” to be attached to them at run-time in order to work. Which authentication module is attached depends on the local system setup and is at the discretion of the local *Administrator*.

The *console server* family supports PAM with the following modules added for remote authentication:

RADIUS - pam_radius_auth (http://www.freeradius.org/pam_radius_auth/)

TACACS+ - pam_tacplus (http://echelon.pl/pubs/pam_tacplus.html)

LDAP - pam_ldap (http://www.padl.com/OSS/pam_ldap.html)

Further modules can be added as required.

Changes may be made to files in `/etc/config/pam.d/` that will persist, even if the authentication configurator runs.

➤ Users added on demand:

When a user attempts to log in, but does not already have an account on the *console server*, a new user account will be created. This account will have no rights, and no password set. It will not appear in the Black Box configuration tools.

Automatically added accounts will not be able to log in if the remote servers are unavailable. RADIUS users are currently assumed to have access to all resources, so they will only be authorized to log in to the *console server*. RADIUS users will be authorized each time they access a new resource.

➤ Admin rights granted over AAA:

Users may be granted *Administrator* rights via networked AAA. For TACACS a *priv-lvl* of 12 or above indicates an *Administrator*. For RADIUS, *Administrators* are indicated via the Framed Filter ID. (See the example configuration files below for example.)

➤ Authorization via TACACS for both serial ports and host access:

Permission to access resources may be granted via TACACS by indicating a Black Box Appliance and a port or networked host the user may access. (See the example configuration files below for example.)

TACACS Example:

```
user = tim {
    service = raccess {
        priv-lvl = 11
        port1 = les1116/port02
        port2 = 192.168.254.145/port05
    }
    global = cleartext mit
}
```

RADIUS Example:

```
paul Cleartext-Password := "luap"
    Service-Type = Framed-User,
    Fall-Through = No,
    Framed-Filter-Id=":group_name=admin"
```

The list of groups may include any number of entries separated by a comma. If the admin group is included, the user will be made an *Administrator*.

If there is already a Framed-Filter-Id, simply add the list of *group_names* after the existing entries, including the separating colon ":".

9.3 SSL Certificate

The *console server* uses the Secure Socket Layer (SSL) protocol for encrypted network traffic between itself and a connected user. When establishing the connection, the *console server* has to expose its identity to the user's browser using a cryptographic certificate. The default certificate that comes with the *console server* device upon delivery is for testing purposes only.



The System Administrator should not rely on the default certificate as the secured global access mechanism for use through Internet.

- Activate your preferred browser and enter `https:// IP address`. Your browser may respond with a message that verifies the security certificate is valid but notes that it is not necessarily verified by a certifying authority. To proceed, you need to click *yes* if you are using Internet Explorer or select *accept this certificate permanently (or temporarily)* if you are using Mozilla Firefox.
- You will then be prompted for the *Administrator* account and password as normal.

We recommend that you generate and install a new base64 X.509 certificate that is unique for a particular *console server*.

To do this, the *console server* must be enabled to generate a new cryptographic key and the associated Certificate Signing Request (CSR) that needs to be certified by a Certification Authority (CA). A certification authority verifies that you are the person who you claim you are, and signs and issues a SSL certificate to you. To create and install a SSL certificate for the *console server*:

BLACK BOX NETWORK SERVICES

System Name: ACSdoc Model: LES1216A Firmware: 2.8.0u2
 Uptime: 0 days, 19 hours, 33 mins, 33 secs Current User: root

Backup Log Out

System: SSL Certificates

Serial & Network
 Serial Port
 Users & Groups
 Authentication
 Network Hosts
 Trusted Networks
 Cascaded Ports
 UPS Connections
 RPC Connections
 Environmental
 Managed Devices

Alerts & Logging
 Port Log
 Alerts
 SMTP & SMS
 SNMP

System
 Administration
 SSL Certificates
 Configuration Backup
 Firmware
 IP
 Date & Time
 Dial
 Services
 DHCP Server
 Nagios
 Configure Dashboard

Status
 Port Access

Common name
 The full canonical name for this device.

Organizational unit
 The group overseeing this device.

Organization
 The name of the organization to which the device belongs.

Locality/City
 The City where the organization is located.

State/Province
 The State or Province where the organization is located.

Country
 The country where the organization is located.

Email
 The email address of a contact person for this device.

Challenge Password
 An optional (dependant on CA) password.

Confirm Password
 Confirmation of the challenge password.

Key Length (bits)
 Length of generated key in bits.

- Select **System: SSL Certificate** and fill out the fields as explained below:

Common name This is the network name of the *console server* once it is installed in the network (usually the fully qualified domain name). It is identical to the name that is used to access the *console server* with a web browser (without the “http://” prefix). In case the name given here and the actual network name differ, the browser will pop up a security warning when the *console server* is accessed using HTTPS.

Organizational Unit Use this field to specify which department within an organization the *console server* belongs to.

Organization The name of the organization that the *console server* belongs to.

Locality/City The city where the organization is located.

State/Province The state or province where the organization is located.

Country The country where the organization is located. This is the two-letter ISO code, for example, DE for Germany, or US for the USA. (Note: Enter the country code in CAPITAL LETTERS.)

Email The email address of a contact person that is responsible for the *console server* and its security.

Challenge Password Some certification authorities require a challenge password to authorize later changes on the certificate (for example, revocation of the certificate). The password must be at least 4 characters long.

Confirm Challenge Password Confirmation of the Challenge Password.

Key length This is the length of the generated key in bits. 1024 Bits are supposed to be sufficient for most cases. Longer keys may result in slower response time of the *console server* when establishing connection.

- Once this is done, click on the button **Generate CSR** which will initiate the Certificate Signing Request generation. The CSR can be downloaded to your administration machine with the **Download** button.
- Send the saved CSR string to a Certification Authority (CA) for certification. You will get the new certificate from the CA after a more or less complicated traditional authentication process (depending on the CA).
- Upload the certificate to the *console server* using the **Upload** button as shown below.

BLACK BOX NETWORK SERVICES System Name: ACSdoc Model: LES1216A Firmware: 2.8.0u2 Uptime: 0 days, 19 hours, 33 mins, 33 secs Current User: root Backup Log Out

System: SSL Certificates

Serial & Network
Serial Port
Users & Groups
Authentication
Network Hosts
Trusted Networks
Cascaded Ports
UPS Connections
RPC Connections
Environmental
Managed Devices

Alerts & Logging
Port Log
Alerts
SMTP & SMS
SNMP

System
Administration
SSL Certificates
Configuration Backup
Firmware
IP
Date & Time
Dial
Services
DHCP Server
Nagios
Configure Dashboard

Status
Port Access
Active Users
Statistics
Support Report
Syslog

Message Changes to configuration succeeded.

Common name	supplyrooms The full canonical name for this device.
Organizational unit	myco production The group overseeing this device.
Organization	myco llc The name of the organization to which the device belongs.
Locality/City	odgen The City where the organization is located.
State/Province	utah The State or Province where the organization is located.
Country	AM The country where the organization is located.
Email	eng@myco.com The email address of a contact person for this device.
Challenge Password	***** An optional (dependant on CA) password.
Confirm Password	***** Confirmation of the challenge password.
Key Length (bits)	512 Length of generated key in bits.

SSL Certificate File
Certificate file issued by your CA.

After completing these steps, the *console server* has its own certificate that is used for identifying the *console server* to its users.

Note You can find information on issuing certificates and configuring HTTPS from the command line in Chapter 15.

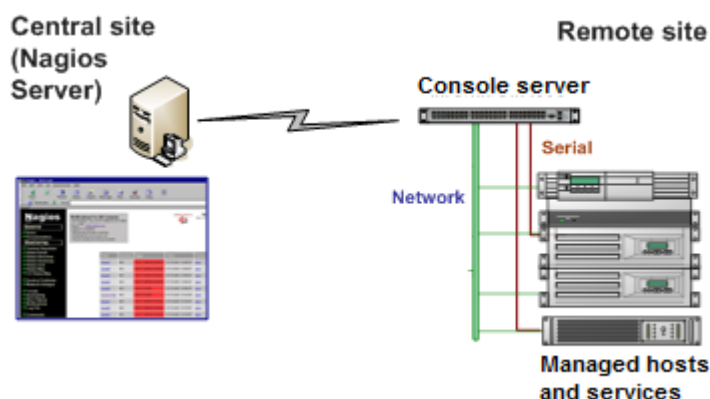
Introduction

Nagios is a powerful, highly extensible open source tool for monitoring network hosts and services. The core Nagios software package will typically be installed on a server or virtual server, the central Nagios server.

Console servers operate in conjunction with a central/upstream Nagios server to distribute and monitor attached network hosts and serial devices. They embed the NSCA (Nagios Service Checks Acceptor) and NRPE (Nagios Remote Plug-in Executor) add-ons—this allows them to communicate with the central Nagios server, so you won't need a dedicated slave Nagios server at remote sites.

The *console server* products all support basic distributed monitoring. Additionally, the Advanced Console Server (LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232A, LES1248A-R2) family supports extensive customizable distributed monitoring.

Even if distributed monitoring is not required, the *console servers* can be deployed locally alongside the Nagios monitoring host server, to provide additional diagnostics and points of access to managed devices.



SDT for Nagios extends the capabilities of the central Nagios server beyond monitoring, enabling it to be used for central management tasks. It incorporates the SDT Connector client, enabling point-and-click access and control of distributed networks of *console servers* and their attached network and serial hosts, from a central location.

Note If you have an existing Nagios deployment, you may want to use the *console server* gateways in a distributed monitoring server capacity only. If this case and you are already familiar with Nagios, skip ahead to section 10.3.

10.1 Nagios Overview

Nagios provides central monitoring of the hosts and services in your distributed network. Nagios is freely downloadable, open source software. This section offers a quick background of Nagios and its capabilities. A complete overview, FAQ, and comprehensive documentation are available at: <http://www.nagios.org>

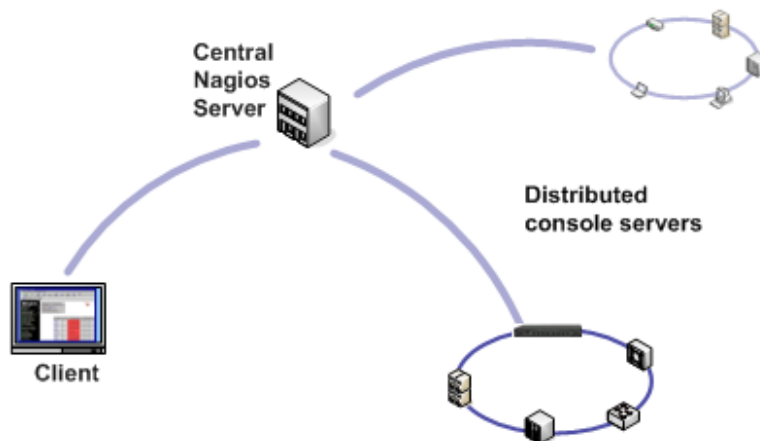
Nagios does take some time to install and configure, however once Nagios is up and running however, it provides an outstanding network monitoring system.

With Nagios you can:

- Display tables showing the status of each monitored server and network service in real time.
- Use a wide range of freely available plug-ins to make detailed checks of specific services—for example, don't just check that a database is accepting network connections, check that it can actually validate requests and return real data.
- Display warnings and send warning e-mails, pager, or SMS alerts when a service failure or degradation is detected.
- Assign contact groups who are responsible for specific services in specific time frames.

10.2 Central management and setting up SDT for Nagios

The Black Box Nagios solution has three parts: the Central Nagios server, Distributed Black Box *console servers*, and the SDT for Nagios software.



Central Nagios server

- A vanilla Nagios 2.x or 3.x installation (typically on a Linux server) generally running on a blade, PC, virtual machine, etc. at a central location.
- Runs a web server that displays the Nagios GUI.
- Imports configuration from distributed *console servers* using the SDT for Nagios Configuration Wizard.

Distributed *console servers*

- Black Box *console servers*.
- Serial and network hosts are attached to each *console server*.
- Each runs Nagios plug-ins, NRPE, and NSCA add-ons, but not a full Nagios server.

Clients

- Typically a client PC, laptop, etc., running Windows, Linux, or Mac OS X.
- Runs SDT Connector client software 1.5.0 or later.
- Possibly remote to the central Nagios server or distributed *console servers* (i.e. a road warrior).
- May receive alert emails from the central Nagios server or distributed *console servers*.
- Connects to the central Nagios server web UI to view status of monitored hosts and serial devices.
- Uses SDT Connector to connect through the *console servers* to manage monitored hosts and serial devices.

SDT Nagios setup involves the following steps:

- i. Install Nagios and the NSCA and NRPE add-ons on the central Nagios server (*Section 10.2.1—Set up central Nagios server*).
- ii. Configure each Black Box distributed *console server* for Nagios monitoring, alerting, and SDT Nagios integration (*Section 10.2.2— Set up distributed Black Box servers*).
- iii. Run the SDT for Nagios Configuration Wizard on the central Nagios server (*Section 10.2.3— Set up SDT Nagios on central Nagios server*) and perform any additional configuration tasks.
- iv. Install SDT Connector on each client (*Section 10.2.4—Set up clients*).

10.2.1 Set up central Nagios server

SDT for Nagios requires a central Nagios server running Nagios 2.x or 3.x. Nagios 1.x is not supported. The Nagios server software is available for most major distributions of Linux using the standard package management tools. Your distribution will have documentation available on how to install Nagios. This is usually the quickest and simplest way to get up and running.

Note that you will need the core Nagios server package, and at least one of the NRPE or NSCA add-ons. NSCA is required to use the alerting features of the Black Box distributed hosts, installing both NRPE and NSCA is recommended.

You will also require a web server such as Apache to display the Nagios web UI (and this may be installed automatically depending on the Nagios packages).

Or, you may wish to download the Nagios source code directly from the Nagios website, and build and install the software from scratch. The Nagios website (<http://www.nagios.org>) has several Quick Start Guides that walk through this process.

Once you are able to browse to your Nagios server and see its web UI and the local services it monitors by default, you are ready to continue.

10.2.2 Set up distributed *console servers*

This section provides a brief walkthrough on configuring a single *console server* to monitor the status of one attached network host (a Windows IIS server running HTTP and HTTPS services) and one serially attached device (the console port of a network router), and to send alerts back to the Nagios server when an *Administrator* connects to the router or IIS server.

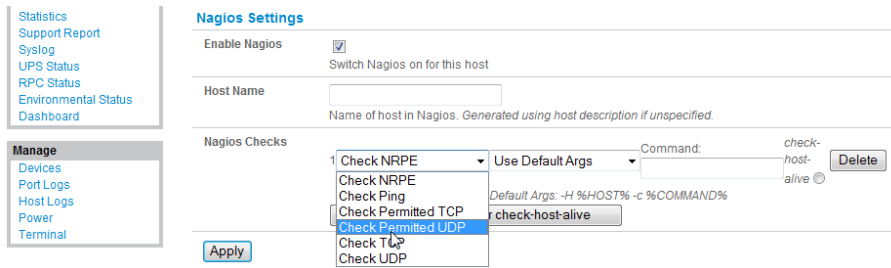
This walkthrough provides an example, but details of the configuration options are described in the next section. This walkthrough also assumes the network host and serial devices are already physically connected to the *console server*. The first step is to set up the Nagios features on the *console server*:

- Browse the Black Box *console server* and select **System: Nagios** on the *console server* Management Console. Check Nagios service **Enabled**.
- Enter the **Host Name** and the **Nagios Host Address** (for example, IP address) that the central Nagios server will use to contact the distributed Black Box *console server*.
- Enter the IP address that the distributed Black Box *console server* will use to contact the central Nagios server in **Nagios Server Address**.
- Enter the IP address that the clients running SDT Connector will use to connect through the distributed Black Box servers in **SDT Gateway address**.
- Check **Prefer NRPE, NRPE Enabled**, and **NRPE Command Arguments**.
- Check **NSCA Enabled**, choose an **NSCA Encryption Method** and enter and confirm an **NSCA Secret**. Remember these details because you will need them later on. For **NSCA Interval**, enter: 5
- Click **Apply**.

Next, you must configure the attached Window network host and specify the services you will be checking with Nagios (HTTP and HTTPS):

- Select **Network Hosts** from the **Serial & Network** menu and click **Add Host**.
- Enter the **IP Address/DNS Name** of the network server, for example: *192.168.1.10* and enter a **Description**, for example: *Windows 2003 IIS Server*.

- Remove all **Permitted Services**. This server will be accessible using Terminal Services, so check **TCP, Port 3389** and log **level 1** and click **Add**. Remove and re-add the service to enable logging.



- Scroll down to **Nagios Settings** and check **Enable Nagios**.
- Click **New Check** and select **Check Ping**. Click **check-host-alive**.
- Click **New Check** and select **Check Permitted TCP**. Select **Port 3389**
- Click **New Check** and select **Check TCP**. Select **Port 80**.
- Click **New Check** and select **Check TCP**. Select **Port 443**.
- Click **Apply**.

Similarly, you now must configure the serial port to the router to be monitored by Nagios:

- Select **Serial Port** from the **Serial & Network** menu.
- Locate the serial port that has the router console port attached and click **Edit**.
- Make sure the serial port settings under *Common Settings* are correct and match the attached router's console port.
- Click **Console server Mode**, and select **Logging Level 1**.
- Check **Telnet** (SSH access is not required, as SDT Connector is used to secure the otherwise insecure Telnet connection).
- Scroll down to **Nagios Settings** and check **Enable Nagios**.
- Check **Port Log** and **Serial Status**.
- Click **Apply**.

Now you can set the *console server* to send alerts to the Nagios server:

- Select **Alerts** from the **Alerts & Logging** menu and click **Add Alert**.
- In **Description** enter: *Administrator connection*.
- Check **Nagios (NSCA)**.
- In **Applicable Ports** check the serial port that has the router console port attached. In **Applicable Hosts** check the IP address/DNS name of the IIS server.
- Click **Connection Alert**.
- Click **Apply**.

Finally, you need to add a *User* for the client running SDT Connector:

- Select *Users & Groups* from the *Serial & Network* menu.
- Click **Add User**.
- In **Username**, enter: *sdt nagiosuser*, then enter and confirm a **Password**.
- In **Accessible Hosts** click the IP address/DNS name of the IIS server, and in **Accessible Ports** click the serial port that has the router console port attached.
- Click **Apply**.

10.3 Configuring Nagios distributed monitoring

To activate the *console server* Nagios distributed monitoring:

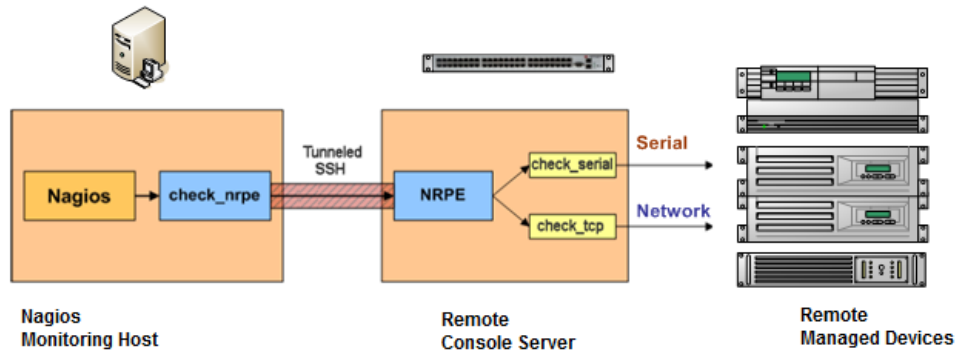
- Nagios integration must be enabled and a path established to the central/upstream Nagios server.
- If the *console server* is to periodically report on Nagios monitored services, then the NSCA client embedded in the *console server* must be configured—the NSCA program enables scheduled check-ins with the remote Nagios server and is used to send passive check results across the network to the remote server.
- If the Nagios server is to actively request status updates from the *console server*, then the NRPE server embedded in the *console server* must be configured—the NRPE server is the Nagios daemon for executing plug-ins on remote hosts.
- Each of the Serial Ports and each of the Hosts connected to the *console server* that you want to monitor must have Nagios enabled and any specific Nagios checks configured.
- Configure the central/upstream Nagios monitoring host.

10.3.1 Enable Nagios on the *console server*

- Select **System: Nagios** on the *console server* Management Console and tick the Nagios service **Enabled**.
- Enter the **Nagios Host Name** that the *Console server* will be referred to in the Nagios central server—this will be generated from local System Name (entered in **System: Administration**) if unspecified.
- In **Nagios Host Address** enter the IP address or DNS name that the upstream Nagios server will use to reach the *console server*— if unspecified this will default to the first network port's IP (*Network (1)* as entered in **System: IP**).
- In **Nagios Server Address** enter the IP address or DNS name that the *console server* will use to reach the upstream Nagios monitoring server.
- Check the **Disable SDT Nagios Extensions** option if you want to disable the SDT Connector integration with your Nagios server at the head end— this would only be checked if you want to run a vanilla Nagios monitoring.
- If not, enter the IP address or DNS name that the SDT Nagios clients will use to reach the *console server* in **SDT Gateway Address**.

- When NRPE and NSCA are both enabled, NSCA is preferred method for communicating with the upstream Nagios server— check **Prefer NRPE** to use NRPE whenever possible (that is, for all communication except for alerts).

10.3.2 Enable NRPE monitoring

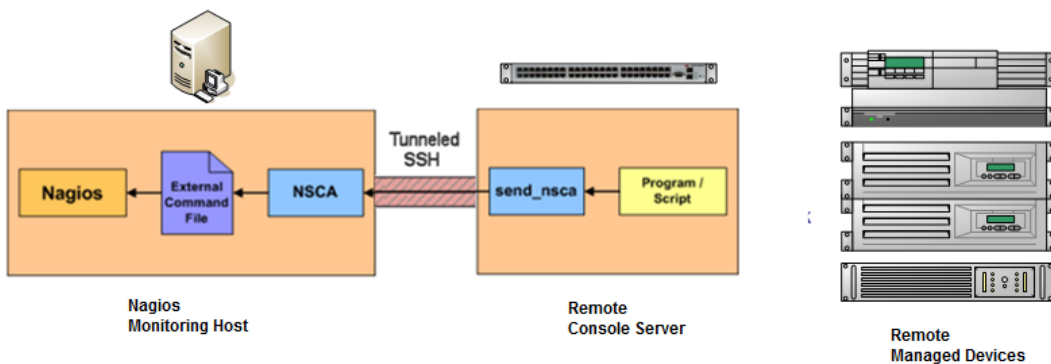


Enabling NRPE allows you to execute plug-ins (such as `check_tcp` and `check_ping`) on the remote *console server* to monitor serial or network attached remote servers. This will offload CPU load from the upstream Nagios monitoring machine. This is especially valuable if you are monitoring hundreds or thousands of hosts. To enable NRPE:

- Select **System: Nagios** and check **NRPE Enabled**
- Enter the details for the user connection to the upstream Nagios monitoring server and again refer to the sample Nagios configuration example below for details about how to configure specific NRPE checks.

By default, the *console server* will accept a connection between the upstream Nagios monitoring server and the NRPE server with SSL encryption, without SSL, or tunneled through SSH. The security for the connection is configured at the Nagios server.

10.3.3 Enable NSCA monitoring



NSCA is the mechanism that allows you to send passive check results from the remote *console server* to the Nagios daemon running on the monitoring server. To enable NSCA:

- Select **System: Nagios** and check **NSCA Enabled**.
- Select the **Encryption** to be used from the drop down menu, then enter a **Secret** password and specify a check **Interval**.
- Refer to the sample Nagios configuration section below for some examples of configuring specific NSCA checks.

10.3.4 Configure Selected Serial Ports for Nagios Monitoring

The individual Serial Ports connected to the *console server* to be monitored must be configured for Nagios checks. Refer to *Chapter 4.4—Network Host Configuration* for details on enabling Nagios monitoring for Hosts that are network connected to the *console server*. To enable Nagios to monitor a device connected to the *console server* serial port:

- Select **Serial & Network: Serial Port** and click **Edit** on the serial Port # you want to monitor.
- Select **Enable Nagios**, specify the name of the device on the upstream server and determine the check you want to run on this port. **Serial Status** monitors the handshaking lines on the serial port and **Check Port** monitors the data logged for the serial port.

10.3.5 Configure Selected Network Hosts for Nagios Monitoring

The individual Network Hosts connected to the *console server* that you want to monitor must also be configured for Nagios checks:

- Select **Serial & Network: Network Port** and click **Edit** on the Network Host you want to monitor.
- Select **Enable Nagios**, specify the name of the device as it will appear on the upstream Nagios server.
- Click **New Check** to add a specific check which will be run on this host.
- Select **Check Permitted TCP/UDP** to monitor a service that you have previously added as a **Permitted Service**.
- Select **Check TCP/UDP** to specify a service port that you want to monitor, without allowing external (SDT Connector) access.
- Select **Check TCP** to monitor.
- The **Nagios Check** nominated as the *check-host-alive* check is the check used to determine whether the network host itself is up or down.
- Typically this will be *Check Ping*—although in some cases the host will be configured not to respond to pings.
- If no *check-host-alive* check is selected, the host will always be assumed to be up.
- You may deselect *check-host-alive* by clicking **Clear check-host-alive**.
- If required, customize the selected **Nagios Checks** to use custom arguments.
- Click **Apply**.

10.3.6 Configure the upstream Nagios monitoring host

Refer to the Nagios documentation (<http://www.nagios.org/docs/>) for configuring the upstream server:

- The section entitled *Distributed Monitoring* steps through what you need to do to configure NSCA on the upstream server (under *Central Server Configuration*).
- *NRPE Documentation* was recently added that steps through configuring NRPE on the upstream server <http://nagios.sourceforge.net/docs/nrpe/NRPE.pdf>.

At this stage, Nagios at the upstream monitoring server is configured, and individual serial port and network host connections on the *console server* are configured for Nagios monitoring. If NSCA is enabled, each selected check will be executed once over the period of the check interval. If NRPE is enabled, then the upstream server will be able to request status updates under its own scheduling.

10.4 Advanced Distributed Monitoring Configuration

10.4.1 Sample Nagios configuration

An example configuration for Nagios is listed below. It shows how to set up a remote *Console server* to monitor a single host, with both network and serial connections. For each check it has two configurations, one each for NRPE and NSCA. In practice, these would be combined into a single check which used NSCA as a primary method, falling back to NRPE if a check was late— for details see the Nagios documentation (<http://www.nagios.org/docs/>) on *Service and Host Freshness Checks*.

```
; Host definitions
```

```
;
```

```
; Black Box console server
```

```
define host{  
    use          generic-host  
    host_name    Black Box  
    alias        Console server  
    address      192.168.254.147  
}
```

```
; Managed Host
```

```
define host{  
    use          generic-host  
    host_name    server  
    alias        server  
    address      192.168.254.227  
}
```

```
; NRPE daemon on gateway
```

```
define command {  
    command_name    check_nrpe_daemon  
    command_line    $USER1$/check_nrpe -H 192.168.254.147 -p 5666  
}
```

```
define service {
```



```

        service_description    NRPE Daemon
        host_name              Black Box
        use                    generic-service
        check_command          check_nrpe_daemon
    }

; Serial Status
define command {
    command_name    check_serial_status
    command_line    $USER1$/check_nrpe -H 192.168.254.147 -p 5666 -c check_serial_`${HOSTNAME}`
}

define service {
    service_description    Serial Status
    host_name              server
    use                    generic-service
    check_command          check_serial_status
}

define service {
    service_description    serial-signals-server
    host_name              server
    use                    generic-service
    check_command          check_serial_status
    active_checks_enabled 0
    passive_checks_enabled 1
}

define servicedependency{
    name                    Black Box_nrpe_daemon_dep
    host_name              Black Box
    dependent_host_name    server
    dependent_service_description    Serial Status
    service_description    NRPE Daemon
    execution_failure_criteria    w,u,c
}

; Port Log
define command{
    command_name    check_port_log
    command_line    $USER1$/check_nrpe -H 192.168.254.147 -p 5666 -c port_log_`${HOSTNAME}`
}

define service {
    service_description    Port Log
    host_name              server
    use                    generic-service
    check_command          check_port_log
}

```

```

    }

define service {
    service_description    port-log-server
    host_name              server
    use                    generic-service
    check_command          check_port_log
    active_checks_enabled 0
    passive_checks_enabled 1
}

define servicedependency{
    name                   Black Box_nrpe_daemon_dep
    host_name              Black Box
    dependent_host_name    server
    dependent_service_description Port Log
    service_description    NRPE Daemon
    execution_failure_criteria w,u,c
}

; Ping
define command{
    command_name    check_ping_via_Black Box
    command_line    $USER1$/check_nrpe -H 192.168.254.147 -p 5666 -c host_ping_ $HOSTNAME$
}

define service {
    service_description    Host Ping
    host_name              server
    use                    generic-service
    check_command          check_ping_via_Black Box
}

define service {
    service_description    host-ping-server
    host_name              server
    use                    generic-service
    check_command          check_ping_via_Black Box
    active_checks_enabled 0
    passive_checks_enabled 1
}

define servicedependency{
    name                   Black Box_nrpe_daemon_dep
    host_name              Black Box
    dependent_host_name    server
    dependent_service_description Host Ping
    service_description    NRPE Daemon
}

```

```

        execution_failure_criteria    w,u,c
    }

; SSH Port
define command{
    command_name    check_conn_via_Black Box
    command_line    $USER1$/check_nrpe -H 192.168.254.147 -p 5666 -c
host_$HOSTNAME$_$ARG1$_$ARG2$
}

define service {
    service_description    SSH Port
    host_name              server
    use                    generic-service
    check_command          check_conn_via_Black Box!tcp!22
}

define service {
    service_description    host-port-tcp-22-server
                        ; host-port-<protocol>-<port>-<host>
    host_name              server
    use                    generic-service
    check_command          check_conn_via_Black Box!tcp!22
    active_checks_enabled 0
    passive_checks_enabled 1
}

define servicedependency{
    name                  Black Box_nrpe_daemon_dep
    host_name             Black Box
    dependent_host_name   server
    dependent_service_description    SSH Port
    service_description   NRPE Daemon
    execution_failure_criteria    w,u,c
}

```

10.4.2 Basic Nagios plug-ins

Plug-ins are compiled executables or scripts that can be scheduled to run on the *console server* to check the status of a connected host or service. This status is then communicated to the upstream Nagios server that uses the results to monitor the current status of the distributed network. Each *console server* is preconfigured with a selection of the checks that are part of the Nagios plug-ins package:

check_tcp and *check_udp* are used to check open ports on network hosts

check_ping is used to check network host availability

check_nrpe is used to execute arbitrary plug-ins in other devices

Each *console server* is preconfigured with two checks that are specific to Black Box:

check_serial_signals is used to monitor the handshaking lines on the serial ports
check_port_log is used to monitor the data logged for a serial port.

10.4.3 Additional plug-ins

Additional Nagios plug-ins (listed below) are available for Advanced Console Servers (LES1208A-R2, LES1216A-R2, LES1232A, LES1248A-R2):

<i>check_apt</i>	<i>check_by_ssh</i>	<i>check_clamd</i>	<i>check_dig</i>
<i>check_dns</i>	<i>check_dummy</i>	<i>check_fping</i>	<i>check_ftp</i>
<i>check_game</i>	<i>check_hpjd</i>	<i>check_http</i>	<i>check_imap</i>
<i>check_jabber</i>	<i>check_ldap</i>	<i>check_load</i>	<i>check_mrtg</i>
<i>check_mrtgtraf</i>	<i>check_nagios</i>	<i>check_nntp</i>	<i>check_nntps</i>
<i>check_nt</i>	<i>check_ntp</i>	<i>check_nwstat</i>	<i>check_overcr</i>
<i>check_ping</i>	<i>check_pop</i>	<i>check_procs</i>	<i>check_real</i>
<i>check_simap</i>	<i>check_smtp</i>	<i>check_snmp</i>	<i>check_spop</i>
<i>check_ssh</i>	<i>check_ssmtip</i>	<i>check_swap</i>	<i>check_tcp</i>
<i>check_time</i>	<i>check_udp</i>	<i>check_ups</i>	<i>check_user</i>

You can download these plug-ins from the Nagios plug-ins package from www.blackbox.com.

You can also download and run *bash* scripts (primarily *check_log.sh*).

- To configure additional checks, save the downloaded plug-in program in the *tftp addins* directory on the USB flash and save the downloaded text plug-in file in */etc/config*
- To enable these new additional checks, select **Seria I& Network: Network Port**, then **Edit** the Network Host you want to monitor, and select **New Checks**. The additional check option is included in the updated **Nagios Checks** list, and you can again customize the arguments.

10.4.4 Number of supported devices

Ultimately the number of devices that by any particular *console server* can support depends upon the number of checks made, and how often they are performed. Access method will also play a part. The table below shows the performance of three of the *console servers*:

Time	No encryption	3DES	SSH tunnel
NCSA for single check	~ ½ second	~ ½ second	~ ½ second
NCSA for 100 sequential checks	100 seconds	100 seconds	100 seconds
NCSA for 10 sequential checks, batched upload	1 ½ seconds	2 seconds	1 second
NCSA for 100 sequential checks, batched upload	7 seconds	11 seconds	6 seconds

	No encryption	SSL	no encryption - tunneled over existing SSH session
NRPE time to service 1 check	1/10 th second	1/3 rd second	1/8 th second
NRPE time to service 10 simultaneous checks	1 second	3 seconds	1 ¼ seconds
Maximum number of simultaneous checks before timeouts	30	20 (1,2 and 8) or 25 (16 and 48 port)	25 (8 port), 35 (16 and 48 port)

The results were from running tests 5 times in succession with no timeouts on any runs. There are a number of ways to increase the number of checks you can do.

Usually when using NRPE checks, an individual request will need to set up and tear down an SSL connection. This overhead can be avoided by setting up an SSH session to the *console server* and tunneling the NRPE port. This allows the NRPE daemon to run securely without SSL encryption, because SSH will provide the security.

When the *console server* submits NSCA results, it staggers them over a certain time period (for example, 20 checks over 10 minutes will result in two check results every minute). Staggering the results like this means that if the power fails or other incident causes multiple problems, the individual freshness checks will be staggered too.

NSCA checks are also batched. In the previous example, the two checks per minute are sent through in a single transaction.

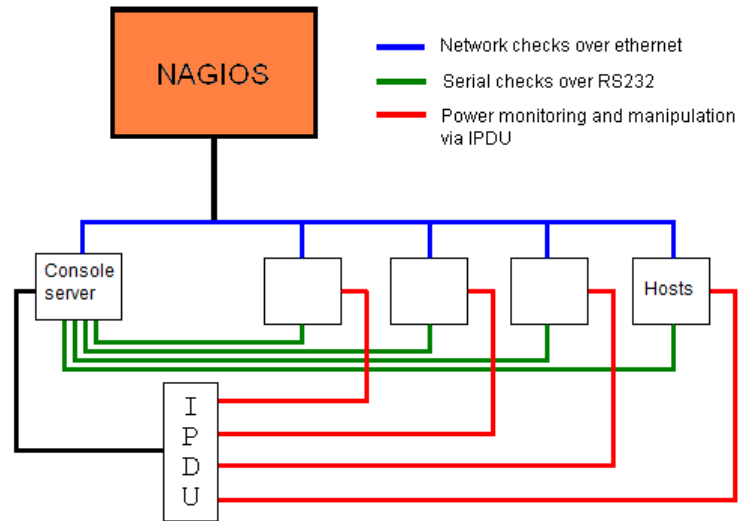
10.4.5 Distributed Monitoring Usage Scenarios

Below are a number of distributed monitoring Nagios scenarios:

I. Local office

In this scenario, the *console server* is set up to monitor each managed device's console. Configure it to make a number of checks, either actively at the Nagios server's request, or passively at preset intervals, and submit the results to the Nagios server in a batch.

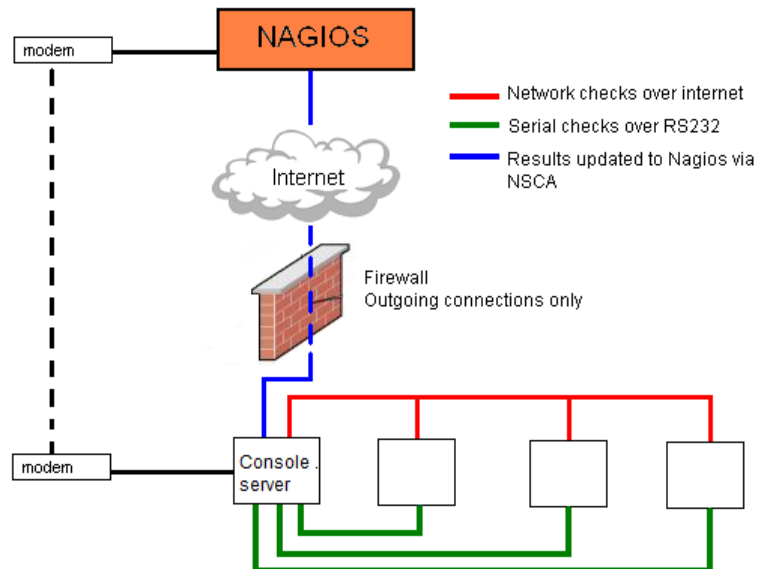
You can augment the *console server* at the local office site by one or more Intelligent Power Distribution Units (IPDUs) to remotely control the power supply to the managed devices.



II. Remote site

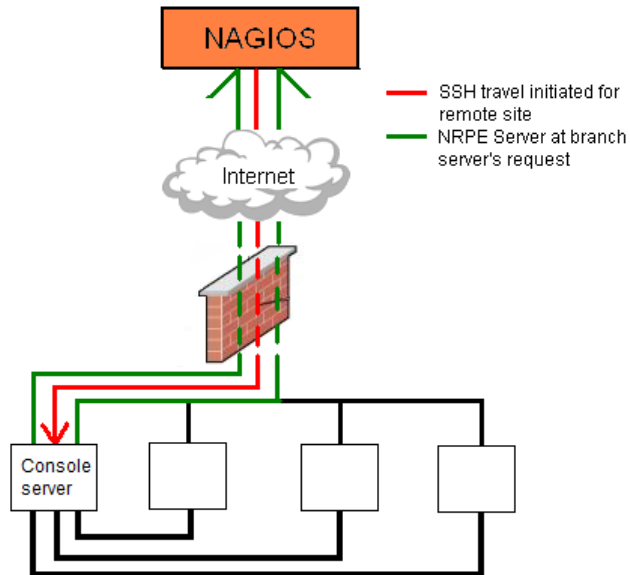
In this scenario, configure the *console server* NRPE server or NSCA client to actively check configured services and upload the checks to the Nagios server that's waiting passively. You can also configure it to service NRPE commands to perform checks on demand.

In this situation, the *console server* will perform checks based on both serial and network access.



Remote site with restrictive firewall

In this scenario, the role of the *console server* will vary. One aspect may be to upload check results through NSCA. Another may be to provide an SSH tunnel to allow the Nagios server to run NRPE commands.



Remote site with no network access

In this scenario the *console server* allows dial-in access for the Nagios server. Periodically, the Nagios server will establish a connection to the *console server* and execute any NRPE commands, before dropping the connection.

Introduction

This chapter describes how the *Administrator* can perform a range of general *console server* system administration and configuration tasks such as:

- Applying *Soft* and *Hard* Resets to the gateway.
- Re-flashing the Firmware.
- Configuring the Date, Time and NTP.
- Setting up Backup of the configuration files.

System administration and configuration tasks that are covered elsewhere include:

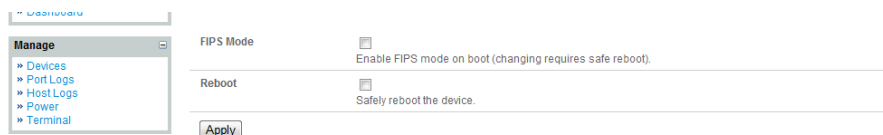
- Resetting the System Password and entering a new System Name and Description (*Chapter 3.2*).
- Setting the System IP Address (*Chapter 3.3*).
- Setting the permitted Services by which to access the gateway (*Chapter 3.4*).
- Setting up OoB Dial-in (*Chapter 5*).
- Configuring the Dashboard (*Chapter 12*).

11.1 System Administration and Reset

The *Administrator* can reboot or reset the gateway to default settings.

A *soft* reset is affected by:

- Selecting **Reboot** in the **System: Administration** menu and clicking **Apply**.



The *console server* reboots with all settings (*for example*, the assigned network IP address) preserved. This *soft* reset disconnects all users and ends any established SSH sessions.

A *soft* reset will also occur when you switch OFF power from the *console server*, and then switch the power back ON. If you cycle the power and the unit is writing to flash, you could corrupt or lose data, so rebooting the software is the safer option.

A *hard* erase (*hard reset*) is performed by:

- Pushing the *Erase* button on the rear panel **twice**. A ball-point pen or bent paper clip is a suitable tool for this procedure. Do not use a graphite pencil. Press the button gently **twice** (within a couple of seconds) while the unit is powered ON.

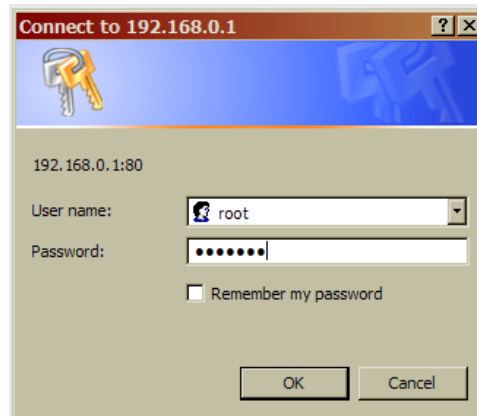
This will reset the *console server* back to its factory default settings and clear the *console server's* stored configuration information.

The *hard* erase will clear all custom settings and return the unit back to factory default settings (*i.e.* the IP address will be reset to 192.168.0.1).

You will be prompted to log in and must enter the default administration username and administration password:

Username: **root**

Password: **default**



11.2 Upgrade Firmware

Before upgrading, make sure you are already running the most current firmware in your gateway. Your *console server* will not allow you to upgrade to the same or an earlier version.

- The **Firmware** version is displayed in each page's header.
- Or select **Status: Support Report** and note the **Firmware Version**.
- To upgrade, you first must download the latest firmware image from the Black Box.web site.
- Save this downloaded firmware image file to a system on the same subnet as the *console server*.
- Download and read the *release_notes.txt* for the latest information.
- To upload the firmware image file to your *console server*, select **System: Firmware**.
- Specify the address and name of the downloaded Firmware Upgrade File, or **Browse** the local subnet and locate the downloaded file.
- Click **Apply** and the *console server* appliance will perform a soft reboot and start upgrading the firmware. This process will take several minutes.
- After the firmware upgrade completes, click **here** to return to the Management Console. Your *console server* will have retained all its pre-upgrade configuration information.

11.3 Configure Date and Time

We recommend that you set the local Date and Time in the *console server* as soon as it is configured. Features like Syslog and NFS logging use the system time for time-stamping log entries, while certificate generation depends on a correct *Timestamp* to check the validity period of the certificate.

- Select the **System: Date & Time** menu option.
- Manually set the **Year, Month, Day, Hour** and **Minute** using the **Date** and **Time** selection boxes, then click **Set Time**.

The gateway can synchronize its system time with a remote time server using the Network Time Protocol (NTP). Configuring the NTP time server ensures that the *console server* clock will be accurate soon after the Internet connection is established. Also if NTP is not used, the system clock will reset randomly every time the *console server* is powered up. To set the system time using NTP:

- Select the **Enable NTP** checkbox on the **Network Time Protocol** page.
- Enter the IP address of the remote **NTP Server** and click **Apply Settings**.

You must now also specify your local time zone so the system clock can show local time (and not UTP):

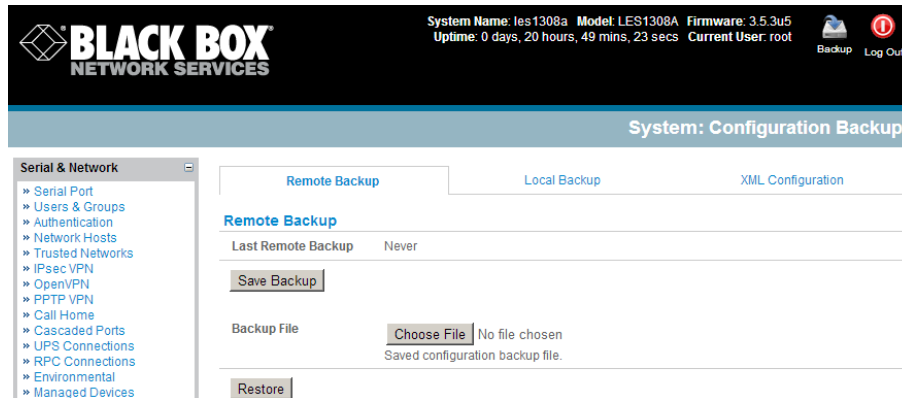
- Set your appropriate region/locality in the **Time Zone** selection box and click **Apply**.

11.4 Configuration Backup

We recommend that you back up the *console server* configuration whenever you make significant changes (such as adding new Users or Managed Devices) or before performing a firmware upgrade.

- Select the **System: Configuration Backup** menu option or click the  icon.

Note You can also back up the configuration files from the command line (refer to *Chapter 14*).



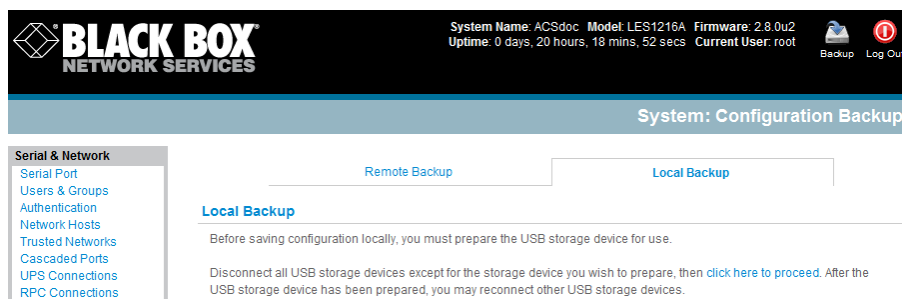
With all *console servers*, you can save the backup file remotely on your PC and you can restore configurations from remote locations:

- Click **Save Backup** in the Remote Configuration Backup menu.
- The config backup file (*System Name_date_config.opg*) will be downloaded to your PC and saved in the location you nominate.

To restore a remote backup:

- Click **Browse** in the Remote Configuration Backup menu and select the **Backup File** you want to restore.
- Click **Restore** and click **OK**. This will overwrite all the current configuration settings in your *console server*.

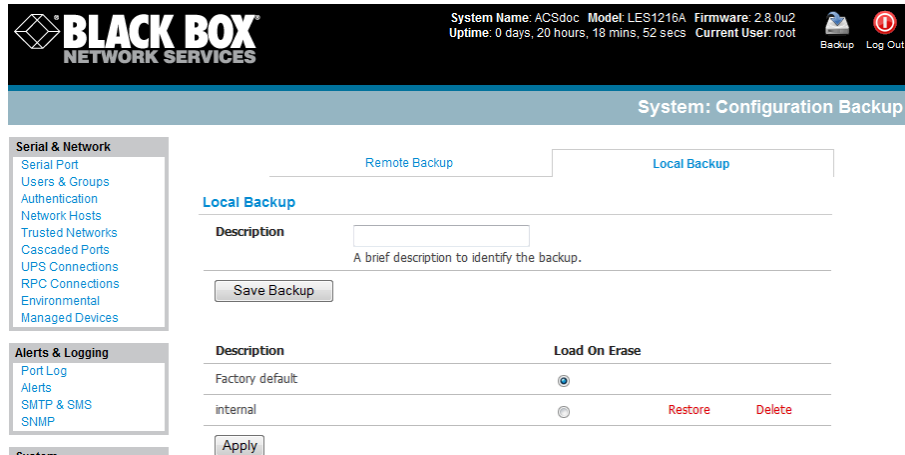
With Advanced Console Servers (LES1208A-R2, LES1216A-R2, LES1232A, LES1248A-R2), you can save the backup file locally on the *console server* USB storage. To do this you must have an external USB flash drive installed.



To backup and restore using USB:

- Make sure the USB flash is the only USB device attached to the *console server* and click **Prepare Storage** in the Local Configuration Backup menu.
- This will set a Volume Label on the USB storage device. This preparation step is only necessary the first time, and will not affect any other information you have saved onto the USB storage device. We recommend that you back up any critical data from the USB storage device before using it with your *console server*.
- If there are multiple USB devices installed, you will be warned to remove them.

- To backup to the USB, enter a brief **Description** of the backup in the Local Configuration Backups menu and select **Save Backup**.
- The Local Configuration Backup menu will display all the configuration backup files you have stored onto the USB flash.



- To restore a backup from the USB simply select **Restore** on the particular backup you wish to restore and click **Apply**.

After saving a local configuration backup, you may choose to use it as the alternate default configuration. When the *console server* is reset to factory defaults, it will then load your alternate default configuration instead of its factory settings:

- To set an alternate default configuration, check **Load On Erase** and click **Apply**.

Note Before selecting *Load On Erase*, make sure that you have tested your alternate default configuration by clicking *Restore*.

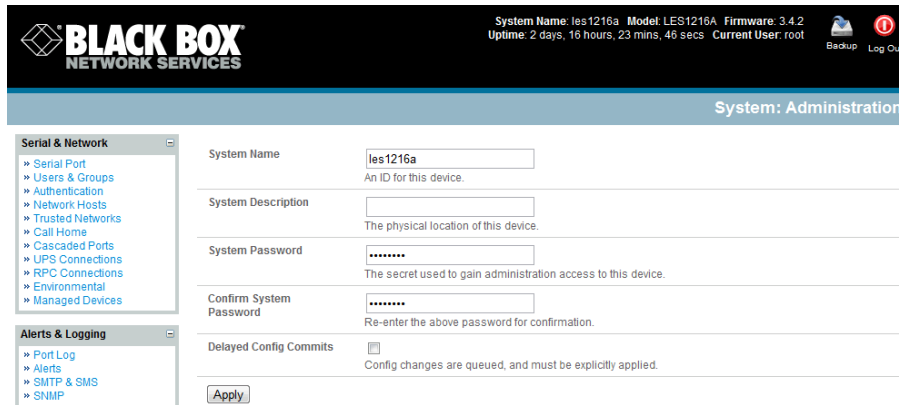
If your alternate default configuration causes the *console server* to not boot, recover your unit to factory settings using the following steps:

- If the configuration is stored on an external USB storage device, unplug the storage device and reset to factory defaults as per section 11.1 of the user manual.
 - If the configuration is stored on an internal USB storage device, reset it to factory defaults using a specially prepared USB storage device:
 - The USB storage device must be formatted with a Windows FAT32/VFAT file system on the first partition or the entire disk; most USB thumb drives are already formatted this way.
 - The file system must have the volume label: OPG_DEFAULT.
 - Insert this USB storage device into an external USB port on the *console server* and reset to factory defaults as described in Section 11.1.
 - After recovering your *console server*, make sure the problem configuration is no longer selected for Load On Erase.
-

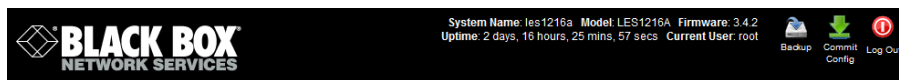
11.5 Delayed Configuration Commit

With Advanced Console Servers (LES1208A-R2, LES1216A-R2, LES1232A, LES1248A-R2), a Delayed Config Commit mode is available which allows the grouping or queuing of configuration changes and the simultaneous application of these changes to a specific device. For example, changes to authentication methods or user accounts may be grouped and run once to minimize system downtime. To enable:

- Check the **Delayed Config Commits** button under **System: Administration**
- Click **Apply**



- The Commit Config icon will be displayed in top right-hand corner of the screen between the Backup and Log Out icons



To queue then run configuration changes:

- Firstly apply all the required changes to the configuration e.g. modify user accounts, amend authentication method, enable OpenVPN tunnel or modify system time
- Click the **Commit Config** button. This will generate the **System: Commit Configuration** screen displaying all the configurators to be run
- Click **Apply** to run all the configurators in the queue
- Alternately click **Cancel** and this will discard all the delayd configuration changes

Note All the queued configuration changes will be lost if Cancel is selected

To disable the Delayed Configuration Commits mode:

- Uncheck the **Delayed Config Commits** button under **System: Administration** and click **Apply**
- Click the **Commit Config** button in top right-hand corner of the screen to display the **System: Commit Configuration** screen

- Click **Apply** to run the *systemsettings* configurator

The **Commit Config** button will no longer be displayed in the top right-hand corner of the screen and configurations will no longer be queued.

11.6 FIPS Mode

The Advanced Console Servers (LES1208A-R2, LES1216A-R2, LES1232A, LES1248A-R2) all use an embedded cryptographic module that has been validated to meet the FIPS 140-2 standards.

Note The US National Institute of Standards and Technology (NIST) publishes the FIPS (Federal Information Processing Standard) series of standards. FIPS 140-1 and FIPS 140-2 are both technical standards and worldwide de-facto standards for the implementation of cryptographic modules. These standards and guidelines are issued by NIST for use government-wide. NIST develops FIPS when there are compelling Federal government requirements such as for security and interoperability and there are no acceptable industry standards or solutions.

Advanced Console Servers (LES1408A, LES1416A, LES1432A, LES1448A, LES1308A, LES1316A, LES1332A, LES1348A, LES1208A-R2, LES1216A-R2, LES1232A, LES1248A-R2) use an embedded OpenSSL cryptographic module that has been validated to meet the FIPS 140-2 standards and has received Certificate #1051

When configured in FIPS mode all SSH, HTTPS and SDT Connector access to all services on the advanced console servers will use the embedded FIPS compliant cryptographic module. To connect you must also be using cryptographic algorithms that are FIPS approved in your browser or client or the connection will fail.

- Select the **System: Administration** menu option
- Check **FIPS Mode** to enable FIPS mode on boot, and check **Reboot** to safely reboot the console server
- Click **Apply** and the console server will now reboot. It will take several minutes to reconnect as secure communications with your browser are validated, and when reconnected it will display "*FIPS mode: Enabled*" in the banner

Not To enable FIPS mode from the command line, login and run these commands:

```
config -s config.system.fips=on
touch /etc/config/FIPS
chmod 444 /etc/config/FIPS
flatfsd -b
```

The final command saves to flash and reboots the unit. The unit will take a few minutes to boot into FIPS mode. To disable FIPS mode:

```
config -d config.system.fips
rm /etc/config/FIPS
flatfsd -b
```

Introduction

This chapter describes the dashboard feature and the status reports that are available:

- Port Access and Active Users
- Statistics
- Support Reports
- Syslog
- Dashboard

Other status reports that are covered elsewhere include:

- UPS Status (*Chapter 8.2*)
- RPC Status (*Chapter 8.1*)
- Environmental Status (*Chapter 8.3*)

12.1 Port Access and Active Users

The *Administrator* can see which *Users* have access privileges with which serial ports:

- Select the **Status: Port Access**

User	From	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
delladmin	Anywhere	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N
hpadmin	Anywhere	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N
devroom	Anywhere	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

Legend

- Anywhere Accessible from any IP address.
- Anyone No username is required for access.

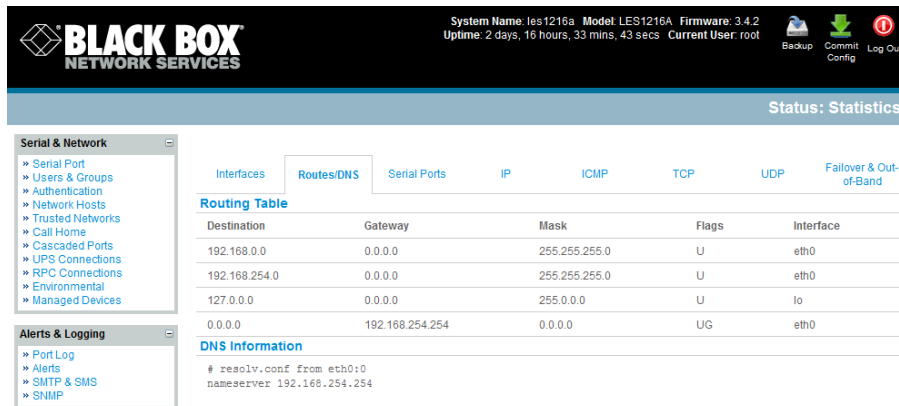
The *Administrator* can also see the current status as to *Users* who have active sessions on those ports:

- Select the **Status: Active Users**

12.2 Statistics

The Statistics report provides a snapshot of the status, current traffic, and other activities and operations of your *console server*:

- Select the **Status: Statistics**

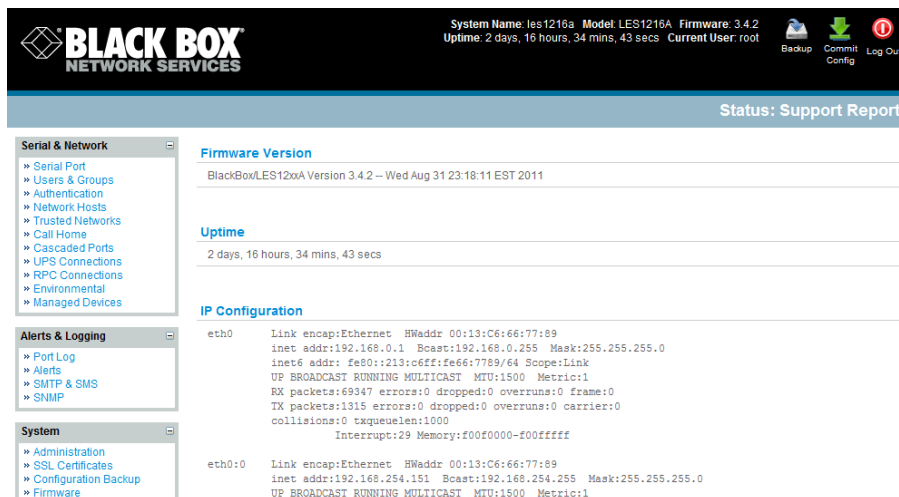


- You can find detailed statistics reports by selecting the various submenus.

12.3 Support Reports

The Support Report provides useful status information that will assist the Black Box Technical Support team to solve any problems you may experience with your *console server*.

If you do experience a problem and have to contact tech support, make sure you include the Support Report with your email support request. The Support Report is generated when the issue is occurring, and is attached in plain text format.



- Select **Status: Support Report** and you will be presented with a status snapshot.
- Save the file as a text file and attach it to your support email.

12.4 Syslog

The Linux System Logger in the *console server* maintains a record of all system messages and errors:

- Select **Status: Syslog**

You can redirect the syslog record to a remote Syslog Server:

- Enter the remote **Syslog Server Address** and **Syslog Server Port** details and click **Apply**.

The console maintains a local Syslog. To view the local Syslog file:

- Select **Status: Syslog**

To make it easier to find information in the local Syslog file, use the provided pattern matching filter tool.

- Specify the **Match Pattern** that you want to search for (*for example*, the search for *mount* is shown below) and click **Apply**. The Syslog will then be represented with only those entries that actually include the specified pattern.

BLACK BOX NETWORK SERVICES System Name: ACSdoc Model: LES1216A Firmware: 2.8.0u2 Uptime: 0 days, 20 hours, 31 mins, 25 secs Current User: root Backup Log Out

Status: Syslog

Serial & Network
 Serial Port
 Users & Groups
 Authentication
 Network Hosts
 Trusted Networks
 Cascaded Ports
 UPS Connections
 RPC Connections
 Environmental
 Managed Devices

Alerts & Logging
 Port Log
 Alerts
 SMTP & SMS
 SNMP

System
 Administration
 SSL Certificates
 Configuration Backup
 Firmware
 IP

Remote System Logging

Syslog Server Address
 Specify the address of the remote Syslog Server to use.

Syslog Server Port
 Specify which port the remote Syslog Server is serving on.

Local System Logging

Match Pattern
 A regular expression to match against desired log lines.

```
<14>Oct 7 23:02:51 portmanager[1231]: INFO portmanager - Notifying pmshells of confi
<14>Oct 7 23:02:54 portmanager[1231]: INFO portmanager - Reloading configuration
<14>Oct 7 23:02:54 portmanager[1231]: INFO portmanager - Notifying pmshells of confi
<8>Oct 7 23:02:55 monitor[1800]: FATAL monitor - Invalid eventlog type: None
<8>Oct 7 23:02:55 monitor[1800]: FATAL monitor - Significant clock skew detected - ad
```

12.5 Dashboard

The Dashboard provides the *Administrator* with a summary of the status of the *console server* and its Managed Devices. You can configure custom dashboards for each user group.

BLACK BOX NETWORK SERVICES System Name: ACSdoc Model: LES1216A Firmware: 2.8.0u2 Uptime: 0 days, 20 hours, 34 mins, 42 secs Current User: root Backup Log Out

Status: Dashboard

Serial & Network
 Serial Port
 Users & Groups
 Authentication
 Network Hosts
 Trusted Networks
 Cascaded Ports
 UPS Connections
 RPC Connections
 Environmental
 Managed Devices

Alerts & Logging
 Port Log
 Alerts
 SMTP & SMS
 SNMP

System
 Administration

Alerts

Type	Description	Port/Address	Event	User/Device Name	Status
login	alert1	4	logout	root	N/A
login	alert1	11	logout	root	N/A
signal	alert2	4	DDR	N/A	OK
zabbix	alert3	4	a	N/A	N/A
zabbix	alert3	11	a	N/A	N/A
ups	alert4	N/A	ONLINE	dbout	ONLINE
emid	alert5	N/A	temp	emv1	24
rpc	alert5	N/A	temp	logua RPC	32
emid	alert6	N/A	door	emv1	closed
emid	alert6	N/A	withdraw	emv1	closed
adb	alert7	192.168.253.1	Remote login	root	N/A

Managed Devices

Device Name	Description/Notes	Related Connections
R4CR0w3	Telecom rack	RPC(R4CR0w3)

Port activity

Port #	Active Users

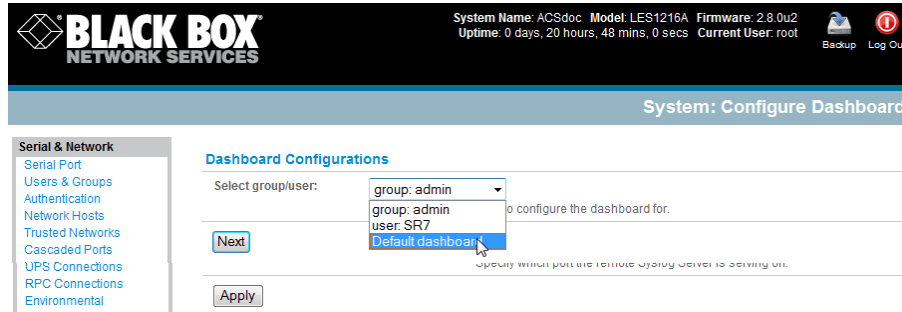
UPS connections

No UPS Connections have been configured.

12.5.1 Configuring the Dashboard

Only users who are members of the *admin* group (and the *root* user) can configure and access the dashboard. To configure a custom dashboard:

- Select **System: Configure Dashboard** and select the user (or group) you are configuring this custom dashboard layout for.
- Click **Next**.



Note: You can configure a custom dashboard for any *admin* user or for the *admin* group or you can reconfigure the default dashboard.

The *Status:Dashboard* screen is the first screen displayed when *admin* users (other than *root*) log into the console manager. If you log in as “John,” and John is member of the *admin* group and there is a dashboard layout configured for John, then you will see the dashboard for John upon log-in and each time you click on the *Status:Dashboard* menu item.

If there is no dashboard layout configured for John, but there is an *admin* group dashboard configured, then you will see the admin group dashboard instead. If there is no user dashboard or admin group dashboard configured, then you will see the default dashboard.

The *root* user does not have its own dashboard.

Use the above configuration options to enable admin users to setup their own custom dashboards.

The Dashboard displays six *widgets*. These widgets include each of the Status screens (alerts, devices, ports ups, rpc, and environmental status) and a custom script screen. The *admin* user can configure which of these widget is to be displayed where:

- Go to the **Dashboard layout** panel and select which widget is to be displayed in each of the six display locations (widget1 ...6).
- Click **Apply**.

Note: The Alerts widget is a new screen that shows the current alerts status. When an alert gets triggered, a corresponding .XML file is created in `/var/run/alerts/`. The dashboard scans all these files and displays a summary status in the alerts widget. When an alert is deleted, the corresponding .XML files that belong to that alert are also deleted.

To configure what is to be displayed by each widget:

- Go to the **Configure widgets** panel and configure each selected widget (for example, specify which UPS status is to be displayed on the *ups widget* or the maximum number of Managed Devices to be displayed in the *devices widget*).
- Click **Apply**.

Note: Dashboard configuration is stored in the `/etc/config/config.xml` file. Each configured dashboard will increase the config file. If this file gets too big, you can run out of memory space on the console manager.

12.5.2 Creating custom widgets for the Dashboard

To run a custom script inside a dashboard widget:

Create a file called "*widget-<name>.sh*" in the folder */etc/config/scripts/* where *<name>* can be anything. You can have as many custom dashboard files as you want.

Inside this file you can put any code you want. When configuring the dashboard, choose "*widget-<name>.sh*" in the dropdown list. The dashboard will run the script and display the output of the script commands directly on the screen, inside the specific widget.

The best way to format the output would be to send HTML commands back to the browser by adding echo commands in the script:

```
echo '<table>'
```

You can of course run any command and its output will be displayed in the widget window directly. Below is an example script that writes the current date to a file, and then echos HTML code back to the browser. The HTML code gets an image from a specific URL and displays it in the widget.

```
#!/bin/sh

date >> /tmp/test
echo '<table>'
echo '<tr><td> This is my custom script running </td></tr>'
echo '<tr><td>'
echo ''
echo '</td></tr>'
echo '</table>'

exit 0
```

Introduction

The *console server* has a small number of **Manage** reports and tools that are available to both *Administrators* and *Users*:

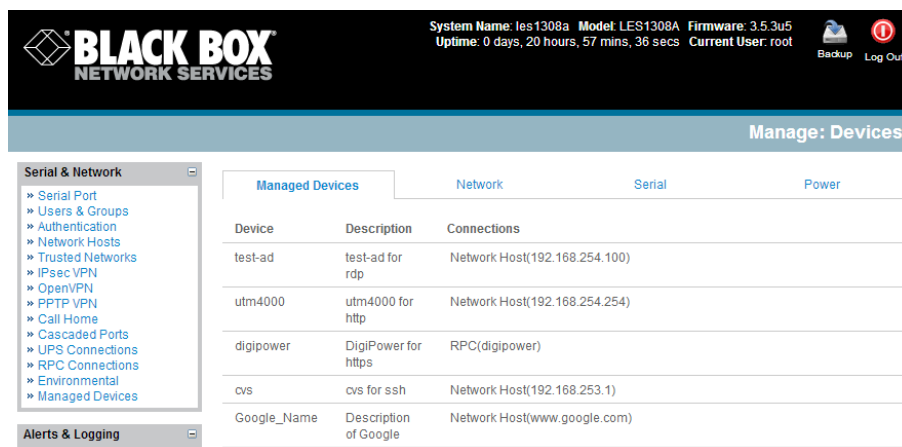
- Access and control authorized devices.
- View serial port logs and host logs for those devices.
- Use SDT Connector or the Web terminal to access serially attached consoles.
- Control power devices (where authorized).

All other Management Console menu items are available to *Administrators* only.

13.1 Device Management

To display the Managed Devices and their associated serial, network, and power connections:

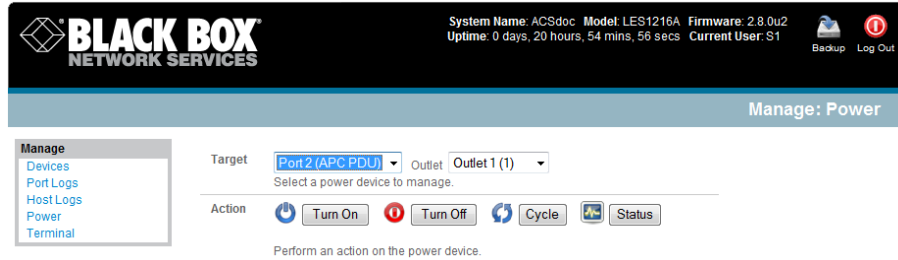
- Select **Manage: Devices**. The *Administrator* will be presented with a list of all configured Managed Devices, whereas the *User* will only see the Managed Devices they (or their Group) has been given access privileges for.



The screenshot shows the Black Box Network Services Management Console interface. At the top, the system name is 'les1308a', model is 'LES1308A', and firmware is '3.5.3u5'. The uptime is '0 days, 20 hours, 57 mins, 36 secs' and the current user is 'root'. There are 'Backup' and 'Log Out' buttons. The main heading is 'Manage: Devices'. On the left, there is a navigation menu with 'Serial & Network' expanded, showing options like 'Serial Port', 'Users & Groups', 'Authentication', 'Network Hosts', 'Trusted Networks', 'IPsec VPN', 'OpenVPN', 'PPTP VPN', 'Call Home', 'Cascaded Ports', 'UPS Connections', 'RPC Connections', 'Environmental', and 'Managed Devices'. Below the menu is an 'Alerts & Logging' section. The main content area shows a table with columns for 'Managed Devices', 'Network', 'Serial', and 'Power'. The table has a header row with 'Device', 'Description', and 'Connections'.

Device	Description	Connections
test-ad	test-ad for rdp	Network Host(192.168.254.100)
utm4000	utm4000 for http	Network Host(192.168.254.254)
digipower	DigiPower for https	RPC(digipower)
cvs	cvs for ssh	Network Host(192.168.253.1)
Google_Name	Description of Google	Network Host(www.google.com)

- Select **Serial Network** or **Power** for a view of the specific connections. The user can then take a range of actions using these serial, network or power connections by selecting the **Action** icon or the related Manage menu item. (For example, selecting the *Manager Power* icon [or **Manage: Power** from the menu] would enable the user to power Off/On/Cycle any power outlet on any PDU the user has been given access privileges to [refer to *Chapter 8* for details]).



13.2 Port and Host Logs

Administrators and *Users* can view logs of data transfers to connected devices.

- Select **Manage: Port Logs** and the serial Port # to be displayed.
- To display Host logs, select **Manage: Host Logs** and the Host to be displayed.

13.3 Serial Port Terminal Connection

There are two methods available for accessing the *console server* command line and devices attached to the *console server* serial ports, directly from a web browser:

- The Web Terminal service uses AJAX to enable the web browser to connect to the console server using HTTP or HTTPS, as a terminal - without the need for additional client installation on the user's PC
- The SDT Connector service launches a pre-installed SDT Connector client on the user's PC to establish secure SSH access, then uses pre-installed client software on the client PC to connect to the console server

Web browser access is available to users who are a member of the admin or users groups.

13.3.1 Web Terminal

The AJAX based Web Terminal service may be used to access the console server command line or attached serial devices.

Note: Any communication using the Web Terminal service using HTTP is unencrypted and not secure. The Web Terminal connects to the command line or serial device using the same protocol that is being used to browse to the Management Console, i.e. if you are browsing using an https:// URL (this is the default), the Web Terminal connects using HTTPS.

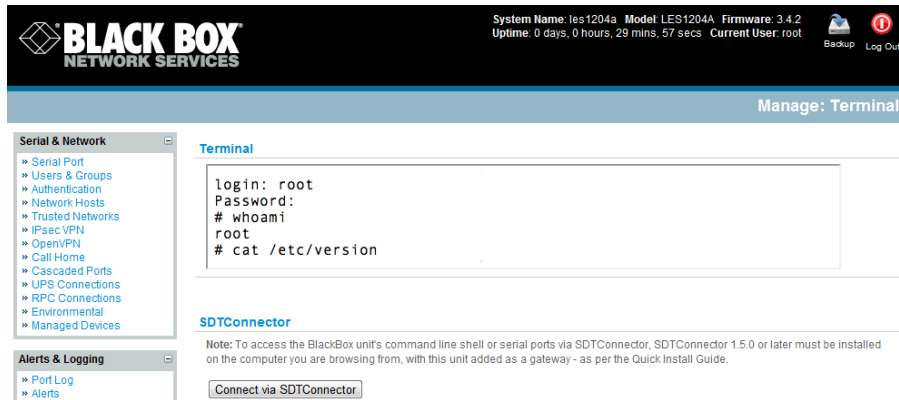
13.3.1.1 Web Terminal to Command Line

To enable the Web Terminal service for the console server

- Select **System: Firewall**
- Check **Enable Web Terminal** and click **Apply**

Administrators can now communicate directly with the *console server* command line from their browser:

- Select **Manage: Terminal** to display the Web Terminal from which you can log in to the *console server* command line



13.3.1.2 Web Terminal to Serial Device

To enable the Web Terminal service for each serial port you want to access:

- Select **Serial & Network: Serial Port** and click **Edit**. Ensure the serial port is in *Console Server Mode*
- Check **Web Terminal** and click **Apply**

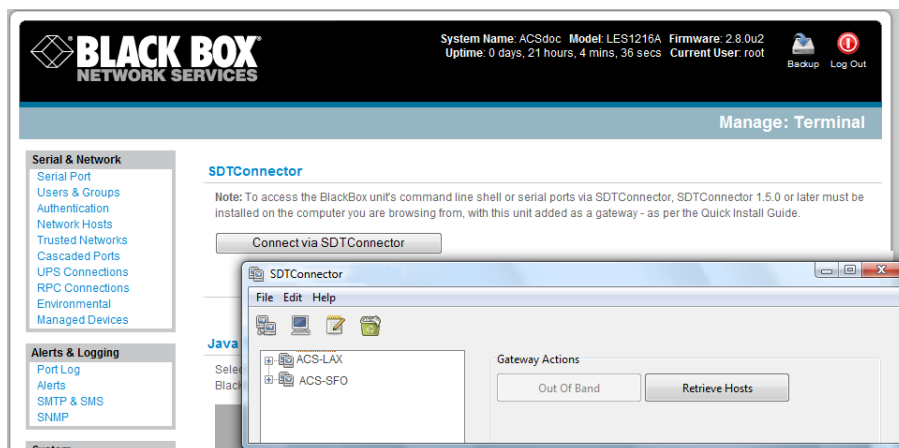
Administrator and *Users* can communicate directly with serial port attached devices from their browser:

- Select the **Serial** tab on the **Manage: Devices** menu
- Under the *Action* column, click the **Web Terminal** icon to display the Web Terminal, connected directly to the attached serial device

13.3.2 SDT Connector access

Administrator and *Users* can communicate directly with the *console server* command line and with devices attached to the *console server* serial ports using SDT Connector and their local tenet client, or using a Web terminal and their browser

- Select **Manage: Terminal**
- Click **Connect to SDT Connector**. This will activate the SDT Connector client on the computer you are browsing and load your local telnet client to connect to the command line or serial port using SSH



Note You must install SDT Connector on the computer you are browsing from and add and the *console server* as a gateway as detailed in Chapter 6.

13.4 Power Management

Administrators and Users can access and manage the connected power devices.

- Select **Manage: Power**

Introduction

For those who prefer to configure their *console server* at the Linux command line level (rather than use a browser and the Management Console), this chapter describes how to use command line access and the *config* tool to manage the *console server* and configure the ports, etc.

This *config* documentation in this chapter walks through command line configuration to deliver the functions provided using the Management Console GUI.

For advanced and custom configurations and for details using other tools and commands, refer to the next chapter.

When displaying a command, the convention used in the rest of this chapter is to use single quotes (') for user-defined values (for example, descriptions and names). Element values without single quotes must be typed exactly as shown.

After the initial section on accessing the *config* command, the menu items in this document follow the same structure as the menu items in the web GUI.

14.1 Accessing *config* from the command line

The *console server* runs a standard Linux kernel and embeds a suite of open source applications. If you do not want to use a browser and the Management Console tools, you can configure the *console server* and manage connected devices from the command line using standard Linux and Busybox commands and applications such as *ifconfig*, *gettyd*, *stty*, *powerman*, *nut* etc. Without care, these configurations may not withstand a *power-cycle-reset* or *reconfigure*.

Black Box provides a number of custom command line utilities and scripts to make it simple to configure the *console server* and make sure the changes are stored in the *console server's* flash memory, etc.

In particular, the **config** utility allows you to manipulate the system configuration from the command line. With *config*, you can activate a new configuration by running the relevant configurator, which performs the action needed to make the configuration changes live.

To access *config* from the command line:

- Power on the *console server* and connect the “terminal” device:
 - If you are connecting using the serial line, plug a serial cable between the *console server* local DB9 console port and terminal device. Configure the serial connection of the terminal device you are using to 115200 bps, 8 data bits, no parity, and one stop bit.

- If you are connecting over the LAN, then you will need to interconnect the Ethernet ports and direct your terminal emulator program to the IP address of the *console server* (192.168.0.1 by default).
- Log on to the *console server* by pressing “return” a few times. The *console server* will request a username and password. Enter the username *root* and the password *default*. You should now see the command line prompt which is a hash (#).



This chapter is not intended to teach you Linux. We assume you already have a certain level of understanding before you execute Linux kernel level commands.

The *config* tool

Syntax

```
config [ -ahv ] [ -d id ] [ -g id ] [ -p path ] [ -r configurator ] [ -s id=value ] [ -P id ]
```

Description

The *config* tool is designed to perform multiple actions from one command if needed, so options can be chained together.

The *config* tool allows you to manipulate and query the system configuration from the command line. Using *config*, you can activate the new configuration by running the relevant *configurator* that performs the action needed to make the configuration changes live.

The custom user configuration is saved in the */etc/config/config.xml* file. This file is transparently accessed and edited when configuring the device using the Management Console browser GUI. Only the user “*root*” can configure from the shell.

By default, the *config* elements are separated by a '.' character. The root of the *config* tree is called *<config>*. To address a specific element place a '.' between each node/branch e.g. to access and display the description of *user1* type:

```
# config -g config.users.user1.description
```

The root node of the *config* tree is *<config>*. To display the entire *config* tree, type:

```
# config -g config
```

To display the help text for the *config* command, type:

```
# config -h
```

The *config* application resides in the */bin* directory. The environmental variable called *PATH* contains a route to the */bin* directory. This allows a user to simply type *config* at the command prompt instead of the full path */bin/config*.

Options

- | | |
|---------------------|---|
| -a --run-all | Run all registered configurators. This performs every configuration synchronization action pushing all changes to the live system |
| -h --help | Display a brief usage message |

-v --verbose	Log extra debug information.
-d --del=id	Remove the given configuration element specified by a '.' separated identifier.
-g --get=id	Display the value of a configuration element.
-p --path=file	Specify an alternate configuration file to use. The default file is located at <i>/etc/config/config.xml</i> .
-r --run=configurator	Run the specified registered configurator. Registered configurators are listed below.
-s --set=id=value	Change the value of configuration element specified by a '.' separated identifier.
-e --export=file	Save active configuration to file.
-i --import=file	Load configuration from file.
-t --test-import=file	Pretend to load configuration from file.
-S --separator=char	The pattern to separate fields with, default is '.'
-P --password=id	Prompt user for a value. Hash the value, then save it in id.

The registered configurators are:

<i>alerts</i>	<i>ipconfig</i>
<i>auth</i>	<i>nagios</i>
<i>cascade</i>	<i>power</i>
<i>console</i>	<i>serialconfig</i>
<i>dhcp</i>	<i>services</i>
<i>dialin</i>	<i>slave</i>
<i>eventlog</i>	<i>systemsettings</i>
<i>hosts</i>	<i>time</i>
<i>ipaccess</i>	<i>ups</i>
	<i>users</i>

There are three ways to delete a config element value. The simplest way is use the *delete-node* script detailed later in Chapter 15. You can also assign the config element to "", or delete the entire config node using *-d*:

```
# /bin/config -d 'element name'
```

All passwords are saved in plaintext *except* the user passwords and the system passwords, which are encrypted.

Note: The `config` command does not verify whether the nodes edited/added by the user are valid. This means that any node may be added to the tree. If a user runs the following command:

```
# /bin/config -s config.fruit.apple=sweet
```

The configurator will not complain, but this command is useless. When the configurators are run (to turn the `config.xml` file into live config) they will simply ignore this `<fruit>` node. *Administrators* must make sure of the spelling when typing config commands. Incorrect spelling for a node will not be flagged.

Most configurations made to the XML file will be immediately active. To make sure that *all* configuration changes are active, especially when editing user passwords, run all the configurators:

```
# /bin/config -a
```

For information on backing up and restoring the configuration file, refer to *Chapter 15, Advanced Configuration*.

14.2 Serial Port configuration

The first set of configurations you need to make to any serial port are the RS-232 common settings. For example, setup serial port 5 to use the following properties:

<i>Baud Rate</i>	<i>9600</i>
<i>Parity</i>	<i>None</i>
<i>Data Bits</i>	<i>8</i>
<i>Stop Bits</i>	<i>1</i>
<i>label</i>	<i>Myport</i>
<i>log level</i>	<i>0</i>
<i>protocol</i>	<i>RS232</i>
<i>flow control</i>	<i>None</i>

To do this, use the following commands:

```
# config -s config.ports.port5.speed=9600
# config -s config.ports.port5.parity=None
# config -s config.ports.port5.charsize=8
# config -s config.ports.port5.stop=1
# config -s config.ports.port5.label=myport
# config -s config.ports.port5.loglevel=0
# config -s config.ports.port5.protocol=RS232
# config -s config.ports.port5.flowcontrol=None
```

The following command will synchronize the live system with the new configuration:

```
# config -r serialconfig
```

Note: Supported serial port baud-rates are '50', '75', '110', '134', '150', '200', '300', '600', '1200', '1800', '2400', '4800', '9600', '19200', '38400', '57600', '115200', and '230400'.

Supported parity values are 'None', 'Odd', 'Even', 'Mark' and 'Space'.

Supported data-bits values are '8', '7', '6' and '5'.

Supported stop-bits values are '1', '1.5' and '2'.

Supported flow-control values are 'Hardware', 'Software' and 'None'.

Additionally, before any port can function properly, you need to set the port mode. Set any port to run in one of the five possible modes (refer *Chapter 4* for details): [*Console server mode* | *Device mode* | *SDT mode* | *Terminal server mode* | *Serial bridge mode*]. All these modes are mutually exclusive.

Console server mode

The command to set the port in *portmanager* mode:

```
# config -s config.ports.port5.mode=portmanager
```

To set the following optional config elements for this mode:

```
Data accumulation period      100 ms
Escape character               % (default is ~)
log level                      2 (default is 0)
Shell power command menu      Enabled
RFC2217 access                Enabled
Limit port to 1 connection    Enabled
SSH access                    Enabled
TCP access                    Enabled
telnet access                 Disabled
Unauthorized telnet access    Disabled
# config -s config.ports.port5.delay=100
# config -s config.ports.port5.escapechar=%
# config -s config.ports.port5.loglevel=2
# config -s config.ports.port5.powermenu=on
# config -s config.ports.port5.rfc2217=on
# config -s config.ports.port5.singleconn=on
# config -s config.ports.port5.ssh=on
# config -s config.ports.port5.tcp=on
# config -d config.ports.port5.telnet
# config -d config.ports.port5.unauthtel
```

Device Mode

For a device mode port, set the port type to *ups*, *rpc*, or *enviro*:

```
# config -s config.ports.port5.device.type=[ups | rpc | enviro]
```

For port 5 as a UPS port:

```
# config -s config.ports.port5.mode=reserved
```

For port 5 as an RPC port:

```
# config -s config.ports.port5.mode=powerman
```

For port 5 as an Environmental port:

```
# config -s config.ports.port5.mode=reserved
```

SDT mode

To enable access over SSH to a host connected to serial port 5:

```
# config -s config.ports.port5.mode=sdt
# config -s config.ports.port5.sdt.ssh=on
```

To configure a username and password when accessing this port with Username = *user1* and Password = *secret*:

```
# config -s config.ports.port#.sdt.username=user1
# config -s config.ports.port#.sdt.password=secret
```

Terminal server mode

Enable a TTY login for a local terminal attached to serial port 5:

```
# config -s config.ports.port5.mode=terminal
# config -s config.ports.port5.terminal=[vt220 | vt102 | vt100 | linux | ansi]
```

The default terminal is vt220.

Serial bridge mode

Create a network connection to a remote serial port via RFC-2217 on port 5:

```
# config -s config.ports.port5.mode=bridge
```

Optional configurations for the network address of RFC-2217 server of 192.168.3.3 and TCP port used by the RFC-2217 service = 2500:

```
# config -s config.ports.port5.bridge.address=192.168.3.3
# config -s config.ports.port5.bridge.port=2500
```

To enable RFC-2217 access: `# config -s config.ports.port5.bridge.rfc2217=on`

To redirect the serial bridge over an SSH tunnel to the server: `# config -s config.ports.port5.bridge.ssh.enabled=on`

Syslog settings

Additionally, the global system log settings can be set for any specific port, in any mode:

```
# config -s config.ports.port#.syslog.facility='facility'
```

'facility' can be:

- Default
- local 0-7
- auth
- authpriv
- cron
- daemon
- ftp
- kern
- lpr
- mail
- news
- user
- uucp

```
# config -s config.ports.port#.syslog.priority='priority'
```

'priority' can be:

- Default
- warning
- notice
- Info
- error
- emergency
- debug
- critical
- alert

14.3 Adding and Removing Users

First, determine the total number of existing Users (if you have no existing Users you can assume this is 0):

```
# config -g config.users.total
```

This command should display `config.users.total 1`. Note that if you see `config.users.total` this means you have 0 Users configured.

Your new User will be the existing total plus 1. If the previous command gave you 0, then you start with user number 1. If you already have 1 user your new user will be number 2, etc.

To add a user (with Username=John, Password=secret and Description =mySecondUser) issue the commands:

```
# config -s config.users.total=2 (assuming we already have 1 user configured)
# config -s config.users.user2.username=John
# config -s config.users.user2.description=mySecondUser
# config -P config.users.user2.password
```

NOTE: The -P parameter will prompt the user for a password, and encrypt it. You can encrypt the value of any config element using the -P parameter, but only encrypted user passwords and system passwords are supported. If any other element value were to be encrypted, the value will become inaccessible and will have to be reset.

To add this user to specific groups (admin/users):

```
# config -s config.users.user2.groups.group1='groupname'
# config -s config.users.user2.groups.group2='groupname2'
etc...
```

To give this user access to a specific port:

```
# config -s config.users.user2.port1=on
# config -s config.users.user2.port2=on
# config -s config.users.user2.port5=on
etc...
```

To remove port access:

```
# config -s config.users.user2.port1="" (the value is left blank)
or simply:
# config -d config.users.user2.port1
```

The port number can be anything from 1 to 48, depending on the available ports on the specific *console server*.

For example, assume we have an RPC device connected to port 1 on the *console server* and the RPC is configured. To give this user access to RPC outlet number 3 on the RPC device, run the 2 commands below:

```
# config -s config.ports.port1.power.outlet3.users.user2=John
# config -s config.ports.port1.power.outlet3.users.total=2 (total number of users that have access to this outlet)
```

If more users are given access to this power outlet, then increment the '`config.ports.port1.power.outlet3.users.total`' element accordingly.

To give this user access to network host 5 (assuming the host is configured):

```
# config -s config.sdt.hosts.host5.users.user1=John
# config -s config.sdt.hosts.host5.users.total=1 (total number of users having access to host)
```

To give another user called “Peter” access to the same host:

```
# config -s config.sdt.hosts.host5.users.user2=Peter
# config -s config.sdt.hosts.host5.users.total=2 (total number of users having access to host)
```

To edit any of the user element values, use the same approach as when adding user elements, that is, use the “-s” parameter. If any of the config elements do not exist, they will automatically be created.

To delete the user called John, use the delete-node script:

```
# ./delete-node config.users.user2
```

The following command will synchronize the live system with the new configuration:

```
# config -r users
```

14.4 Adding and removing user Groups

The *console server* is configured with a few default user groups (even though only two of these groups are visible in the Management Console GUI). To find out how many groups are already present:

```
# config -g config.groups.total
```

Assume this value is six. Make sure you number any new groups you create from seven and up.

To add a custom group to the configuration with Group name=Group7, Group description=MyGroup and Port access= 1,5 you’d issue the commands:

```
# config -s config.groups.group7.name=Group7
# config -s config.groups.group7.description=MyGroup
# config -s config.groups.total=7
# config -s config.groups.group7.port1=on
# config -s config.groups.group7.port5=on
```

Assume we have an RPC device connected to port 1 on the console manager, and the RPC is configured. To give this group access to RPC outlet number 3 on the RPC device, run the two commands below:

```
# config -s config.ports.port1.power.outlet3.groups.group1=Group7
# config -s config.ports.port1.power.outlet3.groups.total=1 (total number of groups that have access to this outlet)
```

If more groups are given access to this power outlet, then increment the 'config.ports.port1.power.outlet3.groups.total' element accordingly.

To give this group access to network host 5:

```
# config -s config.sdt.hosts.host5.groups.group1=Group7
# config -s config.sdt.hosts.host5.groups.total=1 (total number of groups having access to host)
```

To give another group called 'Group8' access to the same host:

```
# config -s config.sdt.hosts.host5.groups.group2=Group8
# config -s config.sdt.hosts.host5.groups.total=2 (total number of users having access to host)
```

To delete the group called Group7, use the following command:

```
# rmuser Group7
```


Attention: The *rmuser* script is a generic script to remove any config element from *config.xml* correctly. However, any dependencies or references to this group will not be affected. Only the group details are deleted. The *Administrator* is responsible for going through *config.xml* and removing group dependencies and references manually, specifically if the group had access to a host or RPC device.

The following command will synchronize the live system with the new configuration:

```
# config -a
```

14.5 Authentication

To change the type of authentication for the *console server*:

```
# config -s config.auth.type='authtype'
```

'authtype' can be:

```
Local
LocalTACACS
TACACS
TACACSLocal
TACACSDownLocal
LocalRADIUS
RADIUS
RADIUSLocal
RADIUSDownLocal
LocalLDAP
LDAP
LDAPLocal
LDAPDownLocal
```

To configure TACACS authentication:

```
# config -s config.auth.tacacs.auth_server='comma separated list' (list of remote authentication
and authorization servers.)
# config -s config.auth.tacacs.acct_server='comma separated list' (list of remote accounting
servers. If unset, Authentication and Authorization Server Address will be used.)
# config -s config.auth.tacacs.password='password'
```

To configure RADIUS authentication:

```
# config -s config.auth.radius.auth_server='comma separated list' (list of remote authentication
and authorization servers.)
# config -s config.auth.radius.acct_server='comma separated list' (list of remote accounting
servers. If unset, Authentication and Authorization Server Address will be used.)
# config -s config.auth.radius.password='password'
```

To configure LDAP authentication:

```
# config -s config.auth.ldap.server='comma separated list' (list of remote servers.)
# config -s config.auth.ldap.basedn='name' (The distinguished name of the search base. For
example: dc=my-company,dc=com)
# config -s config.auth.ldap.binddn='name' (The distinguished name to bind to the server with.
The default is to bind anonymously.)
# config -s config.auth.radius.password='password'
```

The following command will synchronize the live system with the new configuration:

```
# config -r auth
```

14.6 Network Hosts

To determine the total number of currently configured hosts:

```
# config -g config.sdt.hosts.total
```

Assume this value is equal to 3. If you add another host, make sure you increment the total number of hosts from 3 to 4:

```
# config -s config.sdt.hosts.total=4
```

If the output is *config.sdt.hosts.total* then assume 0 hosts are configured.

Add power device host

To add a UPS/RPC network host with the following details:

IP address/ DNS name	192.168.2.5
Host name	remoteUPS
Description	UPSroom3
Type	UPS
Allowed services	ssh port 22 and https port 443
Log level for services	0

Issue the commands below:

```
# config -s config.sdt.hosts.host4.address=192.168.2.5
# config -s config.sdt.hosts.host4.name=remoteUPS
# config -s config.sdt.hosts.host4.description=UPSroom3
# config -s config.sdt.hosts.host4.device.type=ups
# config -s config.sdt.hosts.host4.tcports.tcport1=22
# config -s config.sdt.hosts.host4.tcports.tcport1.loglevel=0
# config -s config.sdt.hosts.host4.udports.udport2=443
# config -s config.sdt.hosts.host4.udports.udport2.loglevel=0
```

The *loglevel* can have a value of 0 or 1.

The default services that you should configure are: 22/tcp (*ssh*), 23/tcp (*telnet*), 80/tcp (*http*), 443/tcp (*https*), 1494/tcp (*ica*), 3389/tcp (*rdp*), 5900/tcp (*vnc*)

Add other network host

To add any other type of network host with the following details:

IP address/ DNS name	192.168.3.10
Host name	OfficePC
Description	MyPC
Allowed services	ssh port 22,https port 443
log level for services	1

Issue the commands below. If the Host is not a PDU or UPS power device or a server with IPMI power control, then leave the device type blank:

```
# config -s config.sdt.hosts.host4.address=192.168.3.10
# config -s config.sdt.hosts.host4.description=MyPC
# config -s config.sdt.hosts.host4.name=OfficePC
# config -s config.sdt.hosts.host4.device.type="" (leave this value blank)
# config -s config.sdt.hosts.host4.tcports.tcport1=22
# config -s config.sdt.hosts.host4.tcports.tcport1.loglevel=1
# config -s config.sdt.hosts.host4.udports.udport2=443
# config -s config.sdt.hosts.host4.udports.udport2.loglevel=1
```

If you want to add the new host as a managed device, make sure you use the current total number of managed devices + 1, for the new device number.

To get the current number of managed devices:

```
# config -g config.devices.total
```

Assuming we already have one managed device, our new device will be device 2. Issue the following commands:

```
# config -s config.devices.device2.connections.connection1.name=192.168.3.10
# config -s config.devices.device2.connections.connection1.type=Host
# config -s config.devices.device2.name=OfficePC
# config -s config.devices.device2.description=MyPC
# config -s config.devices.total=2
```

The following command will synchronize the live system with the new configuration:

```
# config -hosts
```

14.7 Trusted Networks

You can further restrict remote access to serial ports based on the source IP address. To configure this via the command line, you need to do the following:

Determine the total number of existing trusted network rules. If you have no existing rules, you can assume this is 0.

```
# config -g config.portaccess.total
```

This command should display *config.portaccess.total 1*

Note that if you see *config.portaccess.total* this means you have 0 rules configured.

Your new rule will be the existing total plus 1. So if the previous command gave you 0, then you start with rule number 1. If you already have 1 rule your new rule will be number 2, etc.

If you want to restrict access to serial port 5 to computers from a single class C network (192.168.5.0 for example), you need to issue the following commands (assuming you have a previous rule in place).

Add a trusted network:

```
# config -s config.portaccess.rule2.address=192.168.5.0
# config -s "config.portaccess.rule2.description=foo bar"
# config -s config.portaccess.rule2.netmask=255.255.255.0
# config -s config.portaccess.rule2.port5=on
# config -s config.portaccess.total=2
```

The following command will synchronize the live system with the new configuration:

```
# config -r serialconfig
```

14.8 Cascaded Ports

To add a new slave device with the following settings:

IP address/DNS name	192.168.0.153
Description	Console in office 42
Label	les1116-5
Number of ports	16

The following commands must be issued:

```
# config -s config.cascade.slaves.slave1.address=192.168.0.153
# config -s "config.cascade.slaves.slave1.description=CM in office 42"
# config -s config.cascade.slaves.slave1.label=les1116-5
# config -s config.cascade.slaves.slave1.ports=16
```

The total number of slaves must also be incremented. If this is the first slave you're adding, type:

```
# config -s config.cascade.slaves.total=1
```

Increment this value when adding more slaves.

NOTE: If a slave is added using the CLI, then the master SSH public key will need to be manually copied to every slave device before cascaded ports will work (refer *Chapter 4*).

The following command will synchronize the live system with the new configuration:

```
# config -r cascade
```

14.9 UPS Connections

Managed UPSes

Before adding a managed UPS, make sure that at least 1 port has been configured to run in 'device mode', and that the device is set to 'ups'.

To add a managed UPS with the following values:

Connected via	Port 1
UPS name	My UPS
Description	UPS in room 5
Username to connect to UPS	User2
Password to connect to UPS	secret
shutdown order	2 (0 shuts down first)
Driver	genericups
Driver option - option	option
Driver option - argument	argument
Logging	Enabled
Log interval	2 minutes
Run script when power is critical	Enabled

```
# config -s config.ups.monitors.monitor1.port=/dev/port01
```

If the port number is higher than 9, eg port 13, enter:

```
# config -s config.ups.monitors.monitor1.port=/dev/port13
```

```
# config -s "config.ups.monitors.monitor1.name=My UPS"
# config -s "config.ups.monitors.monitor1.description=UPS in room 5"
# config -s config.ups.monitors.monitor1.username=User2
# config -s config.ups.monitors.monitor1.password=secret
# config -s config.ups.monitors.monitor1.sdorder=2
# config -s config.ups.monitors.monitor1.driver=genericups
# config -s config.ups.monitors.monitor1.options.option1.opt=option
# config -s config.ups.monitors.monitor1.options.option1.arg=argument
# config -s config.ups.monitors.monitor1.options.total=1
# config -s config.ups.monitors.monitor1.log.enabled=on
# config -s config.ups.monitors.monitor1.log.interval=2
# config -s config.ups.monitors.monitor1.script.enabled=on
```

Make sure to increment the total monitors:

```
# config -s config.ups.monitors.total=1
```

The five commands below will add the UPS to Managed devices. Assuming there are already two managed devices configured:

```
# config -s "config.devices.device3.connections.connection1.name=My UPS"
# config -s "config.devices.device3.connections.connection1.type=UPS Unit"
# config -s "config.devices.device3.name=My UPS"
# config -s "config.devices.device3.description=UPS in toom 5"
# config -s config.devices.total=3
```

To delete this managed UPS:

```
# config -d config.ups.monitors.monitor1
```

Decrement *monitors.total* when deleting a managed UPS.

Remote UPSes

To add a remote UPS with the following details (assuming this is our first remote UPS):

UPS name	oldUPS
Description	UPS in room 2
Address	192.168.50.50
Log status	Disabled
Log rate	240 seconds
Run shutdown script	Enabled

```
# config -s config.ups.remotes.remote1.name=oldUPS
# config -s "config.ups.remotes.remote1.description=UPS in room 2"
# config -s config.ups.remotes.remote1.address=192.168.50.50
# config -d config.ups.remotes.remote1.log.enabled
# config -s config.ups.remotes.remote1.log.interval=240
# config -s config.ups.remotes.remote1.script.enabled=on
# config -s config.ups.remotes.total=1
```

The following command will synchronize the live system with the new configuration:

```
# config -a
```

14.10 RPC Connections

You can add an RPC connection from the command line. We do not recommend that you do this because of dependency issues.

However FYI before adding an RPC the Management Console GUI code makes sure that at least one port has been configured to run in 'device mode', and that the device is set to 'rpc'.

To add an RPC with the following values:

RPC type	APC 7900
Connected via	Port 2
UPS name	MyRPC
Description	RPC in room 5
Login name for device	rpclogin
Login password for device	secret
SNMP community	v1 or v2c

Logging	Enabled
Log interval	600 second
Number of power outlets	4 (depends on the type/model of the RPC)

```
# config -s config.ports.port2.power.type=APC 7900
# config -s config.ports.port2.power.name=MyRPC
# config -s "config.ports.port2.power.description=RPC in room 5"
# config -s config.ports.port2.power.username=rpclogin
# config -s config.ports.port2.power.password=secret
# config -s config.ports.port2.power.snmp.community=v1
# config -s config.ports.port2.power.log.enabled=on
# config -s config.ports.port2.power.log.interval=600
# config -s config.ports.port2.power.outlets=4
```

The following five commands are used by the Management Console to add the RPC to “Managed Devices”:

```
# config -s config.devices.device3.connections.connection1.name=myRPC
# config -s "config.devices.device3.connections.connection1.type=RPC Unit"
# config -s config.devices.device3.name=myRPC
# config -s "config.devices.device3.description=RPC in room 5"
# config -s config.devices.total=3
```

The following command will synchronize the live system with the new configuration:

```
# config -a
```

14.11 Environmental

To configure an environmental monitor with the following details:

Monitor name	Envi4
Monitor Description	Monitor in room 5
Temperature offset	2
Humidity offset	5
Enable alarm 1 ?	yes
Alarm 1 label	door alarm
Enable alarm 2 ?	yes
Alarm 2 label	window alarm
Logging enabled ?	yes
Log interval	120 seconds

```
# config -s config.ports.port3.enviro.name=Envi4
# config -s "config.ports.port3.enviro.description=Monitor in room 5"
# config -s config.ports.port3.enviro.offsets.temp=2
# config -s config.ports.port3.enviro.offsets.humid=5
# config -s config.ports.port3.enviro.alarms.alarm1.alarmstate=on
# config -s config.ports.port3.enviro.alarms.alarm1.label=door alarm
# config -s config.ports.port3.enviro.alarms.alarm2.alarmstate=on
# config -s config.ports.port3.enviro.alarms.alarm2.label=window alarm
# config -s config.ports.port3.enviro.alarms.total=2
# config -s config.ports.port3.enviro.log.enabled=on
# config -s config.ports.port3.enviro.log.interval=120
```

Assign alarms.total=2 even if they are off.

The following 5 commands will add the environmental monitor to “Managed devices”:

To get the total number of managed devices:

```
# config -g config.devices.total
```

Make sure you use the total + 1 for the new device below:

```
# config -s config.devices.device5.connections.connection1.name=Envi4
# config -s "config.devices.device5.connections.connection1.type=EMD Unit"
# config -s config.devices.device5.name=Envi4
# config -s "config.devices.device5.description=Monitor in room 5"
# config -s config.devices.total=5
```

The following command will synchronize the live system with the new configuration:

```
# config -a
```

14.12 Managed Devices

To add a managed device: (also see UPS, RPC connections and Environmental)

```
# config -s "config.devices.device8.name=my device"
# config -s "config.devices.device8.description=The eighth device"
# config -s "config.devices.device8.connections.connection1.name=my device"
# config -s config.devices.device8.connections.connection1.type=[serial | Host | UPS | RPC]
# config -s config.devices.total=8 (decrement this value when deleting a managed device)
```

To delete the above managed device:

```
# config -d config.devices.device8
```

The following command will synchronize the live system with the new configuration:

```
# config -a
```

14.13 Port Log

To configure serial/network port logging:

```
# config -s config.eventlog.server.address='remote server ip address'
# config -s config.eventlog.server.logfacility='facility'
```

'facility' can be:

```
Daemon
Local 0-7
Authentication
Kernel
User
Syslog
Mail
News
UUCP
```

```
# config -s config.eventlog.server.logpriority='priority'
```

'priority' can be:

```
Info
Alert
Critical
Debug
Emergency
```

Error
Notice
Warning

Assume the remote log server needs a username 'name1' and password 'secret':

```
# config -s config.eventlog.server.username=name1  
# config -s config.eventlog.server.password=secret
```

To set the remote path as '/Black Box/logs' to save logged data:

```
# config -s config.eventlog.server.path=/Black Box/logs  
# config -s config.eventlog.server.type=[none | syslog | nfs | cifs | usb]
```

If the server type is set to usb, none of the other values need to be set. The mount point for storing on a remote USB device is `/var/run/portmanager/logdir`

The following command will synchronize the live system with the new configuration:

```
# config -a
```

14.14 Alerts

You can add an email, SNMP or NAGIOS alert by following the steps below.

The general settings for all alerts

Assume this is our second alert, and we want to send alert emails to `john@Black Box.com` and sms's to `peter@Black Box.com`:

```
# config -s config.alerts.alert2.description=MySecondAlert  
# config -s config.alerts.alert2.email=john@Black Box.com  
# config -s config.alerts.alert2.email2=peter@Black Box.com
```

To use NAGIOS to notify of this alert

```
# config -s config.alerts.alert2.nasca.enabled=on
```

To use SNMP to notify of this alert

```
# config -s config.alerts.alert2.snmp.enabled=on
```

Increment the total alerts:

```
# config -s config.alerts.total=2
```

Below are the specific settings depending on the type of alert required:

Connection Alert

To trigger an alert when a user connects to serial port 5 or network host 3:

```
# config -s config.alerts.alert2.host3='host name'  
# config -s config.alerts.alert2.port5=on  
# config -s config.alerts.alert2.sensor=temp  
# config -s config.alerts.alert2.signal=DSR  
# config -s config.alerts.alert2.type=login
```

Signal Alert

To trigger an alert when a signal changes state on port 1:

```
# config -s config.alerts.alert2.port1=on  
# config -s config.alerts.alert2.sensor=temp
```



```
# config -s config.alerts.alert2.signal=[ DSR | DCD | CTS ]
# config -s config.alerts.alert2.type=signal
```

Pattern Match Alert

To trigger an alert if the regular expression `.*0.0% id` is found in serial port 10's character stream.

```
# config -s "config.alerts.alert2.pattern=.*0.0% id"
# config -s config.alerts.alert2.port10=on
# config -s config.alerts.alert2.sensor=temp
# config -s config.alerts.alert2.signal=DSR
# config -s config.alerts.alert2.type=pattern
```

UPS Power Status Alert

To trigger an alert when `myUPS` (on localhost) or `thatUPS` (on remote host `192.168.0.50`) power status changes between on line, on battery and low battery.

```
# config -s config.alerts.alert2.sensor=temp
# config -s config.alerts.alert2.signal=DSR
# config -s config.alerts.alert2.type=ups
# config -s config.alerts.alert2.ups1=myUPS@localhost
# config -s config.alerts.alert2.ups2=thatUPS@192.168.0.50
```

Environmental and Power Sensor Alert

```
# config -s config.alerts.alert2.enviro.high.critical='critical value'
# config -s config.alerts.alert2.enviro.high.warning='warning value'
# config -s config.alerts.alert2.enviro.hysteresis='value'
# config -s config.alerts.alert2.enviro.low.critical='critical value'
# config -s config.alerts.alert2.enviro.low.warning='warning value'
# config -s config.alerts.alert2.enviro1='Enviro sensor name'
# config -s config.alerts.alert2.outlet#='RPCname'.outlet#
'alert2.outlet#' increments sequentially with each added outlet. The second 'outlet#' refers to the specific RPC power outlets.
# config -s config.alerts.alert2.rpc#='RPC name'
# config -s config.alerts.alert2.sensor=[ temp | humid | load | charge]
# config -s config.alerts.alert2.signal=DSR
# config -s config.alerts.alert2.type=enviro
# config -s config.alerts.alert2.ups1='UPSname@hostname'
```

Example1: To configure a temperature sensor alert for a sensor called 'SensorInRoom42':

```
# config -s config.alerts.alert2.sensor=temp
# config -s config.alerts.alert2.enviro.high.critical=60
# config -s config.alerts.alert2.enviro.high.warning=50
# config -s config.alerts.alert2.enviro.hysteresis=2
# config -s config.alerts.alert2.enviro.low.critical=5
# config -s config.alerts.alert2.enviro.low.warning=10
# config -s config.alerts.alert2.enviro1=SensorInRoom42
# config -s config.alerts.alert2.signal=DSR
# config -s config.alerts.alert2.type=enviro
```

Example2: To configure a load sensor alert for outlets 2 and 4 for an RPC called 'RPCInRoom20':

```
# config -s config.alerts.alert2.outlet1='RPCname'.outlet2
# config -s config.alerts.alert2.outlet2='RPCname'.outlet4
```

```
# config -s config.alerts.alert2.enviro.high.critical=300
# config -s config.alerts.alert2.enviro.high.warning=280
# config -s config.alerts.alert2.enviro.hysteresis=20
# config -s config.alerts.alert2.enviro.low.critical=50
# config -s config.alerts.alert2.enviro.low.warning=70
# config -s config.alerts.alert2.rpc1=RPCInRoom20
# config -s config.alerts.alert2.sensor=load
# config -s config.alerts.alert2.signal=DSR
# config -s config.alerts.alert2.type=enviro
```

Alarm Sensor Alert

To set an alert for 'doorAlarm' and 'windowAlarm' that are two alarms connected to an environmental sensor called 'SensorInRoom3'. Both alarms are disabled on Mondays from 8:15 am to 2:30 pm:

```
# config -s config.alerts.alert2.alarm1=SensorInRoom3.alarm1 (doorAlarm)
# config -s config.alerts.alert2.alarm1=SensorInRoom3.alarm2 (windowAlarm)
# config -s config.alerts.alert2.alarmrange.mon.from.hour=8
# config -s config.alerts.alert2.alarmrange.mon.from.min=15
# config -s config.alerts.alert2.alarmrange.mon.until.hour=14
# config -s config.alerts.alert2.alarmrange.mon.until.min=30
# config -s config.alerts.alert2.description='description'
# config -s config.alerts.alert2.sensor=temp
# config -s config.alerts.alert2.signal=DSR
# config -s config.alerts.alert2.type=alarm
```

To enable an alarm for the entire day:

```
# config -s config.alerts.alert2.alarmrange.mon.from.hour=0
# config -s config.alerts.alert2.alarmrange.mon.from.min=0
# config -s config.alerts.alert2.alarmrange.mon.until.hour=0
# config -s config.alerts.alert2.alarmrange.mon.until.min=0
```

The following command will synchronize the live system with the new configuration:

```
# config -r alerts
```

14.15 SMTP & SMS

To set-up an SMTP mail or SMS server with the following details:

Outgoing server address	mail.Black Box.com
Secure connection type	SSL
Sender	John@Black Box.com
Server username	john
Server password	secret
Subject line	SMTP alerts

```
# config -s config.system.smtp.server=mail.Black Box.com
# config -s config.system.smtp.encryption=SSL (can also be TLS or None )
# config -s config.system.smtp.sender=John@Black Box.com
# config -s config.system.smtp.username=john
# config -s config.system.smtp.password=secret
# config -s config.system.smtp.subject=SMTP alerts
```

To set-up an SMTP SMS server with the same details as above:

```
# config -s config.system.smtp.server2=mail.Black Box.com
```

```
# config -s config.system.smtp.encryption2=SSL (can also be TLS or None )
# config -s config.system.smtp.sender2=John@Black Box.com
# config -s config.system.smtp.username2=john
# config -s config.system.smtp.password2=secret
# config -s config.system.smtp.subject2=SMTP alerts
```

The following command will synchronize the live system with the new configuration:

```
# config -a
```

14.16 SNMP

To set-up the SNMP agent on the device:

```
# config -s config.system.snmp.protocol=[ UDP | TCP ]
# config -s config.system.snmp.trapport='port number' (default is 162)
# config -s config.system.snmp.address='NMS IP network address'
# config -s config.system.snmp.community='community name' (v1 and v2c only)
# config -s config.system.snmp.engineid='ID' (v3 only)
# config -s config.system.snmp.username='username' (v3 only)
# config -s config.system.snmp.password='password' (v3 only)
# config -s config.system.snmp.version=[ 1 | 2c | 3 ]
```

The following command will synchronize the live system with the new configuration:

```
# config -a
```

14.17 Administration

To change the administration settings to:

System Name	og.mydomain.com
System Password (root account)	secret
Description	Device in office 2

```
# config -s config.system.name=og.mydomain.com
# config -P config.system.password (will prompt user for a password)
# config -s "config.system.location=Device in office 2"
```

NOTE: The -P parameter will prompt the user for a password, and encrypt it. You can encrypt the value of any config element using the -P parameter, but only encrypted user passwords and system passwords are supported. If any other element value were to be encrypted, the value will become inaccessible and will have to be reset.

The following command will synchronize the live system with the new configuration:

```
# config -a
```

14.18 IP settings

To configure the primary network interface with static settings:

IP address	192.168.0.23
Netmask	255.255.255.0
Default gateway	192.168.0.1
DNS server 1	192.168.0.1
DNS server 2	192.168.0.2

```
# config -s config.interfaces.wan.address=192.168.0.23
# config -s config.interfaces.wan.netmask=255.255.255.0
# config -s config.interfaces.wan.gateway=192.168.0.1
# config -s config.interfaces.wan.dns1=192.168.0.1
# config -s config.interfaces.wan.dns2=192.168.0.2
# config -s config.interfaces.wan.mode=static
# config -s config.interfaces.wan.media=[ Auto | 100baseTx-FD | 100baseTx-HD | 10baseT-HD ]
10baseT-FD
```

To enable bridging between all interfaces:

```
# config -s config.system.bridge.enabled=on
```

To enable IPv6 for all interfaces

```
# config -s config.system.ipv6.enabled=on
```

To configure the management LAN interface, use the same commands as above but replace:

```
config.interfaces.wan, with config.interfaces.lan
```

Note: Not all devices have a management LAN interface.

To configure a failover device in case of an outage:

```
# config -s config.interfaces.wan.failover.address1='ip address'
# config -s config.interfaces.wan.failover.address2='ip address'
# config -s config.interfaces.wan.failover.interface=[ eth1 | console | modem ]
```

The network interfaces can also be configured automatically:

```
# config -s config.interfaces.wan.mode=dhcp
# config -s config.interfaces.lan.mode=dhcp
```

The following command will synchronize the live system with the new configuration:

```
# /bin/config --run=ipconfig
```

The following command will synchronize the live system with the new configuration:

```
# config -r ipconfig
```

14.19 Date & Time Settings

To enable NTP using a server at pool.ntp.org, issue the following commands:

```
# config -s config.ntp.enabled=on
# config -s config.ntp.server=pool.ntp.org
```

Alternatively, you can manually change the clock settings:

To change running system time:

```
# date 092216452005.05      Format is MMDDhhmm[[CC]YY][.ss]
```

Then the following command will save this new system time to the hardware clock:

```
# /bin/hwclock -systohc
```

Alternatively, to change the hardware clock:

```
# /bin/hwclock --set --date=092216452005.05      Format is MMDDhhmm[[CC]YY][.ss]
```

Then the following command will save this new hardware clock time as the system time:

```
# /bin/hwclock -hctosys
```

To change the timezone:

```
# config -s config.system.timezone=US/Eastern
```

The following command will synchronize the live system with the new configuration:

```
# config -r time
```

14.20 Dial-in settings

To enable dial-in access on the DB9 serial port from the command line with the following attributes:

Local IP Address	172.24.1.1
Remote IP Address	172.24.1.2
Authentication Type:	MSCHAPv2
Serial Port Baud Rate:	115200
Serial Port Flow Control:	Hardware
Custom Modem Initialization:	ATQ0V1H0
Callback phone	0800223665
User to dial as	user1
Password for user	secret

Run the following commands:

```
# config -s config.console.ppp.localip=172.24.1.1
# config -s config.console.ppp.remoteip=172.24.1.2
# config -s config.console.ppp.auth=MSCHAPv2
# config -s config.console.speed=115200
# config -s config.console.flow=Hardware
# config -s config.console.initstring=ATQ0V1H0
# config -s config.console.ppp.enabled=on
# config -s config.console.ppp.callback.enabled=on
# config -s config.console.ppp.callback.phone1=0800223665
# config -s config.console.ppp.username=user1
# config -s config.console.ppp.password=secret
```

To make the dialed connection the default route:

```
# config -s config.console.ppp.defaultroute=on
```

Please note that supported authentication types are 'None', 'PAP', 'CHAP' and 'MSCHAPv2'. Supported serial port baud-rates are '9600', '19200', '38400', '57600', '115200', and '230400'. Supported parity values are 'None', 'Odd', 'Even', 'Mark' and 'Space'. Supported data-bits values are '8', '7', '6' and '5'. Supported stop-bits values are '1', '1.5' and '2'. Supported flow-control values are 'Hardware', 'Software' and 'None'.

If you do not want to use out-of-band dial-in access, note that the procedure for enabling start-up messages on the console port is covered in Chapter 15—Accessing the Console Port.

The following command will synchronize the live system with the new configuration:

```
# config -a
```

14.21 DHCP server

To enable the DHCP server on the console management LAN, with settings:

Default lease time	200000 seconds
Maximum lease time	300000 seconds

```

DNS server1          192.168.2.3
DNS server2          192.168.2.4
Domain name          company.com
Default gateway      192.168.0.1
IP pool 1 start address 192.168.0.20
IP pool 1 end address 192.168.0.100
Reserved IP address  192.168.0.50
MAC to reserve IP for 00:1e:67:82:72:d9
Name to identify this host John-PC

```

Issue the commands:

```

# config -s config.interfaces.lan.dhcpd.enabled=on
# config -s config.interfaces.lan.dhcpd.defaultlease=200000
# config -s config.interfaces.lan.dhcpd.maxlease=300000
# config -s config.interfaces.lan.dhcpd.dns1=192.168.2.3
# config -s config.interfaces.lan.dhcpd.dns2=192.168.2.4
# config -s config.interfaces.lan.dhcpd.domain=company.com
# config -s config.interfaces.lan.dhcpd.gateway=192.168.0.1
# config -s config.interfaces.lan.dhcpd.pools.pool1.start=192.168.0.20
# config -s config.interfaces.lan.dhcpd.pools.pool1.end=192.168.0.100
# config -s config.interfaces.lan.dhcpd.pools.total=1
# config -s config.interfaces.lan.dhcpd.staticips.staticip1.ip=192.168.0.50
# config -s config.interfaces.lan.dhcpd.staticips.staticip1.mac=00:1e:67:82:72:d9
# config -s config.interfaces.lan.dhcpd.staticips.staticip1.host=John-PC
# config -s config.interfaces.lan.dhcpd.staticips.total=1

```

The following command will synchronize the live system with the new configuration:

```
# config -a
```

14.22 Services

You can manually enable or disable network servers from the command line. For example, if you wanted to guarantee the following server configuration:

HTTP Server	Enabled
HTTPS Server	Disabled
Telnet Server	Disabled
SSH Server	Enabled
SNMP Server	Disabled
Ping Replies (Respond to ICMP echo requests)	Disabled
TFTP server	Enabled

```

# config -s config.services.http.enabled=on
# config -d config.services.https.enabled
# config -d config.services.telnet.enabled
# config -s config.services.ssh.enabled=on
# config -d config.services.snmp.enabled
# config -d config.services.pingreply.enabled
# config -s config.services.tftp.enabled=on

```

To set secondary port ranges for any service

```

# config -s config.services.telnet.portbase='port base number'   Default: 2000
# config -s config.services.ssh.portbase='port base number'     Default: 3000
# config -s config.services.tcp.portbase='port base number'     Default: 4000

```

```
# config -s config.services.rfc2217.portbase='port base number' Default: 5000
# config -s config.services.unauthntel.portbase='port base number' Default: 6000
```

The following command will synchronize the live system with the new configuration:

```
# config -a
```

14.23 NAGIOS

To configure NAGIOS with the following settings:

NAGIOS host name	console at R3 (Name of this system)
NAGIOS host address	192.168.0.1 (IP to find this device at)
NAGIOS server address	192.168.0.10 (upstream NAGIOS server)
Enable SDT for NAGIOS ext.	Enabled
SDT gateway address	192.168.0.1 (defaults to host address)
Prefer NRPE over NSCA	Disabled (defaults to Disabled)

```
# config -s config.system.nagios.enabled=on
# config -s config.system.nagios.name=les1116
# config -s config.system.nagios.address=192.168.0.1
# config -s config.system.nagios.server.address=192.168.0.10
# config -s config.system.nagios.sdt.disabled=on (diabls SDT for nagios extensions)
# config -s config.system.nagios.sdt.address=192.168.0.1
# config -s config.system.nagios.nrpe.prefer=""
```

To configure NRPE with following settings:

NRPE port	5600 (port to listen on for nrpe. Defaults to 5666)
NRPE user	user1 (User to run as. Defaults to nrpe)
NRPE group	group1 (Group to run as. Defaults to nobody)
Allow command arguments	Enabled

```
# config -s config.system.nagios.nrpe.enabled=on
# config -s config.system.nagios.nrpe.port=5600
# config -s config.system.nagios.nrpe.user=user1
# config -s config.system.nagios.nrpe.group=group1
# config -s config.system.nagios.nrpe.cmdargs=on
```

To configure NSCA with the following settings:

NSCA encryption	BLOWFISH (can be: [None XOR DES TRIPLEDES CAST-256 BLOWFISH TWOFISH RIJNDAEL-256 SERPENT GOST])
NSCA password	secret
NSCA check-in interval	5 minutes
NSCA port	5650 (defaults to 5667)
user to run as	User1 (defaults to nsca)
group to run as	Group1 (defaults to nobody)

```
# config -s config.system.nagios.nsca.enabled=on
# config -s config.system.nagios.nsca.encryption=BLOWFISH
# config -s config.system.nagios.nsca.secret=secret
# config -s config.system.nagios.nsca.interval=2
# config -s config.system.nagios.nsca.port=5650
# config -s config.system.nagios.nsca.user=User1
# config -s config.system.nagios.nsca.group=Group1
```

Then synchronize the live system with the new configuration using `# config -a`

Introduction

Black Box *console servers* run the embedded Linux operating system. So *Administrator* class users can configure the *console server* and monitor and manage attached serial console and host devices from the command line using Linux commands and the *config* utility as described in *Chapter 14*.

The Linux kernel in the *console server* also supports GNU *bash* shell script enabling the *Administrator* to run custom scripts. This chapter presents a number of useful scripts and scripting tools including:

- ***delete-node*** which is a general script for deleting users, groups, hosts, UPSes etc.
- ***ping-detect*** which will run specified commands when a specific host stops responding to ping requests.

This chapter then details how to perform advanced and custom management tasks using Black Box commands, Linux commands, and the open source tools embedded in the *console server*:

- ***portmanager*** serial port management
- raw data access to the ports and modems
- *iptables* modifications and updating IP filtering rules
- modifying SNMP with *net-snmpd*
- public key authenticated SSH communications
- SSL, configuring HTTPS and issuing certificates
- using ***power*** for *NUT* and *PowerMan* power device management
- using *IPMItools*
- CDK custom development kit

15.1 Custom Scripting

The *console server* supports GNU *bash* shell commands (refer to *Appendix A*) enabling the *Administrator* to run custom scripts.

15.1.1 Custom script to run when booting

The */etc/config/rc.local* script runs whenever the system boots. By default, this script file is empty. You can add any commands to this file if you want them to run at boot time (for example, if you wanted to display *hello world*!)

```
#!/bin/sh
echo "Hello World!"
```

If this script has been copied from a Windows machine, you may need to run the following command on the script before *bash* can run it successfully:


```
# dos2unix /etc/config/rc.local
```

Another scenario would be to call another custom script from the `/etc/config/rc.local` file, making sure that your custom script will run whenever the system is booted.

15.1.2 Running custom scripts when alerts are triggered

Whenever an alert gets triggered, specific scripts get called. These scripts all reside in `/etc/scripts/`. Below is a list of the default scripts that get run for each applicable alert:

- For a connection alert (when a user connects or disconnects from a port or network host): `/etc/scripts/portmanager-user-alert` (for port connections) or `/etc/scripts/sdt-user-alert` (for host connections)
- For a signal alert (when a signal on a port changes state): `/etc/scripts/portmanager-signal-alert`
- For a pattern match alert (when a specific regular expression is found in the serial ports character stream): `/etc/scripts/portmanager-pattern-alert`
- For a UPS status alert (when the UPS power status changes between on line, on battery, and low battery): `/etc/scripts/ups-status-alert`
- For a environmental, power and alarm sensor alerts (temperature, humidity, power load, and battery charge alerts): `/etc/scripts/environmental-alert`
- For an interface failover alert: `/etc/scripts/interface-failover-alert`

All of these scripts do a check to see whether you have created a custom script to run instead. The code that does this check is shown below (an extract from the file `/etc/scripts/portmanager-pattern-alert`):

```
# If there's a user-configured script, run it instead
scripts[0]="/etc/config/scripts/pattern-alert.${ALERT_PORTNAME}"
scripts[1]="/etc/config/scripts/portmanager-pattern-alert"
for (( i=0 ; i < ${#scripts[@]} ; i++ )) ; do
    if [ -f "${scripts[$i]}" ] ; then
        exec /bin/sh "${scripts[$i]}"
    fi
done
```

This code shows that there are two alternative scripts that can be run instead of the default one. This code first checks whether a file `"/etc/config/scripts/pattern-alert.${ALERT_PORTNAME}"` exists. The variable `${ALERT_PORTNAME}` must be replaced with "port01" or "port13" or whichever port the alert should run for. If this file cannot be found, the script checks whether the file `"/etc/config/scripts/portmanager-pattern-alert"` exists. If either of these files exists, the script calls the `exec` command on the first file that it finds and runs that custom file/script instead.

As an example, you can copy the `/etc/scripts/portmanager-pattern-alert` script file to `/etc/config/scripts/portmanager-pattern-alert`:

```
# cd /
# mkdir /etc/config/scripts (if the directory does not already exist)
# cp /etc/scripts/portmanager-pattern-alert /etc/config/scripts/portmanager-pattern-alert
```

The next step will be to edit the new script file. First, open the file `/etc/config/scripts/portmanager-pattern-alert` using `vi` (or any other editor), and remove the lines that check for a custom script (the code from above). This will prevent the new custom script from repeatedly calling itself. After these lines have been removed, edit the file, or add any additional scripting to the file.

15.1.3 Example script - Power Cycling on Pattern Match

For example, we have an RPC (PDU) connected to port 1 on a *console server* and also have some telecommunications device connected to port 2 (which is powered by the RPC outlet 3). Now assume the telecom device transmits a character stream "EMERGENCY" out on its serial console port every time that it encounters some specific error, and the only way to fix this error is to power cycle the telecom device.

The first step is to setup a pattern-match alert on port 2 to check for the pattern "EMERGENCY".

Next we need to create a custom script to deal with this alert:

```
# cd /  
# mkdir /etc/config/scripts (if the directory does not already exist)  
# cp /etc/scripts/portmanager-pattern-alert /etc/config/scripts/portmanager-pattern-alert
```

Note: Make sure to remove the *if* statement (which checks for a custom script) from the new script, in order to prevent an infinite loop.

The *pmpower* utility is used to send power commands to RPC device in order to power cycle our telecom device:

```
# pmpower -l port01 -o 3 cycle (The RPC is on serial port 1. The telecom device is powered by  
RPC outlet 3)
```

We can now append this command to our custom script. This will guarantee that our telecom device will be power cycled every time the console reads the "EMERGENCY" character stream on port 2.

15.1.4 Example script - Multiple email notifications on each alert

If you want to send more than one email when an alert triggers, you have to create a replacement script using the method described above and add the appropriate lines to your new script.

Currently, there is a script */etc/scripts/alert-email* that runs from within all the alert scripts (for example, *portmanager-user-alert* or *environmental-alert*). The alert-email script sends the email. The line that invokes the email script is as follows:

```
/bin/sh /etc/scripts/alert-email $suffix &
```

If you want to send another email to a single address or the same email to many recipients, edit the custom script appropriately. You can follow the examples in any of the seven alert scripts listed above. In particular, consider the *portmanager-user-alert* script. If you need to send the same alert email to more than one email address, find the lines in the script responsible for invoking the alert-email script, then add the following lines below the existing lines:

```
export TOADDR="emailaddress@domain.com"  
/bin/sh /etc/scripts/alert-email $suffix &
```

These two lines assign a new email address to TOADDR and invoke the alert-email script in the background.

15.1.5 Deleting Configuration Values from the CLI

The *delete-node* script is provided to help with deleting nodes from the command line. The "*delete-node*" script takes one argument, the node name you want to delete (for example, "*config.users.user1*" or "*config.sdt.hosts.host1*").

delete-node is a general script for deleting any node you desire (users, groups, hosts, UPSes, etc.) from the command line. The script deletes the specified node and shuffles the remainder of the node values.

For example, if we have five users configured and we use the script to delete user 3, then user 4 will become user 3, and user 5 will become user 4.

This creates an obvious complication because this script does NOT check for any other dependencies that the node being deleted may have. You are responsible for making sure that any references and dependencies connected to the deleted node are removed or corrected in the config.xml file.

The script treats all nodes the same. The syntax to run the script is `# ./delete-node {node name}`. To remove user 3:

```
# ./delete-node config.users.user3
```

The *delete-node* script

```
#!/bin/bash
#User must provide the node to be removed. e.g. "config.users.user1"
# Usage: delete-node {full node path}

if [ $# != 1 ]
then
    echo "Wrong number of arguments"
    echo "Usage: delnode {full '.' delimited node path}"
    exit 2
fi

# test for spaces
TEMP=`echo "$1" | sed 's/.* */N/'`
if [ "$TEMP" = "N" ]
then
    echo "Wrong input format"
    echo "Usage: delnode {full '.' delimited node path}"
    exit 2
fi

# testing if node exists
TEMP=`config -g config | grep "$1"`
if [ -z "$TEMP" ]
then
    echo "Node $1 not found"
    exit 0
fi

# LASTFIELD is the last field in the node path e.g. "user1"
# ROOTNODE is the upper level of the node e.g. "config.users"
# NUMBER is the integer value extracted from LASTFIELD e.g. "1"
# TOTALNODE is the node name for the total e.g. "config.users.total"
# TOTAL is the value of the total number of items before deleting e.g. "3"
# NEWTOTAL is the modified total i.e. TOTAL-1
# CHECKTOTAL checks if TOTAL is the actual total items in .xml

LASTFIELD=${1##*.}
ROOTNODE=${1%.*}
```

```

NUMBER=`echo $LASTFIELD | sed 's/^[a-zA-Z]*//g`
TOTALNODE=`echo ${1%.*} | sed 's/\(.*\)/\1.total/'`
TOTAL=`config -g $TOTALNODE | sed 's/.*/'`
NEWTOTAL=$(( $TOTAL - 1 ])

# Make backup copy of config file
cp /etc/config/config.xml /etc/config/config.bak
echo "backup of /etc/config/config.xml saved in /etc/config/config.bak"

if [ -z $NUMBER ] # test whether a singular node is being \
#deleted e.g. config.sdt.hosts
then

    echo "deleting $1"
    config -d "$1"

    echo Done
    exit 0

elif [ $NUMBER = $TOTAL ] # Test if only one item exists
then
    echo "only one item exists"
    # Deleting node
    echo "Deleting $1"
    config -d "$1"

    # Modifying item total.
    config -s "$TOTALNODE=0"

    echo Done
    exit 0

elif [ $NUMBER -lt $TOTAL ] # more than one item exists
then

    # Modify the users list so user numbers are sequential
    # by shifting the users into the gap one at a time...

    echo "Deleting $1"

    LASTFIELDTEXT=`echo $LASTFIELD | sed 's/[0-9]//g`
    CHECKTOTAL=`config -g $ROOTNODE.$LASTFIELDTEXT$TOTAL`

    if [ -z "$CHECKTOTAL" ]
    then
        echo "WARNING: "$TOTALNODE" greater than number of items"
    fi

    COUNTER=1
    while [ $COUNTER !==$((TOTAL-NUMBER+1)) ]
    do

```

```

    config -g $ROOTNODE.$LASTFIELDTEXT${(NUMBER+COUNTER)} \
    | while read LINE
    do
        config -s \
        "`echo "$LINE" | sed -e "s/$LASTFIELDTEXT${(NUMBER+ \
        COUNTER)}/$LASTFIELDTEXT${(NUMBER+COUNTER-1)}/" \
        -e 's/ /=/'`"

    done

    let COUNTER++
done

# deleting last user
config -d $ROOTNODE.$LASTFIELDTEXT$TOTAL

# Modifying item total.
config -s "$TOTALNODE=$NEWTOTAL"

echo Done
exit 0
else
    echo "error: item being deleted has an index greater than total items. Increase the total count
variable."
    exit 0
fi

```

15.1.6 Power Cycle any device when a ping request fails

The *ping-detect* script is designed to run specified commands when a monitored host stops responding to ping requests.

The first parameter taken by the *ping-detect* script is the hostname/IP address of the device to ping. Any other parameters are then regarded as a command to run whenever the ping to the host fails. *ping-detect* can run any number of commands.

Below is an example using *ping-detect* to power cycle an RPC (PDU) outlet whenever a specific host fails to respond to a ping request. The *ping-detect* runs from */etc/config/rc.local* to make sure that the monitoring starts whenever the system boots.

Suppose we have a serially controlled RPC connected to port01 on a *console server* and have a router powered by outlet 3 on the RPC (and the router has an internal IP address of 192.168.22.2). The following instructions will show you how to continuously ping the router. When the router fails to respond to a series of pings, the *console server* will send a command to RPC outlet 3 to power cycle the router, and write the current date/time to a file:

- Copy the *ping-detect* script to */etc/config/scripts/* on the *console server*
- Open */etc/config/rc.local* using *vi*
- Add the following line to *rc.local*:

```

/etc/config/scripts/ping-detect 192.168.22.2 /bin/bash -c "pmpower -l port01 -o 3 cycle && date" >
/tmp/output.log &

```

The above command will cause the *ping-detect* script to continuously ping the host at 192.168.22.2 which is the router. If the router crashes, it will no longer respond to ping requests. If this happens, the two commands *pmpower* and *date* will run. The output from these commands is sent to the file */tmp/output.log* so that we have a record. The *ping-detect* is also run in the background using the "&".

Remember the *rc.local* script only runs by default when the system boots. You can manually run the *rc.local* script or the *ping-detect* script if desired.

The *ping-detect* script

The above is just one example of using the *ping-detect* script. The idea of the script is to run any number of commands when a specific host stops responding to ping requests. Here are details of the *ping-detect* script itself:

```
#!/bin/sh
# Usage: ping-detect HOST [COMMANDS...]
# This script takes 2 types of arguments: hostname/IPaddress to ping, and the commands to
# run if the ping fails 5 times in a row. This script can only take one host/IPaddress per
# instance. Multiple independent commands can be sent to the script. The commands will be
# run one after the other.
#
# PINGREP is the entire reply from the ping command
# LOSS is the percentage loss from the ping command
# $1 must be the hostname/IPaddress of device to ping
# $2... must be the commands to run when the pings fail.
COUNTER=0
TARGET="$1"
shift
# loop indefinitely:
while true
do
    # ping the device 10 times
    PINGREP=`ping -c 10 -i 1 "$TARGET" `
    #get the packet loss percentage
    LOSS=`echo "$PINGREP" | grep "%" | sed -e 's/. * \([0-9]*\)%.*/\1/'`
    if [ "$LOSS" -eq "100" ]
    then
        COUNTER=`expr $COUNTER + 1 `
    else
        COUNTER=0
        sleep 30s
    fi
    if [ "$COUNTER" -eq 5 ]
    then
        COUNTER=0
        "$@"
        sleep 2s
    fi
done
```

15.1.7 Running custom scripts when a configurator is invoked

A configurator is responsible for reading the values in `/etc/config/config.xml` and making the appropriate changes live. Some changes made by the configurators are part of the Linux configuration itself, such as user passwords or `ipconfig`.

Currently there are nineteen configurators. Each one is responsible for a specific group of config (for example, the "users" configurator makes the user configurations in the `config.xml file` live). To see all the available configurators type the following from a command line prompt:

```
# config
```

When a change is made using the Management Console web GUI, the appropriate configurator automatically runs. This can be a problem if another *Administrator* makes a change using the Management Console. The configurator could possibly overwrite any custom CLI/linux configurations you may have set.

The solution is to create a custom script that runs after each configurator runs. After each configurator runs, it will check whether that appropriate custom script exists. You can then add any commands to the custom script and they will be invoked after the configurator runs.

The custom scripts must be in the correct location:

```
/etc/config/scripts/config-post-
```

To create an alerts custom script:

```
# cd /etc/config/scripts  
# touch config-post-alerts  
# vi config-post-alerts
```

You could use this script to recover a specific backup config or overwrite a config or make copies of config files, etc.

15.1.8 Backing-up the configuration and restoring using a local USB stick

The `/etc/scripts/backup-usb` script is written to save and load custom configuration using a USB flash disk. Before saving configuration locally, you must prepare the USB storage device for use. To do this, disconnect all USB storage devices except for the storage device you want to use.

Usage: `/etc/scripts/backup-usb COMMAND [FILE]`

COMMAND:

```
check-magic -- check volume label  
set-magic -- set volume label  
save [FILE] -- save configuration to USB  
delete [FILE] -- delete a configuration tarball from USB  
list -- list available config backups on USB  
load [FILE] -- load a specific config from USB  
load-default -- load the default configuration  
set-default [FILE] -- set which file becomes the default
```

The first thing to do is to check if the USB disk has a label:

```
# /etc/scripts/backup-usb check-magic
```

If this command returns "Magic volume not found", then run the following command:

```
# /etc/scripts/backup-usb set-magic
```

To save the configuration:

```
# /etc/scripts/backup-usb save config-20May
```

To check if the backup was saved correctly:

```
# /etc/scripts/backup-usb list
```

If this command does not display "** config-20May*" then there was an error saving the configuration.

The `set-default` command takes an input file as an argument and renames it to "default.opg". This default configuration remains stored on the USB disk. The next time you want to load the default config, it will be sourced from the new default.opg file. To set a config file as the default:

```
# /etc/scripts/backup-usb set-default config-20May
```

To load this default:

```
# /etc/scripts/backup-usb load-default
```

To load any other config file:

```
# /etc/scripts/backup-usb load {filename}
```

The `/etc/scripts/backup-usb` script can be executed directly with various `COMMANDS` or called from other custom scripts you may create. We recommend that you do not customize the `/etc/scripts/backup-usb` script itself at all.

15.1.9 Backing-up the configuration off-box

If you do not have a USB port on your *console server*, you can back up the configuration to an off-box file. Before backing up you need to arrange a way to transfer the backup off-box. This could be via an NFS share, a Samba (Windows) share to USB storage, or copied off-box via the network. If backing up directly to off-box storage, make sure it is mounted.

`/tmp` is not a good location for the backup except as a temporary location before transferring it off-box. The `/tmp` directory will not survive a reboot. The `/etc/config` directory is not a good place either, because it will not survive a restore.

Backup and restore should be done by the root user to make sure correct file permissions are set. The `config` command is used to create a backup tarball:

```
config -e <Output File>
```

The tarball will be saved to the indicated location. It will contain the contents of the `/etc/config/` directory in an uncompressed and unencrypted form.

Example nfs storage:

```
# mount -t nfs 192.168.0.2:/backups /mnt # config -e /mnt/les4108.config #  
umount/mnt/
```

Example transfer off-box via scp:

```
# config -e /tmp/les4108.config  
# scp /tmp/les4108.config 192.168.0.2:/backups
```

The `config` command is also used to restore a backup:

```
config -i <Input File>
```


This will extract the contents of the previously created backup to */tmp*, and then synchronize the */etc/config* directory with the copy in */tmp*.

One problem that can crop up here is that there is not enough room in */tmp* to extract files to. The following command will temporarily increase the size of */tmp*:

```
mount -t tmpfs -o remount,size=2048k tmpfs /var
```

If restoring to either a new unit or one that has been factory defaulted, make sure that the process generating SSH keys either stops or completes before restoring configuration. If this is not done, then a mix of old and new keys may be put in place.

SSH uses these keys to avoid man-in-the-middle attacks. Logging in may be disrupted.

15.2 Advanced Portmanager

Black Box's *portmanager* program manages the *console server* serial ports. It routes network connection to serial ports, checks permissions, and monitors and logs all the data flowing to/from the ports.

15.2.1 Portmanager commands

pmshell

The *pmshell* command acts similar to the standard *tip* or *cu* commands, but all serial port access is directed *via* the portmanager.

Example: To connect to port 8 *via* the portmanager:

```
# pmshell -l port08
```

pmshell Commands:

Once connected, the *pmshell* command supports a subset of the '~' escape commands that *tip/cu* support. For SSH you must prefix the escape with an additional '~' command (i.e. use the '~~' escape)

Send Break: Typing the character sequence '~b' will generate a BREAK on the serial port.

History: Typing the character sequence '~h' will generate a history on the serial port.

Quit *pmshell*: Typing the character sequence '~.' will exit from *pmshell*.

Set RTS to 1 run the command: *pmshell --rts=1*

Show all signals: *# pmshell -signals*

```
DSR=1 DTR=1 CTS=1 RTS=1 DCD=0
```

Read a line of text from the serial port: *# pmshell -getline*

pmchat

The *pmchat* command acts similar to the standard *chat* command, but all serial port access is directed *via* the portmanager.

Example: To run a chat script *via* the portmanager:

```
# pmchat -v -f /etc/config/scripts/port08.chat < /dev/port08
```

For more information on using *chat* (and *pmchat*) you should consult the UNIX man pages:

<http://techpubs.sgi.com/library/tpl/cgibin/getdoc.cgi?coll=linux&db=man&fname=/usr/share/catman/man8/chat.8.html>

pmusers

The *pmusers* command is used to query the portmanager for active user sessions.

Example: To detect which users are currently active on which serial ports:

```
# pmusers
```

This command will output nothing if there are no active users currently connected to any ports. Otherwise, it will respond with a sorted list of usernames per active port:

```
Port 1:
    user1
    user2
Port 2:
    user1
Port 8:
    user2
```

The above output indicates that a user named “*user1*” is actively connected to ports 1 and 2, while “*user2*” is connected to both ports 1 and 8.

portmanager daemon

There is normally no need to stop and restart the daemon. To restart the daemon normally, just run the command:

```
# portmanager
```

Supported command line options are:

Force portmanager to run in the foreground: `--nodaemon`

Set the level of debug logging: `--loglevel={debug,info,warn,error,alert}`

Change which configuration file it uses: `-c /etc/config/portmanager.conf`

Signals

Sending a SIGHUP signal to the portmanager will cause it to re-read its configuration file

15.2.2 External Scripts and Alerts

The portmanager can execute external scripts on certain events.

When the portmanager opens a port:

- It attempts to execute `/etc/config/scripts/portXX.init` (where XX is the number of the port, e.g. 08). The script is run with STDIN and STDOUT both connected to the serial port.
- If the script cannot be executed, then portmanager will execute `/etc/config/scripts/portXX.chat` via the chat command on the serial port.

When an alert occurs on a port:

- The portmanager will attempt to execute `/etc/config/scripts/portXX.alert` (where XX is the port number, e.g. 08)
- The script is run with STDIN containing the data which triggered the alert, and STDOUT redirected to `/dev/null`, NOT to the serial port. If you want to communicate with the port, use `pmshell` or `pmchat` from within the script.
- If the script cannot be executed, then the alert will be mailed to the address configured in the system administration section.

When a user connects to any port:

- If a file called `/etc/config/pmshell-start.sh` exists it is run when a user connects to a port. It is provided 2 arguments, the "Port number" and the "Username". Here is a simple example:

```
</etc/config/pmshell-start.sh >
#!/bin/sh
PORT="$1"
USER="$2"
echo "Welcome to port $PORT $USER"
</etc/config/pmshell-start.sh>
```

- The return value from the script controls whether the user is accepted or not, if 0 is returned (or nothing is done on exit as in the above script) the user is permitted, otherwise the user is denied access.
- Here is a more complex script which reads from configuration to display the port label if available and denies access to the root user:

```
</etc/config/pmshell-start.sh>
#!/bin/sh
PORT="$1"
USER="$2"
LABEL=$(config -g config.ports.port$PORT.label | cut -f2- -d ' ')
if [ "$USER" == "root" ]; then
    echo "Permission denied for Super User"
    exit 1
fi
if [ -z "$LABEL" ]; then
    echo "Welcome $USER, you are connected to Port $PORT"
else
    echo "Welcome $USER, you are connected to Port $PORT ($LABEL)"
fi
</etc/config/pmshell-start.sh>
```

15.3 Raw Access to Serial Ports

15.3.1 Access to serial ports

You can use `tip` and `stty` to completely bypass the `portmanager` and have raw access to the serial ports.

When you run `tip` on a `portmanager` controlled port, `portmanager` closes that port, and stops monitoring it until `tip` releases control of it.

With *stty*, the changes made to the port only “stick” until that port is closed and opened again. People probably will not want to use *stty* for more than initial debugging of the serial connection.

If you want to use *stty* to configure the port, you can put *stty* commands in */etc/config/scripts/portXX.init* which gets run whenever portmanager opens the port.

Otherwise, any setup you do with *stty* will get lost when the portmanager opens the port. (The reason that portmanager sets things back to its *config* rather than using whatever is on the port, is so the port is in a known good state, and will work, no matter what things are done to the serial port outside of portmanager.)

15.3.2 Accessing the console/modem port

The console dial-in is handled by *mgetty*, with automatic PPP login extensions. *mgetty* is a smart *getty* replacement, designed to be used with Hayes compatible data and data/fax modems. *mgetty* knows about modem initialization, manual modem answering (your modem doesn’t answer if the machine isn’t ready), UUCP locking (you can use the same device for dial-in and dial-out). *mgetty* provides very extensive logging facilities. All standard *mgetty* options are supported.

Modem initialization strings:

- To override the standard modem initialization string either use the Management Console (refer *Chapter 5*) or the command line config tool (refer to *Dial-In Configuration Chapter 14*).

Enabling Boot Messages on the Console:

- If you are not using a modem on the DB9 console port and instead want to connect to it directly via a Null Modem cable, enable verbose mode, which allows you to see the standard linux start-up messages. Follow these commands:

```
# /bin/config --set=config.console.debug=on # /bin/config --run=console # reboot
```

- If at some point in the future you chose to connect a modem for dial-in out-of-band access, you can reverse the procedure with the following commands.

```
# /bin/config --del=config.console.debug # /bin/config --run=console # reboot
```

15.4 IP- Filtering

The *console server* uses the *iptables* utility to provide a stateful firewall of LAN traffic. By default, rules are automatically inserted to allow access to enabled services, and serial port access *via* enabled protocols. The commands that add these rules are contained in configuration files:

```
/etc/config/ipfilter
```

This is an executable shell script that runs whenever the LAN interface is brought up and whenever modifications are made to the *iptables* configuration as a result of CGI actions or the *config* command line tool.

The basic steps performed are as follows:

- The current *iptables* configuration is erased.
- If a customized IP-Filter script exists it is executed and no other actions are performed.
- Standard policies are inserted that will drop all traffic not explicitly allowed to and through the

system.

- Rules are added which explicitly allow network traffic to access enabled services, for example, TTP, SNMP, etc.
- Rules are added that explicitly allow traffic network traffic access to serial ports over enabled protocols e.g. Telnet, SSH and raw TCP.

If the standard system firewall configuration is not adequate for your needs you can bypass it safely by creating a file at **/etc/config/filter-custom** containing commands to build a specialized firewall. This firewall script will run whenever the LAN interface is brought up (including initially) and will override any automated system firewall settings.

Below is a simple example of a custom script that creates a firewall using the *iptables* command. Only incoming connections from computers on a C-class network 192.168.10.0 will be accepted when this script is installed at */etc/config/filter-custom*. Note that when this script is called, any preexisting chains and rules have been flushed from *iptables*:

```
#!/bin/sh
# Set default policies to drop any incoming or routable traffic
# and blindly accept anything from the 192.168.10.0 network.
iptables --policy FORWARD DROP
iptables --policy INPUT DROP
iptables --policy OUTPUT ACCEPT
# Allow responses to outbound connections back in.
iptables --append INPUT \
    --match state --state ESTABLISHED,RELATED --jump ACCEPT
# Explicitly accept any connections from computers on
# 192.168.10.0/24
iptables --append INPUT --source 192.168.10.0/24 --jump ACCEPT
```

There's good documentation about using the *iptables* command at the Linux *netfilter* website <http://netfilter.org/documentation/index.html>. There are also many high-quality tutorials and HOWTOs available via the *netfilter* website, in particular peruse the tutorials listed on the *netfilter* HOWTO page.

15.5 Modifying SNMP Configuration

15.5.1 */etc/config/snmpd.conf*

The *net-snmpd* is an extensible SNMP agent which responds to SNMP queries for management information from SNMP management software. Upon receiving a request, it processes the request(s), collects the requested information and/or performs the requested operation(s) and returns the information to the sender.

This includes built-in support for a wide range of MIB information modules, and can be extended using dynamically loaded modules, external scripts and commands. *snmpd* when enabled should run with a default configuration. You can customize its behavior via the options in */etc/config/snmpd.conf*. To change standard system information such as system contact, name, and location, edit */etc/config/snmpd.conf* file and locate the following lines:

```
sysdescr          "Black Box"
syscontact       root <root@localhost>(configure /etc/default/snmpd.conf)
```

<i>sysname</i>	<i>Not defined (edit /etc/default/snmpd.conf)</i>
<i>syslocation</i>	<i>Not defined (edit /etc/default/snmpd.conf)</i>

Simply change the values of *sysdescr*, *syscontact*, *sysname* and *syslocation* to the desired settings and restart *snmpd*.

The *snmpd.conf* provides is extremely powerful and too flexible to completely cover here. The configuration file itself is commented extensively and good documentation is available at the *net-snmp* website <http://www.net-snmp.org>, specifically:

Man Page:	http://www.net-snmp.org/docs/man/snmpd.conf.html
FAQ:	http://www.net-snmp.org/docs/FAQ.html
Net-SNMPD Tutorial:	http://www.net-snmp.org/tutorial/tutorial-5/demon/snmpd.html

15.5.2 Adding more than one SNMP server

To add more than one SNMP server for alert traps add the first SNMP server using the Management Console (refer Chapter 7) or the command line *config* tool. Secondary and any further SNMP servers are added manually using *config*.

Log in to the *console server's* command line shell as root or an admin user. Refer back to the Management Console UI or user documentation for descriptions of each field.

To set the Manager Protocol field:
config --set config.system.snmp.protocol2=UDP or
config --set config.system.snmp.protocol2=TCP

To set the Manager Address field:
config --set config.system.snmp.address2=w.x.y.z
.. replacing *w.x.y.z* with the IP address or DNS name.

To set the Manager Trap Port field
config --set config.system.snmp.trapport2=162
.. replacing 162 with the TCP/UDP port number

To set the Version field
config --set config.system.snmp.version2=1 or
config --set config.system.snmp.version2=2c or
config --set config.system.snmp.version2=3

To set the Community field (SNMP version 1 and 2c only)
config --set config.system.snmp.community2=yourcommunityname
.. replacing *yourcommunityname* with the community name

To set the Engine ID field (SNMP version 3 only)
config --set config.system.snmp.engineid2=800000020109840301
.. replacing *800000020109840301* with the engine ID

To set the Username field (SNMP version 3 only)
config --set config.system.snmp.username2=yourusername

.. replacing *yourusername* with the username
config.system.snmp.username2 (3 only)

To set the Engine ID field (SNMP version 3 only)
config --set config.system.snmp.password2=yourpassword
.. replacing *yourpassword* with the password

Once the fields are set, apply the configuration with the following command:
config --run snmp

You can add a third or more SNMP servers by incrementing the "2" in the above commands, e.g.
config.system.snmp.protocol3, *config.system.snmp.address3*, etc.

15.6 Secure Shell (SSH) Public Key Authentication

This section covers how to generate public and private keys in a Linux and Windows environment and configure SSH for public key authentication. The steps to use in a Clustering environment are:

- Generate a new public and private key pair.
- Upload the keys to the Master and to each Slave *console server*.
- Fingerprint each connection to validate.

15.6.1 SSH Overview

Popular TCP/IP applications such as telnet, rlogin, ftp, and others transmit their passwords unencrypted. Doing this across public networks like the Internet can have catastrophic consequences. It leaves the door open for eavesdropping, connection hijacking, and other network-level attacks.

Secure Shell (SSH) is a program to log into another computer over a network, to execute commands in a remote machine, and to move files from one machine to another. It provides strong authentication and secure communications over insecure channels.

OpenSSH, the de facto open source SSH application, encrypts all traffic (including passwords) to effectively eliminate these risks. Additionally, OpenSSH provides a myriad of secure tunneling capabilities, as well as a variety of authentication methods.

OpenSSH is the port of OpenBSD's excellent OpenSSH[0] to Linux and other versions of Unix. OpenSSH is based on the last free version of Tatu Ylonen's sample implementation with all patent-encumbered algorithms removed (to external libraries), all known security bugs fixed, new features reintroduced, and many other clean-ups. <http://www.openssh.com/> The only changes in the Black Box SSH implementation are:

- PAM support
- EGD[1]/PRNGD[2] support and replacements for OpenBSD library functions that are absent from other versions of UNIX
- The config files are now in */etc/config*. e.g.
 - */etc/config/sshd_config* instead of */etc/sshd_config*
 - */etc/config/ssh_config* instead of */etc/ssh_config*
 - */etc/config/users/<username>/ssh/* instead of */home/<username>/ssh/*

15.6.2 Generating Public Keys (Linux)

To generate new SSH key pairs use the Linux `ssh-keygen` command. This will produce an RSA or DSA public/private key pair and you will be prompted for a path to store the two key files, for example, `id_dsa.pub` (the public key) and `id_dsa` (the private key). For example:

```
$ ssh-keygen -t [rsa|dsa]
Generating public/private [rsa|dsa] key pair.
Enter file in which to save the key (/home/user/.ssh/id_[rsa|dsa]):
Enter passphrase (empty for no passphrase):
Enter same passphrase again:
Your identification has been saved in /home/user/.ssh/id_[rsa|dsa].
Your public key has been saved in /home/user/.ssh/id_[rsa|dsa].pub.
The key fingerprint is:
28:aa:29:38:ba:40:f4:11:5e:3f:d4:fa:e5:36:14:d6 user@server
$
```

Create a new directory to store your generated keys. You can also name the files after the device they will be used for. For example:

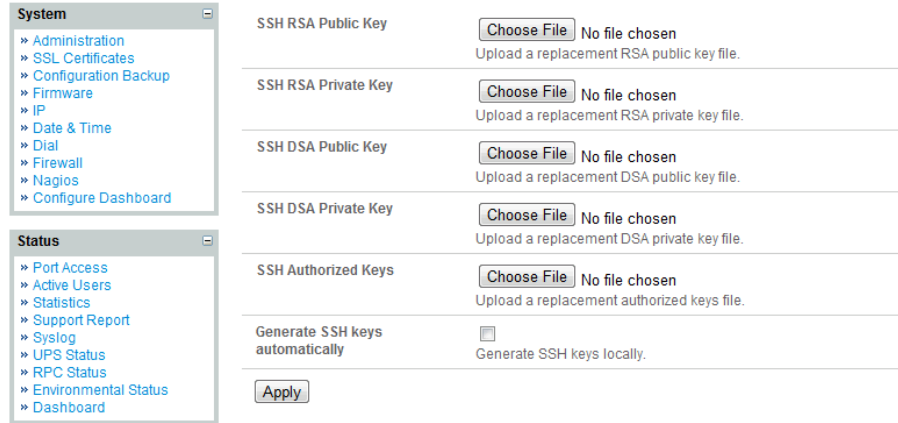
```
$ mkdir keys
$ ssh-keygen -t rsa
Generating public/private rsa key pair.
Enter file in which to save the key (/home/user/.ssh/id_rsa): /home/user/keys/control_room
Enter passphrase (empty for no passphrase):
Enter same passphrase again:
Your identification has been saved in /home/user/keys/control_room
Your public key has been saved in /home/user/keys/control_room.pub.
The key fingerprint is:
28:aa:29:38:ba:40:f4:11:5e:3f:d4:fa:e5:36:14:d6 user@server
$
```

Make sure that there is no password associated with the keys. If there is a password, then the Black Box devices will have no way to supply it as runtime.

Full documentation for the `ssh-keygen` command can be found at <http://www.openbsd.org/cgi-bin/man.cgi?query=ssh-keygen>

15.6.3 Installing the SSH Public/Private Keys (Clustering)

For Black Box *console servers*, the keys can be simply uploaded through the web interface, on the **System: Administration** page. This enables you to upload stored RSA or DSA Public Key pairs to the Master and apply the Authorized key to the slave and is described in Chapter 4. Once complete, you then proceed to Fingerprinting as described below.



15.6.4 Installing SSH Public Key Authentication (Linux)

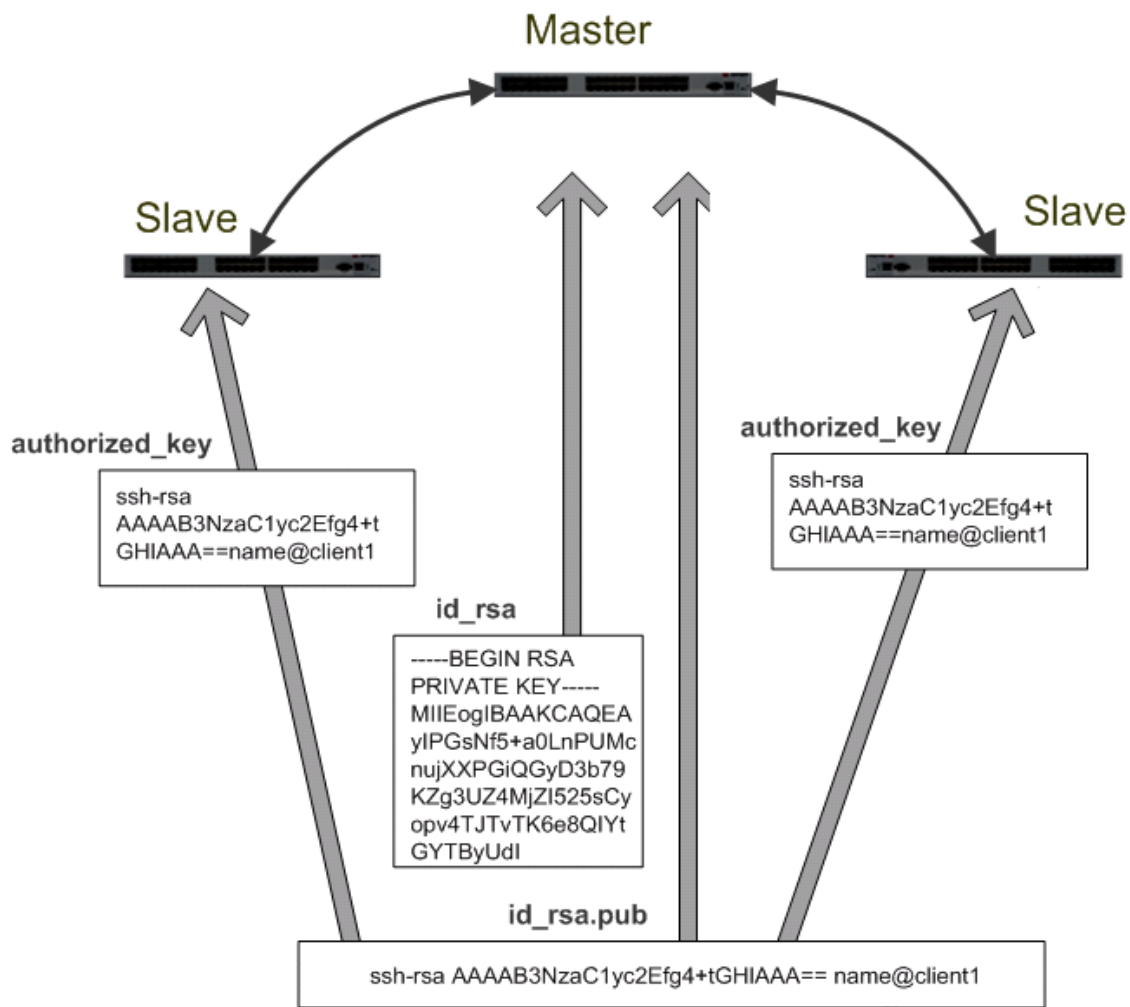
Alternately, the public key can be installed on the unit remotely from the linux host with the *scp* utility as follows.

Assuming the user on the Management Console is called "fred"; the IP address of the *console server* is 192.168.0.1 (default); and the public key is on the *linux/unix* computer in *~/.ssh/id_dsa.pub*. Execute the following command on the *linux/unix* computer:

```
scp ~/.ssh/id_dsa.pub \  
root@192.168.0.1:/etc/config/users/fred/.ssh/authorized_keys
```

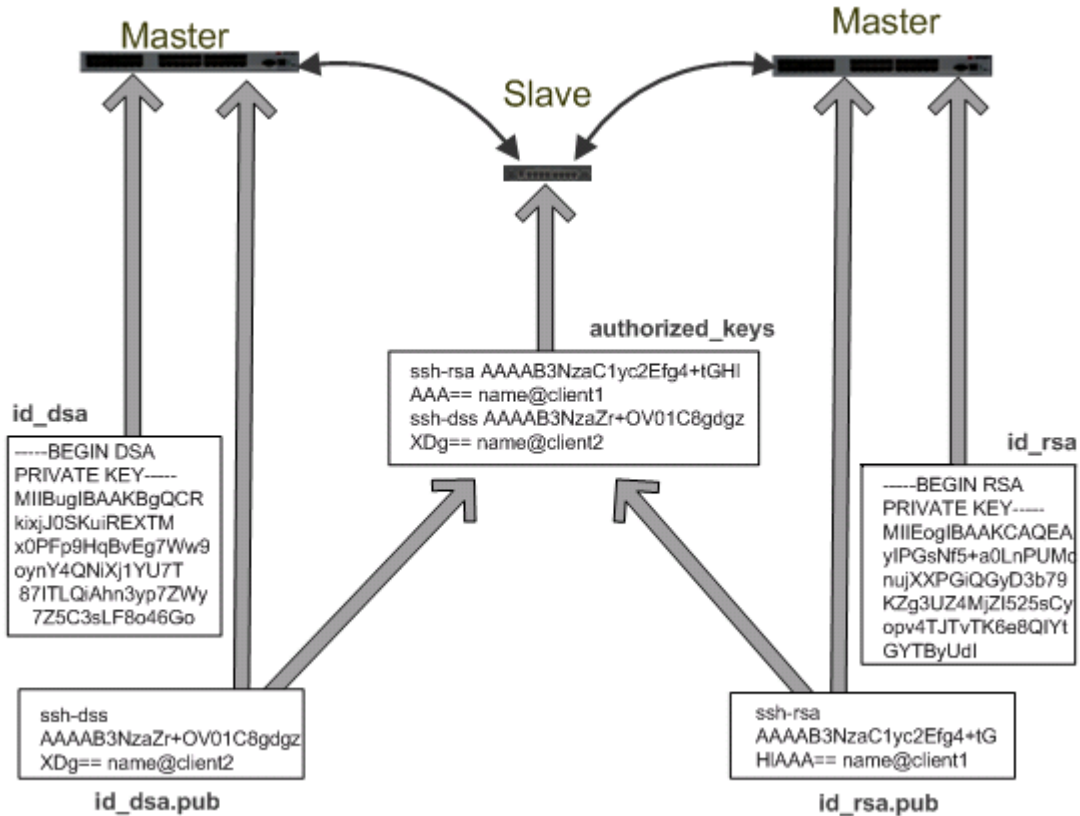
The *authorized_keys* file on the *console server* needs to be owned by "fred", so login to the Management Console as **root** and type:

```
chown fred /etc/config/users/fred/.ssh/authorized_keys
```



If the Black Box device selected to be the server will only have one client device, then the *authorized_keys* file is simply a copy of the public key for that device. If one or more devices will be clients of the server, then the *authorized_keys* file will contain a copy of all of the public keys. RSA and DSA keys may be freely mixed in the *authorized_keys* file. For example, assume we already have one server, called *bridge_server*, and two sets of keys, for the *control_room* and the *plant_entrance*:

```
$ ls /home/user/keys control_room control_room.pub plant_entrance plant_entrance.pub $ cat /home/user/keys/control_room.pub /home/user/keys/plant_entrance.pub > /home/user/keys/authorized_keys_bridge_server
```



More documentation on OpenSSH can be found at:

<http://openssh.org/portable.html>

<http://www.openbsd.org/cgi-bin/man.cgi?query=ssh&sektion=1>

<http://www.openbsd.org/cgi-bin/man.cgi?query=sshd>.

15.6.5 Generating public/private keys for SSH (Windows)

This section describes how to generate and configure SSH keys using Windows.

First create a new user from the Black Box Management (the following example uses a user called "testuser") making sure it is a member of the "users" group.

If you do not already have a public/private key pair you can generate them now using `ssh-keygen`, `PuTTYgen` or a similar tool:

PuTTYgen: <http://www.chiark.greenend.org.uk/~sgtatham/putty/download.html>

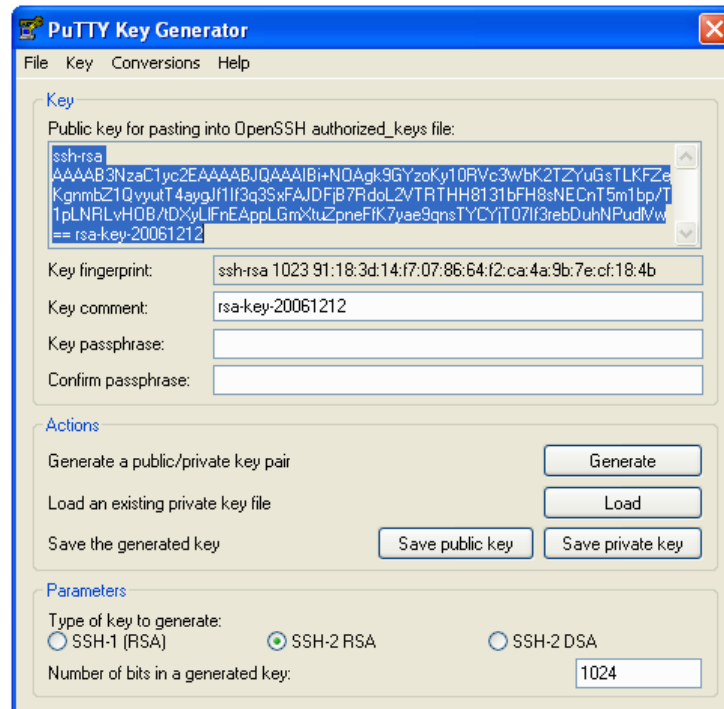
OpenSSH: <http://www.openssh.org/>

OpenSSH (Windows): <http://sshwindows.sourceforge.net/download/>

For example, using PuTTYgen, make sure you have a recent version of the `puttygen.exe` (available from <http://www.chiark.greenend.org.uk/~sgtatham/putty/download.html>) Make sure you have a recent version of WinSCP (available from <http://winscp.net/eng/download.php>)

To generate a SSH key using PuTTY <http://sourceforge.net/docs/F02/#clients>:

- Execute the PUTTYGEN.EXE program.
- Select the desired key type *SSH2 DSA* (you may use RSA or DSA) within the *Parameters* section.
- It is important that you leave the passphrase field blank.
- Click on the *Generate* button.
- Follow the instruction to move the mouse over the blank area of the program in order to create random data used by PUTTYGEN to generate secure keys. Key generation will occur once PUTTYGEN has collected sufficient random data.



- Create a new file " *authorized_keys* " (with notepad) and copy your public key data from the "Public key for pasting into OpenSSH authorized_keys file" section of the PuTTY Key Generator, and paste the key data to the "authorized_keys" file. Make sure there is only one line of text in this file.
- Use WinSCP to copy this "authorized_keys" file into the users home directory: e.g. */etc/config/users/testuser/.ssh/authorized_keys* of the Black Box gateway which will be the SSH server. You will need to make sure this file is in the correct format with the correct permissions with the following commands:


```
# dos2unix \  
/etc/config/users/testuser/.ssh/authorized_keys && chown testuser \  
/etc/config/users/testuser/.ssh/authorized_keys
```
- Using WinSCP copy the attached *sshd_config* over */etc/config/sshd_config* on the server (Makes sure public key authentication is enabled).
- Test the Public Key by logging in as "testuser" Test the Public Key by logging in as "testuser" to the client Black Box device and typing (you should not need to enter anything): # *ssh -o StrictHostKeyChecking=no <server-ip>*

To automate connection of the SSH tunnel from the client on every power-up you need to make the *clients/etc/config/rc.local* look like the following:

```
#!/bin/sh
ssh -L9001:127.0.0.1:4001 -N -o StrictHostKeyChecking=no testuser@<server-ip> &
```

This will run the tunnel redirecting local port 9001 to the server port 4001.

15.6.6 Fingerprinting

Fingerprints are used to ensure you are establishing an SSH session to who you think you are. On the first connection to a remote server you will receive a fingerprint that you can use on future connections.

This fingerprint is related to the host key of the remote server. Fingerprints are stored in *~/.ssh/known_hosts*.

To receive the fingerprint from the remote server, log in to the client as the required user (usually root) and establish a connection to the remote host:

```
# ssh remhost
The authenticity of host 'remhost (192.168.0.1)' can't be established.
RSA key fingerprint is 8d:11:e0:7e:8a:6f:ad:f1:94:0f:93:fc:7c:e6:ef:56.
Are you sure you want to continue connecting (yes/no)?
```

At this stage, answer yes to accept the key. You should get the following message:

```
Warning: Permanently added 'remhost,192.168.0.1' (RSA) to the list of
known hosts.
```

You may be prompted for a password, but there is no need to log in— you have received the fingerprint and can Ctrl-C to cancel the connection. If the host key changes you will receive the following warning, and not be allowed to connect to the remote host:

```
@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@
@  WARNING: REMOTE HOST IDENTIFICATION HAS CHANGED!  @
@  IT IS POSSIBLE THAT SOMEONE IS DOING SOMETHING NASTY!  @
@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@@
```

Someone could be eavesdropping on you right now (man-in-the-middle attack)!

It is also possible that the RSA host key has just been changed.

The fingerprint for the RSA key sent by the remote host is

```
ab:7e:33:bd:85:50:5a:43:0b:e0:bd:43:3f:1c:a5:f8.
```

Please contact your system *Administrator*.

Add correct host key in *~/.ssh/known_hosts* to get rid of this message.

Offending key in *~/.ssh/known_hosts:1*

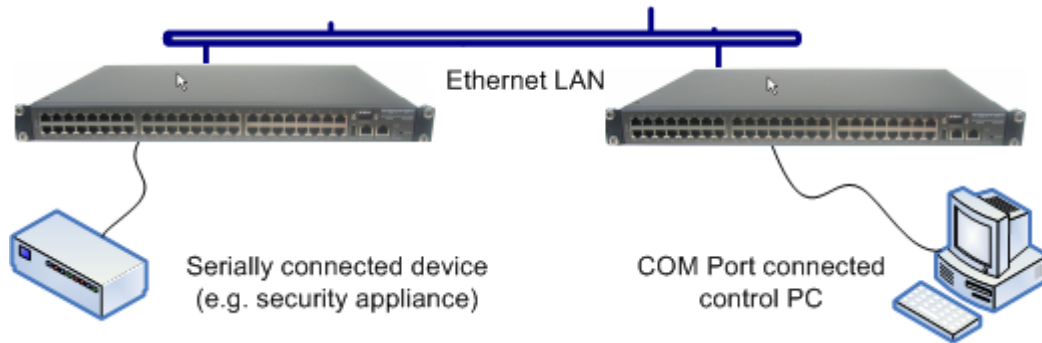
RSA host key for *remhost* has changed and you have requested strict checking.

Host key verification failed.

If the host key has been legitimately changed, it can be removed from the `~/.ssh/known_hosts` file and the new fingerprint added. If it has not changed, this indicates a serious problem that should be investigated immediately.

15.6.7 SSH tunneled serial bridging

You have the option to apply SSH tunneling when two Black Box console servers are configured for serial bridging.



As detailed in *Chapter 4*, the *Server* console server is setup in *Console server* mode with either RAW or RFC2217 enabled and the *Client* console server is set up in Serial Bridging Mode with the Server Address, and Server TCP Port (4000 + port for RAW or 5000 + port # for RFC2217) specified:

- Select **SSH Tunnel** when configuring the **Serial Bridging Setting**.

The screenshot shows the 'Serial Bridge Settings' configuration page. It includes the following fields and options:

Serial Bridge Settings	
Serial Bridging Mode	<input type="radio"/> Create a network connection to a remote serial port via RFC-2217.
Server Address	<input type="text"/> The network address of an RFC-2217 server to connect to.
Server TCP Port	<input type="text"/> The TCP port the RFC-2217 server is serving on.
RFC 2217	<input checked="" type="checkbox"/> Enable RFC 2217 access.
SSH Tunnel	<input type="checkbox"/> Redirect the serial bridge over an SSH tunnel to the server

Next, you will need to set up SSH keys for each end of the tunnel and upload these keys to the *Server* and *Client* console servers.

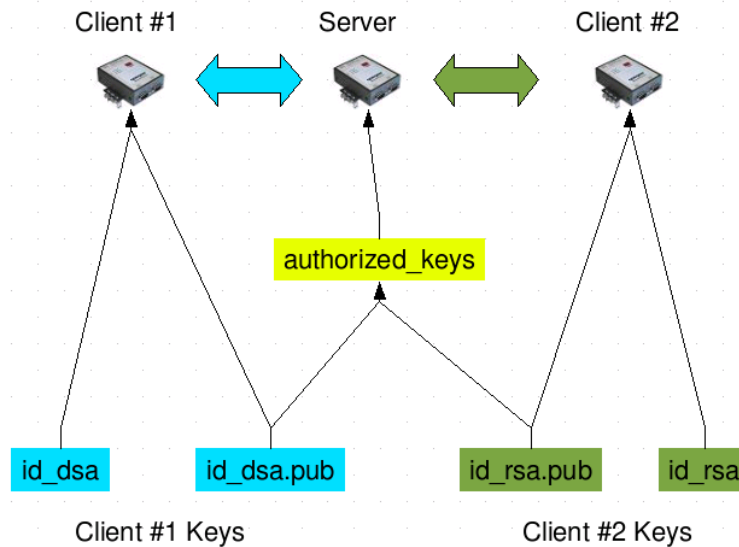
Client Keys:

The first step in setting up ssh tunnels is to generate keys. Ideally, you will use a separate, secure, machine to generate and store all keys to be used on the *console servers*. If this is not ideal for your situation, keys may be generated on the *console servers* themselves.

It is possible to generate only one set of keys, and reuse them for every SSH session. While we do not recommend this, each organization will need to balance the security of separate keys against the additional administration they bring.

Generated keys may be one of two types—RSA or DSA (and it is beyond the scope of this document to recommend one over the other). RSA keys will go into the files `id_rsa` and `id_rsa.pub`. DSA keys will be stored in the files `id_dsa` and `id_dsa.pub`.

For simplicity going forward, the term *private key* will be used to refer to either *id_rsa* or *id_dsa* and *public key* to refer to either *id_rsa.pub* or *id_dsa.pub*.



To generate the keys using OpenBSD's OpenSSH suite, we use the *ssh-keygen* program:

```
$ ssh-keygen -t [rsa|dsa]
Generating public/private [rsa|dsa] key pair.
Enter file in which to save the key (/home/user/.ssh/id_[rsa|dsa]):
Enter passphrase (empty for no passphrase):
Enter same passphrase again:
Your identification has been saved in /home/user/.ssh/id_[rsa|dsa].
Your public key has been saved in /home/user/.ssh/id_[rsa|dsa].pub.
The key fingerprint is:
28:aa:29:38:ba:40:f4:11:5e:3f:d4:fa:e5:36:14:d6 user@server
$
```

It is advisable to create a new directory to store your generated keys. It is also possible to name the files after the device they will be used for. For example:

```
$ mkdir keys
$ ssh-keygen -t rsa
Generating public/private rsa key pair.
Enter file in which to save the key (/home/user/.ssh/id_rsa): /home/user/keys/control_room
Enter passphrase (empty for no passphrase):
Enter same passphrase again:
Your identification has been saved in /home/user/keys/control_room
Your public key has been saved in /home/user/keys/control_room.pub.
The key fingerprint is:
28:aa:29:38:ba:40:f4:11:5e:3f:d4:fa:e5:36:14:d6 user@server
$
```

You should ensure there is no password associated with the keys. If there is a password, then the *console servers* will have no way to supply it as runtime.

Authorized Keys:

If the *console server* selected to be the server will only have one client device, then the *authorized_keys* file is simply a copy of the public key for that device. If one or more devices will be clients of the server,

then the *authorized_keys* file will contain a copy of all of the public keys. RSA and DSA keys may be freely mixed in the *authorized_keys* file.

For example, assume we already have one server, called *bridge_server*, and two sets of keys, for the *control_room* and the *plant_entrance*:

```
$ ls /home/user/keys
control_room control_room.pub plant_entrance plant_entrance.pub
$ cat /home/user/keys/control_room.pub
/home/user/keys/plant_entrance.pub >
/home/user/keys/authorized_keys_bridge_server
```

Uploading Keys:

The keys for the server can be uploaded through the web interface, on the **System: Administration** page as detailed earlier. If only one client will be connecting, then simply upload the appropriate public key as the authorized keys file. Otherwise, upload the authorized keys file constructed in the previous step.

Each client will then need its own set of keys uploaded through the same page. Take care to ensure that the correct type of keys (DSA or RSA) go in the correct spots, and that the public and private keys are in the correct spot.

15.6.8 SDT Connector Public Key Authentication

SDT Connector can authenticate against a *console servers* using your SSH key pair, rather than requiring you to enter your password (i.e. public key authentication).

- To use public key authentication with SDT Connector, you must first create an RSA or DSA key pair (using *ssh-keygen*, *PuTTYgen* or a similar tool) and add the public part of your SSH key pair to the Black Box gateway—as described in the earlier section.
- Next, add the private part of your SSH key pair (this file is typically named *id_rsa* or *id_dsa*) to SDT Connector client. Click **Edit** -> **Preferences** -> **Private Keys** -> **Add**, locate the private key file and click **OK**. You do not have to add the public part of your SSH key pair, it is calculated using the private key.

SDT Connector will now use public key authentication when SSH connecting through the *console server*. You may have to restart SDT Connector to shut down any existing tunnels that were established using password authentication.

If you have a host behind the *console server* that you connect to by clicking the SSH button in SDT Connector, you can also configure it for public key authentication. Essentially what you are using is SSH over SSH, and the two SSH connections are entirely separate, and the host configuration is entirely independent of SDT Connector and the *console server*. You must configure the SSH client that SDT Connector launches (e.g. Putty, OpenSSH) and the host's SSH server for public key authentication.

15.7 Secure Sockets Layer (SSL) Support

Secure Sockets Layer (SSL) is a protocol developed by Netscape for transmitting private documents *via* the Internet. SSL works by using a private key to encrypt data that's transferred over the SSL connection.

The *console server* includes OpenSSL. The OpenSSL Project is a collaborative effort to develop a robust, commercial-grade, full-featured, and Open Source toolkit implementing the Secure Sockets Layer (SSL v2/v3) and Transport Layer Security (TLS v1) protocols as well as a full-strength general purpose cryptography library. The project is managed by a worldwide community of volunteers that use the Internet to communicate, plan, and develop the OpenSSL toolkit and its related documentation.

OpenSSL is based on the excellent SSLeay library developed by Eric A. Young and Tim J. Hudson. The OpenSSL toolkit is licensed under an Apache-style licence, which basically means that you are free to get and use it for commercial and non-commercial purposes subject to some simple license conditions. In the *console server*, OpenSSL is used primarily in conjunction with 'http' to have secure browser access to the GUI management console across insecure networks.

More documentation on OpenSSL is available from:

<http://www.openssl.org/docs/apps/openssl.html>

<http://www.openssl.org/docs/HOWTO/certificates.txt>

15.8 HTTPS

The Management Console can be served using HTTPS by running the webserver *via sslwrap*. The server can be launched on request using *inetd*.

The HTTP server provided is a slightly modified version of the *fnord-httpd* from <http://www.fefe.de/fnord/>

The SSL implementation is provided by the *sslwrap* application compiled with OpenSSL support. You can find more detailed documentation at <http://www.rickk.com/sslwrap/>

If your default network address is changed or the unit is to be accessed *via* a known Domain Name, you can use the following steps to replace the default SSL Certificate and Private Key with ones tailored for your new address.

15.8.1 Generating an encryption key

To create a 1024 bit RSA key with a password, issue the following command on the command line of a linux host with the *openssl* utility installed:

```
openssl genrsa -des3 -out ssl_key.pem 1024
```

15.8.2 Generating a self-signed certificate with OpenSSL

This example shows how to use OpenSSL to create a self-signed certificate. OpenSSL is available for most Linux distributions *via* the default package management mechanism. (Windows users can check <http://www.openssl.org/related/binaries.html>)

To create a 1024 bit RSA key and a self-signed certificate, issue the following *openssl* command from the host you have *openssl* installed on:

```
openssl req -x509 -nodes -days 1000 \  
-newkey rsa:1024 -keyout ssl_key.pem -out ssl_cert.pem
```

You will be prompted to enter a lot of information. Most of it doesn't matter, but the "Common Name" should be the domain name of your computer (e.g. test.BlackBox.com). When you have entered everything, the certificate will be created in a file called *ssl_cert.pem*.

15.8.3 Installing the key and certificate

We recommend that you use an SCP (Secure Copying Protocol) client to copy files securely to the *console server* unit. The *scp* utility is distributed with OpenSSH for most Unix distributions, while Windows users can use something like the PSCP command line utility available with PuTTY.

You can install remotely the files created in the steps above with the *scp* utility as follows:

```
scp ssl_key.pem root@<address of unit>:/etc/config/  
scp ssl_cert.pem root@<address of unit>:/etc/config/
```

or using PSCP:

```
pscp -scp ssl_key.pem root@<address of unit>:/etc/config/  
pscp -scp ssl_cert.pem root@<address of unit>:/etc/config/
```

PuTTY and the PSCP utility can be downloaded from:

<http://www.chiark.greenend.org.uk/~sgtatham/putty/download.html>

More detailed documentation on the PSCP can be found:

<http://the.earth.li/~sgtatham/putty/0.58/html/doc/Chapter5.html#pscp>

15.8.4 Launching the HTTPS Server

Note that the easiest way to enable the HTTPS server is from the web Management Console. Simply click the appropriate checkbox in **Network -> Services -> HTTPS Server** and the HTTPS server will be activated (assuming the *ssl_key.pem* & *ssl_cert.pem* files exist in the */etc/config* directory).

Alternatively *inetd* can be configured to launch the secure *fnord* server from the command line of the unit as follows.

Edit the *inetd* configuration file. From the unit command line:

```
vi /etc/config/inetd.conf
```

Append a line:

```
443 stream tcp nowait root sslwrap -cert /etc/config/ssl_cert.pem -key /etc/config/ssl_key.pem -  
exec /bin/httpd /home/httpd"
```

Save the file and signal *inetd* of the configuration change.

```
kill -HUP `cat /var/run/inetd.pid`
```

The HTTPS server should be accessible from a web client at a URL similar to this: <https://<common name of unit>>

More detailed documentation about the *openssl* utility can be found at the website:

<http://www.openssl.org/>

15.9 Power Strip Control

The *console server* supports a growing list of remote power-control devices (RPCs) that you can configure using the Management Console as described in Chapter 8. These RPCs are controlled using the open source *PowerMan* and *Network UPS Tools* and with Black Box's *pmpower* utility.

15.9.1 The PowerMan tool

PowerMan provides power management in a data center or compute cluster environment. It performs operations such as power on, power off, and power cycle via remote power controller (RPC) devices.

Synopsis

powerman [-option] [targets]

pm [-option] [targets]

Options

- 1, --on Power ON targets.
- 0, --off Power OFF targets.
- c, --cycle Power cycle targets.
- r, --reset Assert hardware reset for targets (if implemented by RPC).
- f, --flash Turn beacon ON for targets (if implemented by RPC).
- u, --unflash Turn beacon OFF for targets (if implemented by RPC).
- l, --list List available targets. If possible, output will be compressed into a host range (see TARGET SPECIFICATION below).
- q, --query Query plug status of targets. If none specified, query all targets. Status is not cached; each time this option is used, powermand queries the appropriate RPC's. Targets connected to RPC's that could not be contacted (e.g. due to network failure) are reported as status "unknown". If possible, output will be compressed into host ranges.
- n, --node Query node power status of targets (if implemented by RPC). If no targets specified, query all targets. In this context, a node in the OFF state could be ON at the plug but operating in standby power mode.
- b, --beacon Query beacon status (if implemented by RPC). If no targets are specified, query all targets.
- t, --temp Query node temperature (if implemented by RPC). If no targets are specified, query all targets. Temperature information is not interpreted by powerman and is reported as received from the RPC on one line per target, prefixed by target name.
- h, --help Display option summary.
- L, --license Show powerman license information.
- d, --destination *host[:port]* Connect to a powerman daemon on non-default host and optionally port.
- V, --version Display the powerman version number and exit.
- D, --device Displays RPC status information. If targets are specified, only RPC's matching the target list are displayed.
- T, --telemetry Causes RPC telemetry information to be displayed as commands are processed. Useful for debugging device scripts.
- x, --exprange Expand host ranges in query responses.

For more details refer <http://linux.die.net/man/1/powerman>

Also refer *powermand* (<http://linux.die.net/man/1/powermand>) documentation and *powerman.conf* (<http://linux.die.net/man/5/powerman.conf>)

Target Specification

powerman target hostnames may be specified as comma separated or space separated hostnames or host ranges. Host ranges are of the general form: prefix[n-m,l-k,...], where n < m and l < k, etc., This form

should not be confused with regular expression character classes (also denoted by "[]"). For example, foo[19] does not represent foo1 or foo9, but rather represents a degenerate range: foo19.

This range syntax is meant only as a convenience on clusters with a prefix NN naming convention and specification of ranges should not be considered necessary—the list foo1,foo9 could be specified as such, or by the range foo[1,9].

Some examples of powerman targets follows.

Power on hosts bar,baz,foo01,foo02,...,foo05: *powerman --on bar baz foo[01-05]*

Power on hosts bar,foo7,foo9,foo10: *powerman --on bar,foo[7,9-10]*

Power on foo0,foo4,foo5: *powerman --on foo[0,4-5]*

As a reminder to the reader, some shells will interpret brackets ([and]) for pattern matching. Depending on your shell, you might need to enclose ranged lists within quotes. For example, in tcsh, the last example above should be executed as:

```
powerman --on "foo[0,4-5]"
```

15.9.2 The *pmpower* tool

The *pmpower* utility is a high level tool for manipulating remote preconfigured power devices connected to the *console server* either via a serial or network connection. The PDU UPS and IPMI power devices are variously controlled using the open source *PowerMan*, *IPMItool* or *Network UPS Tools* and Black Box's *pmpower* utility arches over these tools so the devices can be controlled through one command line:

pmpower [-?h] [-l device] [-r host] [-o outlet] [-u username] [-p password] action

- ?/-h* This help message.
- l* The serial port to use.
- o* The outlet on the power target to apply to
- r* The remote host address for the power target
- u* Override the configured username
- p* Override the configured password
- on* This *action* switches the specified device or outlet(s) on
- off* This *action* switches the specified device or outlet(s) off
- cycle* This *action* switches the specified device or outlet(s) off and on again
- status* This *action* retrieves the current status of the device or outlet

Examples:

To turn outlet 4 of the power device connected to serial port 2 on: *# pmpower -l port02 -o 4 on*

To turn an IPMI device off located at IP address 192.168.1.100 (where username is 'root' and password is 'calvin'): *# pmpower -r 192.168.1.100 -u root -p calvin off*

Default system Power Device actions are specified in */etc/powerstrips.xml*. Custom Power Devices can be added in */etc/config/powerstrips.xml*. If an action is attempted which has not been configured for a specific Power Device, *pmpower* will exit with an error.

15.9.3 Adding new RPC devices

There are a number of simple paths to adding support for new RPC devices.

The first is to have scripts to support the particular RPC included in either the open source *PowerMan* project (<http://sourceforge.net/projects/powerman>) or the open source *NUT UPS Tools* project. The *PowerMan* device specifications are rather weird and it is suggested that you leave the actual writing of these scripts to the PowerMan authors. Documentation on how they work can be found at <http://linux.die.net/man/5/powerman.dev>. The *Network UPS Tools (NUT)* project has recently moved on from its UPS management origins to also cover SNMP PDUs (and embrace PowerMan). Black Box progressively includes the updated *PowerMan* and *NUT* build into the *console server* firmware releases.

The second path is to directly add support for the new RPC devices (or to customize the existing RPC device support) on your particular *console server*. The **Manage: Power** page uses information contained in */etc/powerstrips.xml* to configure and control devices attached to a serial port. The configuration also looks for (and loads) */etc/config/powerstrips.xml* if it exists.

The user can add their own support for more devices by putting definitions for them into */etc/config/powerstrips.xml*. This file can be created on a host system and copied to the Management Console device using *scp*. Alternatively, login to the Management Console and use *ftp* or *wget* to transfer files.

Here is a brief description of the elements of the XML entries in */etc/config/powerstrips.xml*.

```
<powerstrip>
  <id>Name or ID of the device support</id>
  <outlet port="port-id-1">Display Port 1 in menu</outlet>
  <outlet port="port-id-2">Display Port 2 in menu</outlet>
  ...
  <on>script to turn power on</on>
  <off>script to power off</off>
  <cycle>script to cycle power</cycle>
  <status>script to write power status to /var/run/power-status</status>
  <speed>baud rate</speed>
  <charsize>character size</charsize>
  <stop>stop bits</stop>
  <parity>parity setting</parity>
</powerstrip>
```

The *id* appears on the web page in the list of available devices types to configure.

The outlets describe targets that the scripts can control. For example, a power control board may control several different outlets. The port-id is the native name for identifying the outlet. This value will be passed to the scripts in the environment variable *outlet*, allowing the script to address the correct outlet.

There are four possible scripts: *on*, *off*, *cycle* and *status*.

When a script is run, its standard input and output is redirected to the appropriate serial port. The script receives the outlet and port in the *outlet* and *port* environment variables respectively.

The script can be anything that can be executed within the shell.

All of the existing scripts in */etc/powerstrips.xml* use the *pmchat* utility.

pmchat works just like the standard unix "chat" program, only it ensures interoperation with the port manager.

The final options, *speed*, *charsize*, *stop* and *parity* define the recommended or default settings for the attached device.

15.10 IPMITool

The *console server* includes the *ipmitool* utility for managing and configuring devices that support the Intelligent Platform Management Interface (IPMI) version 1.5 and version 2.0 specifications.

IPMI is an open standard for monitoring, logging, recovery, inventory, and control of hardware that is implemented independent of the main CPU, BIOS, and OS. The service processor (or Baseboard Management Controller, BMC) is the brain behind platform management and its primary purpose is to handle the autonomous sensor monitoring and event logging features.

The *ipmitool* program provides a simple command-line interface to this BMC. It features the ability to read the sensor data repository (SDR) and print sensor values, display the contents of the System Event Log (SEL), print Field Replaceable Unit (FRU) inventory information, read and set LAN configuration parameters, and perform remote chassis power control.

SYNOPSIS

```
ipmitool [-c|-h|-v|-V] -I open <command>
```

```
ipmitool [-c|-h|-v|-V] -I lan -H <hostname>
```

```
[-p <port>]
```

```
[-U <username>]
```

```
[-A <authtype>]
```

```
[-L <privlvl>]
```

```
[-a|-E|-P|-f <password>]
```

```
[-o <oemtype>]
```

```
<command>
```

```
ipmitool [-c|-h|-v|-V] -I lanplus -H <hostname>
```

```
[-p <port>]
```

```
[-U <username>]
```

```
[-L <privlvl>]
```

```
[-a|-E|-P|-f <password>]
```

```
[-o <oemtype>]
```

```
[-C <ciphersuite>]
```

```
<command>
```

DESCRIPTION

This program lets you manage Intelligent Platform Management Interface (IPMI) functions of either the local system, via a kernel device driver, or a remote system, using IPMI V1.5 and IPMI v2.0. These functions include printing FRU information, LAN configuration, sensor readings, and remote chassis power control.

IPMI management of a local system interface requires a compatible IPMI kernel driver to be installed and configured. On Linux, this driver is called *OpenIPMI* and it is included in standard distributions. On Solaris, this driver is called *BMC* and is included in Solaris 10. Management of a remote station requires the IPMI-over-LAN interface to be enabled and configured. Depending on the particular requirements of each system, it may be possible to enable the LAN interface using *ipmitool* over the system interface.

OPTIONS

-a Prompt for the remote server password.

- A <authtype>
Specify an authentication type to use during IPMIv1.5 *lan* session activation. Supported types are NONE, PASSWORD, MD5, or OEM.
- c Present output in CSV (comma separated variable) format. This is not available with all commands.
- C <ciphersuite>
The remote server authentication, integrity, and encryption algorithms to use for IPMIv2 *lanplus* connections. See table 22-19 in the IPMIv2 specification. The default is 3 which specifies RAKP-HMAC-SHA1 authentication, HMAC-SHA1-96 integrity, and AES-CBC-128 encryption algorithms.
- E The remote server password is specified by the environment variable *IPMI_PASSWORD*.
- f <password_file>
Specifies a file containing the remote server password. If this option is absent, or if password_file is empty, the password will default to NULL.
- h Get basic usage help from the command line.
- H <address>
Remote server address, can be IP address or hostname. This option is required for *lan* and *lanplus* interfaces.
- I <interface>
Selects IPMI interface to use. Supported interfaces that are compiled in are visible in the usage help output.
- L <privlvl>
Force session privilege level. Can be CALLBACK, USER, OPERATOR, ADMIN. Default is ADMIN.
- m <local_address>
Set the local IPMB address. The default is 0x20 and there should be no need to change it for normal operation.
- o <oemtype>
Select OEM type to support. This usually involves minor hacks in place in the code to work around quirks in various BMCs from various manufacturers. Use *-o list* to see a list of current supported OEM types.
- p <port>
Remote server UDP port to connect to. Default is 623.
- P <password>
Remote server password is specified on the command line. If supported it will be obscured in the process list. **Note!** Specifying the password as a command line option is not recommended.
- t <target_address>
Bridge IPMI requests to the remote target address.
- U <username>
Remote server username, default is NULL user.
- v Increase verbose output level. This option may be specified multiple times to increase the level of debug output. If given three times you will get hexdumps of all incoming and outgoing packets.
- V Display version information.

If no password method is specified, then *ipmitool* will prompt the user for a password. If no password is entered at the prompt, the remote server password will default to NULL.

SECURITY

The *ipmitool* documentation highlights that there are several security issues to be considered before enabling the IPMI LAN interface. A remote station has the ability to control a system's power state as well as being able to gather certain platform information. To reduce vulnerability, we strongly advise that the IPMI LAN interface only be enabled in 'trusted' environments where system security is not an issue or where there is a dedicated secure 'management network' or access has been provided through an *console server*.

Further, we strongly advise that you do not enable IPMI for remote access without setting a password, and that that password should not be the same as any other password on that system.

When an IPMI password is changed on a remote machine with the IPMIv1.5 *lan* interface, the new password is sent across the network as clear text. This could be observed and then used to attack the remote system. We recommend that IPMI password management only be done over IPMIv2.0 *lanplus* interface or the system interface on the local station.

For IPMI v1.5, the maximum password length is 16 characters. Passwords longer than 16 characters will be truncated.

For IPMI v2.0, the maximum password length is 20 characters; longer passwords are truncated.

COMMANDS

help

This can be used to get command-line help on *ipmitool* commands. It may also be placed at the end of commands to get option usage help.

ipmitool help

Commands:

- raw* Send a RAW IPMI request and print response
- lan* Configure LAN Channels
- chassis* Get chassis status and set power state
- event* Send pre-defined events to MC
- mc* Management Controller status and global enables
- sdr* Print Sensor Data Repository entries and readings
- sensor* Print detailed sensor information
- fru* Print built-in FRU and scan SDR for FRU locators
- sel* Print System Event Log (SEL)
- pef* Configure Platform Event Filtering (PEF)
- sol* Configure IPMIv2.0 Serial-over-LAN
- isol* Configure IPMIv1.5 Serial-over-LAN
- user* Configure Management Controller users
- channel* Configure Management Controller


```
channels
session  Print session information
exec     Run list of commands from file
set      Set runtime variable for shell and
exec
```

ipmitool chassis help

Chassis Commands: status, power, identify, policy, restart_cause, poh, bootdev

ipmitool chassis power help

chassis power Commands: status, on, off, cycle, reset, diag, soft

You will find more details on *ipmitools* at <http://ipmitool.sourceforge.net/manpage.html>

15.11 Custom Development Kit (CDK)

As detailed in this manual customers can copy scripts, binaries, and configuration files directly to the *console server*.

Black Box also freely provides a development kit that allows changes to be made to the software in *console server* firmware image. The customer can use the CDK to:

- generate a firmware image without certain programs, such as telnet, which may be banned by company policy.
- generate an image with new programs, such as custom Nagios plug-in binaries or company specific binary utilities.
- generate an image with custom defaults e.g. it may be required that the *console server* be configured to have a specific default serial port profile which is reverted to even in event of a factory reset.
- place configuration files into the firmware image, which cannot then be modified e.g. # /bin/config --set= tools update the configuration files in /etc/config which are read/write, whereas the files in /etc are read only and cannot be modified

The CDK essentially provides a snapshot of the Black Box build process (taken after the programs have been compiled and copied to a temporary directory *romfs*) just before the compressed file systems are generated. You can obtain a copy of the Black Box CDK for the particular appliance you are working with from Black Box

Note The CDK is free.

15.12 Scripts for Managing Slaves

When the *console servers* are cascaded the Master is in control of the serial ports on the Slaves, and the Master's Management Console provides a consolidated view of the settings for its own and all the Slave's serial ports. The Master does not provide a fully consolidated view, for example, *Status: Active Users* only displays those users active on the Master's ports and you will need to write a custom bash script that parses the port logs if you want to find out who's logged in to cascaded serial ports from the master.

You will probably also want to enable remote or USB logging, because local logs only buffer 8K of data and don't persist between reboots.

This script would, for example, parse each port log file line by line, each time it sees '*LOGIN: username*', it adds username to the list of connected users for that port, each time it sees '*LOGOUT: username*' it removes it from the list. The list can then be nicely formatted and displayed. You can run the script on the remote log server. To enable log storage and connection logging:

- Select *Alerts & Logging: Port Log*
- *Configure* log storage
- Select *Serial & Network: Serial Port*, *Edit* the serial port(s)
- Under *Console server*, select *Logging Level 1* and click *Apply*

There's a useful tutorial on creating a bash script CGI at <http://www.yolinux.com/TUTORIALS/LinuxTutorialCgiShellScript.html>

Similarly, the Master does maintain a view of the status of the slaves:

- Select *Status: Support Report*
- Scroll down to *Processes*
- Look for: */bin/ssh -MN -o ControlPath=/var/run/cascade/%h slavename*
- These are the slaves that are connected
- Note the end of the Slaves' names will be truncated, so the first 5 characters must be unique

Alternatively, you can write a custom CGI script as described above. The currently connected Slaves can be determined by running: *ls /var/run/cascade* and the configured slaves can be displayed by running: *config -g config.cascade.slaves*

The *console server* platform is a dedicated Linux computer, optimized to provide monitoring and secure access to serial and network consoles of critical server systems and their supporting power and networking infrastructure.

Black Box *console servers* are built on the 2.4 uCLinux kernel as developed by the uCLinux project. This is GPL code and source can be found at <http://cvs.uclinux.org>. Some uCLinux commands have config files that can be altered (e.g. *portmanager*, *inetd*, *init*, *ssh/sshd/scp/sshkeygen*, *ucd-snmpd*, *samba*, *fnord*, *sslwrap*). Other commands you can run and do neat stuff with (e.g. *loopback*, *bash (shell)*, *ftp*, *hwclock*, *iproute*, *iptables*, *netcat*, *ifconfig*, *mii-tool*, *netstat*, *route*, *ping*, *portmap*, *pppd*, *routed*, *setserial*, *smtplib*, *stty*, *stunel*, *tcpdump*, *tftp*, *tip*, *traceroute*)

Below are most of the standard uCLinux and BusyBox commands (and some custom Black Box commands) that are in the default build tree. The *Administrator* can use these to configure the *console server*, and monitor and manage attached serial console and host devices:

addgroup *	Add a group or add an user to a group
adduser *	Add an user
agetty	alternative Linux getty
arp	Manipulate the system ARP cache
arping	Send ARP requests/replies
bash	GNU Bourne-Again Shell
busybox	Swiss army knife of embedded Linux commands
cat *	Concatenate FILE(s) and print them to stdout
chat	Useful for interacting with a modem connected to stdin/stdout
chgrp *	Change file access permissions
chmod *	Change file access permissions
chown *	Change file owner and group
config	Black Box tool to manipulate and query the system configuration from the command line
cp *	Copy files and directories
date *	Print or set the system date and time
dd *	Convert and copy a file
deluser *	Delete USER from the system
df *	Report filesystem disk space usage
dhcpd	Dynamic Host Configuration Protocol server
discard	Network utility that listens on the discard port
dmesg *	Print or control the kernel ring buffer
echo *	Print the specified ARGs to stdout
erase	Tool for erasing MTD partitions
eraseall	Tool for erasing entire MTD partitions
false *	Do nothing, unsuccessful
find	Search for files

flashw	Write data to individual flash devices
flatfsd	Daemon to save RAM file systems back to FLASH
ftp	Internet file transfer program
gen-keys	SSH key generation program
getopt *	Parses command options
gettyd	Getty daemon
grep *	Print lines matching a pattern
gunzip *	Compress or expand files
gzip *	Compress or expand files
hd	ASCII, decimal, hexadecimal, octal dump
hostname *	Get or set hostname or DNS domain name
httpd	Listen for incoming HTTP requests
hwclock	Query and set hardware clock (RTC)
inetd	Network super-server daemon
inetd-echo	Network echo utility
init	Process control initialization
ip	Show or manipulate routing, devices, policy routing and tunnels
ipmitool	Linux IPMI manager
iptables	Administration tool for IPv4 packet filtering and NAT
ip6tables	Administration tool for IPv6 packet filtering
iptables-restore	Restore IP Tables
iptables-save	Save IP Tables
kill *	Send a signal to a process to end gracefully
ln *	Make links between files
login	Begin session on the system
loopback	Black Box loopback diagnostic command
loopback1	Black Box loopback diagnostic command
loopback2	Black Box loopback diagnostic command
loopback8	Black Box loopback diagnostic command
loopback16	Black Box loopback diagnostic command
loopback48	Black Box loopback diagnostic command
ls *	List directory contents
mail	Send and receive mail
mkdir *	Make directories
mkfs.jffs2	Create an MS-DOS file system under Linux
mknod *	Make block or character special files
more *	File perusal filter for crt viewing
mount *	Mount a file system
msmtp	SMTP mail client
mv *	Move (rename) files
nc	TCP/IP Swiss army knife
netflash	Upgrade firmware on uLinux platforms using the blkmem interface
netstat	Print network connections, routing tables, interface statistics etc
ntpd	Network Time Protocol (NTP) daemon

pgrep	Display process(es) selected by regex pattern
pidof	Find the process ID of a running program
ping	Send ICMP ECHO_REQUEST packets to network hosts
ping6	IPv6 ping
pkill	Sends a signal to process(es) selected by regex pattern
pmchat	Black Box command similar to the standard chat command (via portmanager)
pmdeny	
pminetd	
pmloggerd	
pmshell	Black Box command similar to the standard <i>tip</i> or <i>cu</i> but all serial port access is directed via the portmanager.
pmusers	Black Box command to query portmanager for active user sessions
portmanager	Black Box command that handles all serial port access
portmap	DARPA port to RPC program number mapper
pppd	Point-to-Point protocol daemon
ps *	Report a snapshot of the current processes
pwd *	Print name of current/working directory
reboot *	<i>Soft</i> reboot
rm *	Remove files or directories
rmdir *	Remove empty directories
routed	Show or manipulate the IP routing table
routed	Show or manipulate the IP routing table
routef	IP Route tool to flush IPv4 routes
routel	IP Route tool to list routes
rtacct	Applet printing /proc/net/rt_acct
rtmon	RTnetlink listener
scp	Secure copy (remote file copy program)
sed *	Text stream editor
setmac	Sets the MAC address
setserial	Sets and reports serial port configuration
sh	Shell
showmac	Shows MAC address
sleep *	Delay for a specified amount of time
smbmnt	Helper utility for mounting SMB file systems
smbmount	Mount an SMBFS file system
smbumount	SMBFS umount for normal users
snmpd	SNMP daemon
snmptrap	Sends an SNMP notification to a manager
sredird	RFC 2217 compliant serial port redirector
ssh	OpenSSH SSH client (remote login program)
ssh-keygen	Authentication key generation, management, and conversion
sshd	OpenSSH SSH daemon
sslwrap	Program that allows plain services to be accessed via SSL
stty	Change and print terminal line settings
stunnel	Universal SSL tunnel

sync *	Flush file system buffers
sysctl	Configure kernel parameters at runtime
syslogd	System logging utility
tar *	The tar archiving utility
tc	Show traffic control settings
tcpdump	Dump traffic on a network
telnetd	Telnet protocol server
tftp	Client to transfer a file from/to tftp server
tftpd	Trivial file Transfer Protocol (tftp) server
tip	Simple terminal emulator/cu program for connecting to modems and serial devices
top	Provide a view of process activity in real time
touch *	Change file timestamps
traceroute	Print the route packets take to network host
traceroute6	Traceroute for IPv6
true *	Returns an exit code of TRUE (0)
umount *	Unmount file systems
uname *	Print system information
usleep *	Delay for a specified amount of time
vconfig *	Create and remove virtual ethernet devices
vi *	Busybox clone of the VI text editor
w	Show who is logged on and what they are doing
zcat *	Identical to gunzip -c

Commands above which are appended with '*' come from BusyBox (the Swiss Army Knife of embedded Linux) <http://www.busybox.net/downloads/BusyBox.html>. Others are generic Linux commands and most commands the **-h** or **--help** argument to provide a terse runtime description of their behavior. More details on the generic Linux commands can be found online at <http://en.tldp.org/HOWTO/HOWTO-INDEX/howtos.html> and <http://www.faqs.org/docs/Linux-HOWTO/Remote-Serial-Console-HOWTO.html>

An updated list of the commands may be found using **ls** command to view all the commands actually available in the */bin* directory in your *console server*.

There were a number of Black Box tools listed above that make it simple to configure the *console server* and make sure the changes are stored in the *console server's* flash memory, etc. These commands are covered in the previous chapters and include:

- **config** which allows manipulation and querying of the system configuration from the command line. With *config* a new configuration can be activated by running the relevant configurator, which performs the action necessary to make the configuration changes live.
- **portmanager** which provides a buffered interface to each serial port. It is supported by the *pmchat* and *pmshell* commands which ensure all serial port access is directed via the *portmanager*.
- **power** is a configurable tool for manipulating remote power devices that are serially or network connected to the *console server*.
- **SDT Connector** is a java client applet that provides point-and-click SSH tunneled connections to the *console server* and Managed Devices.

There are also a number of other CLI commands related to other open source tools embedded in the *console server* including:

- **PowerMan** provides power management for many preconfigured remote power controller (RPC) devices. For CLI details refer <http://linux.die.net/man/1/powerman>
- **Network UPS Tools (NUT)** provides reliable monitoring of UPS and PDU hardware and ensure safe shutdowns of the systems which are connected - with a goal to monitor every kind of UPS and PDU. For CLI details refer <http://www.networkupstools.org>
- **Nagios** is a popular enterprise-class management tool that provides central monitoring of the hosts and services in distributed networks. For CLI details refer <http://www.nagios.org>

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The *console server* also embodies the *okvm* console management software. This is GPL code and the full source is available from <http://okvm.sourceforge.net>.

The *console server* BIOS (boot loader code) is a port of *uboot*, which is also a GPL package with source openly available.

The *console server* CGIs (the html code, xml code and web config tools for the Management Console) are proprietary to Black Box, however the code will be provided to customers, under NDA.

Also inbuilt in the *console server* is a Port Manager application and Configuration tools as described in *Chapters 14* and *15*. These both are proprietary to Black Box, but open to customers (as above).

The *console server* also supports GNU *bash* shell script enabling the *Administrator* to run custom scripts. GNU *bash*, version 2.05.0(1)-release (arm-Black Box-linux-gnu) offers the following shell commands:

```
alias [-p] [name[=value] ... ]
bg [job_spec]
bind [-lpsPVS] [-m keymap] [-f fi break [n]
builtin [shell-builtin [arg ...]]
case WORD in [PATTERN [| PATTERN]
cd [-PL] [dir]
command [-pVv]
command [arg ...]
compgen [-abcdefjkvu] [-o option]
complete [-abcdefjkvu] [-pr] [-o o]
continue [n]
declare [-afFrx] [-p] name[=value]
dirs [-clpv] [+N] [-N]
disown [-h] [-ar] [jobspec ...]
echo [-neE] [arg ...]
enable [-pnds] [-a] [-f filename]
eval [arg ...]
exec [-cl] [-a name] file [redirec]
exit [n]
export [-nf] [name ...] or export
local name[=value] ...
logout
popd [+N | -N] [-n]
printf format [arguments]
pushd [dir | +N | -N] [-n]
pwd [-PL]
read [-ers] [-t timeout] [-p prompt]
readonly [-anf] [name ...] or read return [n]
select NAME [in WORDS ... ;] do
COMMANDS
set [--abefhkmnptuvxBCHP] [-o opti]
shift [n]
shopt [-pqsu] [-o long-option] opt
source filename
suspend [-f]
test [expr]
time [-p] PIPELINE
times
trap [arg] [signal_spec ...]
true
```

<pre>false fc [-e ename] [-nlr] [first] [last] fg [job_spec] for NAME [in WORDS ... ;] do COMMA function NAME { COMMANDS ; } or NA getopts optstring name [arg] hash [-r] [-p pathname] [name ...] help [-s] [pattern ...] history [-c] [-d offset] [n] or hi if COMMANDS; then COMMANDS; [elif jobs [-lnprs] [jobspec ...] or <i>job kill</i> [-s sigspec -n signum -si let arg [arg ...]</pre>	<pre>type [-apt] name [name ...] typeset [-afFrx] [-p] name[=value ulimit [- SHacdflmnpstuv] [limit] umask [-p] [-S] [mode] unalias [-a] [name ...] unset [-f] [-v] [name ...] until COMMANDS; do COMMANDS; done variables - Some variable names an wait [n] while COMMANDS; do COMMANDS; done { COMMANDS ; }</pre>
---	---

FEATURE	VALUE
Dimensions	LES1408A/16A/32A/48A, LES1308A/16A/32A/48A, LES1208A-R2/16A-R2/32A/48A-R2: 17 x 12 x 1.75 in (43.2 x 31.3 x 4.5 cm) LES1116A/32A/48A: 17 x 8.5 x 1.75 in (43.2 x 21x 4.5 cm) LES1108A: 8.2 x 4.9 x 1.2 in (20.8 x 12.6 x 4.5 cm)
Weight	LES1408A/16A/32A/48A, LES1308A/16A/32A/48A, LES1208A-R2/16A-R2/32A/48A-R2:: 5.4 kg (11.8 lbs) LES1116A/32A/48A: 3.9 kg (8.5 lbs) LES1108A: 1.7 kg (3.7 lbs)
Ambient operating temperature	5°C to 50°C (41°F to 122°F)
Non operating storage temperature	-30°C to +60°C (-20°F to +140°F)
Humidity	5% to 90%
Power	Refer to Chapter 2 for various models
Power Consumption	All less than 30W
CPU	Micrel KS8695P controller
Memory	LES1408A/16A/32A/48A, LES1308A/16A/32A/48A, LES1208A-R2/16A-R2/32A/48A-R2:: 64MB SDRAM 16MB Flash 16GB USB Flash LES1116A/32A/48A: 64MB SDRAM 16MB Flash LES1108A: 16MB SDRAM 8MB Flash
Serial Connectors	LES1508A 8 RJ-45 RS-232 serial ports LES1408A, LES1308A, LES1208A-R2: 8 RJ-45 RS-232 serial ports LES1416A, LES1316A, LES1216A-R2: 16 RJ-45 RS-232 serial ports LES1432A, LES1332A, LES1232A: 32 RJ-45 RS-232 serial ports LES1448A, LES1348A, LES1248A-R2: 48 RJ-45 RS-232 serial ports LES1116A: 16 RJ-45 RS-232 serial ports LES11132A: 32 RJ-45 RS-232 serial ports LES1148A: 48 RJ-45 RS-232 serial ports LES1108A 8 RJ-45 RS-232 serial ports All models: 1 DB-9 RS-232 console/ modem serial port
Serial Baud Rates	RJ45 ports - 50 to 230,400bps DB9 port - 2400 to 115,200 bps
Ethernet Connectors	LES1508A, LES1408A/16A/32A/48A, LES1308A/16A/32A/48A, LES1208A-R2/16A-R2/32A/48A-R2:: Two RJ-45 10/100Base-T Ethernet ports LES1108A/16A/32A/48A: One RJ-45 10/100Base-T Ethernet ports

Please take care to follow the safety precautions below when installing and operating the *console server*:

- Do not remove the metal covers. There are no operator serviceable components inside. Opening or removing the cover may expose you to dangerous voltage which may cause fire or electric shock. Refer all service to Black Box qualified personnel.
- To avoid electric shock the power cord protective grounding conductor must be connected through to ground.
- Always pull on the plug, not the cable, when disconnecting the power cord from the socket.

Do not connect or disconnect the *console server* during an electrical storm. We recommend that you use a surge suppressor or UPS to protect the equipment from transients.

FCC Warning Statement

This device complies with Part 15 of the FCC rules. Operation of this device is subject to the following conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference that may cause undesired operation.

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